

# **User Guide**



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Vehicle and Part Potential Tools Accessing the Vehicle Potential Tool Information Available on the Vehicle Potential Tool Accessing the Part Potential Tool Information Available on the Part Potential Tool Resolve Tool: Assigning Interchange to CPI+ Parts Open the Resolve Tool Use the Resolve Tool Remarks Opening the Resolve tool for Parts Affected by an Interchange Update	24 24 26 27 28 29 29 29 32 33 33 34 35

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### Overview

CrashLink helps you quickly access OEM pricing information that you used to spend time looking for in crash catalogs. Using Motor® data, CrashLink helps you determine the best price for your customers and provides you with list price history, application information, and part diagrams. It's fully integrated with Car-Part Interchange Plus (CPI+), and you can access CrashLink with the press of a button from within your inventory management system!

You can even use CrashLink to assign CPI+ to your online part listings. Although CPI+ has traditionally only been available to Checkmate users, CrashLink's Inventory tools enable Powerlink® and Pinnacle® users to assign CPI+ interchange to parts in inventory. When you use CrashLink to do this, your parts listed in Car-Part.com marketplaces have CPI+ assigned (so buyers can find your parts).

Here's an overview of a typical CrashLink workflow:

#### Step 1: Begin a CrashLink Search

When you're working in Powerlink, just press your F-key on the **Part Search Results (Find Parts Lookup)** screen. For most users, this is **F6**.

#### Step 2: Part Selection

CrashLink opens in your browser, with a list of parts that match your search. Select the part(s) you wish to search, then click **Add to Your Parts**.

	Crash	Link [	Back 2017	🗸 Toyota 🗸 Car	mry  VIN Search	Part Search OEM Search	Parts by Image Pri	nt Logout
	Start	End	Model	Part	Description	OEM	Labor	List \$ 🔶
	2014	2017	Camry	A/C Condenser	Hybrid LE, Hybrid SE & Hybrid XLE; Incl.A/C Received	er Drier 8846033130 Web <u>T-P</u>	2.7	323.52
	2017	2017	Camry	A/C Condenser	LE, SE, XLE & XSE; Incl.A/C Receiver Drier	8846006230 <u>Web</u> <u>T-P</u>	2.7	402.47
	2015	2017	Camry	Bumper Cover	Front; (Hybrid) & Gas	5211907912 <u>Web</u> <u>T-P</u>	2.2	233.55
	2015	2017	Camry	Bumper Impact Bar	Front; (Hybrid) & Gas	5202106130 <u>Web</u> <u>T-P</u>	.3	236.84
	2012	2017	Camry	Drive Motor Inverter Cooler	Front; (Hybrid)	G901033031 <u>Web</u> <u>T-P</u>	.9	508.91
	2015	2017	Camry	Engine Cooling Fan Motor	Left; 2.5L; XLE & XSE; (4-152)	163630H010 <u>Web</u> <u>T-P</u>	2.5 Avg	227.83
	2015	2017	Camry	Engine Cooling Fan Motor	Left; 3.5L; XLE & XSE; (6 cyl)	163630A120 <u>Web</u> <u>T-P</u>	2.5 Avg	227.83
	2014	2017	Camry	Engine Cooling Fan Motor	Left; Hybrid LE, Hybrid SE & Hybrid XLE	163630A150 <u>Web</u> <u>T-P</u>	2.5 Avg	223.71
	2017	2017	Camry	Engine Cooling Fan Motor	Left; LE & SE	163630H010 <u>Web</u> <u>T-P</u>	2.5 Avg	227.83
	2015	2017	Camry	Engine Cooling Fan Motor	Right; 2.5L; XLE & XSE; (4-152)	163630V130 <u>Web</u> <u>T-P</u>	2.5 Avg	227.57
	2015	2017	Camry	Engine Cooling Fan Motor	Right; 3.5L; XLE & XSE; (6 cyl)	163630P030 Web T-P	2.5 Avg	227.83 🔻
Ad	d to Your	r Parts						

#### Step 3: Pricing/Information

The Pricing/Information screen opens. This is the main CrashLink screen, which has the information you're looking for: list pricing information, part applications, and diagrams.

From here, you can also add or remove parts from your search.

0 🛄	CrashLink Back	k 2017 🗸 Toyot	a 🗸 Camry		~		VIN	Search	Part Search	OEM Search	Parts by Ima	P	rint Logout
Part D	etail (Click or tap rov	w to load part informa	ition)										
Keep	Start End / Model	Part / Description		OEM	Labor Qty	List \$L	.ist % 50			A A		7	
	2014 2017 Camry	A/C Condenser Hybrid LE, Hybrid SE &	Hybrid XLE; Incl.A/C Receiver Drier	8846033130 Web T-P	2.7 1	323.52	161.76				9		<u>}</u> ®⊷8
	2015 2017 Camry	Bumper Cover Front; (Hybrid) & Gas		5211907912 Web T-P	2.2 1	233.55	116.78		(Providence)	Ę			
✓	2015 2017 Camry	Bumper Impact Bar Front; (Hybrid) & Gas		5202106130 Web T-P	0.3 1	236.84	118.42					(I	
	2012 2017 Camry	Drive Motor Inverter Co Front; (Hybrid)	bler	G901033031 Web T-P	0.9 1	508.91	254.46	6	1	Ğ	10		- Po
<	2014 2017 Camry	Engine Cooling Fan Mo Left; Hybrid LE, Hybrid		163630A150 Web T-P	2.5 1	223.71	111.86	E F	4		11 +		5 6
	2014 2017 Camry	Engine Cooling Fan Mo Right; Hybrid LE, Hybrid		163630V370 Web T-P	2.5 1	197.95	98.98	2		3	8		
<	2015 2017 Camry	Fender Front Left; (Hybrid) & G	as	5381206210 Web T-P	2.1 1	219.24	109.62	,			per L		
	2015 2017 Camry	Fender Front Right; (Hybrid) & 0	Gas	5381106200 Web T-P	2.1 1	219.24	109.62	Ũ					
<	2015 2017 Camry	Grille Front; (Hybrid); w/precra	ash	5310106621 Web T-P	0.0 1	754.13	377.06		March 1	9			
	2015 2017 Camry	Headlight Assembly Front Left; (Hybrid); w/b	lack sport trim	8115006C70 Web T-P	0.3 1	256.78	128.39			0			
✓	2015 2017 Camry	Headlight Assembly Front Right; (Hybrid); w/	black sport trim	8111006C70 Web T-P	0.3 1	256.78	128.39	L		6			
Upd	ate Your Parts	abor R & R Info Hour	s 2.7 Skill General	5000400400	Total Price	\$4,328.42	\$2,164.23	#1					
Labor	Notes Includes: The re	emoval of component and	all necessary components for acce	ss. Does not inc	lude: System diagno	osis and testing	. Refrigerant n	ecovery, e	vacuate, recharge o	of the AC system,	or a vehicle road	test.	
Applic	ations for A/C Cond	enser 8846033130						Price C	Changes for 8846	033130			
Start I	End Manufacturer	Model	Part	Descrip	tion			Date	Manufact	urer	List \$ Ctry	Core Fee	List \$ USD

Start End Manufacturer	Model	Part	Description		Date	Manufacturer	List \$ Ctry	Core Fee	List \$ USD
2013 2014 Toyota	Avalon	A/C Condenser	Hybrid Limited & Hybrid XLE; Incl.A/C Receiver Drier	-	7/10/2019	ΤΟΥΟΤΑ	USA		\$323.52
2015 2015 Toyota	Avalon	A/C Condenser	Hybrid Limited, Hybrid XLE Premium & Hybrid XLE Touring; Incl.A/C Receiver Drier		1/7/2019	ΤΟΥΟΤΑ	USA		\$322.52
2016 2018 Toyota	Avalon	A/C Condenser	Hybrid Limited, Hybrid XLE Plus & Hybrid XLE Premium: Incl.A/C Receiver Drier		7/20/2018	ΤΟΥΟΤΑ	USA		\$322.70
2012 2013 Toyota	Camry	A/C Condenser	Hybrid LE & Hybrid XLE; Incl.A/C Receiver Drier	12	1/4/2018	ΤΟΥΟΤΑ	USA		\$312.68
2014 2017 Toyota	Camry	A/C Condenser	Hybrid LE, Hybrid SE & Hybrid XLE; Incl.A/C Receiver		7/7/2017	ΤΟΥΟΤΑ	USA		\$312.89
2011 2011 10,000	ounity		Drier		1/9/2017	ΤΟΥΟΤΑ	USA		\$312.78

# Step 1: Begin a CrashLink Search

### **Option 1: Open CrashLink through Powerlink**

To use CrashLink, you must be connected to the internet, and Trading Partners must be running.

- 1. In Powerlink, search for a part as normal.
- 2. On the Part Search Results (Find Parts Lookup) screen, press F6.\*)
- 3. CrashLink opens in your internet browser.
  - **Note**: If the following pop-up appears, this means that CrashLink cannot interpret your search. Click **OK** to continue to CrashLink, where you can perform a manual search.

Enter Part Information	
( 110-58509L or FEN,58509L or CE-58509 )	Help
	ОК
(Blank for non-interchange search page.)	Cancel

### **Option 2: Open CrashLink through Trading Partners**

In your Trading Partners search results, click the **CrashLink** button at the top of the screen to begin a CrashLink search for this part.

Car	-Part.com Expand Your	Searc	h using th	e opti	ions below	
	Custom Re	egional Pricing	Car-Part Pricing	Vendors (12)	s Brokered Broadcast Intch Appl CrashLink CrashLink	
					<u>st)</u> sorted by <u>DISTANCE</u> (Click on heading to re-sort) ed warranties or shipping.	
<u>Year</u> Part Model	Description	<u>Part</u> <u>Grade</u>	Stock#	<u>US</u> Price	Dealer Info	Dist mile
2014 Condenser Toyota Camry	VIN F (5th digit),2.5L,AT	A	15354	\$100	★ <u>Reitman Auto Parts</u> USA-KY(Melbourne) <u>Quote</u> 1-800-221-3993 <u>dennis@</u>   ♥ <u>fran@</u>   ♥ <u>nick2@</u>   ♥ <u>nick@</u>   ♥ <u>sales@</u>   ♥ <u>troy@</u>	12
2015 Condenser Toyota Camry	VIN F (5th digit)	В	H06557	<b>\$</b> 75	★ <u>M &amp; M Import Salvage -KATRA</u> USA-KY(Alexandria) <u>Quote</u> 1-859-635-3600 jim@	14

<sup>\*</sup> Most Powerlink users use **F6** to begin a CrashLink search; however, occasionally a different F-key is configured. If you do not know your CrashLink F-key, see **Appendix B: Confirming CrashLink's F-Key**.

## **Step 2: Part Selection**

	Crash	ink	Back 2017 ~	v Toyota → Car	nry  VIN Search	Part Search OEM Search	Parts by Image Print	Logout
	Start	End	Model	Part	Description	OEM	Labor	List \$ 🔶
	2014	2017	Camry	A/C Condenser	Hybrid LE, Hybrid SE & Hybrid XLE; Incl.A/C Received	er Drier 8846033130 Web <u>T-P</u>	2.7	323.52
	2017	2017	Camry	A/C Condenser	LE, SE, XLE & XSE; Incl.A/C Receiver Drier	8846006230 <u>Web</u> <u>T-P</u>	2.7	402.47
	2015	2017	Camry	Bumper Cover	Front; (Hybrid) & Gas	5211907912 <u>Web</u> <u>T-P</u>	2.2	233.55
	2015	2017	Camry	Bumper Impact Bar	Front; (Hybrid) & Gas	5202106130 Web <u>T-P</u>	.3	236.84
	2012	2017	Camry	Drive Motor Inverter Cooler	Front; (Hybrid)	G901033031 <u>Web</u> <u>T-P</u>	.9	508.91
	2015	2017	Camry	Engine Cooling Fan Motor	Left; 2.5L; XLE & XSE; (4-152)	163630H010 <u>Web</u> <u>T-P</u>	2.5 Avg	227.83
	2015	2017	Camry	Engine Cooling Fan Motor	Left; 3.5L; XLE & XSE; (6 cyl)	163630A120 <u>Web</u> <u>T-P</u>	2.5 Avg	227.83
	2014	2017	Camry	Engine Cooling Fan Motor	Left; Hybrid LE, Hybrid SE & Hybrid XLE	163630A150 <u>Web</u> <u>T-P</u>	2.5 Avg	223.71
	2017	2017	Camry	Engine Cooling Fan Motor	Left; LE & SE	163630H010 <u>Web</u> <u>T-P</u>	2.5 Avg	227.83
	2015	2017	Camry	Engine Cooling Fan Motor	Right; 2.5L; XLE & XSE; (4-152)	163630V130 <u>Web</u> <u>T-P</u>	2.5 Avg	227.57
	2015	2017	Camry	Engine Cooling Fan Motor	Right; 3.5L; XLE & XSE; (6 cyl)	163630P030 Web T-P	2.5 Avg	227.83 🔻
Ade	d to Your	Parts	]					

When you begin a CrashLink search, CrashLink opens in your browser.

- 1. Use the checkboxes to select any parts you wish to include in your search.
  - When you search for a part that may be part of an assembly, CrashLink lists related parts. Select all component parts that you would like to include in your search.
  - The <u>Information on the Part Selection Page</u> section of this document, below, explains the information that is available to you while you are making these selections.
- 2. Click Add to Your Parts.
- 3. If prompted, Refine your selection by providing your vehicle year.
- 4. The Pricing/Information page opens.

### Information on the Part Selection Page

	Crash	Link	Back 2017 🗸	Toyota 🗸 Car	nry VIN Search P	Part Search OEM Search	Parts by Image Print	Logout
	Start	End	Model	Part	Description	OEM	Labor	List \$ 🔶
	2014	2017	Camry	A/C Condenser	Hybrid LE, Hybrid SE & Hybrid XLE; Incl.A/C Re	8846033130 Web T-P	2.7	323.52
	2017	2017	Camry	A/C Condenser	LE, SE, XLE & XSE; Incl.A/C Receiver Drier	884600623 Web T-P	2.7 E	402.47
	2015	2017	Camry	Bumper Cover	Front; (Hybrid) & Gas	B 5211907912 C	2.2	233.55
	2015	2017	Camry	Bumper Impact Bar	Front; (Hybrid) & Gas	5202106130 <u>Web</u> <u>T-P</u>	.3	236.84
	2012	2017	Camry	Drive Motor Inverter Cooler	Front; (Hybrid)	G901033031 <u>Web</u> <u>T-P</u>	.9	508.91
	2015	2017	Camry	Engine Cooling Fan Motor	Left; 2.5L; XLE & XSE; (4-152)	163630Н010 <u>Web</u> <u>Т-Р</u>	2.5 Avg	227.83
	2015	2017	Camry	Engine Cooling Fan Motor	Left; 3.5L; XLE & XSE; (6 cyl)	163630A120 <u>Web</u> <u>T-P</u>	2.5 Avg	227.83
	2014	2017	Camry	Engine Cooling Fan Motor	Left; Hybrid LE, Hybrid SE & Hybrid XLE	163630A150 <u>Web</u> <u>T-P</u>	2.5 Avg	223.71
	2017	2017	Camry	Engine Cooling Fan Motor	Left; LE & SE	163630Н010 <u>Web</u> <u>Т-Р</u>	2.5 Avg	227.83
	2015	2017	Camry	Engin 📃 Fan Motor	Right; 2.5L; XLE & XSE; (4-152)	163630V130 <u>Web</u> <u>T-P</u>	2.5 Avg	227.57
	2015	2017	Camry	Eng Joining Fan Motor	Right; 3.5L; XLE & XSE; (6 cyl)	163630P030 Web T-P	2.5 Avg	227.83 🔻
Ad	d to Your	r Parts	Show All Choice	es				

- A. **OEM** The OEM number of the part.
- B. Web Click Web to search for this OEM number on Google.
- C. **T-P** Click T-P to search for this part on Trading Partners.
- D. **Labor**<sup>\*</sup> Remove and Replace labor time. (**Avg** indicates that this is the average of Min and Max labor time information.)
- E. List \$ The most current OEM list price of this part. (Please see <u>Appendix A: Currency Display</u> <u>Options</u> for more information on how CrashLink displays USD and CAN pricing information.)
- F. Show All Choices (Only available if there are suppressed options.) Click Show All Choices to display suppressed options.

If you selected an interchange option in Powerlink and then launched CrashLink using your F-key, then CrashLink will suppress all Motor® parts that do not match that interchange option. However, if you can't find your appropriate choice on the list, you may click this button to review and select these suppressed options.

The parts that had been suppressed will now appear in your list. They will be colored red to indicate that they were previously suppressed. (To remove them from your list, click **Filter Choices**.)

<sup>&</sup>lt;sup>\*</sup> Available only to Labor Time Calculation subscribers.

# **Step 3: Pricing/Information**

After you click Add to Your Parts, the Pricing/Information page opens.

The Pricing/Information page is the main CrashLink page where you will be doing most of your work. This page displays pricing information, part applications, and part/assembly diagrams.

The **Total Price** fields display the totals of the prices in the **List \$** and **List %** columns. The **List %** column defaults to 50% of **List \$**, but you can modify it to the value of your choosing.

 Note: See <u>Appendix A: Currency Display Options</u> for more information on how CrashLink displays USD and CAN pricing information.

CrashLink Bac	ck 2017 ∨ T	oyota 🗸 Camry		<b>~</b>		VIN	Search	Part Search OEM Search	h Parts by Im	age	Print Logout
Part Detail (Click or tap ro Keep Start End / Model	w to load part info Part / Descriptio	· · ·	OEM	Labor Qty	List S	_ist % 50		0		~ 7	,
2014 2017 Camry	A/C Condenser	SE & Hybrid XLE; Incl.A/C Receiver Drier	8846033130 Web T-P	2.7 1	323.52	161.76		La	9	R	<u> 2°0+8</u>
2015 2017 Camry	Bumper Cover Front; (Hybrid) & G		5211907912 Web T-P	2.2 1	233.55	116.78					y was
2015 2017 Camry	Bumper Impact Ba Front; (Hybrid) & G	r	5202106130 Web T-P	0.3 1	236.84	118.42		4			C
2012 2017 Camry	Drive Motor Inverte Front; (Hybrid)		G901033031 Web T-P	0.9 1	508.91	254.46	(a)	1	10	)	
<ul> <li>2014 2017</li> <li>Camry</li> </ul>	Engine Cooling Fa	n Motor brid SE & Hybrid XLE	163630A150 Web T-P	2.5 1	223.71	111.86	1	I	ן וו		5 6
2014 2017 Camry	Engine Cooling Fa		163630V370 Web T-P	2.5 1	197.95	98.98		3	ġ		
2015 2017 Camry	Fender Front Left; (Hybrid		5381206210 Web T-P	2.1 1	219.24	109.62					
2015 2017 Camry	Fender Front Right; (Hybri		5381106200 Web T-P	2.1 1	219.24	109.62	a d				
2015 2017 Camry	Grille Front; (Hybrid); w/	,	5310106621 Web T-P	0.0 1	754.13	377.06					
2015 2017 Camry	Headlight Assemb		8115006C70 Web T-P	0.3 1	256.78	128.39		0			
2015 2017 Camry	Headlight Assemb		8111006C70 Web T-P	0.3 1	256.78	128.39					
Update Your Parts	11 15 1	lours 2.7 Skill General	5000400400	Total Price	\$4,328.42	\$2,164.23	#1				
abor Notes Includes: The r	removal of componer	t and all necessary components for acce	ss. Does not inc	dude: System diagno	osis and testing	g. Refrigerant r	recovery, eva	cuate, recharge of the AC syste	m, or a vehicle road	I test.	
pplications for A/C Conc	denser 884603313	ס					Price Ch	anges for 8846033130			
tart End Manufacturer	Model	Part	Descrip	otion			Date	Manufacturer	List \$ Ctry	Core Fee	List \$ USD
013 2014 Toyota	Avalon	A/C Condenser	Hybrid Li	mited & Hybrid XLE;	Incl.A/C Receiv	ver Drier 🔺	7/10/2019	ΤΟΥΟΤΑ	USA		\$323.52
15 2015 Toyota	Avalon	A/C Condenser		mited, Hybrid XLE Pr Incl.A/C Receiver Drie		d XLE	1/7/2019	ΤΟΥΟΤΑ	USA		\$322.52
016 2018 Toyota	Avalon	A/C Condenser		mited, Hybrid XLE Plu : Incl.A/C Receiver D		E	7/20/2018	ΤΟΥΟΤΑ	USA		\$322.70
12 2013 Toyota	Camry	A/C Condenser		E & Hybrid XLE; Incl./		rier	1/4/2018	ΤΟΥΟΤΑ	USA		\$312.68
014 2017 Toyota	Camry	A/C Condenser	Hybrid Ll	E, Hybrid SE & Hybrid			7/7/2017	ΤΟΥΟΤΑ	USA		\$312.89
	,		Drier				1/9/2017	ΤΟΥΟΤΑ	USA		\$312.78

### Information Available on the Pricing/Information Page

This page is full of information to help you research parts and prices.

🔟 Crash	Link Back	<ul> <li>2017 ➤ Toy</li> </ul>	ota 🗸 Camry		•		VI	N Search	Part Search OEM Search	Parts by Im	age	Print Logout
		v to load part infor	·									-
Keep Start E		Part / Description		OEM	Lat ty	List \$ L	.ist % 50		As		×	
2014 2 Camry		A/C Condenser Hybrid LE, Hybrid SE	& Hybrid XLE; Incl.A/C Receiver Drier	8846033130 Web T-P		323.52	161.76	<b>^</b>	F	9	JAY -	3℃+8
2015 2 Camry		Bumper Cover Front: (Hybrid) & Gas		5211907912 Web T-P	2.2 1	233.55	116.78					
2015 2 Camry		Bumper Impact Bar Front: (Hybrid) & Gas		5202106130 Web T-P	0.3 C	236.84	118.42		4			C
2012 2 Camry	017	Drive Motor Inverter ( Front; (Hybrid)		G901033031 Web T-P	0.9 1	508.91	254.46	6	1	10	)	The Po
2014 2 Camry	017	Engine Cooling Fan M Left; Hybrid LE, Hybrid		163630A150 Web T-P	2.5 1	223.71	111.86		4	ų,		5 6
2014 2 Camry		Engine Cooling Fan M Right; Hybrid LE, Hyb	Aotor	163630V370 Web T-P	2.5 1	197.95	98.98	2	3	ġ		
2015 2 Camry		Fender Front Left; (Hybrid) &		5381206210 Web T-P	2.1 1	219.24	109.62	В		Part		
2015 2 Camry		Fender Front Right; (Hybrid)	& Gas	5381106200 Web T-P	2.1 1	219.24	109.62					
2015 2 Camry		Grille Front; (Hybrid); w/pre	crash	5310106621 Web T-P	0.0 1	754.13	377.06					
2015 2 Camry		Headlight Assembly Front Left; (Hybrid); v	//black sport trim	8115006C70 Web T-P	0.3 1	256.78	128.39					
2015 2 Camry		Headlight Assembly Front Right; (Hybrid);	w/black sport trim	8111006C70 Web T-P	0.3 1	256.78	128.39	-	8			
Update You		abor R & R Info Ho	urs 2.7 Skill General	5330400400	Total Price	\$4,328.42	\$2,164.23	#1				
Labor Notes	Includes: The re	moval of component a	and all necessary components for acce	ss. Does not inc	lude: System diagnos	sis and testing	. Refrigerar	t recovery,	evacuate, recharge of the AC system	or a vehicle road	d test.	
Applications	for A/C Conde	enser 8846033130					E	Price	Changes for 8846033130			
Start End M	lanufacturer	Model	Part	Descrip	tion			Date	Manufacturer	List \$ Ctry	Core Fee	List \$ USD
2013 2014 Toy	yota	Avalon	A/C Condenser	Hybrid Li	mited & Hybrid XLE; Ir	ncl.A/C Receiv	er Drier	7/10/2	019 TOYOTA	USA		\$323.52
2015 2015 Toy	yota	Avalon	A/C Condenser		mited, Hybrid XLE Pre ncl.A/C Receiver Drier		d XLE	1/7/20	19 TOYOTA	USA		\$322.52
2016 2018 Toy	yota	Avalon	A/C Condenser	Hybrid Li Premium	mited, Hybrid XLE Plu Incl.A/C Receiver Dri	s & Hybrid XL	E	7/20/2		USA		\$322.70
2012 2013 Toy	yota	Camry	A/C Condenser	Hybrid LE	& Hybrid XLE; Incl.A	/C Receiver D	rier	1/4/20	18 TOYOTA	USA		\$312.68
2014 2017 Toy	vota	Camry	A/C Condenser		E, Hybrid SE & Hybrid	XLE; Incl.A/C	Receiver	7/7/20	17 ΤΟΥΟΤΑ	USA		\$312.89
				Drier				1/9/20	17 TOYOTA	USA		\$312.78

- A. Part selection Click to select a part in the list. The part you have selected will be highlighted in yellow. The information on the page (Diagram, Applications, and Price Changes) will update to display information about the selected part.
- B. Diagram The selected part is highlighted in green in the diagram.
  - If there are multiple diagrams available from Motor® for this part, there will be a drop-down menu available under the diagram. Use this to select and view additional diagrams.
- C. List \$ Displays the current OEM list price of a part. To learn more about your choices for this feature, please see Appendix A: Currency Display Options.
- D. Labor R&R Info<sup>\*</sup> Remove and Replace labor information. Skill and Labor Notes are displayed if available.
  - Keep in mind that the hours listed are Remove and Replace hours. If you are not replacing a part, your actual work time may be much less.
- E. **Applications** Displays the OEM applications for this part. This information is very helpful in cases where you don't have the specific part you searched for in stock. This section displays other vehicles with parts that match this OEM number, so you can find the right part from a different year, make, or model.
- F. **Price Changes** Displays the history of the List Price changes for this part. See **Appendix A: Currency Display Options** to learn more about the information displayed here.

Available only to Labor Time Calculation subscribers.

### Actions Available on the Pricing/Information Page

There are many things you can do on this page to see the information you need, and to re-calculate your **Total Price** information.

CrashLink Ba	ck 2017 🗸 To	oyota 🗸 Camry	~		VIN S	Search	Part Search	OEM Search	Parts by Ima	ge Pr	int Logout
Part Detail (Click or tap r	ow to load part info	ormation)									
Keep Start End / Model	Part / Descriptio	n	Labo	r Qty 🧲 💽 Lis	st % 50			AA	То	$\geq$	
2014 2017 Camry	A/C Condenser Hybrid LE, Hybrid S	SE & Hybrid XLE; Incl.A/C Receiver	Drier web T-P 2.7		161.76			L'	В	· · · /	-8
2015 2017 Camry	Bumper Cover Front; (Hybrid) & G	as	5211907912 Web T-P	1 233.55	116.78			Ę			
2015 2017 Camry	Bumper Impact Ba Front; (Hybrid) & G	r	5000.000.000	236.84	118.42	E	4 9			(	
2012 2017 Camp	Drive Motor Inverte Front: (Hybrid)		0004000004	1 508.91	254.46	a	1	Ğ	10	\`	1 10
	Engine Cooling Fa Left: Hybrid LE, Hy	n Motor brid SE & Hybrid XLE	1000001150	1 223.71	111.86	1	I		11		5 6
2014 20 Camry	Engine Cooling Fa		4000001/070	1 197.95	98.98			3	ė		
2015 2017 Camry	Fender Front Left; (Hybrid)		5204200240	1 219.24	109.62	2			(BO)		
2015 2017 Camry	Fender Front Right; (Hybri		5204400200	1 219.24	109.62						
2015 2017 Camry	Grille Front; (Hybrid); w/p	,	52404000234	1 754.13	377.06		Sector Contraction of the sector of the sect				
2015 2017 Camry	Headlight Assembl Front Left; (Hybrid)	/	0445000070	1 256.78	128.39						
2015 2017 Camry	Headlight Assembl		04440000070	1 256.78	128.39				-		
Update Your Parts		lours 2.7 Skill General	5000400400		2,164.23	#1					
Labor Notes Includes: The		t and all necessary compone	s. Does not in G	m diagnosis and testing.	Refriderant re	coverv. eva	cuate, recharge (	of the AC system.	or a vehicle road	test	
Applications for A/C Con					J	-	anges for 8846				
Start End Manufacturer	Model	Part	Description			Date	Manufact		List \$ Ctry	Core Fee	List \$ USD
2013 2014 Toyota	Avalon	A/C Condenser	Hybrid Limited & H	Hybrid XLE; Incl.A/C Receiver	Drier 🔺	7/10/2019	τογοτα		USA		\$323.52
015 2015 Toyota	Avalon	A/C Condenser	Hybrid Limited, Hy Touring; Incl.A/C	/brid XLE Premium & Hybrid 3 Receiver Drier	XLE	1/7/2019	ΤΟΥΟΤΑ		USA		\$322.52
2016 2018 Toyota	Avalon	A/C Condenser		/brid XLE Plus & Hybrid XLE		7/20/2018	ΤΟΥΟΤΑ		USA		\$322.70
2012 2013 Toyota	Camry	A/C Condenser		d XLE; Incl.A/C Receiver Drie	r	1/4/2018	TOYOTA		USA		\$312.68
2014 2017 Toyota	Camry	A/C Condenser	Hybrid LE, Hybrid Drier	SE & Hybrid XLE; Incl.A/C R		7/7/2017	TOYOTA		USA		\$312.89
			Dilei		•	1/9/2017	TOYOTA		USA		\$312.78

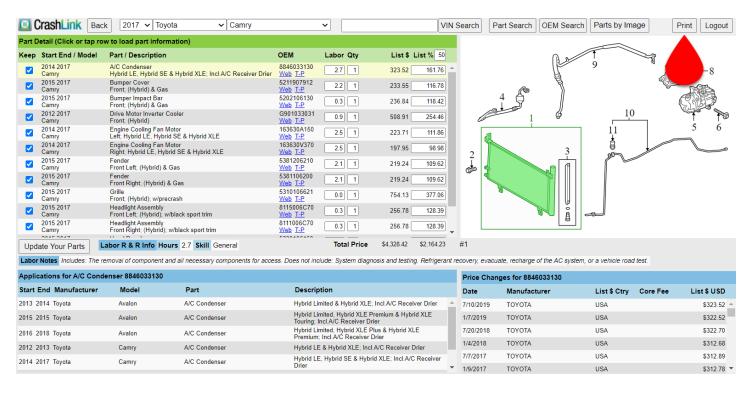
- A. **Print** Click this button to print the information from this screen. More information about this feature is available in the **Print This Information** section of this document, below.
- B. Parts by Image Click this button to open a list of all parts in the image. This is useful if you want to add a part to your part list that you did not originally include. Use the checkboxes to select the part(s) you wish to add/include, then click Add to Your Parts to process the search and view your new Total Price.
- C. **Qty** Use this field to change the quantity of the part. Enter a new quantity, then click **Update Your Parts** to update the **Total Price**.
- D. **Labor**<sup>\*</sup> This field displays the **Labor R&R Hours**. This information displays hours for Remove *and* Replace; if you are not replacing a part, your actual work time may be much less.
  - You may edit this field to reflect your true expected labor time (enter a new time, then click Update Your Parts). These changes will only display on your screen and in the Print function; they will not affect any calculations and will not be saved for future CrashLink searches.

<sup>&</sup>lt;sup>\*</sup> Available only to Labor Time Calculation subscribers.

- E. List % By default, CrashLink calculates the List % as 50% of the List \$; however, you can manually change the price of any individual part. To do so, type in a new price for the selected part, then click Update Your Parts to update the Total Price.
  - Note: CrashLink will save your changes to the List %, but manual changes to the prices of individual parts will not be saved for future searches.
- F. Web Click the Web link to search for this OEM number on Google.
- G. **T-P** Click the **T-P** link to search for this part on Trading Partners.
- H. **Keep** Use the checkboxes to specify which parts to keep on your list. To remove a part from your list, uncheck the box, then click **Update Your Parts** to update your list and the **Total Price**.
  - Note: At least one part must be checked at all times; CrashLink will not allow you to deselect *all* parts.
- I. Update Your Parts Click this button to update your Total Price after you have changed the Keep, Qty, or List % information.

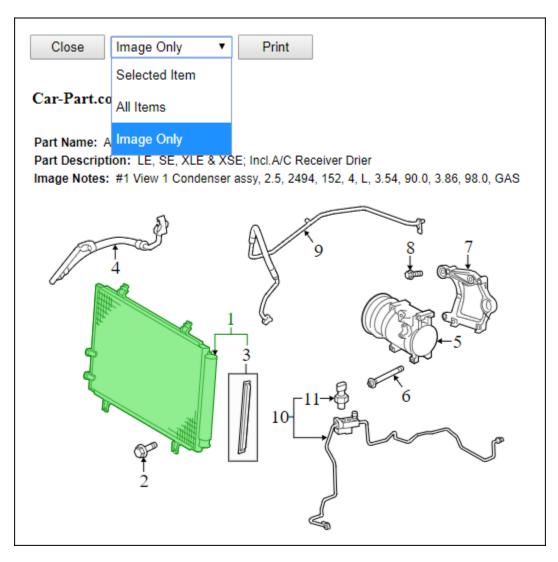
### **Print This Information**

The Print button allows you to print this page's information.



1. Click this button. The Print page opens.

- 2. Use the drop-down to select which view you would like to print.
  - a. **Selected Item** Detailed information only about the 1 part that is selected (highlighted in yellow in the list, and highlighted in green on the **Print** page).
  - b. All Items Basic information about all items in the list.
  - c. Image Only Image of the 1 part that is selected/highlighted in the list.
- 3. Click Print to print.
- 4. Click **Close** to return to the Pricing/Information page.



### Part Search/Manual Search

While the most common way to search CrashLink is the automatic search process described above (using **F6** from Powerlink), you are also able to perform a manual search. This is helpful when you want to look up a part that does not have a part code associated with it.

You may also be directed to this page if CrashLink cannot determine which part you want to search, or if you search for a part that does not have a corresponding mapping in the CrashLink data.

### Step 1: Begin Search

There are 3 ways to begin a manual search:

- Option A: Browser Login
- Option B: Part Search Button
- Option C: VIN Search Button

#### **Option A: Browser Login**

To open CrashLink in your internet browser, follow these steps:

- 1. Go to CrashLink.Car-Part.com.
- 2. In the Recycler Login, enter your Username and Password.
  - You can use your Trading Partners login, or the login you use for your **Car-Part.com Statistics and Reports** link. If you don't know this login, contact your support rep.

<u>C</u> a	Car-Part.com								
	RECYCLER LOGIN								
Username:	Kaulus								
Password:	•••••								
	Login								

3. Click Login. CrashLink opens to the manual search.

### **Option B: Part Search Button**

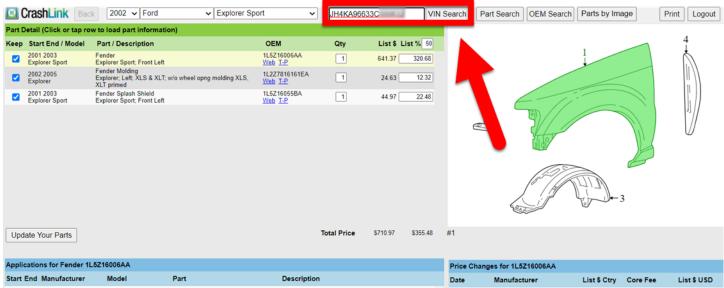
If you already have CrashLink open, you can launch a manual search by clicking the **Part Search** button at the top of any screen. This allows you to add a part to your part list.

🖸 CrashLink 🛛 🖪												
Part Detail (Click or tap	row to load part informat	tion)										
Keep Start End / Model	Part / Description		OEM	Qty	List \$ List %	6 50						4
Z001 2003 Explorer Sport	Fender Explorer Sport; Front Left	t	1L5Z16006AA Web <u>T-P</u>	1	641.37 3	20.68						Č.
2002 2005 Explorer	Fender Molding Explorer; Left; XLS & XLT XLT primed	T; w/o wheel opng molding XLS,	1L2Z7816161EA Web T-P	1	24.63	12.32						" ))
<ul> <li>2001 2003 Explorer Sport</li> </ul>	Fender Splash Shield Explorer Sport; Front Left	t	1L5Z16055BA Web <u>T-P</u>	1	44.97	22		$\left( \right)$	-11			
												V
Update Your Parts				Total Price	\$710.97 \$3	155.48	#1				3	
Update Your Parts				Total Price	\$710.97 \$3	155.48	#1				3	
Update Your Parts	1L5Z16006AA			Total Price	\$710.97 \$3	155.48		nges for 1L5Z160	DOGAA		3	
·		Part	Description		\$710.97 \$3	155.48		nges for 1L5Z160 Manufacturer		List \$ Ctry	3 Core Fee	List \$ USD
pplications for Fender tart End Manufacturer		<b>Part</b> Fender	Description Explorer Spor	1	\$710.97 \$3	65.48	Price Char	-	,	List \$ Ctry USA	3 Core Fee	List \$ USD \$641.37
pplications for Fender tart End Manufacturer 001 2003 Ford	Model		Explorer Spor	1	\$710.97 \$3	155.48 A	Price Char Date	Manufacturer	,	· · · · ·	3 Core Fee	\$641.37
pplications for Fender tart End Manufacturer 101 2003 Ford	Model Explorer Sport	Fender	Explorer Spor	1 rt; Front Left	\$710.97 \$3	55.48	Price Char Date 4/15/2015	Manufacturer FORD	,	USA	3 Core Fee	\$641.3 \$630.3
pplications for Fender	Model Explorer Sport	Fender	Explorer Spor	1 rt; Front Left	\$710.97 \$3	55.48	Price Char Date 4/15/2015 9/12/2013	Manufacturer FORD FORD	,	USA USA	3 Core Fee	
pplications for Fender tart End Manufacturer 001 2003 Ford	Model Explorer Sport	Fender	Explorer Spor	1 rt; Front Left	\$710.97 \$3	155.48	Price Char Date 4/15/2015 9/12/2013 2/28/2013	Manufacturer FORD FORD FORD		USA USA USA	3 Core Fee	\$641.37 \$630.33 \$552.92

### **Option C: VIN Search Button**

If you already have CrashLink open, you can launch a manual search with VIN information by following these steps:

- 1. Enter a VIN in the VIN Search field
- 2. Click **VIN Search**. (When you do, the year, make, and model drop-downs will populate automatically)



Start End Manufacturer	Model	Part	Description		Date	Manufacturer	List \$ Ctry	Core Fee	List \$ USD
2001 2003 Ford	Explorer Sport	Fender	Explorer Sport; Front Left	^	4/15/2015	FORD	USA		\$641.37 ^
2001 2005 Ford	Explorer Sport Trac	Fender	Explorer Sport Trac; Front Left		9/12/2013	FORD	USA		\$630.33
					2/28/2013	FORD	USA		\$552.92
					3/16/2012	FORD	USA		\$485.02
					12/1/2010	FORD	USA		\$391.63
				Ŧ	6/1/2010	FORD	USA		\$380.23 -

### Step 2: CrashLink Manual Search

When you have launched a search, CrashLink opens to the manual search page:

CrashLink Back 2006 • Ford •	Explorer •		VIN Search	OEM Search	Parts by Image	Logout
Search Term Search Reset						
Accessories and Fluids						
Air and Fuel Delivery						
Belts and Cooling						
🗀 Body						
Brake						
Cooling						
Driveline and Axles						
Electrical, Charging and Starting						
Emission Control						
Engine Elizabethe Eliz						
Entertainment and Telematics						
Exhaust						
HVAC						
Ignition						
Steering						
Suspension						
Tire and Wheel						
Tools and Equipment						
Transfer Case						
Transmission						
Wiper and Washer						
Select Part(s)						
Information from Motor's databases (including OEM part descriptions, OEM pricing, and p	art illustrations) are copyright 6	82018 by MOTOR Infor	mation Systems, a division	n of Hearst Business Med	ia, Inc. All rights reserved. Ten	ns of Service

If necessary, you can modify the year, make, and model information with the drop-down menus at the top of the screen. (This will change the information for this search only; it will not modify the year/make/model information for any parts already on your list.)

CrashLink	Back 2006 •	Ford	•	Explorer	•	VIN Search
Search Term	Sea	rch Reset				
Accessories and	Fluids					
🗎 Air and Fuel Del	ivery					
🗎 Belts and Coolin	g					
🗀 Body						
🗀 Brake						

You can use this page 2 ways:

- Option A: Search Terms
- Option B: Browse Categories

#### **Option A: Search Terms**

- 1. Enter a keyword (such as "SWITCH") in the **Search Term** field.
- 2. Click Search.
- 3. Your results will include any parts with that keyword in the Motor name<sup>\*</sup>. Click the checkbox(es) to select the part(s).
- 4. Click Select Part(s) at the bottom of the list.

CrashLink Back 2006 • Ford	▼ Explorer ▼
Search Term SWITCH Search Reset	
🗁 Body	
🗁 Seats	
Power Seat Switch	
Power Seat Switch Knob	
🗁 Electrical, Lighting and Body	
➢ Electrical Connectors	
Driver Information Display Switch Connector	
🗁 Switches	
Brake Light Switch	
Combination Switch	
Cruise Control Switch	
Defroster Switch	-
Door Jamb Switch	
Select Part(s)	Ŧ

<sup>\*</sup> Search results are based on the words used in the Motor name. For example, if you search for "**Rocker Moulding**," your results will not show **Rocker Panel Guard**.

5. The Part Selection list opens on the right. Click the checkbox(es) to select the part(s) you wish to include in your CrashLink search.

CrashLink Back 2006 V Ford	✓ Ex	PIOIE	r v	VIN Search	Part Search	OEM Search	Parts by Image	Print	Logou
search Term switch I Search Reset			Part	Description		OEM			List \$
🗁 Body	-		Door Window Switch	Front Left; Eddle Bauer, Limited, XLS & XLT; Switch	Panel Assembly	6L2Z14529B/ Web T-P	AA		102.11
E Seats	- 11		Door Window Switch	Front Right; Eddie Bauer, Limited, XLS & XLT		6L2Z14529A	4A		7.95
Power Seat Switch			Door Window Switch	Rear; Eddie Bauer, Limited, XLS & XLT		6L2Z14529A	AA		7.95
Power Seat Switch Knob									
Electrical, Lighting and Body	- 84								
Electrical Connectors	- 84								
Driver Information Display Switch Connector	- 84								
C Switches	- 84								
Brake Light Switch									
Combination Switch	- 84								
Cruise Control Switch									
Defroster Switch									
Door Jamb Switch									
Door Lock Switch									
Door Mirror Switch									
Ooor Window Switch									
Door Window Switch Bezel									
Driver Information Display Switch									
Hazard Warning Switch									
Headlight Switch									
Instrument Panel Dimmer Switch	-								
Select Part(s)		Ad	d to Your Parts						

- 6. Click Add to Your Parts.
- The Pricing/Information page opens, and the part(s) you selected have been added to your list. Continue with your CrashLink workflow as described in the section of this documented titled <u>Step 3:</u> <u>Pricing/Information</u>.

### **Option B: Browse Categories**

- 1. In the list of categories, click the category of the part you would like to search.
- 2. Continue "drilling down" through the categories and sub-categories until you reach the component selection checklist.
- 3. Click the checkbox(es) to select part(s).
- 4. Click Select Part(s) at the bottom of the list.
- 5. The Part Selection list opens on the right. Click the checkbox(es) to select the part(s) you wish to include in your CrashLink search.
- 6. Click Add to Your Parts.

🔟 Crash	Link Back	2006 🗸	Ford	✓ Explo	rer	~		VIN Search	Part Search	OEM Search	Parts by Image	Print	Logout
Search Term	ignition	Searc	h Reset		Part		Description			OEM			List \$
귿 Emissio	n Control				Ignition Switch		Eddie Bauer, Limited, XLS & XLT			DG9Z11572/ Web T-P	A		104.60
🗁 Sens	ors												
	gnition Knock (Det	tonation) Sen	sor										
🗁 Ignition													
🗁 Braci	kets, Flanges and H	langers											
	gnition Coil Mount	ting Bracket											
🗁 Cont	rol Modules												
	gnition Immobilize	er Module											
🗁 Hard	ware, Fasteners and	d Fittings											
	Direct Ignition Coil	Boot											
🗁 Ignit	ion Coil												
	Direct Ignition Coil												
	gnition Coil												
🗁 Prim	ary Ignition					$\square$							
	gnition Lock Assen	mbly											
	gnition Lock Cyline	ıder											
	gnition Lock Housi	ing											
🗁 Swite	ches												
🔽 I į	gnition Switch												
Select Part	t(s)			A	dd to Your Parts	ļ							
		1	nformation from Moto	r's databases (	including OEM part descr	ptions, O	EM pricing, and part illustrations) are	copyright ©2019 by I	MOTOR Information	Systems, a division	of Hearst Business Media, Ir	ic. All rights rese	erved. Terms of Service

 The Pricing/Information page opens, and the part(s) you selected have been added to your list. Continue with your CrashLink workflow as described in the section of this documented titled <u>Step 3:</u> <u>Pricing/Information</u>.

# **OEM Search**

At the top of every CrashLink screen, is a button for **OEM Search**. This button allows you to search for parts by OEM number. Follow these steps:

- 1. Click **OEM Search**. The OEM Search page opens.
- 2. Enter an OEM number in the Enter OEM # field.
- 3. Click **Search.** The Part Selection list opens below. This shows all parts that match this OEM number.
- 4. Click the checkboxes to select the part(s) you wish to include in your CrashLink search.
  - Note: You cannot select multiple parts with conflicting year ranges.
- 5. Choose the year from the drop-down.
- 6. Click Add to Your Parts.

	CrashLink Back 20     Enter OEM# 25964301	13 V Chevrolet V Impala	VIN Search Part Search	OEM Search Parts by Image	Print Logout
4	Start End Model	Part	Description	OEM	List \$
	🗹 2006 2013 Impala 🛛 💈	Deck Lid Hinge	Rear Right	25964301 <u>Web</u> T-P	69.20
	2014 2016 Impala Limited	Deck Lid Hinge	Impala Limited; Rear Right	25964301 Web T-P	69.20
	5   6     2013 •   Add to Your Parts	]			

- The Pricing/Information page opens, and the part(s) you selected have been added to your list. Continue with your CrashLink workflow as described in the section of this documented titled <u>Step 3:</u> <u>Pricing/Information</u>.
  - **Note**: Notice that the search at the top of your screen changed to match the year you selected in the drop-down on the previous page.

### Inventory/Opportunities with Car-Part Interchange Plus

In addition to helping you research parts and their applications, CrashLink can also help you increase profitability—with Car-Part Interchange Plus (CPI+)<sup>\*</sup>. With CrashLink, you can assign interchange to CPI+ parts.

CPI+ is a major advantage. CPI+ provides new and enhanced interchange for over 100 part types (including 2009+ Mitsubishi and 2015+ Mazda models). Pinnacle and Powerlink users can inventory all CPI+ parts except 22 (because those parts aren't included in your IMS). This is a major opportunity because parts with interchange are much more visible in online searches. Parts must have interchange assigned in order to show up in interchange searches on Car-Part.com marketplaces, so CPI+ gives you a competitive edge.

With CrashLink, you can assign interchange to CPI+ parts, so more buyers will see them when searching in Car-Part marketplaces!

**Note**: When you use CrashLink to assign interchange to CPI+ parts, those parts will have interchange *only* in our online marketplaces. CPI+ is not available within Powerlink, and no interchange information will be updated within Powerlink itself.

#### **Numeric Part Codes**

The numeric part codes that display in CrashLink are Checkmate numeric codes, which in some cases, differ from the Hollander numeric codes used in Powerlink. When CrashLink scans your inventory, it automatically converts the Hollander codes to Checkmate codes. If you would like a list of all CPI+ parts by Checkmate numeric code, please contact your salesperson.

### Inventory Page

The Inventory page is the central hub for researching and assigning interchange to CPI+ parts after you have inventoried them in Powerlink. From the Inventory page, you can view the CPI+ parts in your inventory, or your inventoried vehicles with CPI+ parts, and then resolve them or find more information about them.

The Inventory page has 3 main buttons:

- **Analyze** Research parts on specific vehicles. See the <u>Analyze: Step 1 (Researching Vehicles)</u> section of this guide, below, for more information about this feature.
- Vehicles Search your inventory by vehicle with the Vehicle Potential tool to find valuable CPI+ parts on your inventoried vehicles.
- **Parts** Search your inventory by part with the Part Potential tool to find valuable CPI+ parts in your inventory.

<sup>\*</sup> These features (including all content on the Inventory, Analyze, and Resolution tools) are available only to CrashLink Inventory subscribers.

1. To access the Inventory page, click the **Inv** button at the top of the CrashLink window.



2. The Inventory page opens in a new tab. Use the **Analyze**, **Vehicles**, and **Parts** buttons to access those tools. Each is explained in more detail later in this guide.

CrashLink	~	× ×	Enter a VIN or Stock #	Analyze	Vehicles Parts	Print Logout

### Multi-Yard Accounts

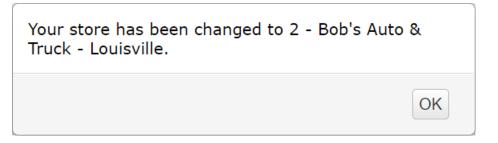
If you have an account for more than one yard, then anytime you access the Inventory page, a drop-down box will appear at the top of your screen.

CrashLink	~	~	✓ Enter a VIN	or Stock # Analyze	Vehicles Parts	1 - Bob's ✔ Print Logout

1. Click this drop-down box to see your inventories/yards.

CrashLink	~	~	~	Enter a VIN or Stock #	Analyze	Vehicles Parts	1 - Bob's V Print Logout
							2 - Bob's Auto & Truck - Louisville 1 - Bob's Auto & Truck - Cincinnati

2. Select the inventory you wish to work with. When you do, you will get a pop-up that confirms which inventory you have selected.



### Vehicle and Part Potential Tools

You likely have many CPI+ parts in your inventory. But in order for those parts to have interchange on Car-Part.com, you will need to assign CPI+ interchange to them. The Vehicle Potential and Part Potential tools help you identify parts that have CPI+ available, but still need interchange assigned.

These 2 tools work similarly—the Vehicle Potential tool enables you to find valuable CPI+ parts by vehicle, and the Part Potential tool enables you to find valuable CPI+ parts by part type. You can identify the vehicles and parts that have the greatest opportunity for increased sales, once they have CPI+ is assigned. After interchange is assigned, it will be easy for customers to find the parts in online search listings.

To understand the information in these tools, it's important to understand 2 terms:

- **Unresolved**: a part that has CPI+ available, but still needs interchange assigned to it. Unresolved parts are difficult for online buyers to search for and find in Car-Part marketplaces.
- **Resolved**: a part that has CPI+ assigned to it, and is much more visible in Car-Part marketplaces. (Remember, when you assign interchange in CrashLink, that interchange is *only* on Car-Part.com marketplaces. The interchange assignment is not transferred to Powerlink.)

### Accessing the Vehicle Potential Tool

Use the Vehicle Potential tool to find valuable CPI+ parts by vehicle. Follow these steps:

- 1. Click **Vehicles** in the top menu.
- 2. Several fields appear. To access the Vehicle Potential tool, you will only use the first line.

Use the Sort by drop-down menu to select your sort method, then click Vehicle Potential.

Sort by Unresolved Part \$ E	Vehicle P	otential		
Enter a Stock #	Sort by Retail Price Descending	~	Resolv	e Vehicle

3. A notification will appear to inform you that the page will appear in a new tab/window and may take several minutes to load. Click **Yes** to open the Vehicle Potential tool.

CrashLink
This process will generate a listing of all of your vehicles with potential CPI+ parts that have been uploaded to Car-Part.com. The process may take several minutes to complete and will open in a new tab/window. Are you sure you want to continue?
Yes No

4. The Vehicle Potential tool opens, with a table of vehicles. This table lists vehicles that you have in stock, but that have unresolved parts (i.e., need CPI+ interchange assigned).

				Unresolved Part Count	Unresolved Part Count %	Unresolved Part \$	Resolved Part Count	Resolved Part Count %	Resolved Part \$	Total Part Count	Total Part \$
				Totals 9643	99%	\$687,081.80	100	1%	\$13,430.40	9743	\$700,512.20
		Stock	Model	Unresolved Part Count	Unresolved Part Count %	Unresolved Part \$	Resolved Part Count	Resolved Part Count %	Resolved Part \$	Total Part Count	Tota Part \$
lyze	Resolve	HG6292	Mitsubishi Mirage	21	84%	\$2,555.00	4	16%	\$730.00	25	\$3,285.0
<u>lyze</u>	Resolve	HG6244	Mazda CX3	21	91.3%	\$2,395.00	2	8.7%	\$625.00	23	\$3,020.0
lyze	Resolve	GL4177	Mazda CX5	19	100%	\$2,200.00	0	0%	\$0.00	19	\$2,200.0
<u>ilyze</u>	Resolve	GK3646	Mitsubishi Outlander	20	83.33%	\$2,175.00	4	16.67%	\$710.00	24	\$2,885.0
<u>yze</u>	Resolve	DC2137	Mitsubishi Mirage	19	95%	\$2,030.00	1	5%	\$60.00	20	\$2,090.0
l <u>yze</u>	Resolve	GC1490	Cadillac Escalade-ESV	7	77.78%	\$1,880.00	2	22.22%	\$1,075.00	9	\$2,955.0
<u>yze</u>	Resolve	GM4323	GMC Truck-Sierra 1500	11	100%	\$1,830.00	0	0%	\$0.00	11	\$1,830.
l <u>yze</u>	Resolve	GC1680	Mitsubishi Outlander Sport	21	91.3%	\$1,775.00	2	8.7%	\$550.00	23	\$2,325.
l <u>yze</u>	Resolve	GE2022	Mitsubishi Outlander	13	100%	\$1,720.00	0	0%	\$0.00	13	\$1,720.0
lyze	Resolve	HG6241	Mitsubishi Outlander Sport	22	100%	\$1,675.00	0	0%	\$0.00	22	\$1,675.
<u>lyze</u>	Resolve	FG9174	Cadillac XTS	10	100%	\$1,670.00	0	0%	\$0.00	10	\$1,670.
lyze	Resolve	GF2324	Cadillac Escalade	4	40%	\$1,615.00	6	60%	\$2,615.00	10	\$4,230.
<u>lyze</u>	Resolve	EC5123	Buick Regal	12	100%	\$1,595.00	0	0%	\$0.00	12	\$1,595.0
lyze	Resolve	GF2538	GMC Truck-Sierra 1500	10	90.91%	\$1,580.00	1	9.09%	\$250.00	11	\$1,830.
<u>ilyze</u>	Resolve	EK6666	Buick Lacrosse	10	100%	\$1,470.00	0	0%	\$0.00	10	\$1,470.
lyze	Resolve	GD1803	Buick Envision	13	100%	\$1,425.00	0	0%	\$0.00	13	\$1,425.
<u>ilyze</u>	Resolve	GA0966	Buick Enclave	11	100%	\$1,400.00	0	0%	\$0.00	11	\$1,400.
lyze	Resolve	FK0150	Cadillac XT5	11	100%	\$1,340.00	0	0%	\$0.00	11	\$1,340.0
lyze	Resolve	HC5263	Mitsubishi Outlander Sport	10	100%	\$1,325.00	0	0%	\$0.00	10	\$1,325.
y <u>ze</u>	Resolve	GA0916	Chevy Blazer (2019 Up)	11	91.67%	\$1,305.00	1	8.33%	\$65.00	12	\$1,370.
lvze	Resolve	HG6464	Ford Fusion	14	100%	\$1,300.00	0	0%	\$0.00	14	\$1,300.

This list is sorted according to the sort method you chose in step 2.

Use this table to identify the greatest sales opportunities, and determine where to focus your efforts (see the <u>Information Available on the Vehicle Potential Tool</u> section of this document, below, for more information).

To work on a vehicle's parts, click:

Stock	Model	Unresolved Part Count	Unresolved Part Count %	Unresolved Part \$	Resolved Part Count	Resolved Part Count %	Resolved Part \$	Total Part Count	Total Part \$
Analyze Resolve HG6292	Mitsubishi Mirage	21	84%	\$2,555.00	4	16%	\$730.00	25	\$3,285.00

- Analyze Research parts on specific vehicles. See the <u>Analyze: Step 1 (Researching</u> <u>Inventoried Vehicles)</u> section of this guide, below, for more information about this feature.
- Resolve Assign interchange to the unresolved CPI+ parts you have inventoried. See the <u>Resolve Tool: Assigning Interchange to CPI+ Parts</u> section of this guide, below, for more information about this feature.

### Information Available on the Vehicle Potential Tool

The Vehicle Potential tool lists vehicles that you have in stock, but that have unresolved parts (i.e., need CPI+ interchange assigned). You can identify the vehicles by **Stock** (from Powerlink) and **Model**.

		Stock	Model	Unresolved Part Count	Unresolved Part Count %	Unresolved Part \$	Resolved Part Count	Resolved Part Count %	Resolved Part \$	Total Part Count	Total Part \$
<u>Analyze</u>	<u>Resolve</u>	HG6292	Mitsubishi Mirage	21	84%	\$2,555.00	4	16%	\$730.00	25	\$3,285.00
<u>Analyze</u>	Resolve	HG6244	Mazda CX3	21	91.3%	\$2,395.00	2	8.7%	\$625.00	23	\$3,020.00
<u>Analyze</u>	Resolve	GL4177	Mazda CX5	19	100%	\$2,200.00	0	0%	\$0.00	19	\$2,200.00

The Vehicle Potential tool displays the following information for each vehicle in the list, and displays **Totals** at the top of the page.

	Unresolved	Unresolved	Unresolved	Resolved	Resolved	Resolved	Total	Total
	Part Count	Part Count %	Part \$	Part Count	Part Count %	Part \$	Part Count	Part \$
Totals	9643	99%	\$687,081.80	100	1%	\$13,430.40	9743	\$700,512.20

- Unresolved Part Count Number of parts you have listed on Car-Part.com for which CPI+ is available, but interchange still needs to be assigned.
- Unresolved Part Count % Percentage of all CPI+ parts on your vehicles on Car-Part.com that are unresolved (e.g., if you had 100 CPI+ parts posted on Car-Part.com, and 90 of them were unresolved, then the Unresolved Part Count % would be 90%).
- Unresolved Part \$ Value of all the unresolved CPI+ parts you have on Car-Part.com, based on the part's retail price in Powerlink.
- **Resolved Part Count** Number of parts you have listed on Car-Part.com that have interchange assigned.
- **Resolved Part Count %** Percentage of all CPI+ parts on your vehicles on Car-Part.com that are resolved (e.g., if you had 100 CPI+ parts posted on Car-Part.com, and 90 of them were unresolved, then the **Resolved Part Count %** would be 10%).
- **Resolved Part \$** Value of all the resolved CPI+ parts you have on Car-Part.com, based on the part's retail price in Powerlink.
- **Total Part Count** The number of CPI+ parts you have posted on Car-Part.com, both resolved and unresolved.
- **Total Part \$** Value of all CPI+ parts you have on Car-Part.com, based on the part's retail price in Powerlink.

### Accessing the Part Potential Tool

Use the Part Potential tool to find valuable CPI+ parts by part type. Follow these steps:

- 1. Click **Parts** in the top menu.
- 2. Several fields appear. To access the Part Potential tool, you will only use the first line.

Use the Sort by drop-down menu to select your sort method, then click Part Potential.

Sort by Unresolved Part \$ Descending	✓ Part Potential		
Select a Part Type	✓ Sort by Retail Price Descending	~	Resolve Part

3. A notification will appear to inform you that the page will appear in a new tab/window and may take several minutes to load. Click **Yes** to open the Part Potential tool.

CrashLink This process will generate a listing of all potential CPI+ parts that have been uploaded to Car-Part.com. The process may take several minutes to complete and will open in a new tab/window. Are you sure you want to continue?
Yes No

4. The Part Potential tool opens, with a table of all CPI+ part types that can have interchange assigned through CrashLink's Resolve tool.

			Unresolved Part Count	Unresolved Part Count %	Unresolved Part \$	Resolved Part Count	Resolved Part Count %	Resolved Part \$	Total Part Count	Total Part \$
		Totals	9727	99%	\$696,989.20	101	1%	\$13,680.40	9828	\$710,669.60
	Part Name	Part Code	Unresolved Part Count	Unresolved Part Count %	Unresolved Part \$	Resolved Part Count	Resolved Part Count %	Resolved Part \$	Total Part Count	Total Part \$
esolve	Glove Box	260	2359	99.66%	\$140,114.80	8	0.34%	\$805.00	2367	\$140,919.80
esolve	Fuel Filler Door	177	1984	99.3%	\$127,227.40	14	0.7%	\$840.00	1998	\$128,067.40
esolve	Jack Assembly	564	1574	99.62%	\$83,785.00	6	0.38%	\$300.00	1580	\$84,085.00
<u>esolve</u>	Engine Cover	351	1038	99.52%	\$67,415.00	5	0.48%	\$335.00	1043	\$67,750.00
esolve	Front Door Trim Panel	204	448	99.12%	\$55,935.00	4	0.88%	\$875.00	452	\$56,810.00
<u>esolve</u>	Running Board	122	290	98.31%	\$38,425.00	5	1.69%	\$2,190.00	295	\$40,615.00
esolve	Headliner	224	158	99.37%	\$34,645.00	1	0.63%	\$950.00	159	\$35,595.00
<u>esolve</u>	Rear Door Trim Panel	205	297	99%	\$31,150.00	3	1%	\$265.00	300	\$31,415.00
<u>esolve</u>	Rocker Moulding	189	240	96.39%	\$17,815.00	9	3.61%	\$735.00	249	\$18,550.00
<u>esolve</u>	Steering Wheel	235	190	96.45%	\$17,645.40	7	3.55%	\$950.00	197	\$18,595.40
esolve	Antenna	645	218	100%	\$13,955,40	0	0%	\$0.00	218	\$13,955.40

This list is sorted according to the sort method you chose in step 2.

5. Use this table to identify the greatest sales opportunities, and determine where to focus your efforts.

To assign interchange to parts of a particular CPI+ part type, click **Resolve** on the line for that part type.

L										
	Part Name	Part Code	Unresolved Part Count	Unresolved Part Count %	Unresolved Part \$	Resolved Part Count	Resolved Part Count %	Resolved Part \$	Total Part Count	Total Part \$
Resolve	Glove Box	260	2359	99.66%	\$140,114.80	8	0.34%	\$805.00	2367	\$140,919.80

### Information Available on the Part Potential Tool

The information available on the Part Potential tool is very similar to the information available on the Vehicle Potential tool (see the <u>Information Available on the Vehicle Potential Tool</u> section of this guide, above), but the information is categorized by part.

	Part Name	Part Code	
Resolve	Glove Box	260	
Resolve	Fuel Filler Door	177	
Resolve	Jack Assembly	564	
Resolve	Engine Cover	351	
Resolve	Front Door Trim Panel	204	
Resolve	Running Board	122	

### Resolve Tool: Assigning Interchange to CPI+ Parts

The Resolve tool enables you to assign CPI+ interchange for the parts you have posted on Car-Part.com. Each night, the assigned interchange options will update in your Car-Part.com listings.

Remember, CrashLink relies on your inventory upload to Car-Part.com. If you are inventorying a vehicle on Powerlink today, then the parts will be uploaded to Car-Part.com tonight, and you'll have the opportunity to assign interchange with the Resolve tool *tomorrow*, because the Resolve tool assigns interchange to parts that have already been inventoried and uploaded to Car-Part.

To use the Resolve tool and assign interchange to your parts, follow these steps:

### **Open the Resolve Tool**

You can access the Resolve tool from multiple places throughout CrashLink:

#### Option A: Resolve Vehicle Button

Use this method if you want to open the Resolve tool to a specific vehicle in your inventory, so you can work on an entire vehicle at once.

1. Click Vehicles.



- 2. Several fields appear. To access the Resolve tool, you will only use the second line. Enter your vehicle's stock number from Powerlink in the **Enter a Stock #** field.
- 3. Use the drop-down menu to select your sort method.
- 4. Click Resolve Vehicle.



5. The Resolve tool opens.

### Option B: Resolve Part Button

Use this method if you want to open the Resolve tool to a certain part type, so you can work on multiple parts of the same part type.

1. Click Parts.

CrashLink	~	~	~	Enter a VIN or Stock #	Analyze	Vehicles Parts	Print	Logout

- 2. Several fields appear. To access the Resolve tool, you will only use the second line. Use the first drop-down to select a CPI+ part type.
- 3. Use the second drop-down to select your sort method.
- 4. Click Resolve Part.
- 5. The Resolve tool opens.

Sort by Unresolved Part \$ Descending		✓ Part Potential		
Select a Part Type	~	Sort by Retail Price Descending	~	Resolve Part
Select a Part Type				
A/C Compressor Assembly				
Air Conditioner Hose				
Air Shutter				
Antenna				
Auto. Trans. Cooler				
Axle Housing Only				
Axle Shaft				
Back Door Latch				
Back Door Moulding				
Back Door Shell				
Back Glass				
Battery Tray				
Belt Tensioner				
Brush Guard				
Bumper End Cap				
Bumper Face Bar, Front				
Bumper Face Bar, Rear				
Bumper Pad				
Cabin Air Filter	•			

### **Option C: From Vehicle Potential Tool**

On the Vehicle Potential tool, you can click the **Resolve** link on any vehicle's line, to resolve parts on this vehicle. (See the <u>Vehicle and Part Potential Tools</u> section of this guide for more information about this feature.)

		Stock	Model	Unresolved Part Count	Unresolved Part Count %	Unresolved Part \$	Resolved Part Count	Resolved Part Count %	Resolved Part \$	Total Part Count	Total Part \$
Analyze	Resolve	GC1692	Mitsubishi Outlander	11	84.62%	\$1,055.00	2	15.38%	\$90.00	13	\$1,145.00

### Option D: From Part Potential Tool

T										
	Part Name	Part Code	Unresolved Part Count	Unresolved Part Count %	Unresolved Part \$	Resolved Part Count	Resolved Part Count %	Resolved Part \$	Total Part Count	Total Part \$
Resolve	Glove Box	260	2359	99.66%	\$140,114.80	8	0.34%	\$805.00	2367	\$140,919.80

On the Part Potential tool, click the **Resolve** link on any part type's line, to resolve parts of this part type. (See the <u>Vehicle and Part Potential Tools</u> section of this guide for more information about this feature.)

### Use the Resolve Tool

When the Resolve tool opens, it displays CPI+ parts on your chosen vehicle, or CPI+ parts of the part type you selected. Regardless of whether you opened the Resolve tool by vehicle or by part type, the remainder of the workflow is the same.

🔟 CrashLink	2015 🗸 Mitsubi	shi 🗸	Outlander		~	Enter a V	/IN or	Stock #	Analyz	ze	Vehicles	Parts		Print L	ogout
Sort by Unresolved Part \$ D	)escending	~	Vehicle Po	tential				Current Int	terchange	•					
GC1692	Sort by Retail Price	e Descending	~	Resolve Veh	icle				No Ir	nterchange Selected	1				
Your Inventory from Stock/V	IN GC1692 / JA4JZ4A	XXFZ	(Click row to	view/change l	C mappin	ng)				oices (Click or ta		A			
Part Description		Grade Cond	Category Location	\$ RT \$ WS	\$WS Percent			All Intercha	-	escription	p row to view	Applications)		List\$ (	рон
114 - Headlight Assembly JUST RH HID BALLST W-BULB,G	эт	0 0 cc	Y C03B017	\$250.00 \$200.00		1	ng 📤	Link	He	eadlight Assembly; F	ront Left; W/HI	GH-INTENSITY DISCHARGE	5	1,364.85	0
674 - Cooling Fan Assembly (Rad IDR,11-14,3.0L,AT6,GT,ASM	and Con mtd.)	A n/a	Y Y22C-E60D	\$150.00 \$125.00		1	ng	Link	He	eadlight Assembly; F	ront Left; W/O I	HIGH-INTENSITY DISCHARG	E	\$453.00	0
513 - Rear Lower Control Arm RH TRAILING,4DR,11-14,3.0L,AW	/D,GT	A n/a	Y Y22C-E60D	\$125.00 \$100.00		L	ng	Link	He	adlight Assembly; F	ront Right; W/H	IGH-INTENSITY DISCHARGE	5	1,294.75	0
512 - Front Lower Control Arm LH.4DR.11-14.3.0L.AT6.AWD.GT		A n/a	Y Y22C-E60D	\$85.00 \$75.00		1	mg	Link	He	eadlight Assembly; F	ront Right; W/O	HIGH-INTENSITY DISCHAR	GE	\$455.00	0
447 - Axle Shaft LH FRT,AT6,AWD,GT		A n/a	Y Y22C-E60D	\$75.00 \$65.00		1	ng								
447 - Axle Shaft LH REAR.AT6.AWD.GT.7 PASSEI	NGER	A n/a	Y Y22C-E60D	\$75.00 \$65.00		L	ng								
447 - Axle Shaft RH REAR AT6 AWD GT 7 PASSE	NGER	A n/a	Y Y22C-E60D	\$75.00 \$65.00		L	mg								
177 - Fuel Filler Door 3LK-X42.GT		0 0 cc	Y Y22C-E60D	\$65.00 \$50.00	90.6% 69.7%	¦√ ⊥	ng								
260 - Glove Box 3LK63J.GT		A n/a	Y Y22C-E60D	\$65.00 \$50.00		- 1	ng								
351 - Engine Cover 11-14,3.0L,GT		A n/a	Y Y22C-E60D	\$65.00 \$50.00		L	ng								
109 - Rad/Core Support Assembly	COVER	0	V Vanc Econ	\$45.00		L	mg 👻								
nterchange Applications															
Year Model	Description														

### Information on the Resolve Tool

Each part line includes:

- Part Description (if you are resolving parts from a vehicle) or Stock Year Model Description (if you are resolving parts of a chosen part type), Grade, Cond, Category, Location, and \$RT (retail) and \$WS (wholesale) price information from Powerlink.
- List \$ Percent shows the **\$RT** and **\$WS** prices from Powerlink as percentages of current US OEM list price.
- Link displays a green checkmark if the part is resolved (has an interchange assigned).
- **Img** (images) links when you click an **Img** link, CrashLink checks to see if any images of your inventoried part are available on Car-Part.com and displays them, if available.

To resolve parts, follow these steps:

- 1. Click a part line to select a part to assign interchange to. When you do, the Resolve tool will display the **Current Interchange** and **All Interchange Choices** options for that part (the selected part line will appear highlighted in yellow).
  - **Current Interchange** if this part is already resolved, this shows the interchange option that is currently selected for this part

- All Interchange Choices shows which CPI+ interchange options are available for this part type on this vehicle
  - To **view Interchange Application** information for any option, click it and the information will populate in the **Interchange Applications** section.

🔟 Cra	shLink	2019 🗸 Mitsub	ishi 🗸	Outlander		~	Enter	a VIN	or S	tock #	Analyze	Vehicle	es Parts		Print	Logout
Sort by L	Jnresolved Part \$ De	escending	~	Vehicle Po	otential					Current Inte	erchange					
GK3646		Sort by Retail Pric	e Descending		Resolve Vel	nicle		4		Unlink	Outland	der; ES, LE, SE & SEL; Exc.A	/C Compressor C	lutch		
Your Inve	entory from Stock/VIN	N GK3646 / JA4AZ3	A31KZ	< 2	view/change	IC mapr										
Part Descripti	on		Grade Cond	Cate,	\$RT \$WS	Lis Percei	2			All Intercha	-	es (Click to view Applica) cription	tions)		List \$	оон
674 - Coolii	ng Fan Assembly (Rad a 2.4L.CVT.SE.ASM	nd Con mt	A n/a	Y Y24B-W38D	\$175.00 \$150.00			lmg	•	Link		ander; ES, LE, SE & SEL; Exc.	A/C Compressor	Clutch	\$1,206.55	0
679 - Cond 4DR,4-19,2		- <b>V</b>	A n/a	U F05A218	\$150.00 \$125.00			lmg		Link	Outla	ander; ES, LE, SE & SEL; Incl.	A/C Compressor	Clutch	\$1,457.69	0
682 - A/C C 4DR,4-19,2	Compressor Assembly 2.4L,CVT,SE		A n/a	U F06H101	\$150.00 \$125.00	12.4 10.4	% 🗸			Link		ander; GT; Exc.A/C Compress			\$1,144.20	0
	Lower Control Arm NG W-490,4DR,4-19,2,4I	.AWD	A n/a	Y Y24B-W38D	\$125.00 \$100.00			3		Link	Outla	ander; GT; Incl.A/C Compresso	or Clutch		\$1,567.26	0
	Lower Control Arm NG W-490,4DR,4-19,2.4	L.AWD	A n/a	Y Y24B-W38D	\$125.00 \$100.00			lmg	1							
260 - Glove BLK.SE	e Box		A n/a	Y Y24B-W38D	\$75.00 \$65.00			lmg								
447 - Axle S LH REAR.4	Shaft 4-19,CVT,AWD,SE		A n/a	Y Y24B-W38D	\$75.00 \$65.00			lmg								
447 - Axle S RH REAR	Shaft 4-19.CVT.AWD.SE		A n/a	Y Y24B-W38D	\$75.00 \$65.00			<u>lmg</u>								
	Lower Control Arm 19,2.4L,CVT,AWD,SE		A n/a	Y Y24B-W38D	\$75.00 \$65.00			<u>Img</u>								
	Upper Control Arm 19,AWD,SE		A n/a	Y Y24B-W38D	\$65.00 \$50.00			lmg								
505 - Rear	Upper Control Arm		A	Y V34D 14/20D	\$65.00			lmg	•							
Interchan	ige Applications															
Year	Model	Description														
2020	OUTLANDER	Outlander; ES, I	LE, SE, SEL & SF	; Exc.A/C Com	pressor Clutch				<u>.</u>							
2019	OUTLANDER	Outlander; ES, I	LE, SE & SEL; Ex	c.A/C Compres	sor Clutch											
2018	OUTLANDER	Outlander; ES, I	LE, SE & SEL; Ex	c.A/C Compres	sor Clutch											
2017	OUTLANDER	ES, SE & SEL; I	Exc.A/C Compres	sor Clutch												
2022	OUTLANDER SPORT	ES, GT, GT Spe	cial Edition, LE, S	E & SE Specia	I Edition; Exc.A/0	C Compres	ssor Clut	ch								
1014		BE ES GTIE	S & SE: Exc A/C	Compressor C	lutch				•							

- 2. (Optional) If you'd like to verify which part you are assigning interchange to:
  - Click the **Img** link to open a window displaying any images you have posted of this part on Car-Part.com.
  - Copy the VIN, and paste it into a search engine (e.g. Google, Bing) to research the vehicle the part is from.
- 3. To assign an interchange option to this part, find the correct interchange option for your part, and click **Link**.

The selected option will now appear under **Current Interchange**, and its part line will show a green checkmark. This interchange option will be updated on the Car-Part.com marketplace overnight.

4. If you wish to unassign the interchange option displayed under **Current Interchange**, you can do so by clicking **Unlink**.

### Remarks

When an interchange update affects the parts you have previously resolved in CrashLink, CrashLink will *unlink* your interchange choices for those parts, so that you can then assign the updated, more accurate interchange choice.

For example, if an interchange update introduces separate applications for some Floor Shift Assemblies made before 8/23/21 and similar Floor Shift Assemblies made after 8/23/21, then your previously selected interchange choice will be unlinked.

You can quickly and easily find and resolve your parts that have been affected by an interchange update, by accessing the Resolve tool through the **Remarks** button.

### Opening the Resolve tool for Parts Affected by an Interchange Update

The **Remarks** button opens the Resolve tool to display all your parts that have been affected by an interchange update.

To access the **Remarks** button, starting from the Inventory page:

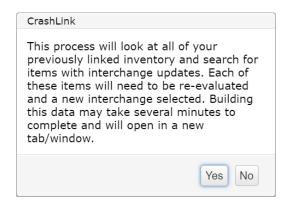
1. Click Parts.

CrashLink	~	~	► Enter a	VIN or Stock #	Analyze	Vehicles Parts	Print	Logout

2. Several fields appear, along with the **Remarks** button. Click the **Remarks** button.

CrashLink	~	~	~	Enter a VIN or S	Stock #	Analyze	Vehicles Parts	Print Logout
Sort by Unresolved Part \$ Des	scending	✓ Part Potential		Remarks				
Select a Part Type		Sort by Retail Price Descend	ing 🗸	Resolve Part				

3. A window appears to notify you that CrashLink will scan your inventory for all parts that previously had interchange assigned, but were unlinked due to interchange updates. Click **Yes**.



4. The Resolve tool opens, showing only your parts that previously had interchange assigned, but have been unlinked by an interchange update.

🔟 Cra	ishLink	2019 🗸 Mitsubis	hi 🗸	Outlander		~	Enter a VIN or	r Stocl	k #	Analyze	Vehicles Parts	Print	Logout
Sort by U	Unresolved Part \$ De	escending	~	Vehicle Pot	ential			Cu	irrent Inter	change			
GK3646		Sort by Retail Price	Descending		Resolve Veh	nicle	4		Unlink	Outland	er; ES, LE, SE & SEL; Exc.A/C Compressor Clutch		
Your Inve	entory from Stock/VII	N GK3646 / JA4AZ3A	31KZ	< 2	view/change l	IC mapr					es (Click to view Applications)		
Part Descripti	on.		Grade Cond	Cate	\$RT \$WS	Lis Percen	2	All	Interchan	-	cription	List \$	00H
674 - Cooli	ng Fan Assembly (Rad a 2.4L,CVT,SE,ASM	nd Con mt	A	Y Y24B-W38D	\$175.00 \$150.00	Percen	Img 🗅		Link		inder; ES, LE, SE & SEL; Exc.A/C Compressor Clutch	\$1,206.55	
679 - Cond	enser	<b>.</b>	n/a A	U	\$150.00		Img		Link	Outla	inder; ES, LE, SE & SEL; Incl.A/C Compressor Clutch	\$1,457.69	
4DR,4-19,2 682 - A/C 0	Compressor Assembly	•	n/a A	F05A218 U	\$125.00 \$150.00	12.4%			Link	Outla	nder; GT; Exc.A/C Compressor Clutch	\$1,144.20	
	2.4L,CVT,SE Lower Control Arm		n/a A	F06H101 Y	\$125.00 \$125.00	10.4%	3		Link	Outlar	nder; GT; Incl.A/C Compressor Clutch	\$1,567.26	
	NG W-490,4DR,4-19,2.4 Lower Control Arm	L,AWD	n/a A	Y24B-W38D Y	\$100.00 \$125.00								
RH TRAILI	NG W-490,4DR,4-19,2.4	L,AWD	n/a	Y24B-W38D	\$100.00		Img						
260 - Glove BLK,SE			A n/a	Y Y24B-W38D	\$75.00 \$65.00		lmg						
447 - Axle LH REAR,4	Shaft 4-19,CVT,AWD,SE		A n/a	Y Y24B-W38D	\$75.00 \$65.00		lmg						
447 - Axle	Shaft 4-19.CVT.AWD.SE		A n/a	Y Y24B-W38D	\$75.00 \$65.00		Img						
	Lower Control Arm 19.2.4L.CVT.AWD.SE		A n/a	Y Y24B-W38D	\$75.00 \$65.00		Img						
505 - Rear	Upper Control Arm 19.AWD.SE		A n/a	Y Y24B-W38D	\$65.00 \$50.00		Img						
	Upper Control Arm		A	Y	\$65.00		Img						
	ge Applications			0 140 (47)011									
Year	Model	Description											
2020	OUTLANDER	Outlander; ES, LE	, SE, SEL & SP	; Exc.A/C Comp	ressor Clutch		-						
2019	OUTLANDER	Outlander; ES, LE	, SE & SEL; Ex	c.A/C Compress	or Clutch								
2018	OUTLANDER	Outlander; ES, LE	, SE & SEL; Ex	c.A/C Compress	or Clutch								
2017	OUTLANDER	ES, SE & SEL; Ex	c.A/C Compres	sor Clutch									
2022	OUTLANDER SPOR	ES, GT, GT Speci	al Edition, LE, S	E & SE Special	Edition; Exc.A/C	C Compress							
2024		BE ES GTIE S	& SE: Exc A/C	Compressor Clu	tch		•						

### Using the Resolve Tool for Unlinked Parts

Functionally, the Resolve tool works the same when assigning updated interchange to unlinked parts. Select a part line and link the appropriate interchange choice for the part. (For more information, see the <u>Use the</u> <u>Resolve Tool</u> section of this guide).

The information that displays is also the same, except that each part line also includes the previous interchange assignment in its description.

Your Inventory (Click row to view/change IC mapping	ng)	VIN: KMHD35LH			
Stock Year Model Description	Grade Cond	Category Location	\$RT \$WS	List \$Link Percent	
645 Antonno Previous IC : Radio Antenna Mast; Elantra GT; base model	А	~	\$65.00		
GRY-N5S,HTBK,5-15,GT	n/a	Y23C-W29D	\$50.00		<u>lmg</u>

### Analyze: Step 1 (Researching Vehicles)

The Analyze tool serves as a powerful research tool. This page enables you to examine the vehicles you have inventoried in Powerlink (or any vehicle), and learn which parts are high-value and worth prioritizing. The Analyze tool makes it easy to print lists of the parts you're interested in. You can even assign interchange on this page using Powerlink R numbers. You can save the parts you're researching on the Analyze tool, so that you can view them again with ease.

To analyze a vehicle, follow these steps:

- 1. Open the Analyze tool, with one of the following methods:
  - To research a vehicle you have inventoried in Powerlink (and that has been uploaded to Car-Part): From the Inventory page, enter your vehicle's VIN or stock number, and click **Analyze** at the top of your screen.



To research a vehicle you identified with the Vehicle Potential tool: From the Vehicle Potential tool, you can click the Analyze link on any vehicle's line. (See the <u>Accessing the Vehicle</u> <u>Potential Tool</u> section of this guide for more information about this feature.)

		Stock	Model	Unresolved Part Count	Unresolved Part Count %	Unresolved Part \$	Resolved Part Count	Resolved Part Count %	Resolved Part \$	Total Part Count	Total Part \$
Analyze	Resolve	GC1692	Mitsubishi Outlander	11	84.62%	\$1,055.00	2	15.38%	\$90.00	13	\$1,145.00

 To research a vehicle you don't have inventoried (or have inventoried but have not yet uploaded to Car-Part.com): Use the drop-downs to select the year, make, and model of the vehicle you wish to research,

🔟 CrashLink	2018 🗸 Hyundai	~	~
			Accent Elantra Elantra GT Ioniq Kona Santa Fe Santa Fe Sport
			Sonata Tucson

 If you already have parts for the vehicle saved in CrashLink, skip to the section of this document titled <u>Analyze: Step 3 (Viewing and Updating Your Saved Parts)</u>. If you do not yet have parts saved in CrashLink, continue to this workflow. 3. A **Price Floor** filter appears. Enter a **Price Floor** in that field to filter out parts by price.

When you enter a **Price Floor**, CrashLink will filter out any part types where *all* the interchange options are below the Price Floor; therefore, you may still see some interchange options in your list that are lower value than the Price Floor. The **Price Floor** filters out part types on your selected vehicle with a value below a set dollar amount<sup>\*</sup> (based on current US OEM list prices), which can be adjusted using the text box.

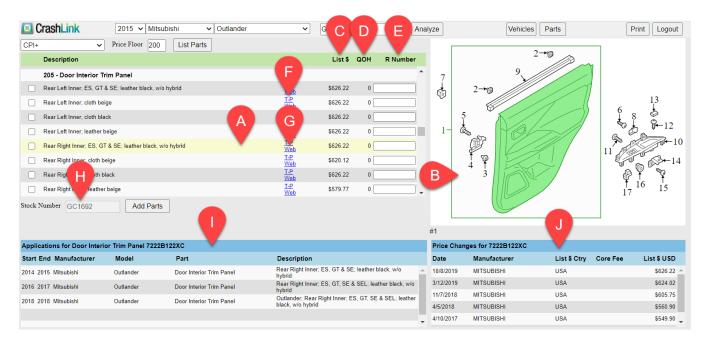
CrashLink		2007 🗸	Ford	~	Fusion	•	FA7601	Analyze
CPI+	~	Price Floor	200	List Parts				

#### 4. Click List Parts. The Analyze tool opens.

Description		List \$	QOH	R Number	
205 - Door Interior Trim Panel					•
Rear Left Inner; ES, GT & SE; leather black, w/o hybrid	<u>T-P</u> Web	\$626.22	0		
Rear Left Inner; cloth beige	<u>T-P</u> Web	\$626.22	0		
Rear Left Inner; cloth black	<u>T-P</u> <u>Web</u>	\$626.22	0		
Rear Left Inner; leather beige	<u>T-P</u> Web	\$626.22	0		
Rear Right Inner; ES, GT & SE; leather black, w/o hybrid	<u>T-P</u> Web	\$626.22	0		
Rear Right Inner; cloth beige	<u>T-P</u> <u>Web</u>	\$620.12	0		
Rear Right Inner; cloth black	<u>T-P</u> Web	\$626.22	0		
Rear Right Inner; leather beige	<u>T-P</u> Web	\$579.77	0		-

<sup>\*</sup> When you set a Price Floor, CrashLink will filter out any part types where *all* interchange options of that part type are below the Price Floor; therefore, you may see some interchange options in your list that are lower value than the Price Floor.

#### Information Available in the Analyze Tool



A. **Part selection** – Click to select a part in the list. The information on the page (Diagram, Applications, and Price Changes) will update to display information about the selected part. Whichever part you have selected will be highlighted in yellow.

B. **Diagram** – The selected part is highlighted in green in the diagram.

• If there are multiple diagrams available from Motor® for this part, there will be a drop-down menu available under the diagram. Use this to select and view additional diagrams.

C. **List \$** – Displays the current OEM list price of a part. To learn more about your choices for this feature, please see <u>Appendix A: Currency Display Options</u>.

D. **QOH** – Displays the "Quantity on Hand" of a part, based on what you have inventoried.

E. **R Number** – Displays the Powerlink R Number for a part, if you have entered it in CrashLink for this vehicle. For more information, see the <u>Analyze: Assigning Interchange with Powerlink R</u> <u>Numbers</u> section of this guide).

F. **T-P** – Click the **T-P** link to search for this part on Trading Partners.

G. **Web** – Click **Web** to search for this OEM number on Google.

H. **Stock Number** – Displays the vehicle's stock number.

I. **Applications** – Displays the OEM applications for this part. This information is very helpful in cases where you don't have the specific part you searched for in stock. This section displays other vehicles with parts that match this OEM number, so you can find the right part from a different year, make, or model.

J. **Price Changes** – Displays the history of the List Price changes for this part. See <u>Appendix A:</u> <u>Currency Display Options</u> to learn more about the information displayed here.

## Analyze: Step 2 (Saving Parts)

Depending on your research goals, this list may contain all the information you need. But if you want to print a list of parts, or if you want to revisit a list of specific parts later, you must "save" them.

When you're viewing the full list of part types on the Analyze tool, you can select which parts you wish to save.

- 1. Select the checkboxes for the parts your wish to save in CrashLink.
- Depending on your research goals, this list may contain all the information you need. But if you
  want the ability to later retrieve this information quickly and easily, you will need to save the parts in
  CrashLink. To do so, select the checkboxes for the parts you wish to save.
- (Optional) Enter the appropriate Powerlink R number into the R Number field to assign interchange to a part (for more information, see the <u>Analyze: Assigning Interchange with Powerlink R</u> <u>Numbers</u> section of this guide).
- 4. If the **Stock Number** field is blank (i.e., if you searched for a vehicle that is not inventoried in Powerlink, or that has been inventoried in Powerlink but has not yet been uploaded to Car-Part.com), enter a stock number in that field now.

A stock number is required to save parts in CrashLink.

- If you do not have a Powerlink stock number for the vehicle (e.g., it's a vehicle you're researching to bid on), you can enter any combination of numbers and letters in this field—just be sure to remember what you enter, if you intend later to access the list of saved parts for the vehicle.
- If you do have a Powerlink stock number for this vehicle, enter that stock number.

**Warning**: If you are using the R Number field to assign interchange to parts, then the stock number must be *identical* to the vehicle's stock number in Powerlink (for more information, see the <u>Analyze: Assigning Interchange with Powerlink R Numbers</u> section of this guide).

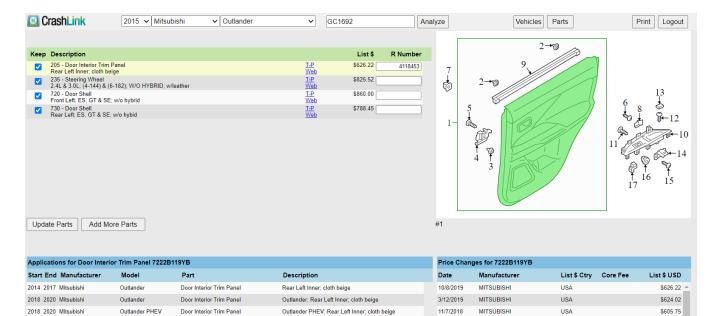
5. Click Add Parts.

CrashLink	2015 🗸 Mits	ubishi 🗸 Outlander	~	GC1692		Ana	lyze	Vehicle	Parts	F	Print Logou
PI+ 🗸	Price Floor 200	List Parts							2		
Description			1122	List \$	QOH I	R Number			2-10		
205 - Door Interior T	rim Panel					*		9			
🗆 🧲 🚺 er; ES, GT	& SE; leather black, w	/o hybrid	<u>T-P</u> Web	\$626.22	0		3	2→⊚		1	
Rear Left Inner; cloth be	ige		<u>T-P</u> Web	\$626.22	0						13
Rear Left Inner; cloth bla	ick		T-P Web	\$626.22	0			5			3 8
Rear Left Inner; leather I	peige		T-P Web	\$626.22	0		1-			20	£_¶+12
Rear Right Inner; ES, G	F & SE; leather black,	w/o hybrid	T-P Web	\$626.22	0						
Rear Right Inner; cloth b	eige		T-P Web	\$620.12	0			Î P			
Rear Right Inner; cloth b	lack 5		T-P Web	\$626.22	0			4 3	N.	P	ŶŶ
Rear Right Inner; leather			T-P Web	\$579.77	0					17	16 15
ock Number GC1692	Add Part	5									
001002							L				
							#1				
plications for Door Interi	or Trim Panel 7222	B122XC					Price Ch	anges for 7222B122X	:		
art End Manufacturer	Model	Part	Description				Date	Manufacturer	List \$ Ctry	Core Fee	List \$ USI
14 2015 Mitsubishi	Outlander	Door Interior Trim Panel	Rear Right Inne hybrid	r; ES, GT & SE;	leather blac	<, ₩/0	10/8/2019	MITSUBISHI	USA		\$626.2
16 2017 Mitsubishi	Outlander	Door Interior Trim Panel	Rear Right Inne hybrid	r; ES, GT, SE &	SEL; leather	black, w/o	3/12/2019		USA		\$624.0
8 2018 Mitsubishi	Outlander	Door Interior Trim Panel	Outlander; Real black, w/o hybri		, GT, SE & S	EL; leather	11/7/2018		USA		\$605.7
				-		_	4/5/2018	MITSUBISHI	USA		\$560.9

6. The Analyze tool now shows a list of only your saved parts.

Any interchange assigned to these parts through Powerlink R Numbers will become searchable on Car-Part.com marketplaces the next day (for more information, see the <u>Analyze: Assigning</u> <u>Interchange with Powerlink R Numbers</u> section of this guide).

If you wish to continue working in the Analyze tool to view and print information about your saved parts, continue on to the next section.



4/5/2018

4/10/2017

MITSUBISHI

MITSUBISHI

USA

USA

\$560.90 \$549.90

## Analyze: Step 3 (Viewing and Updating Your Saved Parts)

When you click **Add Parts** on the Analyze tool, or when you click the **Analyze** button for a selected vehicle for which you have already saved parts, a list of all your saved parts for the selected vehicle appears.

When you are viewing your list of saved parts, 3 additional features appear on the Analyze tool.

- 1. **Keep** -- Use the checkboxes to specify which parts to keep on your list. To remove a part from your list, uncheck the box, then click **Update Your Parts** to update your list.
- 2. **Update Parts** Click this button to update your list of saved parts after you have changed the **Keep** information or added R Numbers on this page.
- 3. Add More Parts Click this button to go to the full list of parts for the vehicle.

CrashLink	2015 🗸 Mitsu	bishi 🗸 Outlander	✓ G <sup>1</sup>	C1692	A	nalyze	Vehicle	es Parts	F	Print Logout
Z20 - Door Shell Front Left ES, GT & S Z20 - Door Shell Rear Left, ES, GT & Si	eige (6-182); W/O HYBRID; w E; w/o hybrid	/leather	LP Web LP Web LP Web	List \$ \$626.22 \$825.52 \$860.00 \$7788.45	R Number 4118453	7 1-		2		13 9-12 9-12 10 10 10 16 15
pplications for Door Inter	rior Trim Panel 7222B	119YB				Price Cha	nges for 7222B119YB			
tart End Manufacturer	Model	Part	Description			Date	Manufacturer	List \$ Ctry	Core Fee	List \$ USD
014 2017 Mitsubishi	Outlander	Door Interior Trim Panel	Rear Left Inner; cloth	beige		10/8/2019	MITSUBISHI	USA		\$626.22
018 2020 Mitsubishi	Outlander	Door Interior Trim Panel	Outlander; Rear Left	Inner; cloth beige		3/12/2019	MITSUBISHI	USA		\$624.02
018 2020 Mitsubishi	Outlander PHEV	Door Interior Trim Panel	Outlander PHEV; Re	ar Left Inner; cloth I	beige	11/7/2018	MITSUBISHI	USA		\$605.75
						4/5/2018	MITSUBISHI	USA		\$560.90

4/10/2017

MITSUBISHI

USA

\$549.90 \_

## Analyze Step 4: (Printing Information from the Analyze Tool)

You've now found information about valuable parts on your vehicle. Saving parts in the Analyze tool gives you the ability to return to your research quickly, but you may want a paper version of the list to share this information with your team. The **Print** button allows you to print this page's information, so you can keep physical copies of your research that present the Analyze tool's information in an orderly, easy-to-read fashion.

- 1. Click the **Print** button. The **Print** page opens.
- 2. Use the drop-down to select which view you would like to print.
  - a. **CPI+ Analysis** Prints a list of all CPI+ part types for the vehicle, including all interchange options (part types filtered out by your Price Floor will not display here).

	1		
Close	CPI+ Analysis	~	Print
	CPI+ Analysis		
	CPI+ Parts By Stock		
Car-Part.			

Code	Name	Description	List \$	QOH
204	Door Interior Trim Panel	Front Left Inner; cloth beige	\$794.55	0
204	Door Interior Trim Panel	Front Left Inner; cloth black	\$842.97	0
204	Door Interior Trim Panel	Front Left Inner; leather beige	\$716.15	0
204	Door Interior Trim Panel	Front Left Inner; leather black w/silver	\$757.67	0
204	Door Interior Trim Panel	Front Right Inner; cloth beige	\$842.97	0
204	Door Interior Trim Panel	Front Right Inner; cloth black	\$842.97	0
204	Door Interior Trim Panel	Front Right Inner; leather beige	\$735.60	0
204	Door Interior Trim Panel	Front Right Inner; leather black w/silver	\$794.55	0

This view corresponds with the full list of CPI+ part types on the Analyze tool.

Description		List \$	QOH	R Number
205 - Door Interior Trim Panel				•
Rear Left Inner; ES, GT & SE; leather black, w/o hybrid	<u>T-P</u> Web	\$626.22	0	
Rear Left Inner; cloth beige	<u>T-P</u> Web	\$626.22	0	
Rear Left Inner; cloth black	<u>T-P</u> Web	\$626.22	0	
Rear Left Inner; leather beige	<u>T-P</u> Web	\$626.22	0	
Rear Right Inner; ES, GT & SE; leather black, w/o hybrid	<u>T-P</u> Web	\$626.22	0	
Rear Right Inner; cloth beige	<u>T-P</u> Web	\$620.12	0	
Rear Right Inner; cloth black	<u>T-P</u> Web	\$626.22	0	
Rear Right Inner; leather beige	<u>T-P</u> <u>Web</u>	\$579.77	0	•

b. **CPI+ Parts by Stock** – Prints only the list of parts you have "saved" in CrashLink on this vehicle.

Close	e CPI+ Parts By Stock V Print		
	rt.com CrashLink		
Code	Name	Description	List \$
205	Door Interior Trim Panel	Rear Left Inner; cloth beige	\$626.22
235	Steering Wheel	2.4L & 3.0L; (4-144) & (6-182); W/O HYBRID; w/leather	\$825.52
720	Door Shell	Front Left; ES, GT & SE; w/o hybrid	\$860.00
730	Door Shell	Rear Left; ES, GT & SE; w/o hybid	\$788.45

This view corresponds with the list of saved parts for your vehicle on the Analyze tool.

Keep	Description		List \$	R Number
	205 - Door Interior Trim Panel Rear Left Inner; cloth beige	<u>T-P</u> Web	\$626.22	4118453
	235 - Steering Wheel 2.4L & 3.0L; (4-144) & (6-182); W/O HYBRID; w/leather	<u>T-P</u> Web	\$825.52	
<b>~</b>		<u>T-P</u> Web	\$860.00	
	730 - Door Shell Rear Left; ES, GT & SE; w/o hybid	<u>T-P</u> Web	\$788.45	

- 3. Click **Print** to print.
- 4. Click **Close** to return to the Analyze tool.

### Analyze: Assigning Interchange with Powerlink R Numbers

Powerlink users can assign interchange with CrashLink in 2 different ways.

First, you can use CrashLink's Resolve tool, which is explained more in the <u>Resolve Tool: Assigning</u> <u>Interchange to CPI+ Parts</u> section of this document. In order to assign interchange with the Resolve tool, the unresolved parts must already be uploaded to Car-Part.com. That means it takes a minimum of two days to post a resolved part (one day to upload the part to Car-Part so it's available in CrashLink, and then another day for the interchange assignment made in CrashLink to be live on Car-Part marketplaces).

To avoid this wait, some Powerlink users instead use the **Analyze** tool to assign interchange faster. In the Analyze tool, you can enter Powerlink R numbers into CrashLink *simultaneously* as you inventory the parts in CrashLink. When your inventory is uploaded to Car-Part overnight, CrashLink will "link" the newly-inventoried parts with the correct interchange, by matching up the R numbers.

To use CrashLink to assign Powerlink R Numbers to a vehicle you are in the process of inventorying on Powerlink, follow these steps:

- 1. Inventory your vehicle in Powerlink, as normal.
- 2. On CrashLink's Inventory page, use the drop-downs to select your vehicle (you will not be able to search for the vehicle by VIN or stock number, because that information will not yet be uploaded to Car-Part.com.

CrashLink	2014 🗸 Subaru	~	Enter a VIN or Stock #	Analyze	Vehicles Parts	Print Logout
		BRZ				
		Forester				
		Impreza				
		Legacy				
		Outback				
		XV Crosstrek				
		Legacy Outback Tribeca				

3. The List Parts button appears. Use the drop-down and Price Floor to refine your search, and click List Parts.

	CPI+	~	Price Floor	200	List Parts
--	------	---	-------------	-----	------------

4. The Analyze tool appears, with a list of parts available for the vehicle. Find the part you wish to assign interchange to, and select the appropriate checkbox for the correct interchange selection.

	Description		List \$	QOH	R Number
	204 - Door Interior Trim Panel	vveb			<b>^</b>
	Front Left Inner; 2.0XT Premium; 2.0XT premium black	<u>T-P</u> <u>Web</u>	\$312.20	0	
	Front Left Inner; 2.0XT Touring; 2.0XT touring, w/o premium audio black	<u>T-P</u> <u>Web</u>	\$312.20	0	
	Front Left Inner; 2.0XT Touring; 2.0XT touring, w/o premium audio black/gray	<u>T-P</u> <u>Web</u>	\$312.20	0	
	Front Left Inner; 2.0XT Touring; 2.0XT touring, w/premium audio black	<u>T-P</u> <u>Web</u>	\$341.93	0	
	Front Left Inner; 2.0XT Touring; 2.0XT touring, w/premium audio black/gray	<u>T-P</u> Web	\$341.93	0	
	Front Left Inner; 2.5i Touring; 2.5i touring, w/o premium audio black	<u>T-P</u> <u>Web</u>	\$312.20	0	
	Front Left Inner; 2.5i Touring; 2.5i touring, w/o premium audio black/gray	<u>T-P</u> <u>Web</u>	\$312.20	0	
	Front Left Inner; 2.5i Touring; 2.5i touring, w/premium audio black	<u>T-P</u> <u>Web</u>	\$341.93	0	
	Front Left Inner; 2.5i Touring; 2.5i touring, w/premium audio black/gray	<u>T-P</u> <u>Web</u>	\$341.93	0	
		T-P	@242.20	•	•
Stock 1	Number Add Parts				

5. After the part is inventoried in Powerlink, go to CrashLink and type or copy/paste The R number into the **R Number** column for that part (enter only the numbers, not the "R").

Description		List\$	QOH	R Number
Front Left Inner; 2.0XT Premium; 2.0XT premium black	<u>T-P</u> Web	\$312.20	0	4123252
Front Left Inner; 2.0XT Touring; 2.0XT touring, w/o premium audio black	<u>T-P</u> Web	\$312.20	0	

- 6. Repeat this for all parts you want to assign interchange for.
- 7. Enter the vehicle's stock number into the **Stock Number** field in CrashLink.

**Warning:** The stock number and R numbers must be entered exactly as they appears in Powerlink. If the stock number entered in CrashLink isn't the same as the one in Powerlink, then the nightly upload will *not* assign interchange for the parts' Car-Part.com listings.

Stock Number	EA1925	Add Parts	
Stock Number	EA1925	Add Parts	

- 8. Click Add Parts.
- 9. A list of saved parts for the vehicle appears, which displays both the stock number for the vehicle and the R number for the part. After your next upload to Car-Part, when the parts inventoried with Powerlink are uploaded to Car-Part.com, the part will have interchange in Car-Part.com marketplaces.

Keep	Description		List\$	R Number
	204 - Door Interior Trim Panel Front Left Inner; 2.0XT Premium; 2.0XT premium black	<u>T-P</u> <u>Web</u>	\$312.20	4123252

10. If you wish to correct an R Number for a part, or assign other R Numbers to other parts, you can edit or add them in the **R Number** column, and click **Update Parts**.

# **Examples of CrashLink Workflows**

CrashLink is the solution for your OEM pricing and OEM information needs. Because CrashLink is so powerful and flexible, you might find it helpful to review these example scenarios to better understand the different ways CrashLink can assist you.

#### Pricing an In-Stock Part with an Interchange Search

Scenario: An insurance adjustor calls, requesting a left front door for a 2013 Honda Accord. You look up the part in Powerlink, and the part has interchange. You have the part in stock, but you do not have a price. You want to research the price for this part on CrashLink.

- 1. From your search results screen in Powerlink, press F6.\*).
- 2. CrashLink opens in your web browser.

🔟 Crash	<b>Link</b>	Back	2013 🗸 Honda	✓ Accord	•	VIN Search	Part Search	OEM Search	Parts by Image	Print Logout
2013	2016	Accord	Door Molding	Front; Sdn; basque red				8P05T2A170 Web <u>T-P</u>		225.00
2013	2016	Accord	Door Molding	Front; Sdn; champagne				8P05T2A180 Web <u>T-P</u>		225.00
2013	2016	Accord	Door Molding	Front; Sdn; crystal black				8P05T2A121 Web T-P		225.00
2013	2015	Accord	Door Molding	Front; Sdn; hematite met.				8P05T2A160 Web T-P		225.00
2013	2016	Accord	Door Molding	Front; Sdn; modern steel				8P05T2A141 Web T-P		225.00
2013	2016	Accord	Door Molding	Front; Sdn; obsidian blue				8P05T2A150 Web <u>T-P</u>		225.00
2013	2016	Accord	Door Molding	Front; Sdn; white pearl				8P05T2A131 Web T-P		225.00
2013	2017	Accord	Door Shell	Front Left; Cpe				67050T3LA90ZZ Web T-P	1	836.68
2013	2013	Accord	Power Window Motor	Front; EX, EX-L, LX, LX-S, Spor	rt & Touring; (Not Serviced Separately)	); Serviced w/W	indow Regulator	r NSS		
2013	2013	Accord	Power Window Motor	Rear; EX, EX-L, LX, Sport & Tou	uring; (Not Serviced Separately); Servi	iced w/Window	Regulator	NSS		
2013	2015	Accord	Window Regulator	Front Left; EX & EX-L; Cpe; Pov	wer Operated; Incl.Power Window Mot	or		72250T3LA11 Web T-P	1.4	369.68
2013	2013	Accord	Window Regulator	Front Left; LX-S; Power Operate	ed; Incl.Power Window Motor			72250T3LA11 Web <u>T-P</u>	1.4	369.68 👻
Add to You	ur Parts	Show A	All Choices							

Note that not only is the Door Shell listed, but also listed is the Door Glass, Door Hinge, Door Latch Assembly, Door Molding, Power Window Motor, and Window Regulator. When you look up a part like a door, there are often other parts that you may want to consider when researching the price, so CrashLink lists related parts here for you.

Ask your customer for the information you need to make your selections, and check the appropriate checkboxes.

<sup>\*</sup> Most Powerlink users use **F6** to begin a CrashLink search; however, occasionally a different F-key is configured. If you do not know your CrashLink F-key, see the <u>Appendix B: Confirming CrashLink's F-Key</u> section of this guide.

3. Click Add to Your Parts. The Pricing/Information page opens.

CrashLink Bac		I		•	VI	N Search	Part Search OEM Search	Parts by Im	age	Print Logout
Part Detail (Click or tap ro	-	ation)	OFM	Labor Oti						
Keep         Start End / Model           2013 2017         Accord           2008 2017         2008 2017           2013 2017         Accord           Accord         Accord	Part / Description Door Glass Front Left. Cpe, Honda Door Hinge Front Left. Cpe & Sdn Door Malding Front Left. Cpe & Sdn Door Shall Front Left. Cpe Window Regulator Front Left. X & Ex-L; Window Motor	Cpe; Power Operated; Incl.Power	OEM 7336073LA00 Web T-P 67460SDNA012 Web T-P 7215010AA02 Web T-P 7249673LA01 Web T-P 6706073LA9022 Web T-P 7225073LA11 Web T-P		List \$ List \$ 60 284.43 14222 18.80 9.40 61.41 30.70 1.23 0.62 836.68 418.34 369.68 184.84					
Update Your Parts				Total Price	\$1,572.23 \$786.12	#1				
Applications for Door She	II 67050T3LA90ZZ					Price	Changes for 67050T3LA90ZZ			
Start End Manufacturer	Model	Part	Descrip	tion		Date	Manufacturer	List \$ Ctry	Core Fee	List \$ USD
2013 2017 Honda	Accord	Door Shell	Front Left	; Сре		4/5/201	19 HONDA	USA		\$836.68 🔺
						3/9/201	18 HONDA	USA		\$824.83
						2/7/201	18 HONDA	USA		\$802.37
						1/4/201	18 HONDA	USA		\$790.52
						11/8/20	17 HONDA	USA		\$778.83
						10/6/20	17 HONDA	USA		\$752.50 🔻

4. Reference the information available on this screen to determine the price of the door.

#### Finding a Similar Part with a Non-Interchange Search

Scenario: A retail customer calls requesting a luggage rack for a 2016 Kia Sportage. You look up the part in Powerlink. This part does not have interchange.

- 1. You look the part up in Powerlink, and you see that you have a luggage rack from a 2015 Kia Sportage, but you don't know if that will work for your customer's 2016. You decide to search CrashLink.
- 2. Press **F6**.<sup>\*</sup> This launches the CrashLink data search. CrashLink processes the data and opens the Part Selection page in your browser.

	Crash	Link	Back 2015	i 🗸 Kia	✓ Sportage ✓	VIN Search Part Search OEM Search Parts by Image	Print Logout
	Start	End	Model	Part	Description	OEM Labor	List \$
	2011	2016	Sportage	Roof Rack	Left; W/O SUNROOF	872703W000 Web T-P	177.08
	2011	2016	Sportage	Roof Rack	Right; W/O SUNROOF	872803W000 <u>Web</u> <u>T-P</u>	177.08
Ac	ld to You	r Parts					

- 3. Based on the questions, ask the customer about the part they need (in this case, you'd ask whether they need the left or right roof rack). Use the checkboxes to select the part you wish to search.
- 4. Click Add to Your Parts.
- 5. The Pricing/Information page opens. The **Applications** section lists the years and models that share the same OEM part number. This information will tell you if the 2015 roof rack that you have is compatible with the 2016 that the customer requested.

CrashLink Back	k 2015 🗸 Kia	✓ Sportage	~	VIN 9	Search P	art Search OEM Search	Faits by in	-90 L	Print Logout
Part Detail									
Keep Start End / Model	Part / Description		OEM Labor Qty	List \$ List % 50					
Z011 2016 Sportage	Roof Rack Left; W/O SUNROOF		872703W000 0 1 Web T-P	177.08 88.54		3→ᡚ	7-+-	-1	
				C3	5	2-13 4-00			
								-	
Update Your Parts			Total Price	\$177.08 \$88.54	#1			~	
Update Your Parts Applications for Roof Rack	k 872703W000		Total Price	\$177.08 \$88.54		nges for 872703W000		-	
	k 872703W000 Model	Part	Total Price Description	\$177.08 \$88.54		nges for 872703W000 Manufacturer	List \$ Ctry	Core Fee	List \$ USD
Applications for Roof Rack		Part Roof Rack		\$177.08 \$88.54	Price Char	-	List \$ Ctry USA	Core Fee	List \$ USD \$177.08 ▲
Applications for Roof Rack Start End Manufacturer	Model		Description	\$177.08 \$88.54	Price Char Date	Manufacturer		Core Fee	
Applications for Roof Rack Start End Manufacturer	Model		Description	\$177.08 \$88.54	Price Char Date 2/7/2020	Manufacturer KIA	USA	Core Fee	\$177.08 🔶
Applications for Roof Rack Start End Manufacturer	Model		Description	\$177.08 \$88.54	Price Char Date 2/7/2020 2/21/2019	Manufacturer KIA KIA	USA USA	Core Fee	\$177.08 Å \$175.33
Applications for Roof Rack Start End Manufacturer	Model		Description	\$177.08 \$88.54	Price Char Date 2/7/2020 2/21/2019 4/5/2018	Manufacturer KIA KIA KIA	USA USA USA	Core Fee	\$177.08 A \$175.33 \$173.79

<sup>\*</sup> Most Powerlink users use **F6** to begin a CrashLink search; however, occasionally a different F-key is configured. If you do not know your CrashLink F-key, see <u>Appendix B: Confirming CrashLink's F-Key</u>.

#### Identifying a Loose Part – OEM Number Lookups

Scenario: You find a hinge in the yard that has no tag or any other identifying features except for an OEM number of 25964301. You can use CrashLink to help you determine what the hinge fits and how much you should charge for it.

- 1. Go to CrashLink.Car-Part.com and log in.
- 2. Click the **OEM Search** button.

CrashLink Back ~	· · ·	~	VIN Search	Part Search OEM Search Parts by Image	Print Logout
Search Term Sea	arch Reset				
Accessories and Fluids					
Air and Fuel Delivery					
Belts and Cooling					
🗀 Body					
🗀 Brake					
Cooling					
Driveline and Axles				-	
Electrical, Charging and Starting					
Emission Control					
🗀 Engine					
Entertainment and Telematics					
🗀 Exhaust					
🗀 HVAC					
Ignition					
Steering					
Suspension					
🗀 Tire and Wheel 🛛 🗟					
Tools and Equipment					
Transfer Case					
Transmission					
Wiper and Washer					
	Information from Motor's data	bases (including OEM part descriptions, C	EM pricing, and part illustrations) are copyright ©2019 by I	MOTOR Information Systems, a division of Hearst Business Media, In	c. All rights reserved. Terms of Service

3. Enter OEM# and click Search.

CrashL	ink Back	~	~	~	VIN Search	Part Search	OEM Search	Parts by Image	Print	Logout
Enter OEM#	25964301	Search	-							

4. CrashLink displays the OEM results page, which lists all the vehicles and parts that share this OEM number. Click the checkbox to select the part you wish to include in your CrashLink search.

#### 5. Click Add to Your Parts.

🔟 Cra	shLir	<b>k</b> Back	• •	<b>~</b>	VIN Search	Part Search	OEM Search	Parts by Image	Print Logou	ut
Enter OEM	1# 2:	964301 S	earch							
Start	End	Model	Part	Description			OEI	и	List \$	
2006	2013	Impala	Deck Lid Hinge	Rear Right			2596 Web	54301 1 <u>T-P</u>	69.20	
2014	2016	Impala Limited	Deck Lid Hinge	Impala Limited; Rear Right				54301 1 <u>T-P</u>	69.20	
2013		ld to Your Parts								
2010		a to rour r uno								

6. The Pricing/Information page opens. This page includes part diagrams for your reference, to help you identify this part.

CrashLink Bac	2013 V Chev										
Part Detail											
Keep Start End / Model	Part / Description		OEM	Qty	List \$ List	% 50		6		1	
C 2006 2013 Impala	Deck Lid Hinge Rear Right		25964301 <u>Web</u> T.P			34 60		8 -7 -7 -5 - 8			-3
G.							1	)-10		13	12
Update Your Parts				Total Price	\$69.20	\$34.60	#4				
Update Your Parts					\$69.20	\$34.60	#4	)←10 ges for 25964301			12
Update Your Parts	Hinge 25964301 Model	Part	Description		\$69.20	\$34.60	#4		List \$ Ctry	¢,	List \$ USE
Update Your Parts pplications for Deck Lid tart End Manufacturer		<b>Part</b> Deck Lid Hinge	Description Rear Right	j	\$69.20	\$34.60	#4 Price Chan	ges for 25964301	List \$ Ctry USA	4	
Update Your Parts pplications for Deck Lid tart End Manufacturer 006 2013 Chevrolet	Model		Description	j	\$69.20	\$34.60	#4 Price Chan Date	ges for 25964301 Manufacturer		4	\$0.0
Update Your Parts pplications for Deck Lid tart End Manufacturer 006 2013 Chevrolet	<b>Model</b> Impala	Deck Lid Hinge	Description Rear Right	j	\$69.20	\$34.60	#4 Price Chan Date 12/16/2015	ges for 25964301 Manufacturer GENERAL MOTORS	USA	4	\$0.0 \$69.2
Update Your Parts pplications for Deck Lid tart End Manufacturer 006 2013 Chevrolet	<b>Model</b> Impala	Deck Lid Hinge	Description Rear Right	j	\$69.20 :	\$34.60	#4 Price Chan Date 12/16/2015 4/15/2015	ges for 28964301 Manufacturer GENERAL MOTORS GENERAL MOTORS	USA USA	4	\$0.0 \$69.2 \$65.9
	<b>Model</b> Impala	Deck Lid Hinge	Description Rear Right	j	\$69.20 :	\$34.60	#4 Price Chan Date 12/16/2015 4/15/2015 2/11/2015	ges for 28964301 Manufacturer GENERAL MOTORS GENERAL MOTORS GENERAL MOTORS	USA USA USA	4	12 List \$ USE 50 00 565 91 563 8 559 11

### Finding Unresolved Parts and Assigning Interchange with the Resolve Tool

Scenario: You recently subscribed to CrashLink Inventory, because you want to sell more CPI+ parts. You want to use CrashLink to see which parts in your inventory have CPI+ available, and then you want to assign interchange to them for online marketplaces.

#### Approach A: Search for Vehicles with High-Value Parts

- 1. Go to CrashLink.Car-Part.com and log in.
- 2. Click Inv.
- 3. The Inventory page opens. Click Vehicles.
- 4. Use the drop-down to select your sort, and click Vehicle Potential.
- 5. When the **Vehicle Potential** tool opens, you'll see a list of all vehicles in your inventory that have parts for which CPI+ is available, but interchange still needs to be assigned.

You see that one of the Mitsubishi Mirages you have inventoried, stock number HG6292, has an **Unresolved Part Count** column that shows you that this vehicle has 21 unresolved CPI+ parts. You also see in the **Unresolved Part \$** column that these parts have a combined price of \$2,555 (based on retail price in Powerlink).

Click **Resolve** in this vehicle's part line to open the Resolve tool for this vehicle.

		Stock	Model	Unresolved Part Count	Unresolved Part Count %	Unresolved Part \$	Resolved Part Count	Resolved Part Count %	Resolved Part \$	Total Part Count	Total Part \$
<u>Analyze</u>	<u>Resolve</u>	HG6292	Mitsubishi Mirage	21	84%	\$2,555.00	4	16%	\$730.00	25	\$3,285.00
<u>Analyze</u>	<u>Resolve</u>	HG6244	Mazda CX3	21	91.3%	\$2,395.00	2	8.7%	\$625.00	23	\$3,020.00
<u>Analyze</u>	Resolve	GL4177	Mazda CX5	19	100%	\$2,200.00	0	0%	\$0.00	19	\$2,200.00
<u>Analyze</u>	Resolve	GK3646	Mitsubishi Outlander	20	83.33%	\$2,175.00	4	16.67%	\$710.00	24	\$2,885.00
<u>Analyze</u>	Resolve	DC2137	Mitsubishi Mirage	19	95%	\$2,030.00	1	5%	\$60.00	20	\$2,090.00
<u>Analyze</u>	Resolve	GC1490	Cadillac Escalade-ESV	7	77.78%	\$1,880.00	2	22.22%	\$1,075.00	9	\$2,955.00
<u>Analyze</u>	Resolve	GM4323	GMC Truck-Sierra 1500	11	100%	\$1,830.00	0	0%	\$0.00	11	\$1,830.00
<u>Analyze</u>	Resolve	GC1680	Mitsubishi Outlander Sport	21	91.3%	\$1,775.00	2	8.7%	\$550.00	23	\$2,325.00
<u>Analyze</u>	Resolve	GE2022	Mitsubishi Outlander	13	100%	\$1,720.00	0	0%	\$0.00	13	\$1,720.00

6. When the Resolve tool opens, it displays a list of all CPI+ parts inventoried on this Mitsubishi Mirage. Click the part line of any part that doesn't have interchange assigned (i.e., any part that does not show the green check mark in the **Link** column).

Your Inventory from Stock/VIN HG6292 / ML32F	3FJ9KH	(Click row to v	iew/change l	C mapping)		
Part Description	Grade Cond	Category Location	\$ RT \$ WS	List \$Link Percent		
117 - Hood Assembly BLK,4DR,1-19,G4-ES,PITS	C 3 cc	Y Y08D-W96	\$495.00 \$450.00		<u>lmg</u>	ł
109 - Rad/Core Support Assembly BOLT IN,1-19,1.2L,CVT,FWD,G4-ES	0 0 cc	V Y08D-W96	\$350.00 \$300.00		<u>lmg</u>	
109 - Rad/Core Support Assembly LH RAIL W-APRON,1-19,1.2L,CVT,FWD,G4	0 0 cc	V Y08D-W96	\$225.00 \$200.00		<u>lmg</u>	
109 - Rad/Core Support Assembly RH RAIL W-APRON,1-19,1.2L,CVT,FWD,G4	0 0 cc	V Y08D-W96	\$225.00 \$200.00		<u>lmg</u>	
224 - Headliner 4DR,GRY,G4-ES,BLUETOOTH,NO SUN	A n/a	Y Y08D-W96	\$200.00 \$175.00		<u>lmg</u>	
275 - Back Glass 4DR,1-19,HEAT,G4-ES,M2231	0 0 cc	Y Y08D-W96	\$150.00 \$125.00		<u>lmg</u>	
679 - Condenser 4DR,1-19,1.2L,CVT,G4-ES	A n/a	Y Y08D-W96	\$150.00 \$125.00		<u>lmg</u>	
674 - Cooling Fan Assembly (Rad and Con mtd.) 4DR,1-19,1.2L,CVT,G4-ES,ASM	A n/a	Y Y08D-W96	\$125.00 \$100.00		<u>lmg</u>	
675 - Radiator 4DR,1-19,1.2L,CVT,G4-ES	A n/a	Y Y08D-W96	\$125.00 \$100.00		<u>lmg</u>	
682 - A/C Compressor Assembly 4DR,1-19,1.2L,CVT,G4-ES	A n/a	Y Y08D-W96	\$125.00 \$100.00		<u>lmg</u>	
	A		\$95.00	11.3%	lmg	

7. A list of **All Interchange Choices** for the part appears. Find the right interchange option for your part, and click **Link** for that option.

All Interchange Choices (Check or tap row to view Applications)									
P cription	List\$G	ЮН							
Link Radiator Support Panel; Mirage G4; Front; ES, RF & SE; Sdn; sedan	\$657.00	0							
Link Radiator Support Tie Bar; Mirage G4; Front Lower; ES, RF & SE; Sdn; sedan	\$308.85	0							
Link Radiator Support Tie Bar; Mirage G4; Front Upper	\$181.85	0							

8. The selected option will now appear under **Current Interchange**, and its part line will show a green checkmark. This interchange option will be updated on the Car-Part.com marketplace overnight.

Current Interchange Radiator Support Panel; Mirage G4; Front; ES, RF & SE; Sdn; sedan									
Unlink Radiator Support Panel; Mirage G4, Front; ES, RF & SE; Sdn; sedan									
All Interchange Choices (Click or ta	ap row to viev	v Applications)							
Description				List \$	QOH				
Link Radiator Support Par	nel; Mirage G4; I	Front; ES, RF & SE;	Sdn; sedan	\$657.00	0				
Link Radiator Support Tie sedan	Bar; Mirage G4	; Front Lower; ES, RI	F & SE; Sdn;	\$308.85	0				
Link Radiator Support Tie	Radiator Support Tie Bar; Mirage G4; Front Upper								
09 - Rad/Core Support Assembly 0 V \$350.00 53.3% OLT IN,1-19,1.2L,CVT,FWD,G4-ES 0 cc Y08D-W96 \$300.00 45.7% ✓									

9. Repeat this process for each unresolved CPI+ part on the Mitsubishi Mirage. Once each part has had an interchange option assigned to it, return to the Vehicle Potential tool to find other vehicles with unassigned CPI+ parts.

#### Approach B: Search for High-Value Part Types

- 1. Go to CrashLink.Car-Part.com and log in.
- 2. Click Inv.
- 3. The Inventory page opens. Click Parts.
- 4. Use the drop-down to select your sort, and click Part Potential.
- 5. When the **Part Potential** tool opens, you'll see a list of all CPI+ parts in your inventory, grouped by part type, that have parts for which CPI+ is available, but interchange still needs to be assigned.

You see that the Glove Box part type has an **Unresolved Part Count** of 2,359, meaning you have that many glove boxes in your inventory that don't have interchange assigned to them. You also see in the **Unresolved Part \$** column, that these unresolved glove boxes have a combined value of \$140,114.80.

Click **Resolve** on this line to open the Resolve tool for the Glove Box part type.

	Part Name	Part Code	Unresolved Part Count	Unresolved Part Count %	Unresolved Part \$	Resolved Part Count	Resolved Part Count %	Resolved Part \$	Total Part Count	Total Part \$
Resolve	Glove Box	260	2359	99.66%	\$140,114.80	8	0.34%	\$805.00	2367	\$140,919.80
Resolve	Fuel Filler Door	177	1984	99.35%	\$127,227.40	13	0.65%	\$775.00	1997	\$128,002.40
Resolve	Jack Assembly	564	1575	99.68%	\$83,825.00	5	0.32%	\$260.00	1580	\$84,085.00
Resolve	Engine Cover	351	1038	99.52%	\$67,415.00	5	0.48%	\$335.00	1043	\$67,750.00
Resolve	Front Door Trim Panel	204	449	99.34%	\$56,285.00	3	0.66%	\$525.00	452	\$56,810.00
Resolve	Running Board	122	290	98.31%	\$38,425.00	5	1.69%	\$2,190.00	295	\$40,615.00
Resolve	Headliner	224	158	99.37%	\$34,645.00	1	0.63%	\$950.00	159	\$35,595.00
Resolve	Rear Door Trim Panel	205	297	99%	\$31,150.00	3	1%	\$265.00	300	\$31,415.00

6. When the Resolve tool opens, it displays a list of all the glove boxes you have inventoried. Click the part line of any glove box that doesn't have interchange assigned (i.e., any part that does not show the green check mark in the **Link** column).

Your Inventory (Click row to view/change IC map	VIN: 5TDZZ3DC					
Stock Year Model Description	Grade Cond	Category Location	\$ RT \$ WS	List \$ Percent	Link	
GC1717 - 2002 Liberty BLK-XJDV,LMTD	A n/a	Y Y01E-W47D	\$250.00 \$200.00	64.9% 51.9%	$\checkmark$	<u>lmg</u>
FF8800 - 2018 Sienna GRY-FA14,LOWER	A n/a	Y Y20B-W98D	\$175.00 \$150.00			<u>lmg</u>
FC8205 - 2017 Sienna DARK GRY-FA14,LOWER	B n/a	Y Y21D-W86D	\$175.00 \$150.00	27.5% 23.6%	$\checkmark$	<u>lmg</u>
DC1997 - 2014 Q7 BLK-MHN,S-LINE,PWR GLOVE BOX	A n/a	U F01E016	\$150.00 \$125.00			<u>lmg</u>
GC1615 - 2017 Pathfinder TAN-M,PLAT	B n/a	Y Y20B-W56D	\$150.00 \$125.00			<u>lmg</u>
DC2089 - 2008 Passat BLK,VR6,GLOVE BOX	A n/a	Y Y15C-E65	\$125.00 \$100.00			<u>lmg</u>
GD1929 - 2020 Promaster BLK-B7X9,HR	A n/a	Y Y23D-?99D	\$125.00 \$100.00			<u>lmg</u>
HB4975 - 2014 320i BLK	A n/a	Y Y04E-E22	\$125.00 \$100.00			<u>lmg</u>
FA7636 - 2012 C Class BLK,SPORT	A n/a	Y Y04E-E35D	\$125.00 \$100.00			<u>lmg</u>
GG2689 - 2014 328 TAN	A n/a	Y Y03E-W34D	\$125.00 \$100.00			<u>lmg</u>

7. A list of **All Interchange Choices** for the part appears. Find the right interchange option for your part, and click **Link** for that option.

All Interchange Choices (Click or tap row to view Applications)								
		Description	List \$	QOH				
	7	Front; black	\$635.79	0				
	¢	Front; brown	\$635.79	0				
Link	٢	Front; gray	\$635.79	0				

8. The selected option will now appear under **Current Interchange**, and its part line will show a green checkmark. This interchange option will be updated on the Car-Part.com marketplace overnight.

Curre	ent Intercha	ange									
	Jnlink	Front; gray									
All In	All Interchange Choices (Click or tap row to view Applications)										
		Description					List \$	QOH			
	Link	Front; black					\$635.79	0 (			
	Link	Front; brown					\$635.79	9 0			
	Link	Front; gray					\$635.79	9 0			
	FF8800 - 20 GRY-FA14,L		A n/a	Y Y20B-W98D	\$175.00 \$150.00	27.5% 23.6%	<u>Img</u>				

9. Repeat this process for each unresolved glove box you wish to assign interchange to. Once each part has had an interchange option assigned to it, return to the Part Potential tool to find other part types with unassigned CPI+ parts.

#### Using the Analyze Tool to Determine if a Vehicle Has Valuable Parts

Scenario: You're soon to dispose of a vehicle, a 2016 Honda Civic. You don't have all of the parts inventoried, but you decide to check and see if it has any valuable CPI+ parts before you scrap it.

- 1. Go to CrashLink.Car-Part.com and log in.
- 2. Click Inv.
- 3. Use the drop-downs to select a 2016 Honda Civic.

CrashLink		2016 🗸 Hon	da	~	Civic 🗸
CPI+	~	Price Floor 0		List Parts	Accord CR-V CR-Z
					Civic
					Fit
					HR-V
					Odyssey
					Pilot

4. Use the text box to set the **Price Floor** to a value that would make a part worth removing from the vehicle, and click **List Parts**.

CPI+	•	Price Floor	200	List Parts	
------	---	-------------	-----	------------	--

5. A list of CPI+ parts appears. Scroll through this list and see if there are any parts that are of high value that you would like to remove before scrapping this vehicle.

Description	List \$	QOH R Number
204 - Door Interior Trim Panel		4
Front Left Inner; EX, EX-L, EX-T, LX & Touring; Sdn; SEDAN; cloth w/o premium sound black	<u>T-P</u> <u>Web</u> \$438.90	0
Front Left Inner; EX, EX-L, EX-T, LX & Touring; Sdn; SEDAN; cloth w/o premium sound gray	<u>T-P</u> <u>Web</u> \$438.90	0
Front Left Inner; EX, EX-L, EX-T, LX & Touring; Sdn; SEDAN; cloth w/o premium sound ivory	<u>T-P</u> <u>Web</u> \$438.90	0
Front Left Inner; EX, EX-L, EX-T, LX & Touring; Sdn; SEDAN; cloth w/premium sound black	<u>T-P</u> <u>Web</u> \$438.90	0
Front Left Inner; EX, EX-L, EX-T, LX & Touring; Sdn; SEDAN; cloth w/premium sound gray	<u>T-P</u> <u>Web</u> \$438.90	0
Front Left Inner; EX, EX-L, EX-T, LX & Touring; Sdn; SEDAN; cloth w/premium sound ivory	<u>T-P</u> <u>Web</u> \$438.90	0
Front Left Inner; EX, EX-L, EX-T, LX & Touring; Sdn; SEDAN; leather black	<u>T-P</u> <u>Web</u> \$438.90	0
Front Left Inner; EX, EX-L, EX-T, LX & Touring; Sdn; SEDAN; leather gray	<u>T-P</u> <u>Web</u> \$438.90	0
Front Left Inner; EX, EX-L, EX-T, LX & Touring; Sdn; SEDAN; leather ivory	<u>T-P</u> <u>Web</u> \$438.90	0
Front Left Inner; EX-L, EX-T, LX, LX-P & Touring; Cpe; cloth gray	T-P Web \$1,116.04	0

6. If you'd like to save a list of these CPI+ parts for your team, select the checkboxes for each part you wish to save, enter a stock number in the Stock Number field, and click Add Parts. (The Stock Number can be any combination of numbers and letters, but if you plan on inventorying the part through Powerlink, you must use the same stock number in CrashLink and in Powerlink).

0	CrashLink	2016 🗸 Honda	✓ Civic	~	Enter a VIN	or Stock #	Analyze	Vehicles	Parts	Print Logout
CPI+	~	Price Floor 200	List Parts							
	Description				List\$ (	QOH R Numb	er		a 6	
	204 - Door Interior Tri	m Panel					*			
	Front Left Inner; EX, EX-L	, EX-T, LX & Touring; Sdn	; SEDAN; cloth w/o premium sour	VVED	\$438.90	0		000		
	Front Left Inner; EX, EX-L	, EX-T, LX & Touring; Sdn	; SEDAN; cloth w/o premium sour	- <u>vveb</u>	\$438.90	0			2	
	Front Left Inner; EX, EX-L	, EX-T, LX & Touring; Sdn	; SEDAN; cloth w/o premium sour	- <u>vveb</u>	\$438.90	0		7	6	
	Front Left Inner; EX, EX-L	, EX-T, LX & Touring; Sdn	; SEDAN; cloth w/premium sound	VVeD	\$438.90	0			0,	
	Front Left Inner; EX, EX-L	, EX-T, LX & Touring; Sdn	; SEDAN; cloth w/premium sound	- <u>vveb</u>	\$438.90	0				11
	Front Left Inner; EX, EX-L	, EX-T, LX & Touring; Sdn	; SEDAN; cloth w/premium sound	- <u>vveb</u>	\$438.90	0			1	
	Front Left Inner; EX, EX-L	, EX-T, LX & Touring; Sdn	; SEDAN; leather black	<u>T-P</u> Web	\$438.90	0				2 500
	Front Left Inner; EX, EX-L	, EX-T, LX & Touring; Sdn	; SEDAN; leather gray	<u>T-P</u> Web	\$438.90	0				
	Front Left Inner; EX, EX-L	, EX-T, LX & Touring; Sdn	; SEDAN; leather ivory	<u>T-P</u> Web	\$438.90	0			Lo	
	Front Left Inner; EX-L, EX	-T, LX, LX-P & Touring; Cp	pe; cloth gray	<u>T-P</u> Web	\$1,116.04	0	•		10	
Stock	Number HONCIV123	Add Parts					#11			

7. The stock number you entered is now assigned to your 2016 Honda Civic. A list of saved parts appears. You can click **Print** to print this list for your team.

CrashLink 2016	✓ Honda ✓ Civic	► HONCIV	123 Analy:	ze Vehicles Parts	Print Logout
Keep       Description         ✓       204 - Door Interior Trim Panel Front Left Inner, EX-L, EX-T, LX, LX         ✓       730 - Door Shell Rear Right, EX, EX-L, EX-T, LX & To		Web	List \$ R Number ,116.04		$ \begin{array}{c} 7 \\ 14 \\ 8 \\ 9 \\ 10 \\ 10 \\ 11 \\ 12 \\ 11 \\ 13 \\ 15 \\ 4 \\ 16 \\ 16 \\ 16 \\ 16 \\ 16 \\ 16 \\ 16 \\ 16$
Update Parts Add More Parts	]		#	¥1	~

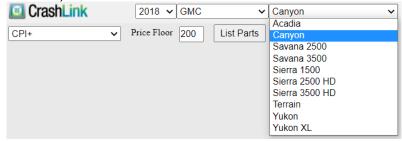
8. If you want to access this list again in the future, you can enter the Stock Number in the field at the top of the **Inventory** page, and click **Analyze** to view the list of saved parts for the vehicle.

🖸 CrashLink 🔍 🗸 🗸	~	HONCIV123	Analyze	Vehicles	Parts	Print Logout
-------------------	---	-----------	---------	----------	-------	--------------

#### Inventorying a Part and Assigning Interchange Simultaneously

Scenario: You are currently inventorying parts from a 2018 GMC Canyon. You want these parts to have interchange assigned to them as soon as they are posted on Car-Part.com marketplaces.

- 1. Inventory your vehicle in Powerlink, as normal, and find its stock number. You see that the stock number for the vehicle in Powerlink is CC1234.
- 2. On CrashLink's Inventory page, use the drop-downs to select a 2018 GMC Camry (you will not be able to search for the vehicle by VIN or stock number, because that information has not yet been uploaded to Car-Part.com).



3. The List Parts button appears. Use the drop-down and Price Floor to refine your search, and click List Parts.

	CPI+ V	Price Floor	200	List Parts
--	--------	-------------	-----	------------

4. The Analyze tool appears, with a list of parts available for a 2018 GMC Canyon. Find the part(s) that you are currently inventorying and you wish to assign interchange to, Use the checkboxes to select the appropriate interchange option.

Description		List \$	QOH	R Number
235 - Steering Wheel				
All Terrain, Denali, SL, SLE, SLT & base model; Crew Cab & Ext Cab; CANYON W/CRUISE CONTROL, W/HEAT; w/o pre-crash	<u>T-P</u> <u>Web</u>	\$385.59	0	4118854
Denali, SL, SLE, SLT & base model; Crew Cab & Ext Cab; CANYON W/CRUISE , W/HEAT; w/pre-crash 2nd design	<u>T-P</u> <u>Web</u>	\$371.11	0	
All Terrain, Denali, SL, SLE, SLT & base model; Crew Cab & Ext Cab; CANYON W/CRUISE CONTROL, W/O HEAT; w/audio ctrls, w/pre-crash black	<u>T-P</u> <u>Web</u>	\$275.30	0	
All Terrain, Denali, SL, SLE, SLT & base model; Crew Cab & Ext Cab; CANYON W/CRUISE CONTROL, W/O HEAT; w/audio ctrls, w/pre-crash cocoa	<u>T-P</u> <u>Web</u>	\$278.80	0	
All Terrain, Denali, SL, SLE, SLT & base model; Crew Cab & Ext Cab; CANYON W/CRUISE CONTROL, W/O HEAT; w/audio switch, w/o pre-crash black	<u>T-P</u> <u>Web</u>	\$288.45	0	
All Terrain, Denali, SL, SLE, SLT & base model; Crew Cab & Ext Cab; CANYON W/CRUISE CONTROL, W/O HEAT; w/audio switch, w/o pre-crash cocoa	<u>T-P</u> <u>Web</u>	\$280.58	0	
All Terrain, Denali, SL, SLE, SLT & base model; Crew Cab & Ext Cab; CANYON W/CRUISE CONTROL, W/O HEAT; w/o audio switch 2nd design	<u>T-P</u> <u>Web</u>	\$129.06	0	
All Terrain, Denali, SL, SLE, SLT & base model; Crew Cab & Ext Cab; W/O CRUISE CONTROL; 2nd design	<u>T-P</u> <u>Web</u>	\$89.49	0	
Crew Cab; CANYON W/CRUISE CONTROL, W/HEAT; w/o pre-crash	<u>T-P</u> <u>Web</u>	\$385.59	0	
Crew Cab; CANYON W/CRUISE CONTROL, W/HEAT; w/pre-crash 2nd design	<u>T-P</u> Web	\$371.11	0	•

5. Type or copy/paste the R number for the part into the **R Number** column in CrashLink (enter only the numbers, not the "R").

	Description		List \$	QOH	R Number
	235 - Steering Wheel				
	All Terrain, Denali, SL, SLE, SLT & base model; Crew Cab & Ext Cab; CANYON W/CRUISE CONTROL, W/HEAT; w/o pre-crash	<u>T-P</u> <u>Web</u>	\$38		4118854
	All Terrain, Denali, SL, SLE, SLT & base model; Crew Cab & Ext Cab; CANYON W/CRUISE CONTROL, W/HEAT; w/pre-crash 2nd design	<u>T-P</u> Web	\$371.11	0	
	All Terrain, Denali, SL, SLE, SLT & base model; Crew Cab & Ext Cab; CANYON W/CRUISE CONTROL, W/O HEAT; w/audio ctrls, w/pre-crash black	<u>T-P</u> Web	\$275.30	0	
	All Terrain, Denali, SL, SLE, SLT & base model; Crew Cab & Ext Cab; CANYON W/CRUISE CONTROL, W/O HEAT; w/audio ctrls, w/pre-crash cocoa	<u>T-P</u> Web	\$278.80	0	
	All Terrain, Denali, SL, SLE, SLT & base model; Crew Cab & Ext Cab; CANYON W/CRUISE CONTROL, W/O HEAT; w/audio switch, w/o pre-crash black	<u>T-P</u> Web	\$288.45	0	
	All Terrain, Denali, SL, SLE, SLT & base model; Crew Cab & Ext Cab; CANYON W/CRUISE CONTROL, W/O HEAT; w/audio switch, w/o pre-crash cocoa	<u>T-P</u> Web	\$280.58	0	
	All Terrain, Denali, SL, SLE, SLT & base model; Crew Cab & Ext Cab; CANYON W/CRUISE CONTROL, W/O HEAT; w/o audio switch 2nd design	<u>T-P</u> <u>Web</u>	\$129.06	0	
	All Terrain, Denali, SL, SLE, SLT & base model; Crew Cab & Ext Cab; W/O CRUISE CONTROL; 2nd design	<u>T-P</u> Web	\$89.49	0	
	Crew Cab; CANYON W/CRUISE CONTROL, W/HEAT; w/o pre-crash	<u>T-P</u> <u>Web</u>	\$385.59	0	
	Crew Cab; CANYON W/CRUISE CONTROL, W/HEAT; w/pre-crash 2nd design	<u>T-P</u> Web	\$371.11	0	•
Stock	Number CC1234 Add Parts				

- 6. Repeat this for all parts you want to assign interchange for.
- 7. Enter the vehicle's stock number (CC1234) into the **Stock Number** field in CrashLink.

**Warning:** The stock number and R numbers must be entered exactly as they appear in Powerlink. If the stock number entered in CrashLink isn't the same as the one in Powerlink, then the nightly upload will *not* assign interchange for the parts' Car-Part.com listings.

	Description	Li	st \$	QOH	R Number	
	235 - Steering Wheel					•
	All Terrain, Denali, SL, SLE, SLT & base model; Crew Cab & Ext Cab; CANYON W/CRUISE CONTROL, W/HEAT; w/o pre-crash	T-P Web \$38	5.59	0	4118854	
	All Terrain, Denali, SL, SLE, SLT & base model; Crew Cab & Ext Cab; CANYON W/CRUISE CONTROL, W/HEAT; w/pre-crash 2nd desian	тр	1.11	0		
	All Terrain, Denali, SL, SLE, SLT & base model; Crew Cab & Ext Cab; CANYON W/CRUISE CONTROL, W/O HEAT; w/audio ctrls, w/pre-crash black	<u>T-P</u> Web \$27	5.30	0		
	All Terrain, Denali, SL, SLE, SLT & base model; Crew Cab & Ext Cab; CANYON W/CRUISE CONTROL, W/O HEAT; w/audio ctrls, w/pre-crash cocoa	<u>T-P</u> Web \$27	8.80	0		
	All Terrain, Denali, SL, SLE, SLT & base model; Crew Cab & Ext Cab; CANYON W/CRUISE CONTROL, W/O HEAT; w/audio switch, w/o pre-crash black	TD	8.45	0		
	All Terrain, Denali, SL, SLE, SLT & base model; Crew Cab & Ext Cab; CANYON W/CRUISE CONTROL, W/O HEAT; w/audio switch, w/o pre-crash cocoa	TD	0.58	0		
	All Terrain, Denali, SL, SLE, SLT & base model; Crew Cab & Ext Cab; CANYON W/CRUISE CONTROL, W/O HEAT; w/o audio switch 2nd design	<u>T-P</u> Web \$12	9.06	0		
	All Terrain, Denali, SL, SLE, SLT & base model; Crew Cab & Ext Cab; W/O CRUISE CONTROL: 2nd design	TP	9.49	0		
	Crew Cab; N W/CRUISE CONTROL, W/HEAT; w/o pre-crash	<u>T-P</u> Web \$38	5.59	0		
	Crew Cab; C ON W/CRUISE CONTROL, W/HEAT; w/pre-crash 2nd design	тр	1.11	0		Ŧ
Stock	Number CC1234 Add Parts					

8. Click Add Parts.

9. A list of saved parts for this 2018 GMC Camry appears, which displays both the stock number for the vehicle and the R number for the part. After your next upload to Car-Part, when the parts inventoried with Powerlink are uploaded to Car-Part.com, the part will have interchange in Car-Part.com marketplaces.

🔟 C	rashLink 2018 V GMC V Canyon V CC1234	Analyze		
Keep	Description		List \$	R Number
	235 - Steering Wheel All Terrain, Denali, SL, SLE, SLT & base model; Crew Cab & Ext Cab; CANYON W/CRUISE CONTROL, W/HEAT; w/o pre-crash	<u>T-P</u> <u>Web</u>	\$385.59	4118854

# Finding Interchange Applications for a CPI+ Part that Doesn't Have a Hollander Part Code

Scenario: A customer calls your yard, and asks if you have a Hood Scoop for a 2017 Chevrolet Camaro. You don't have that exact part in stock, but you want to research the part in CrashLink to see if a part from another year/model would work.

Hood Scoop is a CPI+ part, but it is one of 22 CPI+ parts not included in your IMS, so it won't appear in CrashLink's Analyze tool; however, you can still research the application information in CrashLink to make a sale.

- 1. Go to CrashLink.Car-Part.com and log in.
- 2. Use the drop-downs or type the VIN of your inventoried Camaro to select the vehicle.

CrashLink Back 2017      Chevrolet	~	Enter a VIN or Stock #	Go Inv	Part Search	OEM Search	Parts by Image	Print Log	out
Search Term Search Reset	Bolt EV							
Accessories and Fluids	Camaro Caprice							
Air and Fuel Delivery	City Express							
Belts and Cooling	Colorado							
🗀 Body	Corvette Cruze							
🗀 Brake	Equinox							
Cooling	Express 2500							
Driveline and Axles	Express 3500 Impala							
Electrical, Charging and Starting	Malibu							
Emission Control	SS							
🗀 Engine	Silverado 1500 Silverado 2500 HD							
Entertainment and Telematics	Silverado 3500 HD							
🗀 Exhaust	Sonic							
🗀 HVAC	Spark Suburban -							
📋 Ignition	Subulbali							
C Steering								
Suspension								
Tire and Wheel								
Tools and Equipment								
📋 Transfer Case								
🗀 Transmission								
Wiper and Washer								
Select Part(s)								

3. Type "Hood Scoop" into the **Search Term** field, and click **Search**. Note that you will need to use the Motor name to find the part in CrashLink (in some cases, these are not the same as the CPI+ part names).

4. A list of all parts on the vehicle with names that contain the words "Hood Scoop" appears. Check the checkbox for the correct part, and then click **Select Parts**.

CrashLink	Back	2017 🗸	Chevrolet	~	Cam
Search Term Hood	Scoop	Sear	ch Reset		
🗁 Body					
읃 Hardware, Fa	steners and	d Fittings			
Hood Sco	oop Bolt				
Hood Sco	oop Clip				
Hood Sco	oop Nut				
읃 Hood					
🗹 Hood Sco	oop 🧹				
		-			
Select Part(s)					

5. A list of interchange options for the Hood Scoop appears. Select the correct option(s) for your inventoried part, and click **Add to Your Parts**.

CrashLink Back 2017      Chevrolet	Camaro	Enter a VIN or Stock # Go Inv Part Sea	Irch OEM Search	arts by Image	Print Logout
Search Term Hood Scoop Search Reset	Part	Description	OEM	Labor	List \$
🔁 Body	Hood Scoop	Front Left; LS, LT & SS; Conv & Cpe; W/O ZL1	23403779 Web T-P		
Hardware, Fasteners and Fittings	Hood Scoop	Front Right; LS, LT & SS; Conv & Cpe; W/O ZL1	23403778 Web T-P		
Hood Scoop Bolt	Hood Scoop	Front; ZL1; Conv & Cpe; W/ZL1; w/carbon fiber	84243751 Web T-P		
Hood Scoop Clip	Hood Scoop	Front; ZL1; Conv & Cpe; W/ZL1; w/o carbon fiber	84243750 Web T-P		
☐ Hood Scoop Nut ➢ Hood					
Hood Hood Scoop					
- Hood scoop					
Select Part(s)	Add to Your Parts				
Select Fail(S)	Add to four Parts				

6. The **Pricing/Information** page opens. Check the **Applications** for the Hood Scoop to determine which other years/models will fit your customer's vehicle.

CrashLink Bac	k 2017 V Chevr	olet 🗸 Camaro		✓ Enter a VIN	or Stock #	Go	Inv	Part Search OEM Sear	ch Parts by Im	age	Print Logout
Part Detail Keep Start End / Model	Part / Description		OEM	Labor Qty	List \$ List %	40		8-		_	
2017 2021 Camaro	Hood Scoop Front, ZL1; Conv & Cpe;	W/ZL1; w/carbon fiber	84243751 Web I.P	0 1		0.00	2		10 e+2 -12 e+12 +24	€-4 ○-3 17 17 14	8 ← 18
Update Your Parts	04042754			Total Price	\$0.00	\$0.00	#5	nges for 84243751			
Start End Manufacturer	Model	Part	Descri	ption			Date	Manufacturer	List \$ Ctry	Core Fee	List \$ USD
2017 2021 Chevrolet	Camaro	Hood Scoop		L1; Conv & Cpe; W/ZL1	w/carbon fiber		1/4/2018	GENERAL MOTORS	USA		\$0.00

7. Return back to Powerlink and search your inventory for parts that will fit your customer's vehicle.

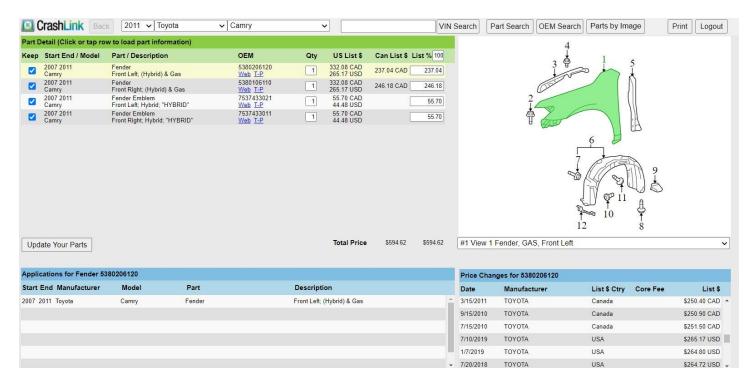
# Appendix A – Currency Display Options

CrashLink allows you to select how you would like to see prices displayed when using the tool. If you would like to change the way currency displays in your CrashLink searches, your Car-Part salesperson can assist you.

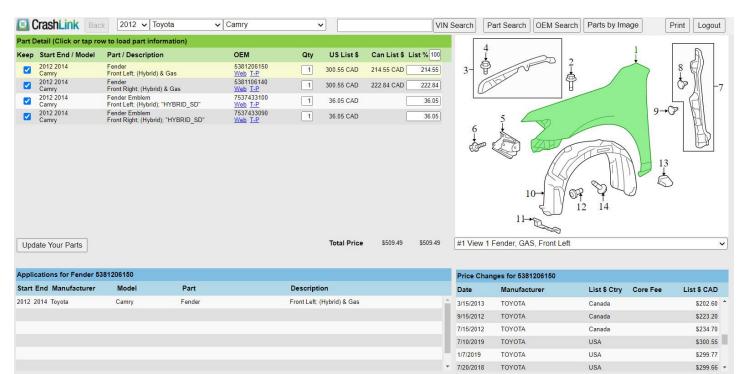
### **Options for Canadian Users**

1.

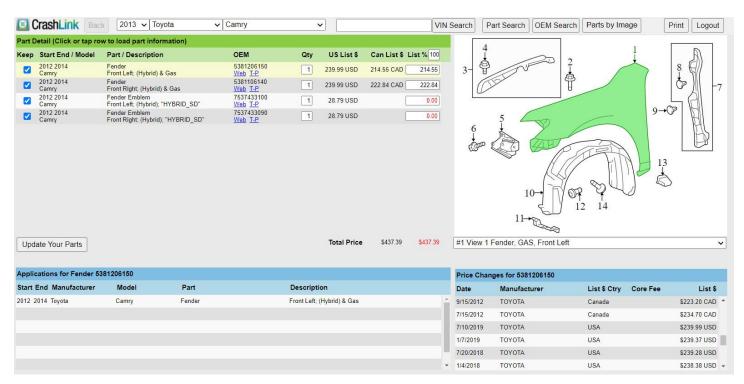
- US List Price: US List Price will display in US dollars and Canadian dollars.
- Canadian List Price: Canadian List Price will display in Canadian dollars only.
- List %: List % price will use Canadian List Price. If no Canadian List Prices are available then US List Prices are converted to Canadian dollars.
- **Price (History) Changes:** Price Changes will display mixed currencies (Canadian List Prices in Canadian dollars and US List Prices in US dollars).



- US List Price: US List Price will display in Canadian dollars only.
- Canadian List Price: Canadian List Price will display in Canadian dollars only.
- List %: List % price will use Canadian List Price. If no Canadian List Prices are available, then the US List Prices are converted to Canadian dollars.
- **Price (History) Changes**: Price changes will display Canadian dollars only (US List Prices are converted to Canadian dollars).



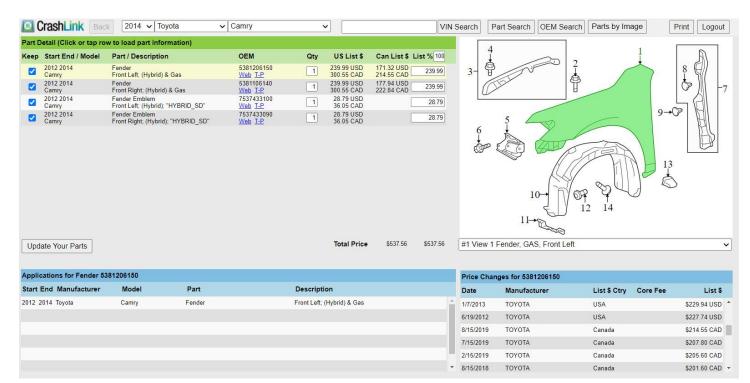
- US List Price: US List Price will display in US dollars only.
- Canadian List Price: Canadian List Price will display in Canadian dollars only.
- List %: List % price will use Canadian List Price. If no Canadian List Prices are available, \$0.00 will be used.
- **Price (History) Changes:** Price changes will display mixed currencies (Canadian List Price in Canadian dollars and US List Price in US dollars).



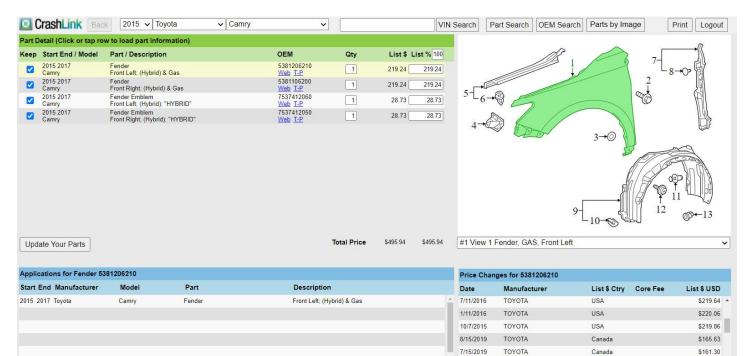
#### **Options for United States Users**

1.

- US List Price: US List Prices will display in US dollars and in Canadian dollars.
- Canadian List Price: Canadian List Price will display in US Dollars and in Canadian dollars.
- List %: List % price will use US list price.
- **Price (History) Changes:** Price changes will display mixed currencies (Canadian List Price in Canadian dollars, US List Price in US dollars).



- US List Price: US list prices will display in US dollars.
- Canadian List Price: No Canadian list prices will display.
- List %: List % price will use US list price.
- Price (History) Changes: Price changes will display US dollars only (Canadian List Prices are converted to US Dollars).



2/15/2019

ΤΟΥΟΤΑ

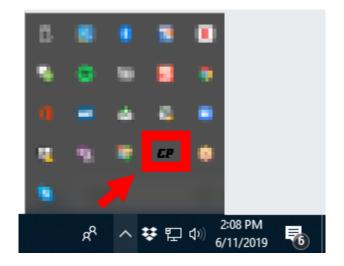
Canada

\$159.54

# Appendix B – Confirming CrashLink's F-key

If **F6** does not begin a CrashLink search, follow these steps to confirm which F-key you have assigned to CrashLink:

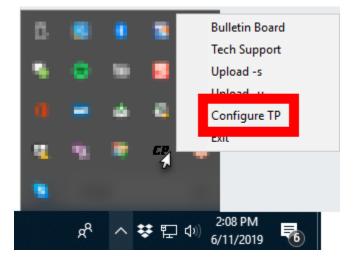
 Make sure the Trading Partners software is running by looking for the *CP* icon in your system tray. (If the Trading Partners software is not running, double-click on the Car-Part.com Trading Partner Software icon.)



• Note: If Trading Partners software is not already running, double-click the Car-Part.com Trading Partner Software icon on your desktop.



2. Open Trading Partners by right-clicking on the *CP* icon and selecting **Configure TP**.



- 3. The **Car-Part.com Trading Partners Configuration** window opens. Look for the **Function Key for CrashLink** line. The drop-down box will indicate which key you have CrashLink configured to. You can also change your designated F-key here if you wish.
  - ^ indicates the Ctrl key
    - For example, if you select **^F6** then you will launch a CrashLink search by pressing Ctrl and F6 on your keyboard)
  - + indicates the **Shift** key
    - For example, if you select **+F6** then you will launch a CrashLink search by pressing **Shift** and **F6** on your keyboard)

Car-Part.com Trading Partne	rs Configurati	on		
Inventory Management Sys	tem Site	d 20 onget om	Username	Password
Function Keys:	BUY	PRICE	Preferred Sort	Order
Trading Partners Group 1	{F1} ~	<off> 🗸</off>	Distance	~
Group 2	<0ff> ~	{F2} 🗸	Distance	~
Group 3	<0ff> ~	{F5} ~	Distance	~
Function Key for Vendo	rs <0ff> ~	Sort Ord	ler Distance	~
Function Key for Image	s {F3} ~	·		
Hot Key to Bulletin Boar	d <off> ~</off>	•		
Function Key for Broadca	st {F4} ~			
Function Key for CrashLir	nk {F6} ~			
		Email 🖿	and the second second	
			Advanced	Close
♥ Trademarks owned by th © 1997 - 2015 Car-Part.com	-	· · ·	affiliated with Ca	r-Part.com

4. When you are finished, click **Close**.

# **Getting Help**

For more information about this product, including access to online training videos and documentation, visit Products.Car-Part.com for our recycler resources.

Car-Part.com takes customer service seriously. We have a variety of support options available to help you if you have questions about our products or if you need help for any reason. Your questions are very important to us and we want your experience to be a positive one. Please contact us with any questions or concerns using any of the following methods.

### Phone Support

If you have a question not covered in this guide, Car-Part.com offers phone support. Please call 859-344-1925 with your questions.

## Online Support using Car-Part Messaging (iCPM)

Support technicians are available online using Car-Part Messaging (iCPM) support rooms. These technicians are available LIVE to help answer any questions you may have.

The support rooms are staffed Monday-Friday, 8:00AM-8:00 PM ET.

To enter an iCPM support room:

1. Double-click the **iCPM** icon on your desktop.



- 2. Car-Part Messaging opens.
- 3. Double-click the name of the Support Room from your bookmark list.
- 4. Type **HELP** and a brief explanation of your issue. A Car-Part.com support technician will answer and help with your issue.

# Training

If you have ongoing training needs, Car-Part.com has a team of product training specialists to help you learn how to use our products quickly. If you are interested in product training, please call our training department at 859-344-1925 and a trainer in your area will call to schedule training.

# Comments

We welcome your comments and suggestions concerning the content and organization of this guide as well as the accuracy and the usability of the instructions it contains. Email us at <u>documentation@car-part.com</u>. We're listening!

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#### Published by

Car-Part.com 1980 Highland Pike Ft. Wright, KY 41017

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