



Checkmate[®]

Inventory Management System

Sales Pro User Guide

Car-Part.com



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Introduction

Checkmate Sales Pro provides a modern and intuitive sales workflow. It's designed from the ground up to be optimized for Car-Part.com, Images, eBay, ecommerce, and multi-part sales. It's fast and easy to use. With the Checkmate Sales Pro enhanced interface, you can:

- View customer history
- Open quotes, returns, credits, and payment history while making your sale
- Easily sell multiple parts at once
- Customize your search results screen with vehicle images, part images, Car-Part.com request data, and much, much more
- Create quotes, work orders, invoices, credits, and returns with just one click or keystroke
- Automatically create purchase orders
- Email barcoded invoices

This guide covers the Checkmate Sales Pro workflow.

Common Workflows

The workflows in this section give a broad overview of the main functions of Sales Pro. For detailed information about each tab in Sales Pro, please refer to the later sections of this guide.

Selling Parts from Inventory

To sell a part from your inventory, follow these steps:

1. On the **Find** tab, enter the customer and part(s) you need to look up.
2. After you enter your search criteria, press **Enter** or click the green **Find** button.

The screenshot shows the 'Find' tab in SalesPro. The search criteria are set to 'JOHN CUSTOMER' and 'CAMRY'. A red arrow points to the green 'FIND' button. Below the search criteria is a summary table showing credit limits and financial data.

	\$Balance	\$Sales	\$Credits	\$Returns	\$Avg Net	#Request	#Quotes	#Sales	#Credits	#Returns
0-30	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0	0	0	0
31-60	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0	0	0	0
61-90	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0	0	0	0
Over 90	\$0.00									
Total	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0	0	0	0
Current Year		\$0.00	\$0.00	\$0.00	\$0.00	0	0	0	0	0
Prior Year		\$0.00	\$0.00	\$0.00	\$0.00	0	0	0	0	0

3. The **Interchange** tab opens with interchange options for the part(s). Check to select interchange numbers and then click **Search Inventory**.

The screenshot shows the 'Interchange' tab in SalesPro. It displays a list of interchange options for part FEN. A red arrow points to the green 'Search Inventory' button.

Interchange Description	Interchange	QOH	Retail	Wholesale	Request	CPLocalReq	CPRegReq	CPGlobalR...	Sales	NIStock	ListPrice
1) LH	50247	1	\$105.00	\$100.00	2	169	1204	3644	0	0	\$265.00
2) RH	50246	1	\$105.00	\$100.00	0	164	1054	3136	0	0	\$265.00
3) Non-Interchange Similar Vehicles	AV										
4) Non-Interchange (2010, CAMRY)	NOIC										
5) Non-Interchange SY-EY	NOICSY EY										
7) North America built	50242B	1	\$262.00	\$250.00	1	222	1071	3611	0	0	\$1903.00
9) North America built	50241B	3	\$315.00	\$300.00	0	120	722	2674	0	0	\$1851.00
10) Non-Interchange Similar Vehicles	AV										
11) Non-Interchange (2010, CAMRY)	NOIC										
12) Non-Interchange SY-EY	NOICSY EY										

- The **Parts** tab opens, displaying available parts. From the search results, check the part(s) you want to sell on the far left, and then click **Start New Quote** or **Start New Work Order**.

SalesPro X

2010,CAMRY JOHN CUSTOMER JOHN CUSTOMER CREDIT LIMIT : \$2000 AVAILABLE \$2000

Find Interchange **Parts** Quotes Work Order / Invoice POs Credits / Returns

All Parts (7) **My Parts (7)** Extra Sales (2) Resolution Parts (0) Exchange Parts (0) Alternative Vehicles (0) Alternative Parts (0) Save/Load Filters

Part	Images	Year	Model	Grade	Description	Interchange Des	Recommend	Sale Pri	Total R	Total W	Warranty Desc	Status	Miles	ARADam	Cat	Stock	Locator	DIS	
<input checked="" type="checkbox"/> 1 - Extra\$			2010	CAMRY		RH		\$0.00	\$0.00	\$0.00	CUSTOMER DECLI...								0
<input type="checkbox"/> 2			2010	CAMRY	X	RH,4D2.5,6D3.2	RH	\$100.00	\$105.00	\$100.00	CUSTOMER DECLI...			4D2.5,6D3.2	W	200609	LOST	938	
<input checked="" type="checkbox"/> 3			2007	CAMRY	C	RH,NIQ,5C1,BLL	RH	\$75.22	\$78.22	\$75.22	CUSTOMER DECLI...		217000	5C1	W	191105	31B-DIS	1150	
<input type="checkbox"/> 4 - Extra\$			2010	CAMRY		(electric windows), f		\$0.00	\$0.00	\$0.00	CUSTOMER DECLI...								0
<input checked="" type="checkbox"/> 5			2007	CAMRY	C	NIQ,5P1,5S3,(el	(electric windows), f	\$250.00	\$262.00	\$250.00	CUSTOMER DECLI...	A	105807		W	190415	32B-DIS	1345	
<input type="checkbox"/> 6			2007	CAMRY	B	(electric windo	(electric windows), f	\$300.00	\$315.00	\$300.00	CUSTOMER DECLI...		147185		ND	200615	16A3-DIS	901	
<input type="checkbox"/> 7			2010	CAMRY	A	(electric windo	(electric windows), f	\$300.00	\$315.00	\$300.00	CUSTOMER DECLI...		185000	8S.5	W	201105	13A	1	
<input checked="" type="checkbox"/> 8			2007	CAMRY	A+	(electric windo	(electric windows), f	\$300.00	\$315.00	\$300.00	CUSTOMER DECLI...	A	136511		ND	200206	15A2-DIS	1047	
<input checked="" type="checkbox"/> 9			2007	CAMRY	C	(electric win	(electric windows), f	\$125.00	\$131.00	\$125.00	CUSTOMER DECLI...		118000		W	160721	20A62A	2345	

Car-Part	Reque	Sale	Avg	NIS	Lost	QTY	Undama	Retail	Whole	Export	Core	Date	List Price
120 722 2674	0	0	\$0.00	0	0	3	\$0.00	\$315.00	\$300.00			05/19/2	\$1,851.00

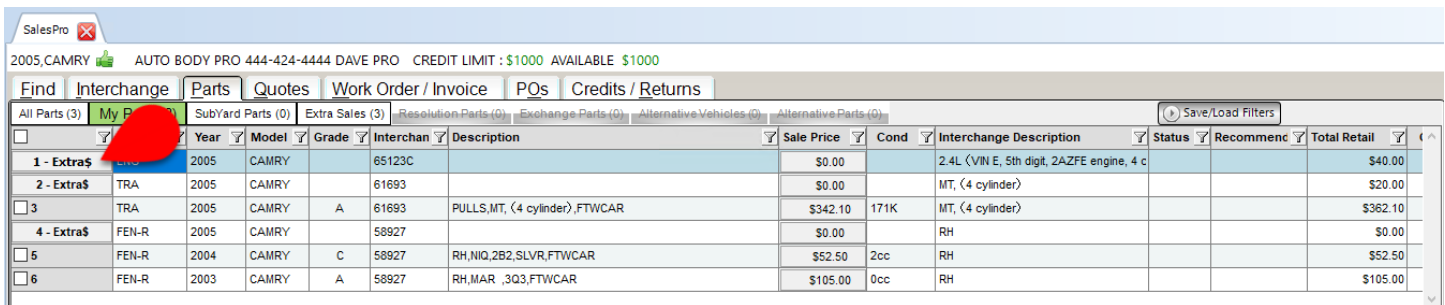
OEM

Selected Part	Selected Account	Selected Part	Selected Account	Warranty Name	Total Retail	Total Whsl	Retail	Whsl								
Inv/WO	Date	Customer	SLS	Price	Grade	Quote	Date	Customer	SLS	Price	Grade	\$0-\$149 6MOS PARTS NO LABOR	\$325.00	\$310.00	\$10.00	\$10.00
												\$150-\$249 6MOS PARTS NO LABOR	\$335.00	\$320.00	\$20.00	\$20.00
												\$150-\$249 12MOS PARTS NO LABOR	\$355.00	\$340.00	\$40.00	\$40.00
												\$250 & UP 6MOS PARTS NO LABOR	\$346.50	\$330.00	\$31.50	\$30.00
												\$250 & UP 12MOS PARTS NO LABOR	\$378.00	\$360.00	\$63.00	\$60.00
												CUSTOMER DECLINED EXT WARRANTY	\$315.00	\$300.00	\$0.00	\$0.00

Selling Parts Not in Inventory

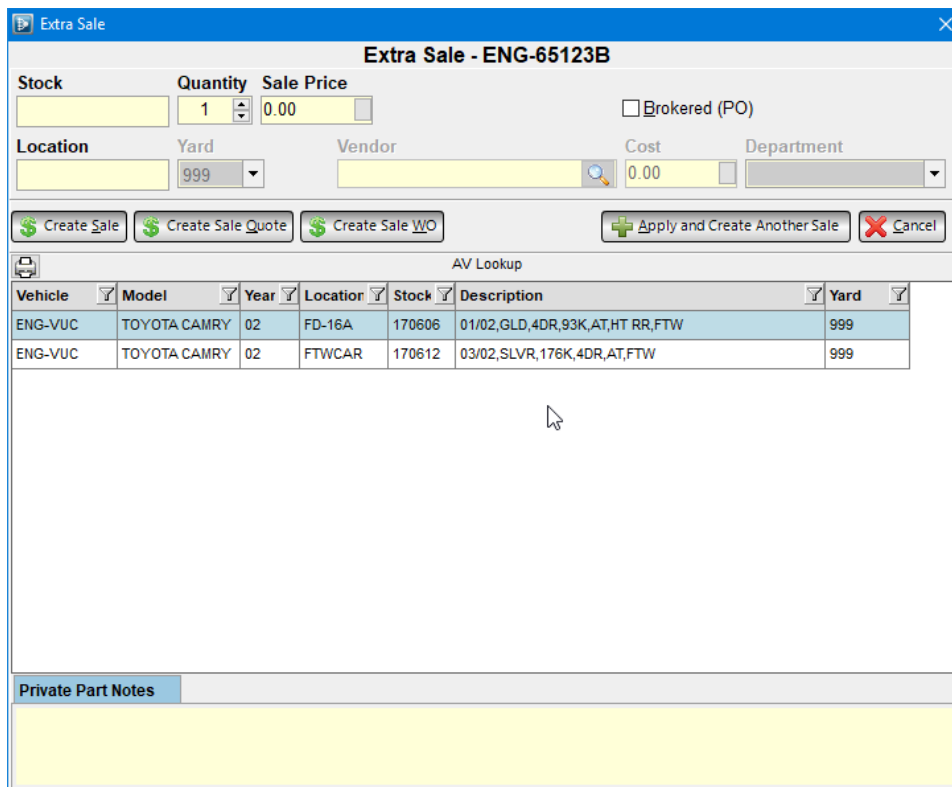
Extra Sale is the function you use to sell parts that are not in your inventory. Perhaps you have these parts in stock but they had just not yet been inventoried in Checkmate, or perhaps you are brokering a part from another recycler.

1. On the **Find** tab, enter the customer and part(s) you need to look up, and then press **Enter** or click the green **Find** button.
2. The **Interchange** tab opens. Check to select interchange numbers and then click **Search Inventory**.
3. The **Parts** tab opens, displaying available parts. To create an Extra Sale, click the **Extra\$** button to the left of the part list.



	Year	Model	Grade	Interchan	Description	Sale Price	Cond	Interchange Description	Status	Recommend	Total Retail
1 - Extra\$	2005	CAMRY		65123C		\$0.00		2.4L (VIN E, 5th digit, 2AZFE engine, 4 c			\$40.00
2 - Extra\$	2005	CAMRY		61693		\$0.00		MT, (4 cylinder)			\$20.00
3	2005	CAMRY	A	61693	PULLS,MT,(4 cylinder),FTWCAR	\$342.10	171K	MT,(4 cylinder)			\$362.10
4 - Extra\$	2005	CAMRY		58927		\$0.00		RH			\$0.00
5	2004	CAMRY	C	58927	RH,NIQ,2B2,SLVR,FTWCAR	\$52.50	2cc	RH			\$52.50
6	2003	CAMRY	A	58927	RH,MAR ,3Q3,FTWCAR	\$105.00	0cc	RH			\$105.00

4. The **Extra Sale** window opens. Enter the stock number by one of these methods:
 - Enter the stock number in the Stock field.
 - Click the VUC in the AV Lookup section below to apply the sale to the correct stock number and location.
 - The **AV Lookup** section displays the VUCs for similar years and models in your yard(s). You can print this information by clicking the printer icon (🖨) button.



Extra Sale - ENG-65123B

Stock: Quantity: 1 Sale Price: 0.00 Brokered (PO)


Location: Yard: 999 Vendor: Cost: 0.00 Department:

AV Lookup

Vehicle	Model	Year	Location	Stock	Description	Yard
ENG-VUC	TOYOTA CAMRY	02	FD-16A	170606	01/02,GLD,4DR,93K,AT,HT RR,FTW	999
ENG-VUC	TOYOTA CAMRY	02	FTWCAR	170612	03/02,SLVR,176K,4DR,AT,FTW	999

Private Part Notes

5. Select the **Quantity** and enter the **Location** and **Yard** (if applicable).
6. If you are brokering the part:
 - a. Check the **Brokered (PO)** checkbox.
 - b. Use the **Vendor** field to find the Vendor. Enter the vendor name or click the magnifying glass button to add a new customer account.
 - c. Enter the **Cost** you are paying for this part. Click the blank box if you would like to use a calculator.
 - d. Enter the **Sale Price** you are selling the part for. Click the blank box if you would like to use a calculator.
 - e. Select a **Department** (if applicable).
7. Create the Extra Sale by clicking:
 - **Create Sale** to create the sale and return to the results on the **Parts tab**
 - **Create Sale Quote** to create the sale and proceed to the **Quotes tab**
 - **Create Sale WO** to create the sale and proceed to the **Work Order/Invoice tab**
 - **Apply and Create Another Sale** to create this sale and immediately begin creating another Extra Sale.
8. When you create the Extra Sale and return to the **Parts** tab, the Extra Sale is added to the bottom of the **Extra Sales** list. You can now add it to a quote or work order. Sales Pro automatically enters the vendor information on the quote or work order you create for brokered Extra Sale parts.

 **Note:** When a work order is created for an Extra Sale part for which you checked the **Brokered (PO)** checkbox, a purchase order is also created automatically. See the [Create Purchase Orders \(POs Tab\)](#) section of this guide for more information about purchase orders.

Selling Parts through Car-Part Exchange

Exchange Sales in Sales Pro are for parts that you are selling after purchasing through your Car-Part Exchange partners. (For more information, contact your sales rep.)

1. On the **Find** tab, enter the customer and part(s) you need to look up, then press **Enter** or click **Find**.
2. The **Interchange** tab opens. Check to select interchange numbers and then click **Search Inventory**.
3. The **Parts** tab opens, displaying available parts. To create an Exchange Sale, click the **Exchange\$** button to the left of the part list.

Pick	Part	Year	Model	Grade	Stock	Description	Sale Price	Interchange	Core Pr	DIS	Interchange Des	Recommenc	Status	Total R	Miles
1 - Extra\$	ENG	2003	TOYOTA CAMRY				\$0.00	65131	\$75.00		3.0L (VIN F, 5th digit)	Over\$		\$75.00	
2	ENG	2003	TOYOTA CAMRY	A	130624	3.0L (VIN F, 5th digit)	\$595.62	65131	\$75.00	929	3.0L (VIN F, 5th digit)	Over\$		\$670.62	168K
3	ENG	2002	LEXUS ES300	C	141030	(3.0L, VIN F, 5th digit)	\$595.62	65131	\$75.00	509	(3.0L, VIN F, 5th digit)	Over\$	W	\$670.62	0MI
4 - Extra\$	FEN-R	2003	TOYOTA CAMRY				\$0.00	58927			RH	Over\$		\$0.00	
5	FEN-R	2005	TOYOTA CAMRY	C	130614	RH,NO,3K1,BLK	\$100.00	58927		996	RH	Over\$		\$100.00	96000
6	FEN-R	2002	TOYOTA CAMRY	C	150301	RH,OT3 REPAIRNT	\$100.00	58927		339	RH	Over\$	W	\$100.00	19900
7	FEN-R	2002	TOYOTA CAMRY	A	150611	RH,PURPLE,FTV	\$100.00	58927		262	RH	Over\$		\$100.00	16800
8 - Exchange\$	ALT	2003	TOYOTA CAMRY				\$0.00	60825	\$25.00		6 CYL (100 AMP)	Push		\$25.00	

4. The **Exchange Sale** window opens. The **Stock** number, **Sale Price**, **Location**, and **Cost** are filled in automatically.

Note: If you have the vendor set up in **Advanced Purchase Orders: Assign Accounts***, you won't have to look up the vendor when creating an Exchange Sale.

5. Contact the seller to confirm that you can purchase this part. (When you click to highlight an Exchange Sale part, details about this seller are displayed on the **Description** tab in the search results. Use this information to contact the seller.)
6. Review the **Sale Price** and **Cost**. Edit the **Sale Price** to include any markup you wish to apply to the sale. Click the blank box if you would like to use a calculator.
7. Select a **Department** (if applicable).
8. Create the Exchange Sale by clicking one of the following:
 - **Create Exchange Sale** to create the sale and return to the results on the **Parts** tab. When you return to the **Parts** tab, the Exchange Sale is added to the bottom of the **All Parts** list. You can now add it to a quote or work order.
 - **Create Sale Quote** to create the sale and start a quote
 - **Create Sale WO** to create the sale and start a work order

Note: When a work order is created for an Exchange Sale part for which you checked the **Brokered (PO)** checkbox, a purchase order is also created automatically. See the [Create Purchase Orders \(POs Tab\)](#) section of this guide for more information.

* Access this in Checkmate Retro (Checkmate Full: **5,12,21,2** or Classic: **V12,21,2** or Junior: **5,12,21,2**)

Quoting a Part

To start a new quote, follow these steps:

1. On the **Find** tab, enter the customer and part(s) you need to look up.
2. After you enter your search criteria, press **Enter** or click the green **Find** button.

JOHN CUSTOMER JOHN CUSTOMER CREDIT LIMIT : \$2000 AVAILABLE \$2000

Find Interchange Parts Quotes Work Order / Invoice POs Credits / Returns

Part and Vehicle Search

JOHN CUSTOMER

Quick Search e.g. 98, MUSTANG, ENG, TRA

2010

CAMRY

Enter Part

Remove FEN

Remove FDR

Research

Enter Quote #

Enter Work Order #

Enter Invoice #

Enter Purchase Order #

Search Parts Stock #

Search Customers

Enter Pick Slip #

JOHN CUSTOMER - Activity

Quotes 10 Days

Quote	Date	SLS	Part	Model	Yr	Price

Work Orders 30 Days

WO	Date	SLS	Part	Model	Yr	Price

Invoices 10 Days

Invoice	Date	SLS	Part	Model	Yr	Price

Purchase Orders 10 Days

PO	Date	SLS	Part	Model	Yr	Price

Credit Limit : \$2000 Available \$2000

	\$Balance	\$Sales	\$Credits	\$Returns	\$Avg Net	#Request	#Quotes	#Sales	#Credits	#Returns
0-30	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0	0	0	0
31-60	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0	0	0	0
61-90	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0	0	0	0
Over 90	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0	0	0	0
Total	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0	0	0	0
Current Year	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0	0	0	0
Prior Year	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0	0	0	0

FIND RESET LAST SEARCH

3. The **Interchange** tab opens with interchange options for the part(s). Check to select interchange numbers and then click **Search Inventory**.

2010,CAMRY JOHN CUSTOMER JOHN CUSTOMER CREDIT LIMIT : \$2000 AVAILABLE \$2000

Find Interchange Parts Quotes Work Order / Invoice POs Credits / Returns

Interchange Description

Smart Vin/IC

All ICs

Auto Select AV

Display Sales Statistics

Interchange QOH Retail Wholesale Request CPLocalReq CPreReq CPGlobalR... Sales NIStock ListPrice

Interchange Description	Interchange	QOH	Retail	Wholesale	Request	CPLocalReq	CPreReq	CPGlobalR...	Sales	NIStock	ListPrice
1) LH	50247	1	\$105.00	\$100.00	2	169	1204	3644	0	0	\$265.00
2) RH	50246	1	\$105.00	\$100.00	0	164	1054	3136	0	0	\$265.00
3) Non-Interchange Similar Vehicles	AV										
4) Non-Interchange (2010, CAMRY)	NOIC										
5) Non-Interchange SY-EY	NOICSYEY										
7) North America built	50242B	1	\$262.00	\$250.00	1	222	1071	3611	0	0	\$1903.00
9) North America built	50241B	3	\$315.00	\$300.00	0	120	722	2674	0	0	\$1851.00
10) Non-Interchange Similar Vehicles	AV										
11) Non-Interchange (2010, CAMRY)	NOIC										
12) Non-Interchange SY-EY	NOICSYEY										

Search Inventory Cancel Search J.C. Contribution

- The **Parts** tab opens, displaying available parts. From the search results, check the part(s) you want to sell, and then click **Start New Quote**.

SalesPro X

2010,CAMRY JOHN CUSTOMER JOHN CUSTOMER CREDIT LIMIT : \$2000 AVAILABLE \$2000

Find Interchange **Parts** Quotes Work Order / Invoice POs Credits / Returns

All Parts (7) My Parts (7) Extra Sales (2) Resolution Parts (0) Exchange Parts (0) Alternative Vehicles (0) Alternative Parts (0) Save/Load Filters

Part	Images	Year	Model	Grade	Description	Interchange Des	Recommend	Sale Pri	Total R	Total W	Warranty Desc	Status	Miles	ARADam	Cat	Stock	Locator	DIS
1 - Extra\$			2010	CAMRY		RH		\$0.00	\$0.00	\$0.00	CUSTOMER DECLI...							0
2			2010	CAMRY	X	RH,4D2.5,6D3.2	RH	\$100.00	\$105.00	\$100.00	CUSTOMER DECLI...			4D2.5,6D3.2	W	200609	LOST	938
3			2007	CAMRY	C	RH,NIQ,5C1,BLL	RH	\$75.22	\$78.22	\$75.22	CUSTOMER DECLI...		217000	5C1	W	191105	31B-DIS	1150
4 - Extra\$			2010	CAMRY		(electric windows), f		\$0.00	\$0.00	\$0.00	CUSTOMER DECLI...							0
5			2007	CAMRY	C	NIQ,5P1,5S3,(el	(electric windows), f	\$250.00	\$262.00	\$250.00	CUSTOMER DECLI...	A	105807		W	190415	32B-DIS	1345
6			2007	CAMRY	B	(electric windo	(electric windows), f	\$300.00	\$315.00	\$300.00	CUSTOMER DECLI...		147185		ND	200615	16A3-DIS	901
7			2010	CAMRY	A	(electric windo	(electric windows), f	\$300.00	\$315.00	\$300.00	CUSTOMER DECLI...		185000	8S.5	W	201105	13A	1
8			2007	CAMRY	A+	(electric windo	(electric windows), f	\$300.00	\$315.00	\$300.00	CUSTOMER DECLI...	A	136511		ND	200206	15A2-DIS	1047
9			2007	CAMRY	C	(electric win	(electric windows), f	\$125.00	\$131.00	\$125.00	CUSTOMER DECLI...		118000		W	160721	20A62A	2345

Car-Part	Reque	Sale	Avg	NIS	Lost	QTY	Undama	Retail	Whole	Export	Core	Date	List Price
120	722	2674	0	0	0	0	3	\$0.00	\$315.00	\$300.00		05/19/2	\$1,851.00

OEM

Inv/WO	Date	Customer	SLS	Price	Grade	Quote	Date	Customer	SLS	Price	Grade

Warranty Name	Total Retail	Total Whsl	Retail	Whsl
\$0-\$149 6MOS PARTS NO LABOR	\$325.00	\$310.00	\$10.00	\$10.00
\$150-\$249 6MOS PARTS NO LABOR	\$335.00	\$340.00	\$40.00	\$40.00
\$250 & UP 6MOS PARTS NO LABOR	\$346.50	\$330.00	\$31.50	\$30.00
\$250 & UP 12MOS PARTS NO LABOR	\$378.00	\$360.00	\$63.00	\$60.00
CUSTOMER DECLINED EXT WARRANTY	\$315.00	\$300.00	\$0.00	\$0.00

- The **Quotes** tab opens. For more information about quoting parts, see the [Quote Parts \(Quotes Tab\)](#) section of this guide.

Selling Parts from a Quote

To sell parts from a quote, follow these steps:

1. From the **Quotes** tab, use the **Sell** column to check which parts you want to sell.* By default, all parts are checked.
2. Click **Promote All to WO** (if all parts are checked) or **Promote Selected to WO** (if only some parts are checked). The parts are promoted to a work order.

Truck	PO	Claim	Department	Sales Person	Date Quoted	Last Wd			
				FRANK	09/13/2019	09/1			
	<input type="checkbox"/> Sell	Part	Year	Model	Description	Total Price	Sale Price	Tax	Total R
1 - Remove	<input checked="" type="checkbox"/>	EN-LH	2010	CAMRY	LH	\$100.00	\$100.00	Yes	
2 - Remove	<input type="checkbox"/>	LT	2010	ALTIMA	2.5L (4 cyl), w/o hybrid,Pull ...	\$83.00	\$55.00	Yes	
3 - Remove	<input checked="" type="checkbox"/>	LP-LH	2010	CAMRY	LH_OR LHBase, , North Ameri...	\$100.00	\$100.00	Yes	
EPA - Remove		PA				\$3.00	\$3.00	No	

Parts	\$258.00	Selected Part	JOHN CUSTOMER					
Warranty	\$10.00	Tax Authority	Quote	Date	Customer	SLS	Price	Grade
Cores	\$18.00		48173	09/13/19	JOHN	F	\$100.00	B
Freight	\$0.00	Tax Freight	48173	09/13/19	JOHN	F	\$65.00	A
Est. Tax	\$19.81	Yes	48173	09/13/19	JOHN	F	\$100.00	C
Total	\$305.81		48172	09/13/19	1	F	\$180.00	X
Payment	Cash		48050	09/04/19	JANE	F	\$0.00	X
			48050	09/04/19	JANE	F	\$100.00	

Note: If not all of the parts on a promoted to a work order, the quote's **Status** remains **Active**, allowing you to sell the remaining parts off the quote at a later time. The quote status remains **Active** until all parts on the quote are sold, the quote expires, or the unsold parts are removed from the quote.

* If a part is no longer available to sell (the status is **W**, **I**, **S**, or **D**), there will be no **Sell** checkbox.

If the unavailable part is on a work order or invoice, the work order number displays in blue in the **Sell** column. Double-click the number to view the work order/invoice.

If both a checkbox and a work order number display, this is an extra sale part that was previously promoted to a work order.

- The **Work Order/Invoice** tab opens, displaying the work order. Edit the work order, then click **Save**. For more information about editing a work order, see the [Create Work Orders or Invoices \(Work Order/Invoice Tab\)](#) section of this guide.

2010,CAMRY JOHN CUSTOMER JOHN CUSTOMER CREDIT LIMIT : \$2000 AVAILABLE \$2000

Find Interchange Parts Quotes Work Order / Invoice POs Credits / Returns

Customer Bill To: JOHN CUSTOMER, 1234 FIXERUP AVE, PARTS CITY, KY 41018

Customer Ship To: JOHN CUSTOMER, 1234 FIXERUP AVE, PARTS CITY, KY 41018

Work Order: 999-148916, 01/04/2023

Order Date	Ship Date	Due Date	Buyer Dept	Customer PO	Dismantler	Core	R/O #	Truck	Sales Person	Tax %
01/04/2023	01/04/2023	01/04/2023							RACHELB	6

1 - Remove	Part	Year	Model	Description	Total Price	Sale Price	Discounter	Tax	Total Retz	Total Who	Warranty Descrip	Stock	Location	Interchange	Department	Interchange Descri	PO Price	Cat	Grade	Stat
	FEN-LH	2010	CAMRY	CAMRY 10 Int...	\$100.00	\$100.00	No	Yes	\$105.00	\$100.00	CUSTOMER DECLI	200609	32C-DIS	50247		LH	\$0.00	W	A	
	HLP-L	2010	CAMRY	CAMRY (Extra...	\$125.00	\$125.00	No	Yes	\$0.00	\$0.00	CUSTOMER DECLI	200609		59863			\$0.00			

Parts: \$225.00, Warranty: \$0.00, Cores: \$0.00, Freight: \$0.00, Tax: \$13.50, Total: \$238.50, Remaining: \$238.50, Amt Paid: \$0.00, Deposited: \$0.00



Payments: Pmt # 1, Method of Payment C.O.D., Amt Paid \$0.00


Selected Part: JOHN CUSTOMER

WO	Date	Customer	SLS	Price	Grade
148916	01/04/23	JOHN	RACHELB	\$100.00	A

Buttons: Save and Print Work Order, Print/Promote to Invoice, Print Label, Work Order History, Save, Close

4. From here, you can:

- Click the **Print WO** button . Or click the arrow for additional options for printing, emailing, and sending the work order to Order Trakker and/or EZ Suite. These options are listed and explained in the [Print WO Options](#) section of this guide.
- Click the **Promote INV** button . Click the arrow for additional options for printing and emailing the invoice and work order, well as options for sending the invoice to Order Trakker and/or EZ Suite. These options are listed and explained in the [Promote INV Options](#) section of this guide.
- Click the **Print Label** button to print a shipping label for the part you highlight, or click the arrow to print shipping labels for all parts on the work order.
- Click the **Work Order History** button to view the edit and print history for the work order on the **Work Order History** window.

 **Note:** For more information about the **Work Order/Invoice** tab, see the [Create Work Orders or Invoices \(Work Order/Invoice Tab\)](#) section of this guide.

Crediting and Returning Parts

To credit or return a part:

1. Use the **Research** section of the **Find** tab to look up the invoice.
2. The **Work Order/Invoice** tab opens with the invoice. Click the **Credit/Return** button at the bottom of the invoice.

The screenshot shows the SalesPro interface for an invoice. At the top, it displays 'INFO TAXABLE' with a credit limit of \$0 and an available amount of \$4573.78. The invoice is for 'INFO TAXABLE' with invoice number 148884, dated 04/28/2022, and is marked as 'POSTED'. Below this, there are fields for customer and ship-to information, including contact names, email addresses, and addresses. A summary table shows the following data:

Order Date	Ship Date	Due Date	Buyer Dept	Customer PO	Dismantler	Core	R/O #	Truck	Sales Person	Tax %
04/28/2022	04/28/2022	04/28/2022							AMYC	6

Below the summary table is a detailed parts table:

Sold	Part	Year	Model	Description	Total Price	Sale Price	Discount	Tax	Total Retn	Total Who	Warranty Descrip	Stock	Location	Interchange	Department	Interchange Descri	PO Price	Cat	Grade	Sta
	FDW-LI	2014	JETTA	JETTA 14 Int.592	\$75.00	\$75.00	No	Yes	\$0.00	\$0.00	CUSTOMER DECLIN	200112	32B-DIS	59222		SW, LH	\$0.00	W		
	RAD	2008	JETTA	DISJET (Extra Si	\$119.00	\$119.00	No	Yes	\$0.00	\$0.00	CUSTOMER DECLIN	57365	LR108	50378			\$40.00			
	CON	2013	TT	TT 13 Int.50181	\$63.00	\$63.00	No	Yes	\$0.00	\$0.00	CUSTOMER DECLIN	TYC11	R02D20E	50181			\$0.00	W		

At the bottom of the interface, there are several buttons: 'Print Invoice', 'Credit/Return' (highlighted with a red arrow), 'Print Label', 'Work Order History', and 'Close'. The 'Credit/Return' button is highlighted in yellow.

3. The **Credits>Returns** tab opens. Click the **Return** button next to each part you would like to credit or return, or use the **Return Part** drop-down. (Click the magenta **Select ALL for Return** button to select all parts on the invoice.)
4. The **Reason for change** window opens. Click to select a reason for the credit or return, then click **Accept**.

The 'Reason for change' dialog box is shown. It has a title bar with the text 'Reason for change' and a close button. The main content area is titled 'Choose A Reason' and contains a list of five options:

- 1 Part Return
- 2 Discount on Sale
- 3 Wrong Part
- 4 Discount Coupon
- 5 Warranty Return

At the bottom of the dialog box, there are two buttons: 'Accept' (with a green checkmark icon) and 'Cancel' (with a red X icon).

5. Locate the **Restock** column*. (You may need to scroll horizontally to find it.)

Using the drop-down in this column, select:

- **Now**: restock now
- **Later**: restock later (the part will be moved to the restock file†)
- **No**: do not restock the part

2010, TOYOTA MATRIX WALK IN TAXABLE CREDIT LIMIT : \$0 AVAILABLE \$4744.75

Find Interchange Parts Quotes Work Order / Invoice POs Credits / Returns

Customer Information
 Order by: WALK IN TAXABLE
 Address 1, Address 2, Address 3, Email Address, IM Address, Phone

Work Order: 999-111951
 Invoice: 178 POSTED
 Enter Invoice #

Order Date	Ordered By	Ordered By	Customer PO	R/O #	Truck	Sales Person							
05/11/2016						KELLY							
Returned	Part	Year	Model	Description	Total Price	Sale Price	Remaining to Credit	Credit Amount	Total Credit	Tax	Return Part	Restock	Return
Returned	ENG	2009	COROLL	(INV 178-1) COROLL 09 Int...	\$795.67	\$795.67	\$0.00	\$795.67	\$795.67	Yes	Yes	Now	N
Return	CORE-I	2009	COROLL	ENGINE ASSEMBLY	\$75.00	\$75.00	\$75.00	\$0.00	\$0.00	Yes	No	No	N
Return	ENG	2009	COROLL	COROLL 09 Int.65038 1.8L (...)	\$795.67	\$795.67	\$795.67	\$0.00	\$0.00	Yes	No	Now	N
Return	CORE-I	2009	COROLL	ENGINE ASSEMBLY	\$75.00	\$75.00	\$75.00	\$0.00	\$0.00	Yes	No	No	N
Return	ENG	2009	COROLL	COROLL 09 Int.65038 1.8,IM...	\$795.67	\$795.67	\$795.67	\$0.00	\$0.00	Yes	No	Now	N
Return	CORE-I	2009	COROLL	ENGINE ASSEMBLY	\$75.00	\$75.00	\$75.00	\$0.00	\$0.00	Yes	No	No	N

6. Repeat steps 3-6 for any more parts you wish to return and restock.


7. Click one of the following buttons at the bottom of the screen. Each performs an action *and* will *also* direct you to Checkmate Inventory Pro to restock the part(s).

- **Print Credit Work Order**
 - Click this button, or click the arrow for more options.
- **Print Credit Invoice print**
 - Click this button, or click the arrow for more options.

8. Checkmate Inventory Pro opens with the part(s) you're returning displayed to restock. For each part being restocked:

- a. Click inside the **Location** field
- b. Type the new location.

9. Click the save button. 

 **Note:** When a part is credited or returned, a part note is added to the invoice.

* If a part was an extra sale that didn't have an inventory record created, the **Restock** field will not be available.

† You can find the part to restock it later in Checkmate Inventory Pro using the **RESTOCK** View.

Open Sales Pro

From Checkmate Workstation, click the cash register icon button in the top menu to open Sales Pro.



The **Sales Pro** tab opens.

INFO TAXABLE CREDIT LIMIT : \$0 AVAILABLE \$4573.78

Find Interchange Parts Quotes Work Order / Invoice POs Credits / Returns

Part and Vehicle Search

Enter Quote #
Enter Work Order #
Enter Invoice #
Enter Purchase Order #
Search Parts Stock #
Search Customers
Enter Pick Slip #

Research

Enter Quote #
Enter Work Order #
Enter Invoice #
Enter Purchase Order #
Search Parts Stock #
Search Customers
Enter Pick Slip #

Quick Search e.g, 98, MUSTANG, ENG, TRA
Enter VIN or Year
Enter Model
Enter Part OEM

RACHELB - Activity

Quotes 10 Days

Quote	Date	Customer	Part	Model	Yr	Price	Yard
54947	01/04/23	JANE DOE	HLP-R	ACCORD	12	\$125.00	999
54946	01/04/23	AUTO BODY PRO	RBR	CIVIC	12	\$195.00	999

Work Orders 5 Days

WO	Date	Customer	Part	Model	Yr	Price	Yard
148918	01/04/23	INFO TAXABLE	DMR	HIGHLA	10	\$125.00	999
148918	01/04/23	INFO TAXABLE	FEN	HIGHLA	10	\$175.00	999
148916	01/04/23	JOHN CUSTOMER	HLP	CAMRY	10	\$125.00	999
148916	01/04/23	JOHN CUSTOMER	FEN	CAMRY	10	\$100.00	999

Invoices 10 Days

Invoice	Date	Customer	Part	Model	Yr	Price	Yard
148917	01/04/23	INFO TAXABLE	CORE	TRIBUT	04	\$4.00	999
148917	01/04/23	INFO TAXABLE	ALT	TRIBUT	04	\$49.00	999

Purchase Orders 10 Days

PO	Date	Customer	Part	Model	Yr	Price	Yard
14936	01/04/23	AUTO BODY PRO	FDR	HIGHLA	10	\$100.00	999
14936	01/04/23	AUTO BODY PRO	FEN	HIGHLA	10	\$100.00	999

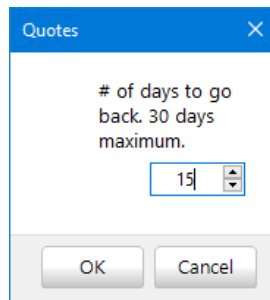
FIND RESET LAST SEARCH

Note: You can configure Sales Pro to automatically open when you start Checkmate Workstation. Go to **Settings>Workstation** and select the **Tab Startup** tab to specify which tabs you want to open automatically.

Find Customer and Parts (Find Tab)

Checkmate Sales Pro's **Find** tab is the first tab you see when you open Sales Pro. It includes:

- **Part and Vehicle Search** – find parts, vehicles, or customers
- **Research** – find information about an existing quote, pick slip, work order, purchase order, or eBay item (learn more in the **Research** section of this guide)
- **Activity** – view quotes, works orders, invoices, and purchase orders created recently by the user logged in to Checkmate Workstation (when a customer is selected, this section will show customer activity instead). You can customize the information that displays by:
 - Changing the number of days of activity that display. Click the **Days** button (**5 Days**) and in the window that appears, set the number of days you want to see for that activity, and then click **OK**.



- Resizing columns with your mouse, or clicking and dragging column headers to rearrange columns.
- Right-clicking on any column header to select which columns to show or hide (see [Appendix A: Part Information Columns](#) for more information).

INFO TAXABLE CREDIT LIMIT : \$0 AVAILABLE \$4573.78

Find Interchange Parts Quotes Work Order / Invoice POs Credits / Returns

Part and Vehicle Search

INFO TAXABLE

Quick Search e.g, 98, MUSTANG, ENG, TRA

Enter VIN or Year

Enter Model

Enter Part OEM

Research

Enter Quote #

Enter Work Order #

Enter Invoice #

Enter Purchase Order #

Search Parts Stock #

Search Customers

Enter Pick Slip #

RACHELB - Activity

Quotes 10 Days

Quote	Date	Customer	Part	Model	Yr	Price	Yard
54947	01/04/23	JANE DOE	HLP-R	ACCORD	12	\$125.00	999
54946	01/04/23	AUTO BODY PRO	RBR	CIVIC	12	\$195.00	999

Work Orders 5 Days

WO	Date	Customer	Part	Model	Yr	Price	Yard
148918	01/04/23	INFO TAXABLE	DMR	HIGHLA	10	\$125.00	999
148918	01/04/23	INFO TAXABLE	FEN	HIGHLA	10	\$175.00	999
148916	01/04/23	JOHN CUSTOMER	HLP	CAMRY	10	\$125.00	999
148916	01/04/23	JOHN CUSTOMER	FEN	CAMRY	10	\$100.00	999

Invoices 10 Days

Invoice	Date	Customer	Part	Model	Yr	Price	Yard
148917	01/04/23	INFO TAXABLE	CORE	TRIBUT	04	\$4.00	999
148917	01/04/23	INFO TAXABLE	ALT	TRIBUT	04	\$49.00	999

Purchase Orders 10 Days

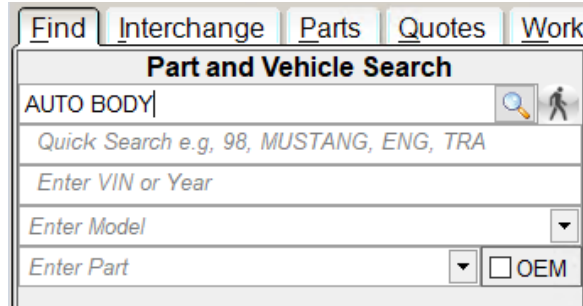
PO	Date	Customer	Part	Model	Yr	Price	Yard
14936	01/04/23	AUTO BODY PRO	FDR	HIGHLA	10	\$100.00	999
14936	01/04/23	AUTO BODY PRO	FEN	HIGHLA	10	\$100.00	999

FIND RESET LAST SEARCH

Find Customer

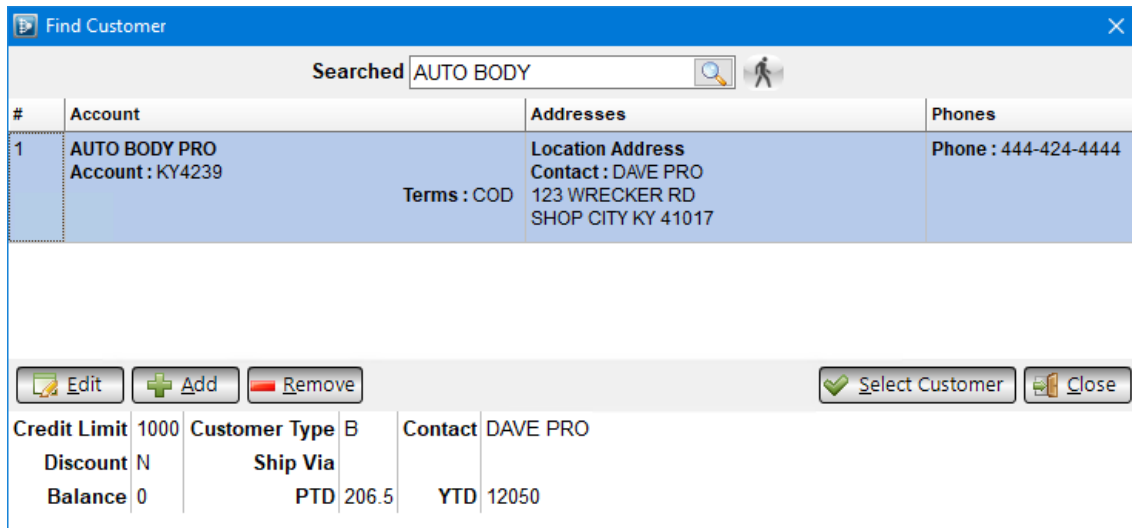
On the **Find** tab, locate the **Part and Vehicle Search** section. This is where you search for customers, vehicles, or parts. With the customer search, you can find customer details. To find a customer, follow these steps:

1. In the **Enter customer information to search** field, enter the customer name (or part of the name). Press **Enter** or click the magnifying glass search button.



The screenshot shows a software interface with a menu bar containing 'Find', 'Interchange', 'Parts', 'Quotes', and 'Work'. Below the menu is a section titled 'Part and Vehicle Search'. It features a search input field containing 'AUTO BODY', a magnifying glass icon, and a 'Walk-In' icon. Below the search field are three input fields: 'Quick Search e.g, 98, MUSTANG, ENG, TRA', 'Enter VIN or Year', and 'Enter Model'. At the bottom of the search section is an 'Enter Part' field with a dropdown arrow and an 'OEM' checkbox.

2. In the **Find Customer** window, click to select the appropriate customer.



The screenshot shows a window titled 'Find Customer'. At the top, there is a 'Searched' field containing 'AUTO BODY' and a magnifying glass icon. Below this is a table with the following data:




#	Account	Addresses	Phones
1	AUTO BODY PRO Account : KY4239 Terms : COD	Location Address Contact : DAVE PRO 123 WRECKER RD SHOP CITY KY 41017	Phone : 444-424-4444

Below the table are several buttons: 'Edit', 'Add', 'Remove', 'Select Customer', and 'Close'. At the bottom of the window, there is a summary section with the following information:

Credit Limit	1000	Customer Type	B	Contact	DAVE PRO
Discount	N	Ship Via			
Balance	0	PTD	206.5	YTD	12050

With the customer selected, click:

- **Select Customer** to open the customer's sales information on the **Find** tab
- **Edit** to edit customer information
- **Remove** to remove this customer from the system (the customer must have a zero balance)




 **Note:** You can perform a new search by entering a name in the **Searched** field at the top of the window and clicking the magnifying glass () button. You can also click the **Walk-In** () button to perform a part search for a walk-in customer.

- The customer information now displays underneath the **Part and Vehicle Search**. The **Activity** section now displays customer activity (replacing the salesperson recent activity).

The customer sales information in the **Part and Vehicle Search** section gives salespeople a quick overview of the customer's credit and recent activity.

	\$Balance	\$Sales	\$Credits	\$Returns	\$Avg Net	#Request	#Quotes	#Sales	#Credits	#Returns
0-30	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0	0	0	0
31-60	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0	0	0	0
61-90	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0	0	0	0
Over 90	\$0.00									
Total	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	0	21652	0	0
Current Year		\$12,050.0	\$0.00	\$0.00	\$0.00	0	0	0	0	0
Prior Year		\$3.00	\$206.50	\$0.00	\$0.00	0	0	0	0	0

This section will display one of the following icons:

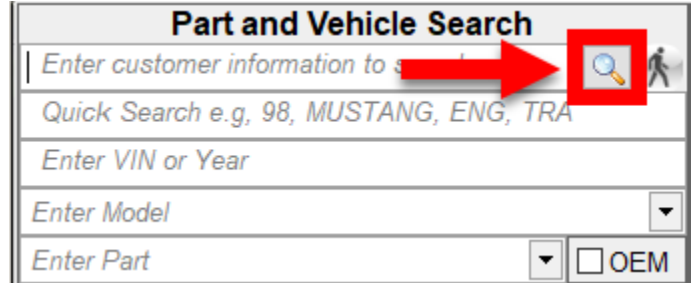
-  Green thumb indicates that the customer is in good standing.
-  Yellow hand recommends proceeding with caution. This customer has unpaid purchases 30-60 days old.
-  Red thumb recommends that this customer not be sold to until the account is returned to good standing. This customer has unpaid purchases more than 60 days old.

Note: If you search for a customer and then perform a part search, the customer information will “follow” you through the sales process. For example, if you find a part and begin to create a quote or a work order, the customer information will automatically be included in the quote/work order. The top of the screen displays the name of the customer currently selected.

Add Customer

To add a new customer to Checkmate, follow these steps:

1. With the **Enter customer information to search** field blank, click the magnifying glass search button.



Part and Vehicle Search

Enter customer information to search for parts

Quick Search e.g., 98, MUSTANG, ENG, TRA

Enter VIN or Year

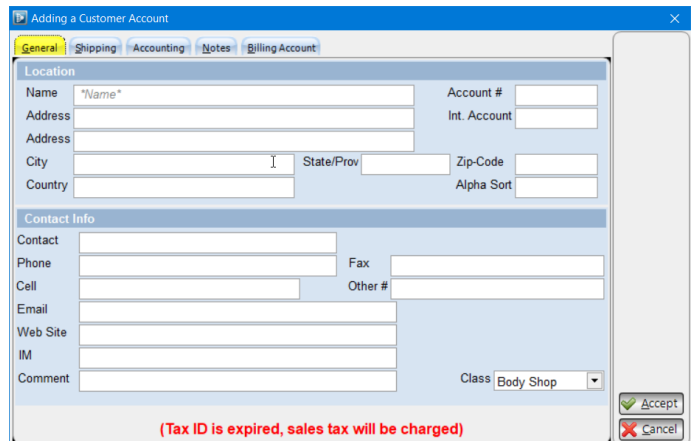
Enter Model

Enter Part

OEM

2. The **Adding a Customer Account** window opens. On the **General** tab, enter the customer's contact information.

- **Account #** – Checkmate account number.
- **Int. Account** – Internal account number.
- **Alpha Sort** – Enter the customer's name *without* punctuation or spaces, up to 6 spaces (e.g., **A.B.C. Yard** would be entered as **ABCYar**). This makes the customer search processes more accurate. *This is not a required field.*



Adding a Customer Account

General Shipping Accounting Notes Billing Account

Location

Name "Name" Account #

Address Int. Account

Address

City State/Prov Zip-Code

Country Alpha Sort

Contact Info

Contact

Phone Fax

Cell Other #

Email


Web Site

IM

Comment Class Body Shop

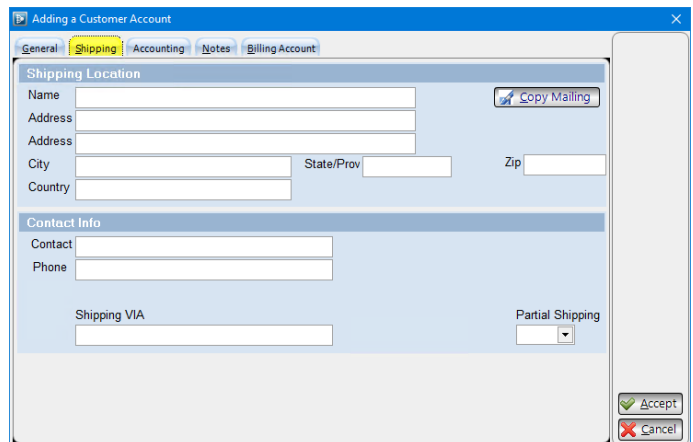
(Tax ID is expired, sales tax will be charged)

Accept Cancel

Note: If you only see a **Quick Entry** tab and **Account Defaults** tab, this means that you have abbreviated customer entries enabled.* In this case, you can display the other tabs on this window by clicking the padlock button. 

3. On the **Shipping** tab, enter the customer's shipping information, or click the **Copy Mailing** button to copy the address information from the **General** tab.

- **Shipping VIA** identifies the customer's preferred method of shipment (USPS, UPS, etc.)
- **Partial Shipping** identifies whether a customer accepts partial shipments (e.g., if 3 out of 5 parts are ready to ship, answering **Yes** here means that this customer accepts partial shipments instead of requiring that the entire order be complete).



Adding a Customer Account

General Shipping Accounting Notes Billing Account

Shipping Location

Name Copy Mailing

Address

Address

City State/Prov Zip

Country

Contact Info

Contact

Phone

Shipping VIA Partial Shipping

Accept Cancel

* You can disable this in Checkmate Retro: go to the **Change Accounts Receivable** function (Checkmate Full: **6,10,5** or Checkmate Classic: **S3,5** or Checkmate Junior: contact support), and enter **N** at the **Enable Abbreviated Entry** prompt.

4. On the **Accounting** tab, enter accounting information for the customer. Some fields are filled in automatically using your system's **Account Defaults***.

- If the customer wants to use a different email address than the main account **Email** on the **General** tab for email statements, type the address in the **Statement Email** field.
- If the customer wants to receive email statements, set the **Email Statements** field to **Yes** (account must have an email entered to access this field). The next time a statement is created for this customer in Checkmate Accounting, the **Email** box for this customer will be checked, and their **Email Address** will be set. For more information about emailing customer statements, refer to the Checkmate Accounting User Guide†.

5. On the **Notes** tab, enter any notes that you would like to associate with this account.

- If you add a note to an account, a note icon button (NOTE) appears after you select this customer on the **Find** tab. Click this button to view any notes associated with the account.
- Toggle the order that existing notes are displayed in, by clicking **Note Order**.

* You can change the **Account Defaults** by going to **Settings>Yard Settings> Account Defaults** tab.

† You can find this guide and other Checkmate Training materials at <http://products.car-part.com/checkmate/training.html>

6. On the **Billing Account** tab, enter in, or search for a customer to be linked as the billing account for this new account.
 - If you link a billing account to a new customer account (or a current account), you can send the part to the shipping account address, and send the bill to the billing account address.
7. Click **Accept** to add this customer to your system.

The screenshot shows a software window titled "Adding a Customer Account" with a blue header and a close button (X) in the top right corner. Below the header are five tabs: "General", "Shipping", "Accounting", "Notes", and "Billing Account" (which is highlighted in yellow). The main content area is divided into two sections: "Location" and "Contact Info".

The "Location" section contains the following fields:

- Name: [Text Input]
- Address: [Text Input]
- City: [Text Input]
- Country: [Text Input]
- State/Prov: [Text Input]
- Zip-Code: [Text Input]
- Account #: [Text Input]
- Int. Account: [Text Input]
- Alpha Sort: [Text Input]

The "Contact Info" section contains the following fields:

- Contact: [Text Input]
- Phone: [Text Input]
- Cell: [Text Input]
- Email: [Text Input]
- Web Site: [Text Input]
- IM: [Text Input]
- Fax: [Text Input]
- Other #: [Text Input]
- Comment: [Text Input]

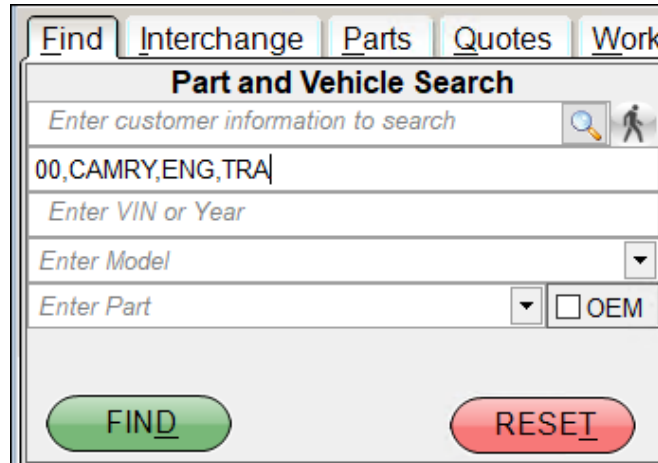
At the bottom right of the window, there are two buttons: "Accept" (with a green checkmark icon) and "Cancel" (with a red X icon). On the right side of the window, there is a vertical panel with a "Unlink this account" button (with a mouse cursor icon).

Find Parts

There are several ways to begin a part search in the **Part and Vehicle Search** section:

Quick Search

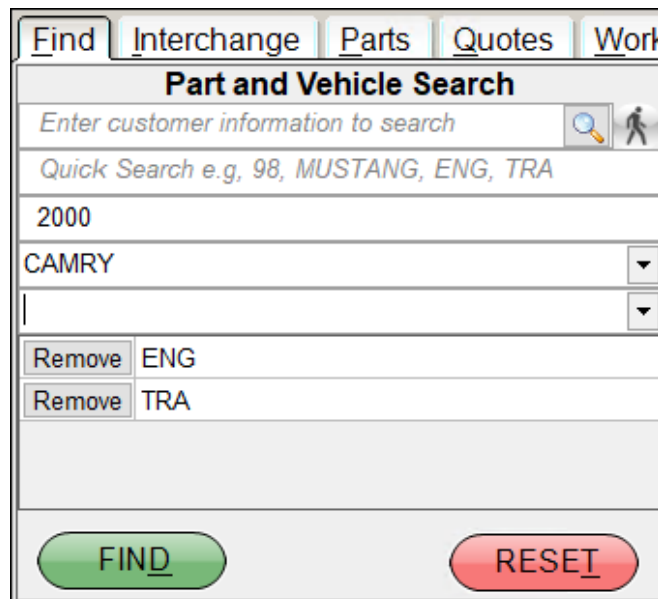
1. In the **Quick Search** field, enter the year, model, and part code(s), separated by commas.
2. Press **Enter** or click the green **Find** button.
3. The **Interchange** tab opens with interchange options for these parts.



The screenshot shows the 'Part and Vehicle Search' interface. At the top, there are tabs for 'Find', 'Interchange', 'Parts', 'Quotes', and 'Work'. The 'Find' tab is selected. Below the tabs, there is a search bar with the text '00,CAMRY,ENG,TRA' entered. To the right of the search bar are icons for a magnifying glass and a person. Below the search bar, there are fields for 'Enter VIN or Year', 'Enter Model', and 'Enter Part'. The 'Enter Part' field has a dropdown arrow and a checkbox labeled 'OEM'. At the bottom, there are two buttons: a green 'FIND' button and a red 'RESET' button.

Search by Year/Model/Part

1. Enter Year, Model, and Part(s) in the appropriate fields.
2. After entering a part, press **Enter** to have the ability to add additional parts.
3. Press **Enter** or click the green **Find** button.
4. The **Interchange** tab opens with interchange options for these parts.



The screenshot shows the 'Part and Vehicle Search' interface. At the top, there are tabs for 'Find', 'Interchange', 'Parts', 'Quotes', and 'Work'. The 'Find' tab is selected. Below the tabs, there is a search bar with the text 'Quick Search e.g, 98, MUSTANG, ENG, TRA'. Below the search bar, there are fields for '2000', 'CAMRY', and a dropdown menu. Below the dropdown menu, there are two rows of parts: 'Remove ENG' and 'Remove TRA'. At the bottom, there are two buttons: a green 'FIND' button and a red 'RESET' button.

Search by VIN (recommended)

Searching by the VIN will use Car-Part.com's exclusive technology, SmartVin, to give you the most accurate search results. SmartVin decodes the VIN and determines many of the correct interchange numbers for you automatically.

1. Enter the VIN in the **Enter VIN or Year** field. Press **Enter**. The year and model information will populate automatically.

2. Click the magnifying glass search button to the right of the VIN if you would like to View, **Email**, or **Print** the VIN decode information.

VIN: 4T1BE32K15U

4T1BE32K15U

Year	2005	Tilt Wheel	Standard
Make	TOYOTA	Roof	None/not available
Series	CAMRY LE/XLE/SE	Roof Option 1	Power sun/moon roof
Body	Sedan 4 Dr.	Radio	AM/FM/Cassette
Class	Passenger	Radio Option 1	AM/FM/CD
Engine	4 cyl	ABS Brakes	4 wheel standard
CI	144	List Price	19145
Liters	2.4	Tire Size	15R205
Fuel	Gas	Wheel Base	107.1 inches
Carburetion	Fuel Injection	Security	???
Actual TRA	Unknown	Running Lights	Standard
Optional Trans #1	5 speed automatic w/overdrive	Weight	3108
Restraint	Dual front air bags/active belts	Segmentation	Non Luxury Mid Size
Drive Wheels	FWD	Country Of Origin	UNITED STATES
AC	Standard	Engine Description	L4 FI DOHC 16V
Power Steering	Standard	Aspiration	Normal
Power Brakes	Standard	Carburetion Information	Fuel injection (non-specific)
Power Windows	Standard	Base Model	CAMRY

Email
 Print
 Close

3. Enter the part(s) in the **Enter Part** field. (Press **Enter** to have the ability to add additional parts in this field.)

The screenshot shows a web interface for searching parts. At the top, there are tabs: 'Find', 'Interchange', 'Parts', 'Quotes', and 'Work'. The 'Find' tab is active. Below the tabs is a section titled 'Part and Vehicle Search'. It contains several input fields: a text field for 'Enter customer information to search', a 'Quick Search e.g, 98, MUSTANG, ENG, TRA' field, a year field with '2005' entered, a VIN field with '4T1BE32K15U' entered, and a model dropdown menu with 'CAMRY' selected. There are also 'Remove' and 'ALT' buttons. At the bottom, there are two large buttons: a green 'FIND' button and a red 'RESET' button.

4. Click the green **Find** button.
5. The **Interchange** tab opens with interchange options for these parts.

Note: When you use your customer's VIN to look up parts, the VIN is included on printed quotes and invoices.

Search by OEM Number

1. With no other year/model/part information entered, check the **OEM** checkbox and enter the OEM number in the **Enter OEM #** field.
2. Press **Enter** or click the green **Find** button.

The screenshot shows the same 'Part and Vehicle Search' form. The 'Find' tab is active. The 'INFO TAXABLE' field is filled with 'INFO TAXABLE'. The 'Quick Search' field is empty. The 'Enter VIN or Year' field is empty. The 'Enter Model' dropdown is empty. The 'Enter OEM #' field contains '5380133120'. The 'OEM' checkbox is checked. At the bottom, there is a green 'FIND' button.

3. The **Interchange** tab opens with interchange options for this part.

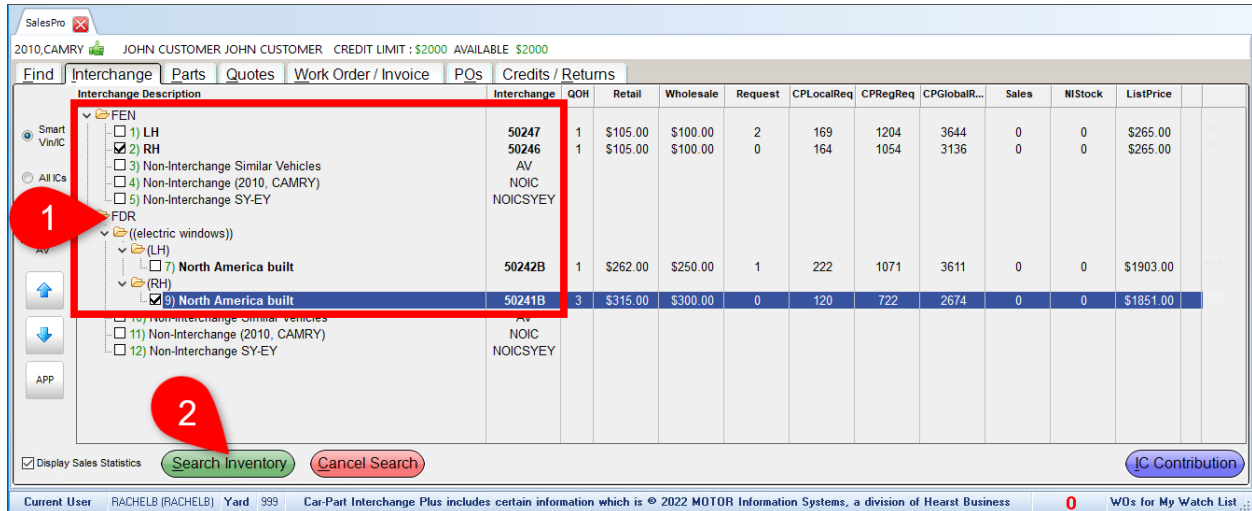
Interchange Selection (Interchange Tab)

The second stage of finding a part is the **Interchange** tab. This tab displays the available interchange choices for the part(s) you are searching for as well as options to perform a non-interchange search. You can select both interchange and non-interchange search options in the same search.

Interchange Search

To search for parts by interchange number:

1. Check the checkbox(es) for the interchange number(s) you want to search for. Interchange numbers are listed in the **Interchange** column.
2. Click **Search Inventory**.

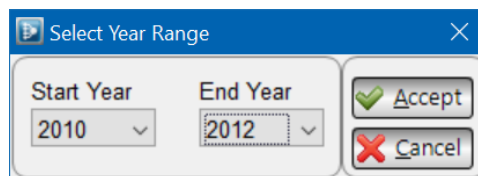


The **Parts** tab opens, displaying available parts.

Non-Interchange Search

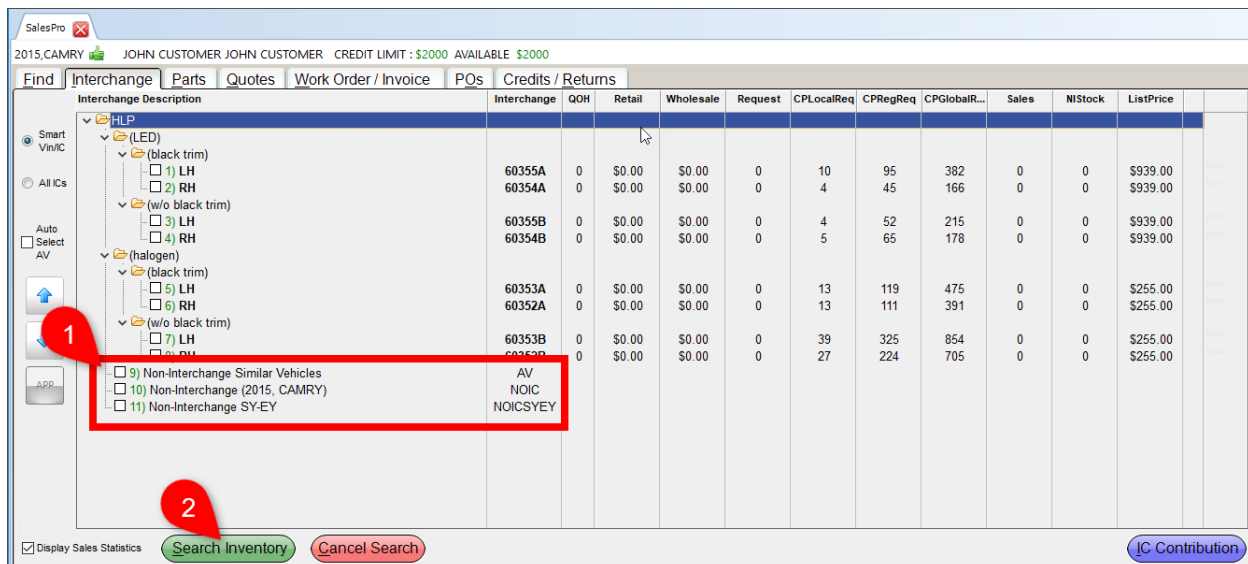
To search for parts without the help of interchange:

- Click the checkbox(es) for the non-interchange search option(s) you want to use to search. Several options are available:
 - Non-Interchange Similar Vehicles (AV)** – Check this box to perform an Alternative Vehicles (AV) search. This searches your inventory for alternative vehicles that may have the part.
To keep this option checked (which automatically includes parts from Alternate Vehicles in future searches), click to check the **Auto Select AV** box. The **Non-Interchange Similar Vehicles (AV)** box will remain checked until the **Auto Select AV** box is unchecked.
 - Non-Interchange (NOIC)** – Check this box to perform a search using just the part code, year, and model, without the help of interchange.
 - Non-Interchange SY-EY (NOICSYEY)** – Check this box to search by part code, model, and a range of years. The **Select Year Range** window appears. Use the **Start Year** and **End Year** fields to set the range of years to search for, then click **Accept**.



The dialog box titled "Select Year Range" has a close button (X) in the top right corner. It contains two dropdown menus: "Start Year" with "2010" selected and "End Year" with "2012" selected. Below the dropdowns are two buttons: "Accept" with a green checkmark icon and "Cancel" with a red X icon.

- When you've selected your search option(s), click **Search Inventory**.



The screenshot shows the SalesPro software interface. The "Parts" tab is selected, displaying a list of parts. A red circle with the number "1" points to the search options at the bottom of the list: 9) Non-Interchange Similar Vehicles (AV), 10) Non-Interchange (2015, CAMRY) (NOIC), and 11) Non-Interchange SY-EY (NOICSYEY). A red circle with the number "2" points to the "Search Inventory" button at the bottom of the interface. The table below shows the search results for part 60355A.

Interchange Description	Interchange	QOH	Retail	Wholesale	Request	CPLocalReq	CPReqReq	CPGlobalR...	Sales	NISStock	ListPrice
60355A	0	\$0.00	\$0.00	0	10	95	382	0	0	\$939.00	
60354A	0	\$0.00	\$0.00	0	4	45	166	0	0	\$939.00	
60355B	0	\$0.00	\$0.00	0	4	52	215	0	0	\$939.00	
60354B	0	\$0.00	\$0.00	0	5	65	178	0	0	\$939.00	
60353A	0	\$0.00	\$0.00	0	13	119	475	0	0	\$255.00	
60352A	0	\$0.00	\$0.00	0	13	111	391	0	0	\$255.00	
60353B	0	\$0.00	\$0.00	0	39	325	854	0	0	\$255.00	
60352B	0	\$0.00	\$0.00	0	27	224	705	0	0	\$255.00	

The **Parts** tab opens, displaying available parts.

Customize Display

Manage your display by:

- A. Selecting the interchange choices you would like to see:
 - **SmartVin/IC** displays choices narrowed by SmartVin and Smart Interchange*.
 - **All Ics** displays all interchange choices for this year/make/model.
- B. Using the arrowheads (v) to expand/collapse one section at a time, or the blue arrow buttons (Expand All, Collapse All) to expand/collapse everything on the screen.
- C. Checking the **Display Sales Statistics** checkbox to see sales history, pricing information, and Car-Part.com request data†.
 - Car-Part.com request data is only available to Car-Part.com Demand Data subscribers. Contact your sales rep to learn more.
- D. Resizing the columns with your mouse. The right-most column is the available **ListPrice**. Resize your columns to ensure you are seeing all of the information.

Interchange Description	Interchange	QOH	Retail	Wholesale	Request	CPLocalReq	CPRegReq	CPGlobalR...	Sales	NIStock	ListPrice
Smart Vin/IC	50247	1	\$105.00	\$100.00	2	169	1204	3644	0	0	\$265.00
1) LH	50246	1	\$105.00	\$100.00	0	164	1054	3136	0	0	\$265.00
Non-Interchange Similar Vehicles											
4) Non-Interchange (2010, CAMRY)											
5) Non-Interchange SY-EY											
FDR											
((electric windows))											
(LH)											
6) Japan built	50242A	1	\$420.00	\$400.00	1	53	339	1317	0	0	\$1701.00
America built	50242B	1	\$262.00	\$250.00	1	222	1071	3611	0	0	\$1903.00
7) Japan built	50241A	0	\$420.00	\$400.00	0	39	198	725	0	0	\$1692.00
9) North America built	50241B	3	\$315.00	\$300.00	0	120	722	2674	0	0	\$1851.00
10) Non-Interchange Similar Vehicles											
11) Non-Interchange (2010, CAMRY)											
12) Non-Interchange SY-EY											

*SmartVin is a Car-Part.com-exclusive technology that realizes the interchange number for many parts directly from the VIN, so that inventorying or searching for parts is simplified. SmartVin is only applicable when you search with a VIN.

Smart Interchange is a Car-Part.com-exclusive technology that learns about a vehicle as you work. Interchange choices are eliminated as you inventory or search for parts. Smart Interchange is at work whether or not you search using a VIN.

† Customize the time range for this data in Checkmate Retro by going to **System Defaults and Yard Settings** (Checkmate Full: **6,10** or Checkmate Classic: **S3** or Checkmate Junior: contact support).

Interchange Application and Notes

To view interchange application information, click to highlight an interchange option and then click the **APP** button. From this window, you can:

- Submit an interchange contribution by clicking the **IC Contribution** button. For more information about this feature, see the [Interchange Contribution](#) section of this guide below.
- **Print** interchange application information.
- **Email** interchange application information.

The internal interchange notes made by your Checkmate users can also be modified with the following actions. (Car-Part Interchange notes cannot be modified.)

- **Edit** a note by clicking to highlight the note in the **Exact Interchange Notes** section, then clicking **Edit**.
- **Add** an interchange note.
- **Remove** a note by clicking to highlight the note in the **Exact Interchange Notes** section, then clicking **Remove**.

Interchange Application and Notes : DMR-61598

Exact Interchange Notes

[61598 (User)]
Make sure to verify glass tint

[61598 (ALL)]
VW cover \$53
VW base assy \$107
VW base assy \$238
VW glass \$69
Ident: 1J185750701C
Ident: 1JE85750701C
Available with clear or blue tinted glass.
Cable operated, heated, LH.
OEM #s: 1K08576019B9,3B0857537BGRU,1J1857521B,1J1857521J,1JE85750701C,
1K5949101,1J185750701C,3B1857521A

Exact Models

Model	Year	Description	Interchange
GOLF	99	Cable, Htbk, from 9/98, non-heated, LH	61598
GOLF	00-01	Cable, Htbk, non-heated, LH	61598
GOLF	03-05	Cable, LH non-heated	61598
GOLF	06-09	Cable, VIN J (8th digit), (includes City), non-heated, LH	61598
GOLF	10-11	Cable, City (Canada only), non-heated, LH	61598
JETTA	00-04	Cable, w/o heated; LH	61598
JETTA	05-11	Cable, VIN J (8th digit), (includes City), non-heated, LH	61598
JETTA	05-11	Cable, VIN M (8th digit), (includes City), non-heated, LH	61598

IC Contribution Print Email Edit Add Remove Close

Note: You can only edit or remove notes that have been entered by Checkmate users; you cannot modify Car-Part Interchange notes.

Interchange Contribution

Sales Pro gives you the ability to submit interchange contributions to Car-Part.com's Interchange Development team. Use this feature when you want to submit information that could be useful to other recyclers, or to alert us if you find discrepancies in the interchange. The contributions you submit are sent directly to the Interchange Development team.

To submit an interchange contribution, follow these steps:

1. Click to highlight a part on the **Interchange** tab and then click the **IC Contribution** button.

Interchange Description	Interchange	QOH	Retail	Wholesale	Request	CPLocalReq	CPRegReq	CPGlobalReq	Sales	NISStock	ListPrice
1) LH	50247	1	\$105.00	\$100.00	2	169	1204	3644	0	0	\$265.00
2) RH	50246	1	\$105.00	\$100.00	0	164	1054	3136	0	0	\$265.00
3) Non-Interchange Similar Vehicles	AV										
4) Non-Interchange (2010, CAMRY)	NOIC										
5) Non-Interchange SY-EY	NOICSYEY										
6) Japan built	50242A	1	\$420.00	\$400.00	1	53	339	1317	0	0	\$1701.00
7) North America built	50242B	1	\$262.00	\$250.00	1	222	1071	3611	0	0	\$1903.00
8) Japan built	50241A	0	\$420.00	\$400.00	0	39	198	725	0	0	\$1692.00
9) North America built	50241B	3	\$315.00	\$300.00	0	120	722	2674	0	0	\$1851.00
10) Non-Interchange Similar Vehicles	AV										
11) Non-Interchange (2010, CAMRY)	NOIC										
12) Non-Interchange SY-EY	NOICSYEY										

Note: You can also access this feature from the **Interchange Application** window.

Model	Year	Description	Interchange
CAMRY	02-06	RH	58927

2. The **Interchange Contribution** window opens.

General Information					
User Name	User Id	Year	Model	Part Code	IC Number
JONATHANM	7	2003	CAMRY	ENG, F	65123C, €
VIN	Full Name		Phone		

Contribution Memo

Send Cancel

This window includes three tabs. All of the information in these tabs will be sent to our Interchange Development team:

- **Contribution** captures **General Information** about the user logged into Checkmate and the vehicle in the search
- **Search Screen** captures a screenshot of your search criteria on the **Find** tab
- **Results Screen** captures a screenshot of the **Interchange** tab (If you access this feature from the **Interchange Application** window, this tab captures a screenshot of that window)

Add the **VIN**, your **Full Name**, and **Phone** number in the appropriate fields. Then, enter your interchange contribution in the **Contribution Memo** field.

3. Click **Send**. If you use a default email client, your email client will open a new email with all of the interchange contribution information included. The information you entered is added to the body of the email, and the screenshots Sales Pro captured are sent as an email attachment. It will be automatically addressed to ICContributions@car-part.com.

Note: If you have your email configured in the Checkmate Workstation settings, your interchange contribution will send automatically after you click **Send**.

4. Send the email to ICContributions@car-part.com

Search Results/Beginning a Sale (Parts Tab)

After you select the interchange numbers for your search, the **Parts** tab displays available parts that match your search criteria.

SalesPro X

2005,CAMRY AUTO BODY PRO 444-424-4444 DAVE PRO CREDIT LIMIT : \$1000 AVAILABLE \$1000

Find Interchange **Parts** Quotes Work Order / Invoice POs Credits / Returns

All Parts (4) My Parts (4) Extra Sales (3) Resolution Parts (0) Exchange Parts (0) Alternative Vehicles (0) Alternative Parts (0) Save/Load Filters

Part	Part Name	Year	Model	Grade	Description	Status	Interchange	Cat	Interchange Description	Review	Recommenc	Sale Price	DIS	Total
1 - Extra\$	TRA TRANSMISSION ASSY.	2005	CAMRY				61598C		AT, 6 cylinder, 3.3L (3M2FE engine)	No		\$0.00	0	
2	TRA TRANSMISSION ASSY.	2004	CAMRY	A	AT, 6 cylinder, 5 speed, FTWCAR Recycled Original Equ	I	61598A	W	AT, 6 cyl, 5 spd	No		\$157.00	1552	
3 - Extra\$	FEN-R FENDER-R	2005	CAMRY				58927		RH	No		\$0.00	0	
4	FEN-R FENDER-R	2002	CAMRY	B	RH,BEIGE EXT,PAINT CODEis402, PAINT DINGS, MAY N		58927	W	RH	Yes		\$105.00	313	
5	FEN-R FENDER-R	2003	CAMRY	A	RH,MAR ,303,FTWCAR		58927	W	RH	No		\$105.00	752	
6 - Extra\$	HOD HOOD	2005	CAMRY				58606			No		\$0.00	0	
7	HOD HOOD	2002	CAMRY	B	BEIGE EXT,PAINT CODEis402,2P2		58606	W		No		\$137.00	313	

Car-Part	Local-Region-Global	Requests	Sales	Avg Sales	NIS	Lost	QTY	Undamaged	Retail	Wholesale	Export	Core	Date	List Price
44	498	1416	1	0	\$0.00	0	1	2	\$0.00	\$105.00	\$100.00	\$0.00	02/07/2006	\$344.00

Select Line Enter Part or OEM Number OEM Start New Quote Print Pick Slip Start New Work Order Photomate Part Tag Queue Close

Selected Part	Selected Account	Inv/WO	Date	Customer	SLS	Price	Grade

Selected Part	Selected Account	Quote	Date	Customer	SLS	Price	Grade

Warranty Name	Total Retail	Total Whsl	Retail	Whsl
\$0-\$149 6MOS PARTS NO LABOR	\$115.00	\$110.00	\$10.00	\$10.00
\$150-\$249 6MOS PARTS NO LABOR	\$125.00	\$120.00	\$20.00	\$20.00
\$150-\$249 12MOS PARTS NO LABOR	\$145.00	\$140.00	\$40.00	\$40.00
CUSTOMER DECLINED EXT WARRANTY	\$105.00	\$100.00	\$0.00	\$0.00
\$250 & UP 6MOS PARTS NO LABOR	\$115.50	\$110.00	\$10.50	\$10.00
\$250 & UP 12MOS PARTS NO LABOR	\$126.00	\$120.00	\$21.00	\$20.00

Description Private Part Notes

IC - RH

U - RH,BEIGE EXT,PAINT CODEis402, PAINT DINGS, MAY NEED REPAINT

Customize Display

On the **Parts** tab, you can customize your display by:

- Clicking the type of parts you want to see (Resolution Parts, Exchange Parts, Alternative Vehicles, etc.) (see the [View Part Information](#) section of this document for more information)
- Clicking a column title to sort by that column, resizing columns with your mouse, or clicking and dragging column headers to rearrange columns
- Right-clicking on any column header to select which columns to show or hide (see [Appendix A: Part Information Columns](#) for more information).
- Using the horizontal scroll bar to see all the available information for each part (some users find it convenient to use wide-screen monitors with Checkmate Sales Pro, but it is not necessary)
- Clicking the arrow buttons to expand or collapse the bottom two sections of information

The screenshot displays the SalesPro interface with the 'Parts' tab selected. The main area shows a table of parts with columns for Part, Year, Model, Grade, Interchan, Description, Sale Price, Cond, Interchange Description, Status, Recommend, and Total Retail. Below the table is a summary row and a toolbar with buttons like 'Edit', 'Add', 'Remove', and 'Vehicle'. At the bottom, there are sections for 'Selected Part' and 'Warranty Name' with a list of warranty items and their prices. Two images of a steering wheel are shown in the bottom right.

Part	Year	Model	Grade	Interchan	Description	Sale Price	Cond	Interchange Description	Status	Recommend	Total Retail	
4	SWH	2010	ACC	A	999857	FTWCAR	\$53.39	96K	Sdn, w/o leather	E	Push	\$53.39
5	SWH	2010	C	A	999855	BLK,FTWCAR	\$52.69	67K	w/o leather		Push	\$52.69
6	SWH	2010	MAZ6	A	996085	BLK,LITE WEAR,FTWCAR	\$52.69	97K	w/leather		Push	\$52.69
7	SWH	2010	MAZCX7	A	996034	FTWCAR	\$52.61	90K	w/leather		Push	\$52.61
8	SWH	2010	MITLAN	A	996780	BLK,FTWCAR	\$52.50	110K	DE & ES; Sdn; W/O RALLIART W/O REM		Push	\$52.50
9	SWH	2010	LEGACY	A	996729	FTWCAR	\$78.75	161K	Legacy; 2.5i; Sdn; Legacy 2.5i		Push	\$78.75
10	SWH	2010	CAMRY	B	998685	3 SPOKE, GRAY, TILT, W/ PREMIUM AUDIO/CRUISE	\$75.00	185652	3.5L; Gas; (6 cyl); 3 SPOKE; 3.5 liter w/		Push	\$75.00

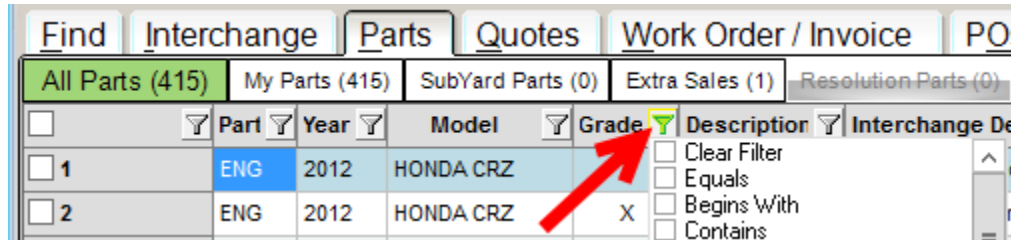
Car-Part	Reques	Sales	Avg	NIS	Lost	QTY	Undamage	Retail	Wholesale	Export	Core	Date	List Price
0	1	6	0	\$0.00	0	0	1	\$0.00	\$0.00	\$0.00			\$1,020.51

Warranty Name	Total Retail	Total Whsl	Retail	Whsl
\$0-\$149 6MOS PARTS NO LABOR	\$85.00	\$85.00	\$10.00	\$10.00
\$150-\$249 6MOS PARTS NO LABOR	\$95.00	\$95.00	\$20.00	\$20.00
\$150-\$249 12MOS PARTS NO LABOR	\$115.00	\$115.00	\$40.00	\$40.00
\$250 & UP 6MOS PARTS NO LABOR	\$82.50	\$82.50	\$7.50	\$7.50
\$250 & UP 12MOS PARTS NO LABOR	\$90.00	\$90.00	\$15.00	\$15.00
CUSTOMER DECLINED EXT WARRANTY	\$75.00	\$75.00	\$0.00	\$0.00

Filter Search Results

Filters allow you to view only certain parts in this list (e.g., you may filter by the **Grade** column to only see parts of a certain grade).

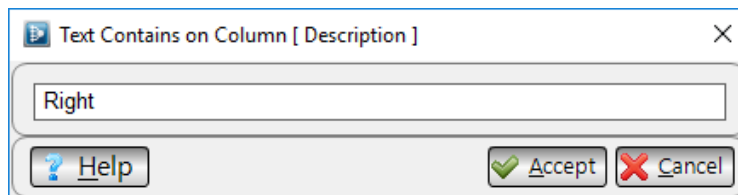
On the **Parts** screen, click the filter icon in any column heading to limit your search results. When you select a filter, your search results will display *only* parts that match that filter.



The screenshot shows a software interface with a 'Parts' tab selected. Below the tab are several filters: 'All Parts (415)', 'My Parts (415)', 'SubYard Parts (0)', 'Extra Sales (1)', and 'Resolution Parts (0)'. A table lists parts with columns for 'Part', 'Year', 'Model', 'Grade', 'Description', and 'Interchange De'. A red arrow points to the filter icon in the 'Grade' column header. A dropdown menu is open, showing options: 'Clear Filter', 'Equals', 'Begins With', and 'Contains'.

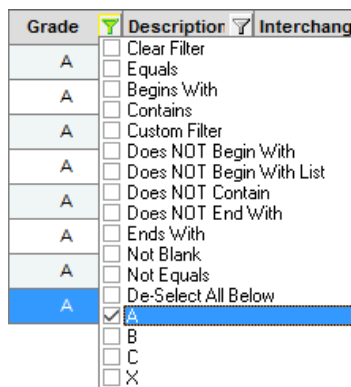
Here's how it works

1. On any column, click the filter icon.
2. A menu opens with the options available for that filter. There are several types of filters that may appear, depending on the column you are filtering:
 - Filters based on phrases (e.g., "Begins With" or "Equals"). When you select one of these filters, you will be prompted to fill in the remaining information.
 - For example, on the **Description** column includes a filter called "Contains." If you select this filter option, the following window will appear. Enter "Right" and click **Accept** to filter your search results to *only* show parts with a description that contains "Right."



The dialog box is titled 'Text Contains on Column [Description]'. It has a text input field containing the word 'Right'. Below the input field are three buttons: a 'Help' button with a question mark icon, an 'Accept' button with a green checkmark icon, and a 'Cancel' button with a red X icon.

- Exact filters. The filter menu may display options that allow you to select exact information to filter by.
 - For example, in the **Grade** column, you can simply click the **A** filter to filter your results to *only* show parts with a grade of A.

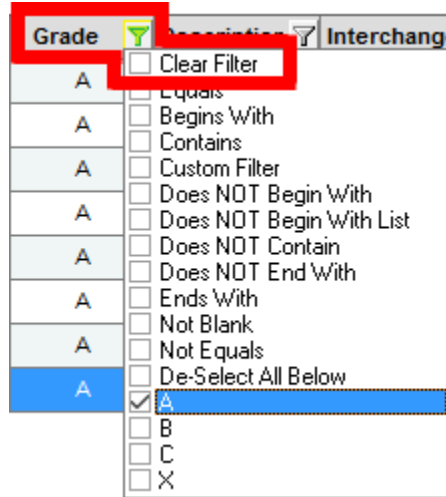


The screenshot shows the filter menu for the 'Grade' column. The menu is open, showing a list of filter options. The 'A' filter is selected and highlighted in blue. The options are: 'Clear Filter', 'Equals', 'Begins With', 'Contains', 'Custom Filter', 'Does NOT Begin With', 'Does NOT Begin With List', 'Does NOT Contain', 'Does NOT End With', 'Ends With', 'Not Blank', 'Not Equals', 'De-Select All Below', 'A', 'B', 'C', and 'X'.

- Custom filters. If you select this filter, you can use the window that opens to create your own filter. For help constructing your custom filter, click the **Help** button for information about what is valid. (This is recommended only for advanced users.)

3. When a filter is applied to a column, that column's filter icon turns green to indicate that a filter is active.

- You can clear this filter by clicking on the green filter icon and selecting **Clear Filter**.



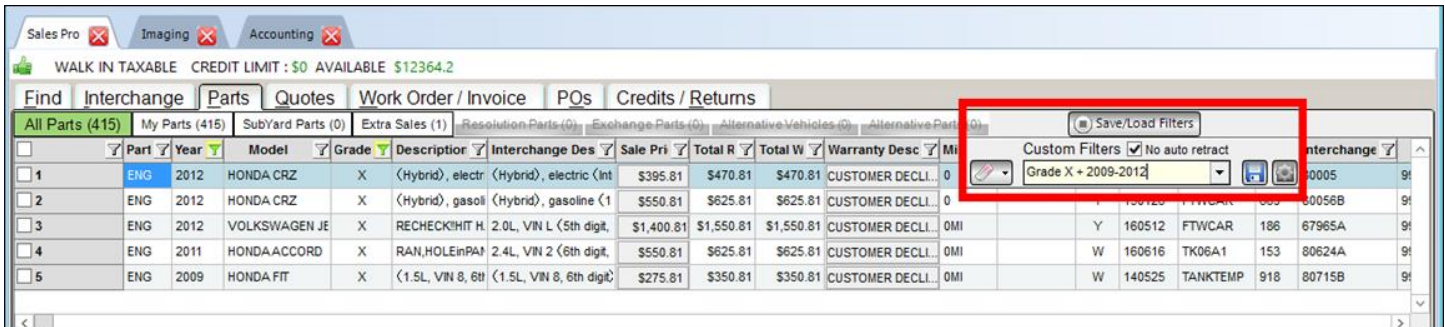
Note: Multiple filters can be applied simultaneously (for example, you could now add a filter in the **Year** column to only show parts with a grade of X *and* a year of 2009-2012).

Save/Load Custom Filter Settings

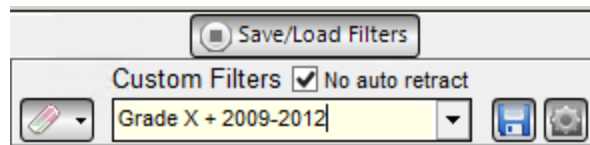
If you use the same filter(s) regularly, you can now save your favorite custom filter settings for future use with the **Save/Load Filters** button.

To save custom filter settings, follow these steps:

1. Perform a search and apply the filters to the search results.
2. Click the **Save/Load Filters** button.



3. The **Custom Filters** box opens. In the empty field, type a descriptive name for this filter (e.g., “Grade X + 2009-2012”).



4. Click the **Save** disk icon. A message will appear confirming that the filter has been saved.

Note: The **No auto retract** setting will keep this **Custom Filters** box open for the remainder of this part search. If this box is not checked, the **Custom Filters** box will automatically retract when you click outside the box.

There is no limit to the number of custom filters you can create. Custom filters that you create in Sales Pro are visible and available to all Sales Pro users at your business. Custom filters created in Sales Pro are not available in Checkmate Inventory Pro.

Using Saved Custom Filter Settings

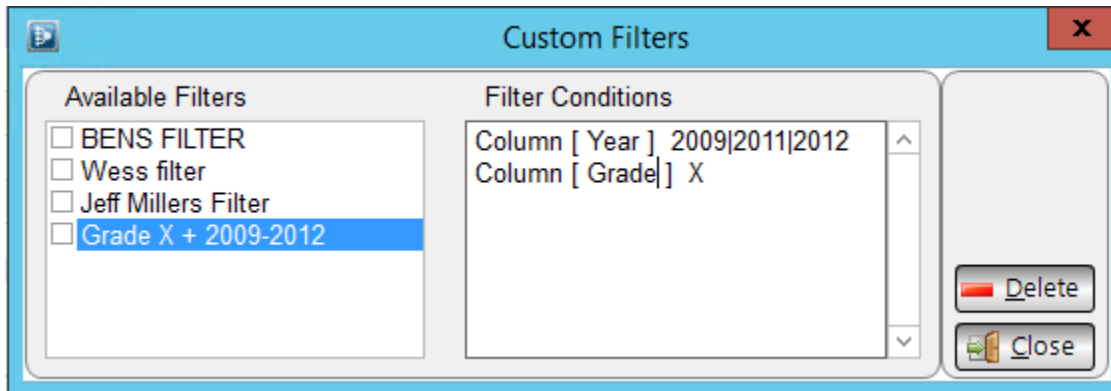
Once a custom filter has been saved, you can use it on any search results. To use a saved custom filter, follow these steps:

1. Perform a search.
2. Click the **Save/Load Filters** button.
3. The **Custom Filters** window opens. Use the drop-down box to select from the available saved custom filters. When you select a custom filter, your search results will be immediately filtered according to those settings.
 - The **No auto retract** setting applies to this **Custom Filters** window. When this box is checked, the window will stay open until the next part search.
4. To remove a custom filter, click the eraser icon to remove the last applied filter.

Viewing/Removing a Custom Filter

If you wish to view the details of a custom filter, or remove it from your saved filters, follow these steps:

1. Perform a search.
2. Click the **Save/Load Filters** button.
3. Click the gear icon to access the Custom Filters settings.
4. A window opens listing each available custom filter. Click on a filter name to select it. When a filter name is selected, the **Filter Conditions** column lists the details of this filter.
5. If you wish to delete this saved filter, click the checkbox to select it, then click **Delete**.



View Part Information

The **Parts** tab is broken down into separate categories:

- **All Parts** – All of your available parts. This includes Car-Part Exchange parts, non-exact parts, extra sales, and parts that are inventoried in other locations than the one you specified when logging in to Checkmate. By default, **All Parts** are shown when the **Parts** tab opens, but this can be changed in the Sales Pro settings.
- **My Parts** – Only your inventory and extra sales.
- **SubYard Parts** – All of your available parts that are inventoried in other locations than the yard you specified when logging in to Checkmate.
- **Extra Sales** – Interchange numbers for parts you looked up, so you can sell parts you haven't inventoried or parts you are brokering from other part suppliers.
- **Resolution Parts** – Parts "in resolution" (i.e., it needs interchange assigned to it). See the [Resolution Parts](#) section of this guide for more information.
- **Exchange Parts** – Parts you can sell through your Car-Part Exchange partners. This tab is only available to Car-Part Exchange subscribers.
- **Alternative Vehicles** – Only populated if you selected the **Non-interchange Similar Vehicles** option on the **Interchange** tab.
- **Alternative Parts** – Only populated if you select the **NOIC** (Non-Interchange) or **NOICSY** (Non-interchange Start Year-End Year) option on the **Interchange** tab.

The screenshot shows the Sales Pro interface for a 2005 Toyota Camry. The 'Parts' tab is active, and the 'All Parts (45)' sub-category is selected. The table below lists the part details:

	Pick	Part	2 Ch	Year	Model	Grade	Stock	Description	Sale Pri	Interchange	Base Retail
1 - Extra\$	<input type="checkbox"/>	FEN-R	CF	2005	TOYOTA CAMRY				\$0.00	58927	\$0.00

Click to select a part in the list. More information about this specific part is now visible:

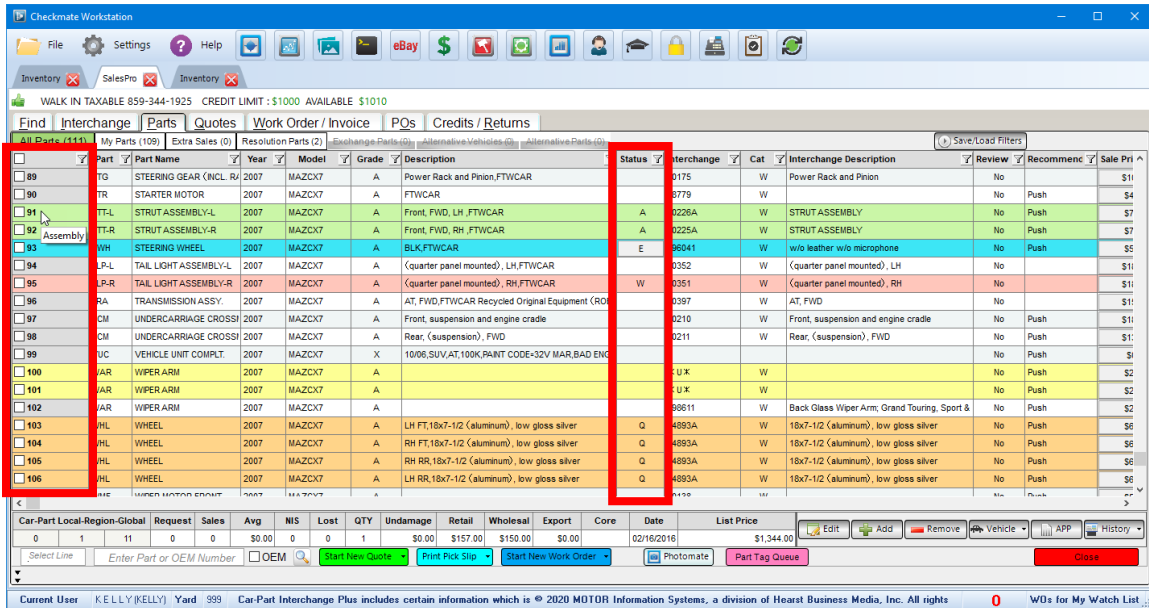
- A. Car-Part.com request activity (Local, Regional, and Global)
 - This data is only available to Car-Part.com Demand Data subscribers. Contact your sales rep to learn more.
- B. Your own business's request and sales history
- C. Price Book Information (to change the Price Book, use the **Edit** button)
- D. Core value of the selected part (Car-Part.com Demand Data subscribers can view the core value and click inside this field to see potential core buyers)
- E. **Vehicle** information including **Parts Sold, Parts Deleted, Parts Remaining** and **AUT** information (more information in the **Parts Sold, Parts Deleted, Parts Remaining, and AUT Information (Vehicle Button)** section of this guide, below)
- F. View interchange application information by clicking the **APP** button
- G. View **Part History** for the selected part by clicking the **History** button (or click the arrow to view **Part Requests**)
- H. Work orders/invoices for the **Selected Part** and work orders/invoices for the **Selected Account**
- I. Quotes for the **Selected Part** and quotes for the **Selected Account**
- J. Warranties available for the selected part
- K. Notes on:
 - Interchange Description
 - User Description
 - Exchange Partner details (if it is an Exchange Sale part)
 - Private Part Notes
- L. Images associated with this part and vehicle (more information in the **Image Viewer** section of this guide, below)

The screenshot displays the SalesPro interface for a 2010 CAMRY. The main table lists parts with columns for Part, Year, Model, Grade, Interchange, Description, Sale Price, Cond, Interchange Description, Status, Recommend, and Total Retail. Part 4 is selected. Below the table, there are sections for 'Selected Part' and 'Selected Account' with various data fields. A 'Warranty Name' table is also visible. At the bottom, there are sections for 'Description', 'Private Part Notes', and 'AUT Images' showing vehicle photos.

Part Colors

In search results on the **Parts** tab, how a part displays gives you information about the part:

- If a part **Description** is red, this means the part's grade is determined by a keyword in the **Description**.
- Certain types of parts are colored on the entire part line. You can quickly see the reason a part is colored by hovering your mouse pointer over the checkbox column, or by looking at the **Status** column.



The following table gives the meaning of the colors.

Color	Meaning	Priority
	W Work Order I Invoice S Sold D Deleted C Committed on eBay	 Low
	H Hold Q Quote	
	Resolutions Non-exact Interchange	
	E Listed on eBay X eBay listing expired or canceled on eBay	
	A Assembly/component (inventoried in Partmate)	

If a part has more than one status, the color for the highest priority status displays. In this table, colors are listed in order of priority, highest priority at the top.

For example: a part with a status of **WQ** would display in red because a part on a work order is a higher priority than a part on a quote.

Red part Description: Power, non-heated, RH,NICK	The part grade is determined by a keyword in the part Description .
--	--

Parts Sold, Parts Deleted, Parts Remaining, and AUT Information (Vehicle Button)

Clicking the **Vehicle** button opens a window that displays information about the vehicle including a list of parts that were sold, parts that were deleted, parts that are available, and AUT information. To open this window:

1. Click to highlight a part.
2. Click the **Vehicle** button.

Find		Interchange	Parts	Quotes	Work Order / Invoice	POs	Credits / Returns	Save/Load Filters																		
All Parts (3)		My Parts (3)	Extra Sales (1)	Resolution Parts (0)	Exchange Parts (0)	Alternative Vehicles (0)	Alternative Parts (0)	Part	Year	Model	Grade	Description	Interchange Des	Recommenc	Sale Pri	Total R	Total W	Warranty Desc	Status	Miles	ARADam	Cat	Stock	VIN	Location	DIS
<input type="checkbox"/>	1 - Extra\$	FEN-L	2005	CAMRY									LH		\$0.00	\$0.00	\$0.00	CUSTOMER DECLI...								0
<input type="checkbox"/>	2	FEN-L	2005	CAMRY	C							NIQ	LH		\$105.00	\$105.00	\$100.00	CUSTOMER DECLI...		113000		Y	140738	4T1BE32K35U96	FTWDIS	3080
<input type="checkbox"/>	3	FEN-L	2002	CAMRY	A+								NOT S	LH	\$105.00	\$105.00	\$100.00	CUSTOMER DECLI...					WORLD		PHOTOMATE	1909
<input type="checkbox"/>	4	FEN-L	2002	CAMRY	A								LH BEIGE EXT,P	LH	\$105.00	\$105.00	\$100.00	CUSTOMER DECLI...		236838	6D3.25.6T1	W	200613	4T1BE32K02U60	20C-DIS	901

Car-Part	Reque	Sale	Avg	NIS	Los	QTY	Undama	Retail	Whole	Export	Core	Date	List Price	
0	0	0	2	2	\$95.00	0	0	2	\$0.00	\$105.00	\$100.00	\$0.00	02/07/2	\$344.00

This window is helpful when selling multiple parts from the same vehicle. The VIN, amount you paid for the vehicle, and days to break even are listed at the top of this window.

Parts Sold

The **Parts Sold** tab lists parts from this vehicle that were sold. From this tab, you can highlight a part, and then click the **View** button to open the invoice for the selected part.

Date	Part	Model	Year	Account	Name	Invoice	Price	Yard
09/15/2...	ALT	CAMRY	2002			141550	\$35.00	999
04/08/2...	COM	CAMRY	2002			144119	\$20.00	999
04/19/2...	DMR	CAMRY	2002			144233	\$35.00	999
06/20/2...	DSF	CAMRY	2002			149497	\$50.00	999
09/01/2...	ENG	CAMRY	2002			141349	\$600.00	999
09/02/2...	ENG	CAMRY	2002			141372	(\$600.00)	999
10/12/2...	ENG	CAMRY	2002			141957	\$670.00	999
07/21/2...	FCN	CAMRY	2002			140767	\$20.00	999
04/09/2...	FST	CAMRY	2002			144118	\$50.00	999
03/02/2...	GRL	CAMRY	2002			143621	\$50.00	999
03/02/2...	GRL	CAMRY	2002			143622	(\$50.00)	999
08/08/2...	HOD	CAMRY	2002			150086	\$130.00	999
08/09/2...	HOD	CAMRY	2002			150098	(\$55.00)	999
12/18/2...	RAD	CAMRY	2002			142825	\$50.00	999
10/23/2...	RDR	CAMRY	2002			142118	\$100.00	999
11/16/2...	TLP	CAMRY	2002			146954	\$45.00	999
03/12/2...	WWB	CAMRY	2002			143769	\$35.00	999

Note: The amount displayed on the **Parts Sold** tab is the total amount of part sales you have made so far for this vehicle.

Parts Deleted

The **Parts Deleted** tab lists the parts from this vehicle that have been deleted from your inventory.

Date Del...	Part	Model	Year	User	Retail	Wholes...	C...	Total Re...	Total W...
07/20/2...	BTR	CAMRY	2002	BEN	36.75	35.57		\$1,681....	\$1,597....
07/21/2...	CCR	CAMRY	2002	KRIS	0.00	0.00			
07/20/2...	COI	CAMRY	2002	BEN	0.00	0.00			
07/20/2...	DWM	CAMRY	2002	BEN	53.13	50.60			
07/20/2...	DWM	CAMRY	2002	BEN	53.00	50.48			
07/20/2...	DWM	CAMRY	2002	BEN	53.00	50.48			
07/20/2...	DWM	CAMRY	2002	BEN	53.13	50.60			
07/20/2...	ECM	CAMRY	2002	BEN	105.00	100.50			
07/21/2...	FBR	CAMRY	2002	BEN	262.50	250.86	s...		
07/20/2...	FDL	CAMRY	2002	BEN	0.00	0.00			
07/20/2...	FDL	CAMRY	2002	BEN	52.66	50.15			
07/20/2...	FDM	CAMRY	2002	BEN	0.00	0.00			
07/20/2...	FDM	CAMRY	2002	BEN	25.00	15.00			
07/20/2...	FDR	CAMRY	2002	BEN	414.75	395.29			
07/20/2...	FFN	CAMRY	2002	BEN	26.25	25.59			
07/20/2...	FFN	CAMRY	2002	BEN	52.50	50.59			
07/20/2...	FSH	CAMRY	2002	BEN	0.00	0.00			

Parts Remaining

The **Parts Remaining** tab lists the parts from this vehicle that are available for sale. To see all available parts for this stock number, click the **Stock #** button:

- If the **Stock # search in Inventory Tab** box is checked, an Inventory Pro tab will open with all available parts from this stock number listed.
- If the **Stock # search in Inventory tab** is unchecked, this adds all of these parts to the search results on the **Parts** tab in Sales Pro. **⚠ Warning:** This completely replaces any parts that were previously listed in the results. Any parts you had selected before pressing this button will *not* be selected after you press this button.

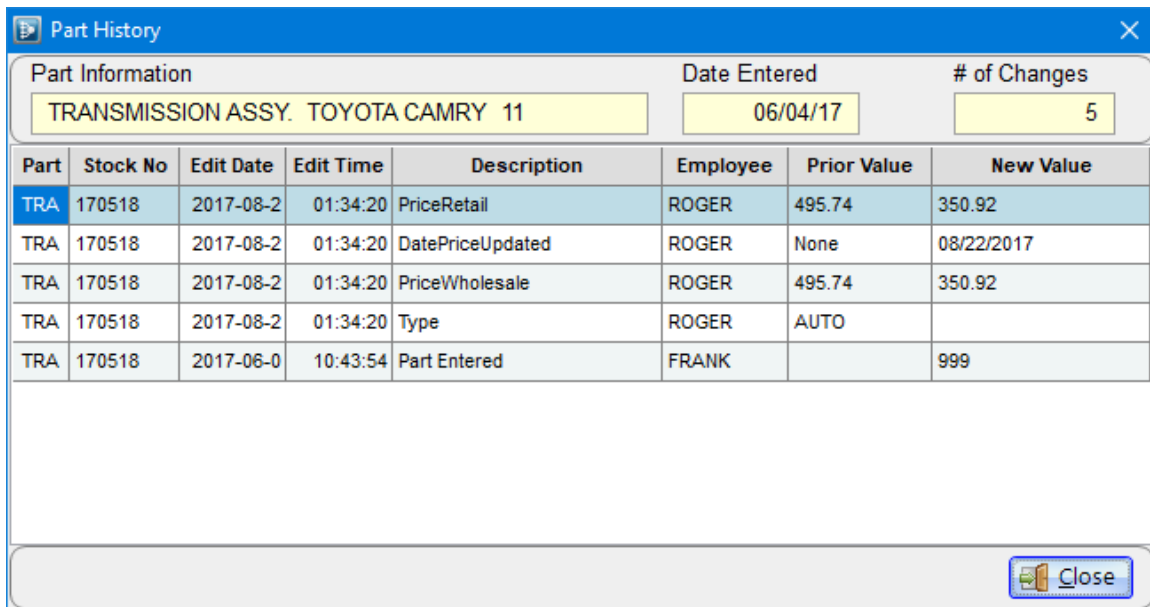
Part	Model	Year	Description	Retail	Wholes...	Total Re...	Total W...
ABK	CAMRY	2002	Actuator and Pump Asse...	52.00	50.00	\$7,030....	\$6,731....
ACH	CAMRY	2002	A/C	78.00	75.00		
ACH	CAMRY	2002	A/C	78.00	75.00		
ACL	CAMRY	2002	4 cylinder,2.4L	105.00	100.00		
ASH	CAMRY	2002	Front Axle, 4 cylinder, AT, ...	52.00	50.00		
ASH	CAMRY	2002	Front Axle, 4 cylinder, AT, ...	75.00	75.00		
BAG	CAMRY	2002	! Print Remedied Cert if ...	63.00	60.00		
BAG	CAMRY	2002	! Print Remedied Cert if ...	78.00	75.00		
BMT	CAMRY	2002		52.00	50.00		
BWN	CAMRY	2002	w/o diversity antenna; H...	105.00	100.00		
CAL	CAMRY	2002	Front, 15" wheel, LH	52.00	50.00		
CAL	CAMRY	2002	Rear, North America built...	52.00	50.00		
CAL	CAMRY	2002	Front, 15" wheel, RH	52.00	50.00		
CAL	CAMRY	2002	Rear, North America built...	52.00	50.00		
CBX	CAMRY	2002	ABS, (RH dash)	52.00	50.00		
CBX	CAMRY	2002	Air Bag, (under console),...	89.00	75.00		
CBX	CAMRY	2002	Multiplex Network, (LH d...	50.00	0.00		

AUT

The **AUT** tab displays AUT information for this vehicle. This information cannot be edited from this screen. For information about editing an AUT record, see the [Edit AUT](#) section of this guide.

Part History

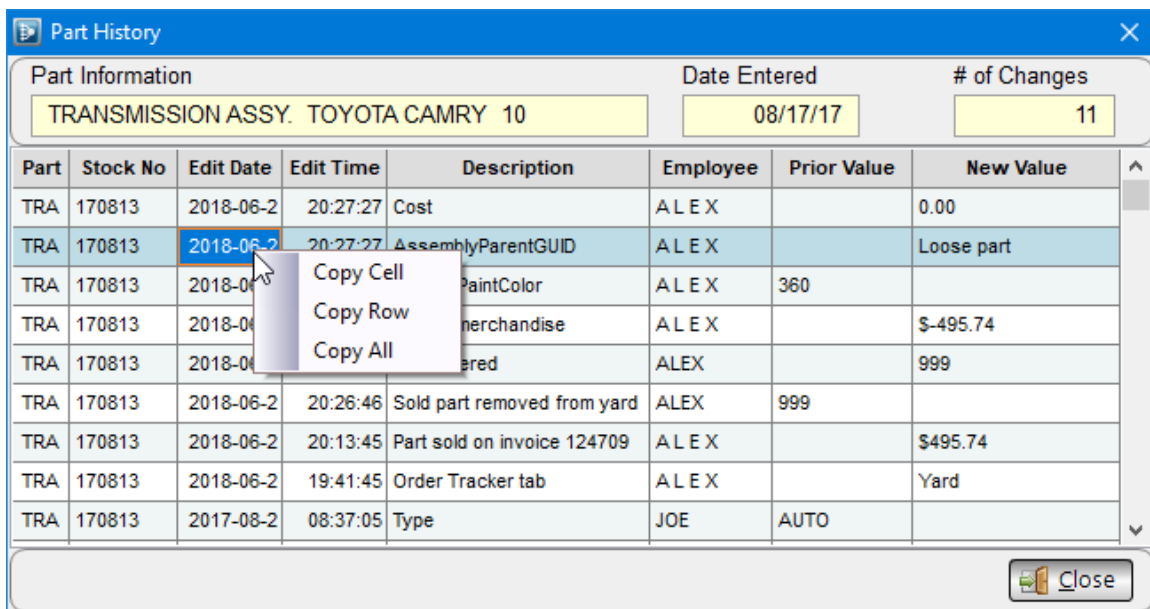
To view a part's edit history, click on the part to highlight it and then click the **History** button to open the **Part History** window.



Part Information				Date Entered	# of Changes		
TRANSMISSION ASSY. TOYOTA CAMRY 11				06/04/17	5		
Part	Stock No	Edit Date	Edit Time	Description	Employee	Prior Value	New Value
TRA	170518	2017-08-2	01:34:20	PriceRetail	ROGER	495.74	350.92
TRA	170518	2017-08-2	01:34:20	DatePriceUpdated	ROGER	None	08/22/2017
TRA	170518	2017-08-2	01:34:20	PriceWholesale	ROGER	495.74	350.92
TRA	170518	2017-08-2	01:34:20	Type	ROGER	AUTO	
TRA	170518	2017-06-0	10:43:54	Part Entered	FRANK		999

You can copy the part history information that displays on the **Part History** window to your clipboard and then paste it into a text editor or spreadsheet program. Here's how it works:


1. On the **Part History** window, begin by right-clicking on a line.



Part Information				Date Entered	# of Changes		
TRANSMISSION ASSY. TOYOTA CAMRY 10				08/17/17	11		
Part	Stock No	Edit Date	Edit Time	Description	Employee	Prior Value	New Value
TRA	170813	2018-06-2	20:27:27	Cost	ALEX		0.00
TRA	170813	2018-06-2	20:27:27	AssemblyParentGUID	ALEX		Loose part
TRA	170813	2018-06-2	20:27:27	PaintColor	ALEX	360	
TRA	170813	2018-06-2	20:27:27	Merchandise	ALEX		-\$495.74
TRA	170813	2018-06-2	20:27:27	Entered	ALEX		999
TRA	170813	2018-06-2	20:26:46	Sold part removed from yard	ALEX	999	
TRA	170813	2018-06-2	20:13:45	Part sold on invoice 124709	ALEX		\$495.74
TRA	170813	2018-06-2	19:41:45	Order Tracker tab	ALEX		Yard
TRA	170813	2017-08-2	08:37:05	Type	JOE	AUTO	

2. From the menu that appears, select the option for the information you want to copy.

3. Paste this information into a text editor or spreadsheet program (e.g., Microsoft Excel).

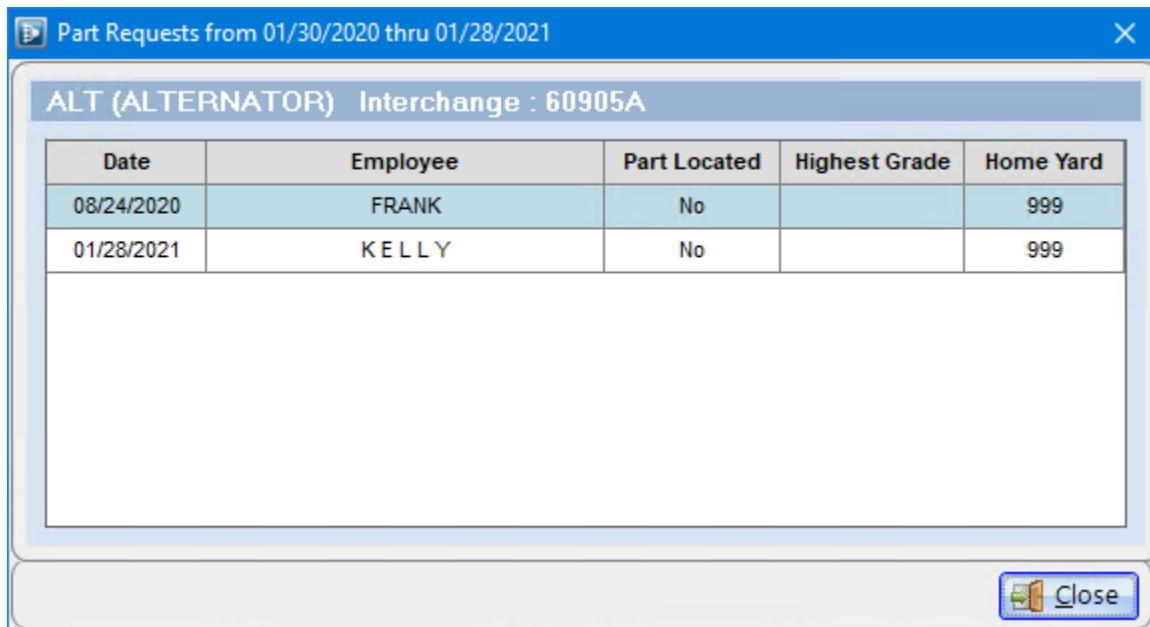
 **Note:** In most programs, you can paste by pressing **Ctrl+V** on your keyboard, or going to **Edit>Paste**.

	A	B	C	D	E	F	G	H
1	Part	Stock No	Edit Date	Edit Time	Description	Employee	Prior Value	New Value
2	TRA	170813	6/22/2018	20:27:27	Cost	A L E X		0
3	TRA	170813	6/22/2018	20:27:27	AssemblyParentGUID	A L E X		Loose part
4	TRA	170813	6/22/2018	20:27:27	PrimaryPaintColor	A L E X	360	
5	TRA	170813	6/22/2018	20:26:57	Return merchandise	A L E X		(\$495.74)
6	TRA	170813	6/22/2018	20:26:46	Part Entered	ALEX		999
7	TRA	170813	6/22/2018	20:26:46	Sold part removed from yard	ALEX	999	
8	TRA	170813	6/22/2018	20:13:45	Part sold on invoice 124709	A L E X		\$495.74
9	TRA	170813	6/22/2018	19:41:45	Order Tracker tab	A L E X		Yard
10	TRA	170813	8/23/2017	8:37:05	Type	JOE	AUTO	
11	TRA	170813	8/22/2017	15:06:31	Location	JOE	FTWCAR	TJ60D1
12	TRA	170813	8/17/2017	17:46:50	Part Entered	FRANK		999

Part Requests

To view information about the times a part has been looked up at your business, click on the part to highlight it and then click down arrow on the **History** button and select **Part Requests**.


The title bar of the window displays the timeframe that requests are being displayed for.

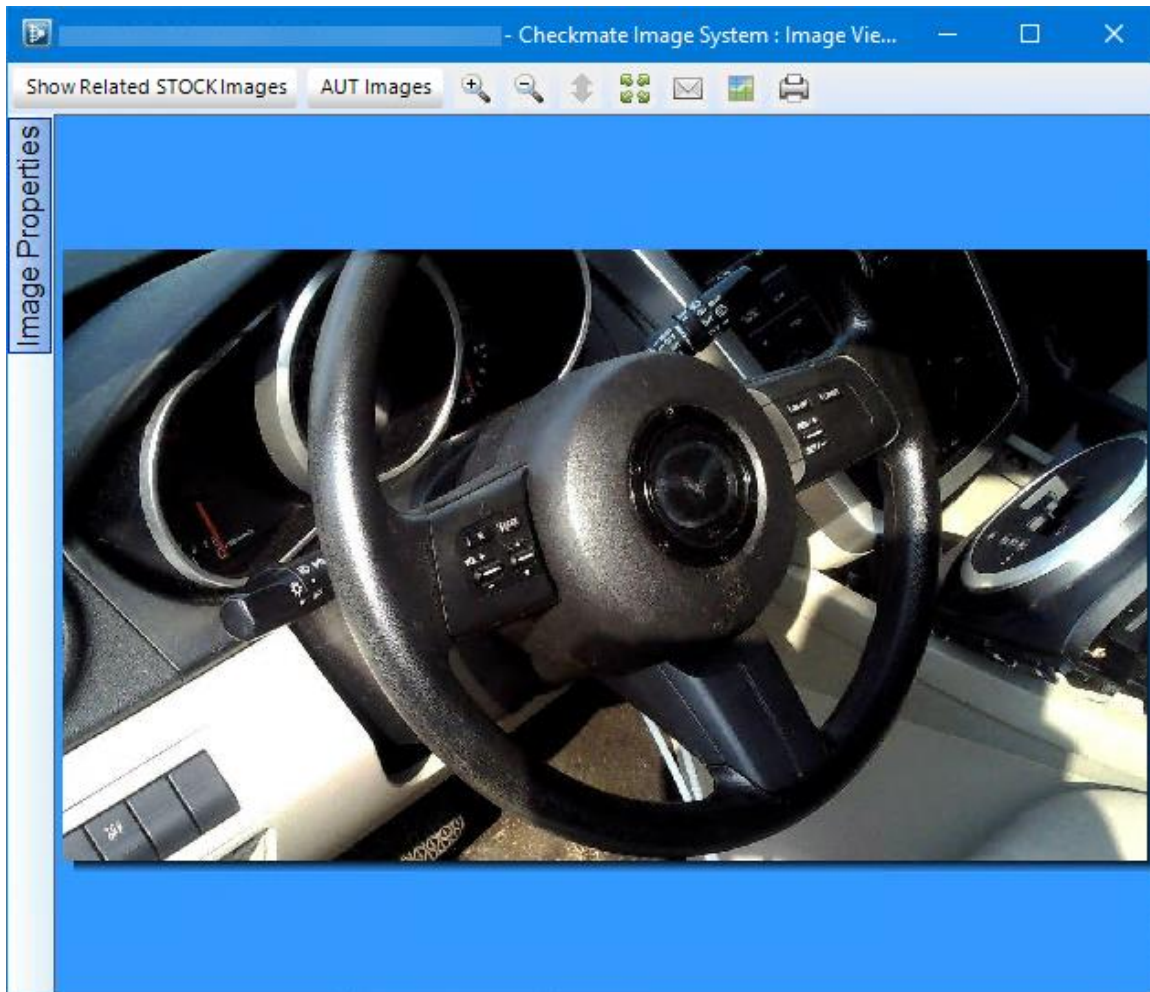


Part Requests from 01/30/2020 thru 01/28/2021				
ALT (ALTERNATOR) Interchange : 60905A				
Date	Employee	Part Located	Highest Grade	Home Yard
08/24/2020	FRANK	No		999
01/28/2021	KELLY	No		999

Image Viewer

When a part is selected, any available part or vehicle images are visible at the bottom of the **Parts** tab. Double-click an image to open the **Image Viewer** window. From here you can:

- Zoom in/out  , see the best fit of the image , see the actual size of the image , email the image , edit the image in the **Image Editor*** , or print the image .
- Click the **Show Related STOCK Images** button to view all images associated with the rest of this vehicle (including images associated with the AUT record).
- Click the **AUT Images** button to view images associated with the vehicle's AUT record. (This button will not appear if there are no images saved for the AUT.)
- Click the **Image Properties** button to enter a **Title**, **Comment**, **Author**, **Keywords**, and **Subject** for the image. You can also rate the image on a scale of 0 to 5. *These notes are only for your reference and are not visible outside of the **Image Properties**.* Click **Apply** to apply the changes.



* For more information, refer to the section of this guide called: [Image Editor](#).

When you are viewing the related stock images, if the original item is listed on eBay, you can click the **Show eBay Listing** button to view the eBay listing.

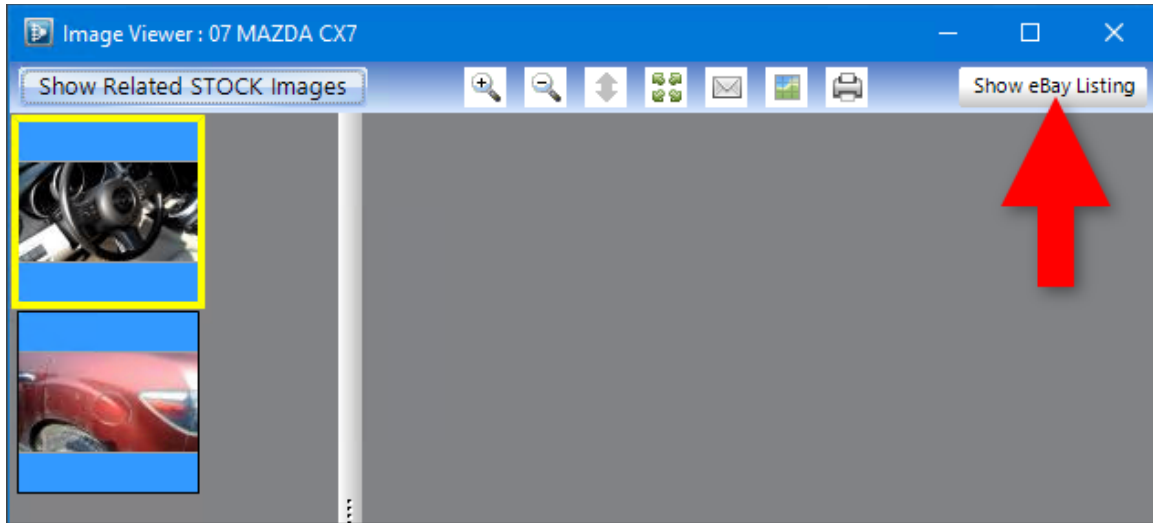

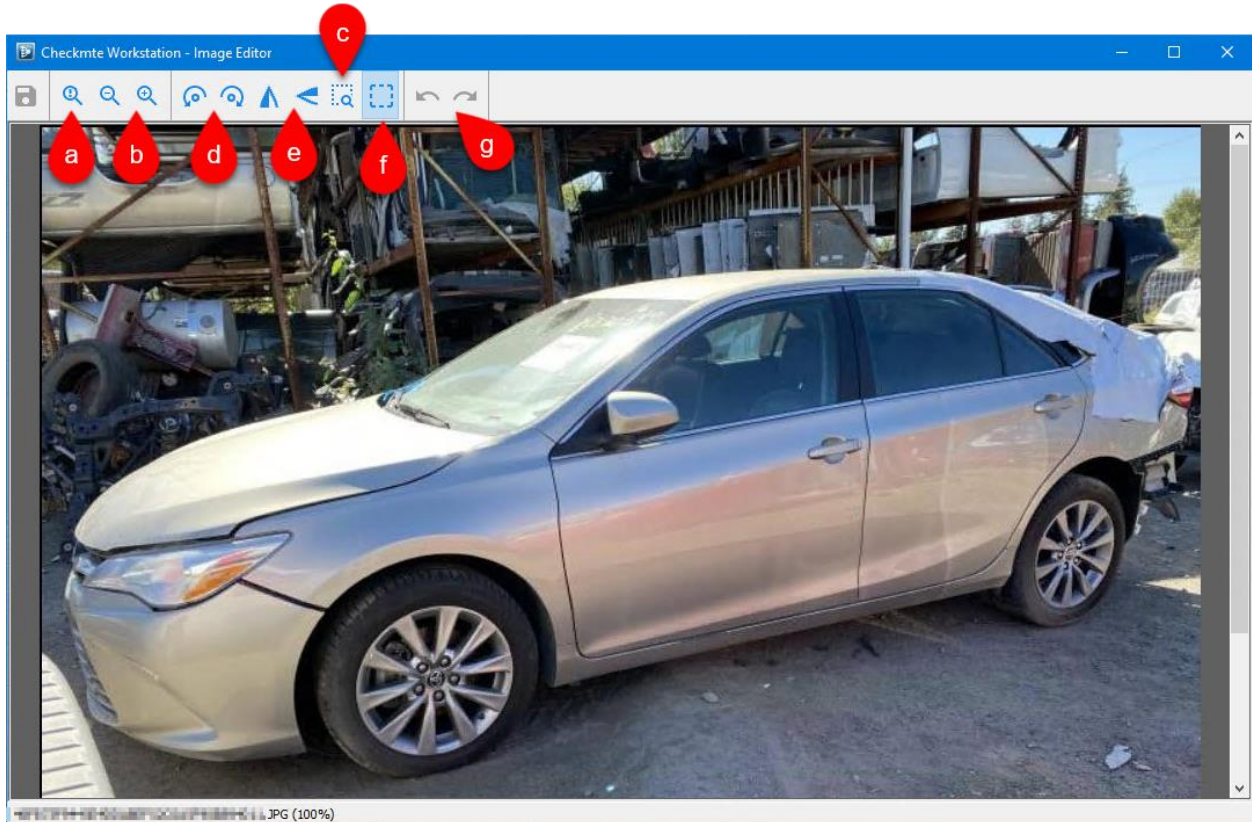


Image Editor

The **Image Editor** window lets you crop, rotate, or flip images directly in Checkmate. You can access this feature from the **Image Viewer** window.

To use this feature:

1. When you're viewing an image on the **Image Viewer** window, click the edit image button. 
2. Use the buttons at the top of **Image Editor** to change your view or edit the image.



The following buttons change your zoom in **Image Editor** (using these buttons changes your view of the image within this window; they do not alter the image):

- a. Toggle between fitted to screen and max size
- b. Zoom out/Zoom in
- c. Zoom in on a selected area

The following buttons alter the image:

- d. Rotate counter-clockwise/Rotate clockwise
- e. Flip horizontally/Flip vertically
- f. Crop (Use your cursor to select the area you wish to keep. Then right-click, and select **Crop**)
- g. Undo last edit/Redo last edit

3. Click the save button when you are finished editing.

Part Sale Actions

From the **Parts** tab, you can use the following features to sell a part:

Extra Sale

Extra Sale is the function you use to sell parts that are not in your inventory. Perhaps you have these parts in stock but they had just not yet been inventoried in Checkmate, or perhaps you are brokering a part from another recycler.

1. To create an Extra Sale, click the **Extra\$** button to the left of the part list.

Part	Year	Model	Grade	Stock	Description	Sale Pri	Interchange	Core Pr	DIS	Interchange Des	Recommend	Status	Total R	Miles
1 - Extra\$	ENG	2003	TOYOTA CAMRY			\$0.00	65131	\$75.00		3.0L (VIN F, 5TH DIGIT	Over\$		\$75.00	
2	ENG	2003	TOYOTA CAMRY	A	130824	\$595.62	65131	\$75.00	929	3.0L (VIN F, 5th digit,	Over\$		\$670.62	168K
3	ENG	2002	LEXUS ES300	C	141030	\$595.62	65131	\$75.00	509	(3.0L, VIN F, 5th digit,	Over\$	W	\$670.62	0MI
4 - Extra\$	FEN-R	2003	TOYOTA CAMRY			\$0.00	58927			RH	Over\$		\$0.00	
5	FEN-R	2005	TOYOTA CAMRY	C	130614	\$100.00	58927		996	RH	Over\$		\$100.00	98000
6	FEN-R	2002	TOYOTA CAMRY	C	150301	\$100.00	58927		339	RH	Over\$	W	\$100.00	19900
7	FEN-R	2002	TOYOTA CAMRY	A	150611	\$100.00	58927		262	RH	Over\$		\$100.00	16800
8 - Exchange\$	ALT	2003	TOYOTA CAMRY			\$0.00	60825	\$25.00		6 CYL (100 AMP)	Push		\$25.00	

2. The **Extra Sale** window opens. Enter the stock number by one of these methods:

- Enter the stock number in the **Stock** field.
- Click the VUC in the **AV Lookup** section below to apply the sale to the correct stock number and location.
 - The **AV Lookup** section displays the VUCs for similar years and models in your yard(s). You can print this information by clicking the printer icon (🖨️) button.

Vehicle	Model	Year	Location	Stock	Description	Yard
ENG-VUC	TOYOTA CAMRY	02	FD-16A	170606	01/02,GLD,4DR,93K,AT,HT RR,FTW	999
ENG-VUC	TOYOTA CAMRY	02	FTWCAR	170612	03/02,SLVR,176K,4DR,AT,FTW	999

3. Select the **Quantity** and enter the **Location** and **Yard** (if applicable).

4. If you are brokering the part:
 - a. Check the **Brokered (PO)** checkbox.
 - b. Use the **Vendor** field to find the Vendor. Enter the vendor name or click the magnifying glass button to add a new customer account.
 - c. Enter the **Cost** you are paying for this part. Click the blank box if you would like to use a calculator.
 - d. Enter the **Sale Price** you are selling the part for. Click the blank box if you would like to use a calculator.
 - e. Select a **Department** (if applicable).
5. Create the Extra Sale by clicking one of the following:
 - **Create Sale** to create the sale and return to the results on the **Parts tab**
 - **Create Sale Quote** to create the sale and proceed to the **Quotes tab**
 - **Create Sale WO** to create the sale and proceed to the **Work Order/Invoice tab**
 - **Apply and Create Another Sale** to create this sale and immediately begin creating another Extra Sale.
6. When you create the Extra Sale and return to the **Parts** tab, the Extra Sale is added to the bottom of the **Extra Sales** list. You can now add it to a quote or work order. Sales Pro automatically enters the vendor information on the quote or work order you create for brokered Extra Sale parts.

 **Notes:**

- When a work order is created for an Extra Sale part for which you checked the **Brokered (PO)** checkbox, a purchase order is also created automatically. See the [Create Purchase Orders \(POs Tab\)](#) section of this guide for more information about purchase orders.
- Once you create a work order for Extra Sale parts, Sales Pro will generate an inventory record for those parts if your settings* are configured to support this feature. This allows you to re-inventory the part(s) after a return.

* Configure this in Checkmate Retro using the **Sales Questions** function (Checkmate Full: **6,10,4** or Checkmate Classic: **S3,4** or Checkmate Junior: contact support).


Exchange Sale

Car-Part Exchange provides you with immediate access to the inventories of the yards you frequently do business with. By mutual agreement, these selected yards become your Exchange Partners in Checkmate. Exchange Sales in Sales Pro are for parts that you are selling through your Car-Part Exchange partners. (For more information, contact your sales rep.)

1. To create an Exchange Sale, click the **Exchange\$** button to the left of the part list.

	Pick	Part	Year	Model	Grade	Stock	Description	Sale Pri	Interchange	Core Pr	DIS	Interchange Des	Recommen	Status	Total R	Miles
1 - Extra\$	<input type="checkbox"/>	ENG	2003	TOYOTA CAMRY				\$0.00	65131	\$75.00		3.0L (VIN F, 5TH DIGIT)	Over\$		\$75.00	
2	<input type="checkbox"/>	ENG	2003	TOYOTA CAMRY	A	130824	3.0L (VIN F, 5th	\$595.62	65131	\$75.00	929	3.0L (VIN F, 5th digit)	Over\$		\$670.62	168K
3	<input type="checkbox"/>	ENG	2002	LEXUS ES300	C	141030	(3.0L, VIN F, 5th	\$595.62	65131	\$75.00	509	(3.0L, VIN F, 5th digit)	Over\$	W	\$670.62	0MI
4 - Extra\$	<input type="checkbox"/>	FEN-R	2003	TOYOTA CAMRY				\$0.00	58927			RH	Over\$		\$0.00	
5	<input type="checkbox"/>	FEN-R	2005	TOYOTA CAMRY	C	130614	RH,NIQ,3K1,BLK	\$100.00	58927		996	RH	Over\$		\$100.00	98000
6	<input type="checkbox"/>	FEN-R	2002	TOYOTA CAMRY	C	150301	RH,073 REPAINT	\$100.00	58927		339	RH	Over\$	W	\$100.00	19900
7	<input type="checkbox"/>	FEN-R	2002	TOYOTA CAMRY	A	150611	RH,PURPLE,FTV	\$100.00	58927		262	RH	Over\$		\$100.00	16800
8 - Exchange\$	<input type="checkbox"/>	ALT	2003	TOYOTA CAMRY				\$0.00	60825	\$25.00		6 CYL (100 AMP)	Push		\$25.00	

2. The **Exchange Sale** window opens. The **Stock** number, **Sale Price**, **Location**, and **Cost** are filled in automatically.

 **Note:** If you have the vendor set up in the **Advanced Purchase Orders: Assign Accounts***, you won't have to look up the vendor when creating an Exchange Sale.

Exchange Sale - ENG-72632

Stock **Sale Price** Brokered (PO)

Location **Vendor** **Cost** **Department**

* You can access this function in Checkmate Retro: (Checkmate Full: **5,12,21,2** or Checkmate Classic: **V12,21,2** or Checkmate Junior: **5,12,21,2**).

- Contact the seller to confirm that you can purchase this part. (When you click to highlight an Exchange Sale part, details about this seller are displayed on the **Description** tab in the search results. Use this information to contact the seller.)

Car-Part Local-Region-Global			Requests	Sales	Avg Sales	NIS	Lost	QTY	Un
178	342	753	1	0	\$0.00	0		0	

Select Line Enter Part or OEM Number OEM Start New Quote Print Pick Slip Start New Work Order

Selected Part						Selected Account			
Inv/WO	Date	Customer	SLS	Price	Grade	Quote	Date	Customer	SL
						5304	07/28/2015		M I

Description Private Part Notes

New Richmond Recyclers
765 JFK Blvd.
New Richmond, OH, 45157
555-555-5555
Jonathan@NewRichmondRecyclers.com
IC - 60825

Current User CHECKMATE USER (CM) Yard 4599

- Review or edit the **Sale Price** and **Cost**. Edit the **Sale Price** to include any markup you wish to apply to the sale. Click the blank box if you would like to use a calculator.
- Select a **Department** (if applicable).
- Create the Exchange Sale by clicking one of the following:
 - Create Exchange Sale** to create the sale and return to the results on the **Parts** tab. When you return to the **Parts** tab, the Exchange Sale is added to the bottom of the **All Parts** list. You can now add it to a quote or work order.
 - Create Sale Quote** to create the sale and start a quote
 - Create Sale WO** to create the sale and start a work order

 **Note:** When a work order is created for an Exchange Sale part, a purchase order is created automatically. See the [Create Purchase Orders \(POs Tab\)](#) section of this guide for more information about purchase orders.

Start New Quote

To start a new quote, follow these steps:

1. From your search results on the **Parts** tab, check the part(s) you want to add to the quote (if you added Extra\$ or Exchange\$ parts, these will also be included).
2. Click the **Start New Quote** button to start a quote. Click the arrow to add to a previous or existing quote.

The screenshot shows the SalesPro software interface. At the top, there's a header with 'SalesPro' and '2005,CAMRY CREDIT LIMIT : \$0 AVAILABLE \$0'. Below that are navigation tabs: 'Find', 'Interchange', 'Parts', 'Quotes', 'Work Order / Invoice', 'POs', and 'Credits / Returns'. The 'Parts' tab is active, showing a list of parts. A red circle with the number '1' highlights the first part in the list. Below the parts list, there's a summary table with columns: 'Car-Part', 'Reques', 'Sales', 'Avg', 'NIS', 'Lost', 'QTY', 'Unc', 'Retail', 'Wholesale', 'Export', 'Core', 'Date', and 'List Price'. At the bottom of the interface, there are several buttons: 'Start New Quote' (highlighted with a red box), 'Print Pick Slip', 'Start New Work Order', 'Photomate', 'Part Tag Queue', and 'Close'.

Part	Year	Model	Grade	Interchan	Description	Sale Price	Cond	Interchange Description	Status	Recommend	Total Retail
1 - Extra\$	2005	CAMRY		65131		\$0.00					\$40.00
2	2004	CAMRY	A	65131	3.0L (VIN F, 5th digit, 1M2FE engine, 6 cylinder),FTWCAR	\$334.67	177K	3.0L (VIN F, 5th digit, 1M2FE engine, 6 c			\$374.67
3 - Extra\$	2005	CAMRY		58606		\$0.00				Push	\$0.00
4	2003	CAMRY	A	58606	SP1.WHITE ,040,FTWCAR	\$137.34	1cc			Push	\$137.34
5	2002	CAMRY	A	58606	3P1.BLUE ,PAINT CODEisBQ0,FTWCAR	\$105.00	1cc			Push	\$105.00

Note: If an error message appears indicating that there is an unsellable part, this means that at least one checked part is unsellable.*

3. The **Quotes** tab opens. For more information about this tab, see the [Quote Parts \(Quotes Tab\)](#) section of this guide.

* You can review your yard settings for unsellable parts in Checkmate Retro using the **Find and Sell display suppressions** function (Checkmate Full: **6,10,14** or Checkmate Classic: **S3,15** or Checkmate Junior: contact support).
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Start New Work Order

To start a new work order, follow these steps:

1. From your search results on the **Parts** tab, check the part(s) you want to add to the work order (if you added Extra\$ or Exchange\$ parts, these will also be included).
2. Click the **Start New Work Order** button to start a work order. Click the arrow to add to a previous or existing work order.

The screenshot shows the SalesPro software interface. At the top, there's a header with 'SalesPro' and '2005,CAMRY CREDIT LIMIT : \$0 AVAILABLE \$0'. Below that are navigation tabs: 'Find', 'Interchange', 'Parts', 'Quotes', 'Work Order / Invoice', 'POs', and 'Credits / Returns'. The 'Parts' tab is active, showing a table of parts. The table has columns for 'Part', 'Year', 'Model', 'Grade', 'Interchan', 'Description', 'Sale Price', 'Cond', 'Interchange Description', 'Status', 'Recommend', and 'Total Retail'. There are four rows of parts listed, with the first row highlighted. A red circle with the number '1' is placed over the first row. Below the table, there's a summary row with columns for 'Car-Part', 'Reques', 'Sales', 'Avg', 'NIS', 'Lost', 'QTY', 'Undamage', 'Retail', 'Wholesale', 'Export', 'Co', 'Date', and 'List Price'. At the bottom, there are several buttons: 'Select Line', 'Enter Part or OEM Number', 'OEM', 'Start New Quote', 'Print Pick Slip', 'Start New Work Order' (highlighted with a red circle), 'Photomate', 'Part Tag Queue', and 'Close'.

Note: If you receive a message about unsellable parts, this means that at least one checked part is unsellable.*

3. The **Work Order/Invoice** tab opens. For more information about this tab, see the [Create Work Orders or Invoices \(Work Order/Invoice Tab\)](#) section of this guide.

Adding Assemblies to Work Orders

If you select an assembly part (part that was inventoried as part of an assembly/has a status of **A**) and attempt to start a new work order, Sales Pro gives you the option to select which parts from the assembly you wish to include in the sale, and/or mark the main assembly part as an incomplete assembly. Here's how it works:

1. In Checkmate Sales Pro, add an assembly part to a work order.
2. A window opens for you to select which assembly parts you want to include in the sale (all parts are checked by default). The word **Selling** displays in the left column for the part you originally selected to add to the work order.
 - Leave the checkbox(es) checked to add the part(s) to the work order, or,
 - Uncheck the checkbox(es) to *not* add the part(s) to the work order.

* You can review your yard settings for unsellable parts in Checkmate Retro using the **Find and Sell display suppressions** function (Checkmate Full: **6,10,14** or Checkmate Classic: **S3,15** or Checkmate Junior: contact support).

In this example, the CON is being added to the work order, and Checkmate is giving you the option to add the entire NOS instead.

	Part	Grade	Location	Description	Retail	Wholesale
<input checked="" type="checkbox"/>	NOS	A	YARD6	fog lamps, XLE	\$2,520.00	\$2,520.00
Selling	CON	A	YARD6	VIN F (5th digit)	\$105.03	\$105.03

3. Click **Accept**.
4. If you added a component part to the work order but did *not* add the main assembly part, then the **Option Box** window opens, prompting you to specify whether or not you would like the main assembly to be marked as incomplete in your inventory.

Select one of the options:

- **Mark main piece assembly incomplete** – Mark the main assembly as incomplete. The **Incomplete** column in Sales Pro and Inventory Pro will now display a **Y** (meaning, “Yes, this assembly is incomplete”).
- **Do not mark as assembly incomplete** – Do not mark the main assembly as incomplete. If you open the editing screen for the part in Inventory Pro, the part will continue to display as complete. (If you want to review the assembly later, you can search for it using the INCOMPLETE View in Inventory Pro. See the Inventory Pro User Guide* for more information.)
- **Do not mark assembly incomplete. Do not show on audit** *(not recommended)* – Do not mark the main assembly as incomplete and do not include it in the Incomplete view or Part Grade Audit.

5. Click **Accept** to continue your workflow.

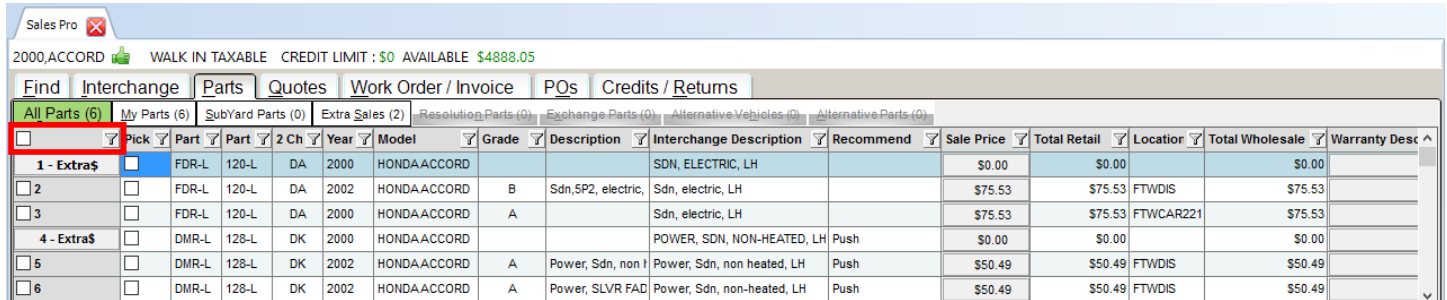
Additional Actions

From the **Parts** tab, you can also perform several other functions that are described in the following sections.

Select All Parts in Search Results

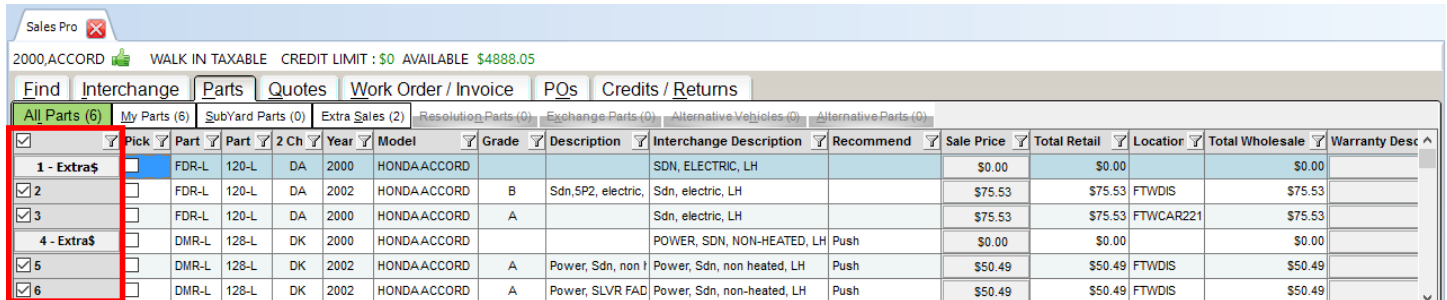
While viewing search results on the **Parts** tab, you can select all of the parts listed with just one click. To do this, follow these steps:

1. Check the checkbox in the top left corner of the grey, left-most column.



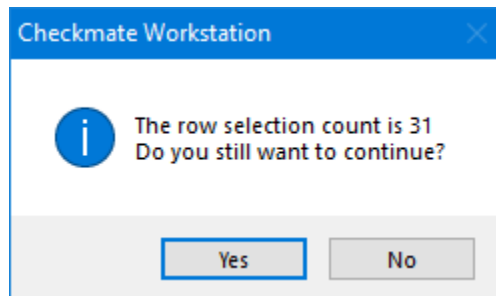
<input type="checkbox"/>	Pick	Part	Part	2 Ch	Year	Model	Grade	Description	Interchange Description	Recommend	Sale Price	Total Retail	Location	Total Wholesale	Warranty Desc
<input checked="" type="checkbox"/>		1 - Extra\$	FDR-L	120-L	DA	2000	HONDA ACCORD		SDN, ELECTRIC, LH		\$0.00	\$0.00		\$0.00	
<input type="checkbox"/>		2	FDR-L	120-L	DA	2002	HONDA ACCORD	B	Sdn,5P2, electric,	Sdn, electric, LH	\$75.53	\$75.53	FTWDIS	\$75.53	
<input type="checkbox"/>		3	FDR-L	120-L	DA	2000	HONDA ACCORD	A	Sdn, electric, LH		\$75.53	\$75.53	FTWCAR221	\$75.53	
<input type="checkbox"/>		4 - Extra\$	DMR-L	128-L	DK	2000	HONDA ACCORD		POWER, SDN, NON-HEATED, LH	Push	\$0.00	\$0.00		\$0.00	
<input type="checkbox"/>		5	DMR-L	128-L	DK	2002	HONDA ACCORD	A	Power, Sdn, non h	Power, Sdn, non heated, LH	\$50.49	\$50.49	FTWDIS	\$50.49	
<input type="checkbox"/>		6	DMR-L	128-L	DK	2002	HONDA ACCORD	A	Power, SLVR FAD	Power, Sdn, non-heated, LH	\$50.49	\$50.49	FTWDIS	\$50.49	

2. All of your inventoried parts in the results are now selected and you can perform an action on all parts.



<input checked="" type="checkbox"/>	Pick	Part	Part	2 Ch	Year	Model	Grade	Description	Interchange Description	Recommend	Sale Price	Total Retail	Location	Total Wholesale	Warranty Desc
<input checked="" type="checkbox"/>		1 - Extra\$	FDR-L	120-L	DA	2000	HONDA ACCORD		SDN, ELECTRIC, LH		\$0.00	\$0.00		\$0.00	
<input checked="" type="checkbox"/>		2	FDR-L	120-L	DA	2002	HONDA ACCORD	B	Sdn,5P2, electric,	Sdn, electric, LH	\$75.53	\$75.53	FTWDIS	\$75.53	
<input checked="" type="checkbox"/>		3	FDR-L	120-L	DA	2000	HONDA ACCORD	A	Sdn, electric, LH		\$75.53	\$75.53	FTWCAR221	\$75.53	
<input checked="" type="checkbox"/>		4 - Extra\$	DMR-L	128-L	DK	2000	HONDA ACCORD		POWER, SDN, NON-HEATED, LH	Push	\$0.00	\$0.00		\$0.00	
<input checked="" type="checkbox"/>		5	DMR-L	128-L	DK	2002	HONDA ACCORD	A	Power, Sdn, non h	Power, Sdn, non heated, LH	\$50.49	\$50.49	FTWDIS	\$50.49	
<input checked="" type="checkbox"/>		6	DMR-L	128-L	DK	2002	HONDA ACCORD	A	Power, SLVR FAD	Power, Sdn, non-heated, LH	\$50.49	\$50.49	FTWDIS	\$50.49	

Note: If there are 20 or more parts in the results, Sales Pro will warn you if you check to select all of the parts. This allows you to confirm the action. Click **Yes** to continue and close this message.



Send Parts to Photomate

Photomate is a mobile app that helps you take your Imaging tasks out in the yard with you. Take photos with your phone or tablet, and wirelessly upload to Checkmate. (Learn more about Photomate at <http://products.car-part.com/photomate>)

To send parts to Photomate so photos can be taken, follow these steps:

1. From your search results on the **Parts** tab, use the checkbox column to select any part(s) that need images.
2. Then, click the **Photomate** button.

The screenshot shows the SalesPro interface with a parts list. A red box highlights the first 10 rows of the list, and a red circle with the number '1' points to the checkboxes. At the bottom right, a red circle with the number '2' points to the Photomate button.

Part	Year	Model	Grade	Interchan	Description	Sale Price	Cond	Interchange Description		
1 - Extra\$	EN-L	2005	CAMRY	58928		\$0.00		LH		
<input type="checkbox"/>	2	EN-L	2005	CAMRY	C	58928	LH,gry,3K1,NIQ,FTW	\$105.00	0cc	LH
<input checked="" type="checkbox"/>	3	EN-L	2004	CAMRY	C	58928	LH,NIQ,2B2,SLVR,FTWCAR	\$105.00	0cc	LH
<input checked="" type="checkbox"/>	4	EN-L	2003	CAMRY	A	58928	LH,BLU PAINT CODE=8Q2,FTWCAR	\$105.00	0cc	LH
<input checked="" type="checkbox"/>	5	EN-L	2003	CAMRY	A	58928	LH,SP1,WHITE ,040,FTWCAR	\$105.00	1cc	LH
<input type="checkbox"/>	6	EN-L	2002	CAMRY	A	58928	TEST DO NOT SELL	\$105.00	0cc	LH
<input type="checkbox"/>	7	EN-L	2002	CAMRY	A	58928	LH,BLUE ,PAINT CODEis8Q0,FTWCAR	\$105.00	0cc	LH
8 - Extra\$	EN-R	2005	CAMRY	58927		\$0.00		RH		
<input checked="" type="checkbox"/>	9	EN-R	2004	CAMRY	C	58927	RH,NIQ,2B2,SLVR,FTWCAR	\$52.50	2cc	RH
<input checked="" type="checkbox"/>	10	EN-R	2003	CAMRY	A	58927	RH,MAR ,3Q3,FTWCAR	\$105.00	0cc	RH

Car-Part	Reques	Sales	Avg	NIS	Lost	QTY	Undamage	Retail	Wholesa	Export	Core	Date	List Pr
95	657	1917	0	0	\$0.00	0	0	4	\$0.00	\$105.00	\$100.26	\$0.00	02/07/200

Buttons: Start New Quote, Print Pick Slip, Start New Work Order, Photomate, Part Tag Queue

3. The **Assign an employee** window opens. If desired, add an assignment or comment:
 - Select an **Employee** username to assign this part to a specific employee.
 - Type a **Task Comment** with specific instructions. This **Task Comment** is added to each part being sent to Photomate.

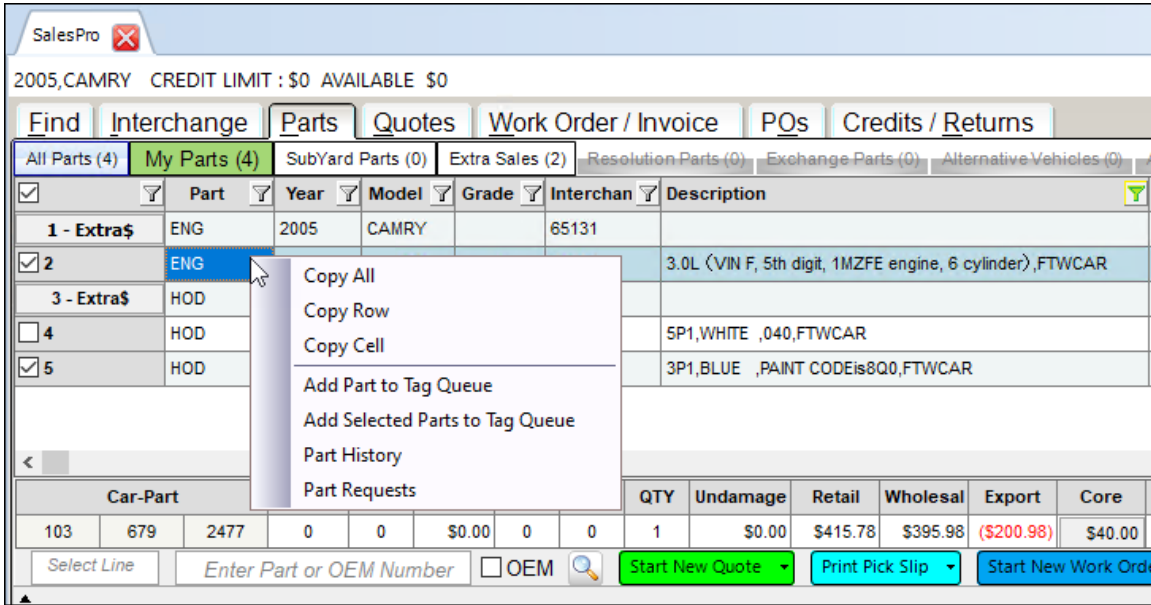
The dialog box titled "Assign an employee" has a blue header. It contains a dropdown menu for "Employee" with "FRANK" selected, a text area for "Task Comment" containing "Take close-ups of any damage.", and "Accept" and "Cancel" buttons at the bottom right.

4. Click **Accept**. The part(s) you select will be sent to the Photomate application. For more information about using Photomate, see the Photomate User Guide.*

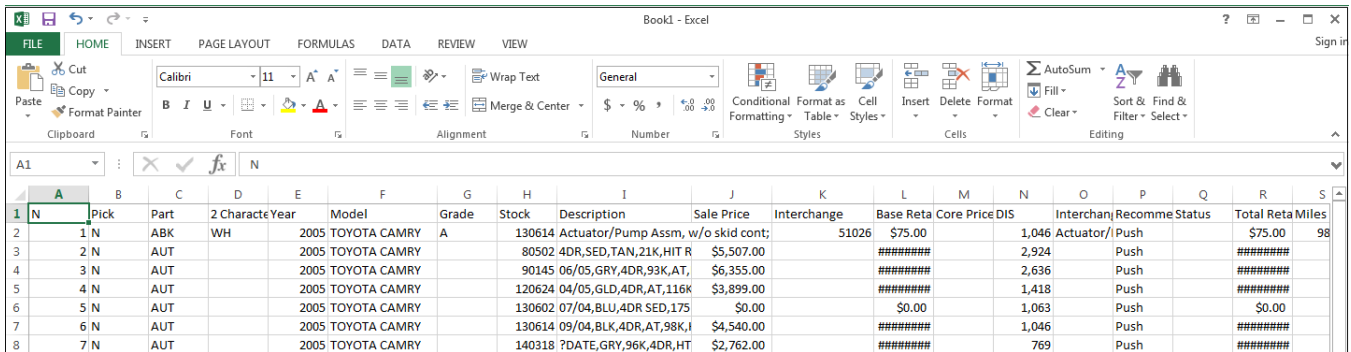
* You can find this guide and other Photomate Training materials at <http://products.car-part.com/photomate/training.html>

Copy Information

Copy part information to the clipboard by highlighting a part, then right-clicking.

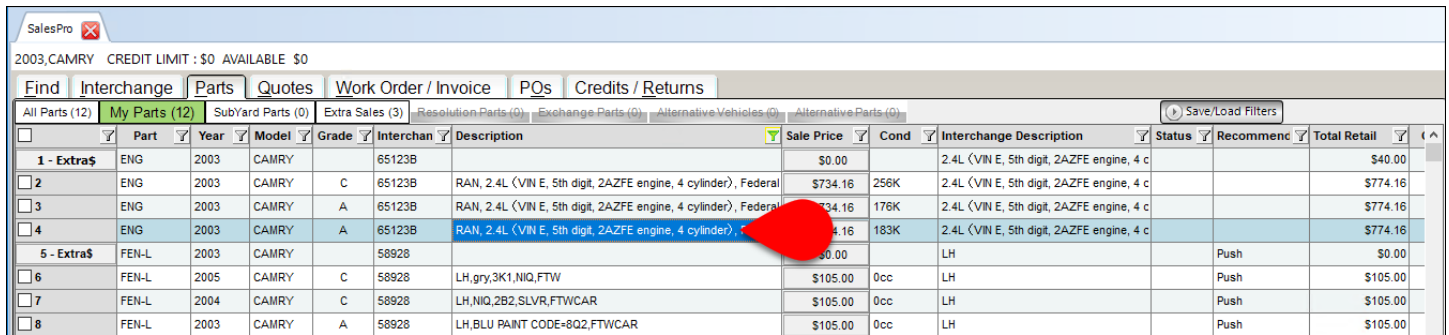


Select the appropriate option from the menu that appears, and then you can paste this information into a text editor or spreadsheet program (e.g., Microsoft Excel).



Trading Partners Search

Highlight a part and press your **Price** or **Buy F-key** to search Trading Partners for this part.



CrashLink Search


Highlight a part and press your designated CrashLink **F-key** to initiate a CrashLink search. In Checkmate, the default F-key is **F6**.

Note: Sales Pro also gives you the ability to perform CrashLink searches from the **Find** tab. With no other year/model/part information entered, follow these steps:

1. Check the **OEM** checkbox.
2. Enter the OEM number in the **Enter OEM #** field.
3. Press **Enter**.
4. Press your designated CrashLink **F-key** to initiate a CrashLink search.

Search for New Part

Search for a new part by entering the part code or OEM number in the **Enter Part or OEM Number** field, then pressing **Enter**. You can also search using the Quick Search method (e.g., 00, Camry, ENG,TRA). The search results for this new search will replace the parts that were previously listed on the screen.

SalesPro 


2003,CAMRY CREDIT LIMIT : \$0 AVAILABLE \$0

Find Interchange Parts Quotes Work Order / Invoice POs Credits / Returns

All Parts (12) My Parts (12) SubYard Parts (0) Extra Sales (3) Resolution Parts (0) Exchange Parts (0) Alternative Vehicles (0) Alternative Parts (0) Save/Load Filters

<input type="checkbox"/>	Part	Year	Model	Grade	Interchan	Description	Sale Price	Cond	Interchange Description	Status	Recommenc	Total Retail
<input type="checkbox"/>	1 - Extra\$	ENG	2003	CAMRY		65123B	\$0.00		2.4L (VIN E, 5th digit, 2AZFE engine, 4 c			\$40.00
<input type="checkbox"/>	2	ENG	2003	CAMRY	C	65123B	\$734.16	256K	2.4L (VIN E, 5th digit, 2AZFE engine, 4 c			\$774.16
<input type="checkbox"/>	3	ENG	2003	CAMRY	A	65123B	\$734.16	176K	2.4L (VIN E, 5th digit, 2AZFE engine, 4 c			\$774.16
<input type="checkbox"/>	4	ENG	2003	CAMRY	A	65123B	\$734.16	183K	2.4L (VIN E, 5th digit, 2AZFE engine, 4 c			\$774.16
<input type="checkbox"/>	5 - Extra\$	FEN-L	2003	CAMRY		58928	\$0.00		LH		Push	\$0.00
<input type="checkbox"/>	6	FEN-L	2005	CAMRY	C	58928	\$105.00	0cc	LH		Push	\$105.00
<input type="checkbox"/>	7	FEN-L	2004	CAMRY	C	58928	\$105.00	0cc	LH		Push	\$105.00
<input type="checkbox"/>	8	FEN-L	2003	CAMRY	A	58928	\$105.00	0cc	LH		Push	\$105.00
<input type="checkbox"/>	9	FEN-L	2003	CAMRY	A	58928	\$105.00	1cc	LH		Push	\$105.00
<input type="checkbox"/>	10	FEN-L	2002	CAMRY	A	58928	\$105.00	0cc	LH		Push	\$105.00
<input type="checkbox"/>	11 - Extra\$	ALT	2003	CAMRY		60824	\$0.00		4 cylinder (80 amp)		Push	\$15.00
<input type="checkbox"/>	12	ALT	2003	CAMRY	A	60824	\$37.07	176K	4 cylinder (80 amp)		Push	\$52.07
<input type="checkbox"/>	13	ALT	2003	CAMRY	A	60824	\$37.07	133K	4 cylinder (80 amp)		Push	\$52.07

	Reques	Sales	Avg	MIS	Lost	QTY	Undamage	Retail	Wholesal	Export	Core	Date	List Price	
578	9731	1	0	\$0.00	0	1	2	\$0.00	\$734.16	\$699.20	(\$146.20)	\$40.00	11/26/201	\$17,274.00

Select Line Enter Part or OEM Number OEM  Start New Quote Print Pick Slip Start New Work Order Photomate Part Tag Queue Close

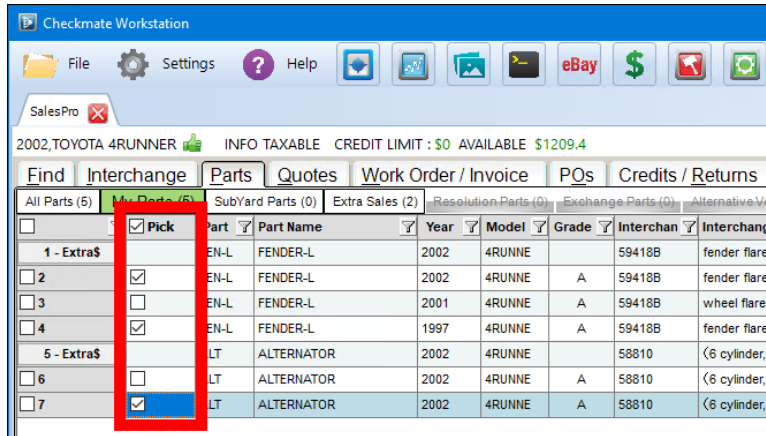
Print Pick Slip

To print a pick slip for parts in your inventory, follow these steps:

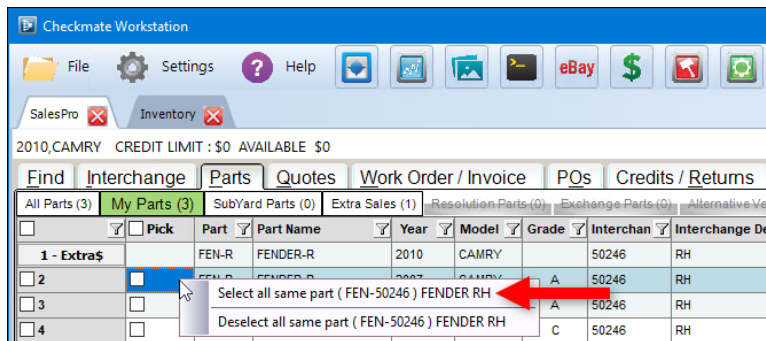
1. Determine which parts you want to print pick slips for. Options are:

- **Selected part(s) only** – Check the box in the **Pick** column for each part you want to print a pick slip for.

Note: If the **Pick** column is not displayed, right-click on the column headers and select **Pick** from the menu that appears.

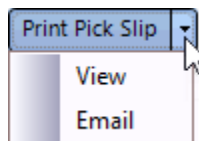


- **All same displayed parts** – To print pick slips for all the displayed parts that are the same, right-click on a checkbox in the **Pick** column and click the **Select all same part** option.
 - For interchange parts, this puts a check in the **Pick** box for all displayed parts that have the same interchange number as the part that was right-clicked (this does not include parts with non-exact interchange.)
 - For non-interchange parts, this puts a check in the **Pick** box for all displayed parts that have the same part code as the part that was right-clicked.

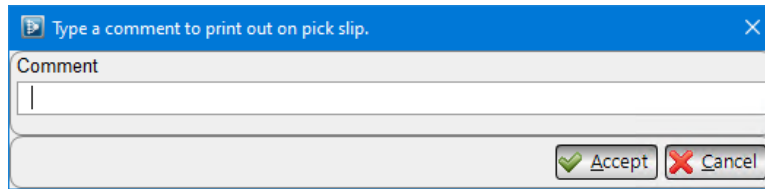


Print pick slips for all displayed parts – To print pick slips for all displayed parts, leave all boxes unchecked. When you click **Print Pick Slip**, each part on the screen will print on the pick slip.

- Click the down arrow on the **Print Pick Slip** button, to view or email a pick slip.



2. The **Type a comment to print out on pick slip** window opens. Enter a **Comment** (if applicable), then click **Accept** to print.

A screenshot of a software dialog box titled "Type a comment to print out on pick slip." The dialog box has a blue header bar with a close button (X) on the right. Below the header is a text input field labeled "Comment" with a vertical cursor. At the bottom right of the dialog box are two buttons: "Accept" with a green checkmark icon and "Cancel" with a red X icon.

Note: Sales Pro also gives you the ability to print pick slips from the **Work Order/Invoice** tab. For more information about this tab, see the [Create Work Orders or Invoices \(Work Order/Invoice Tab\)](#) section of this guide.

Look Up Pick Slips/Comments

You can look up pick slips in Sales Pro to see the parts and comments on the pick slip. To do so:

1. In the **Research** section of the **Find** tab, type the pick slip number in the **Enter Pick Slip #** field.

The screenshot shows the 'Research' section of the 'Find' tab in SalesPro. The 'Enter Pick Slip #' field is highlighted with a red box, and a red arrow points to it from the right. The field contains the value '984217'. Below the search fields, there is a 'Stock Puller' section with a red box around the 'Pickslip # : 984217' label.

2. Press **Enter** on your keyboard. The parts on that pick slip display on the **Parts** tab. The pick slip information, including the pick slip comment, display in the bottom left corner on the **Pick Slip** tab.

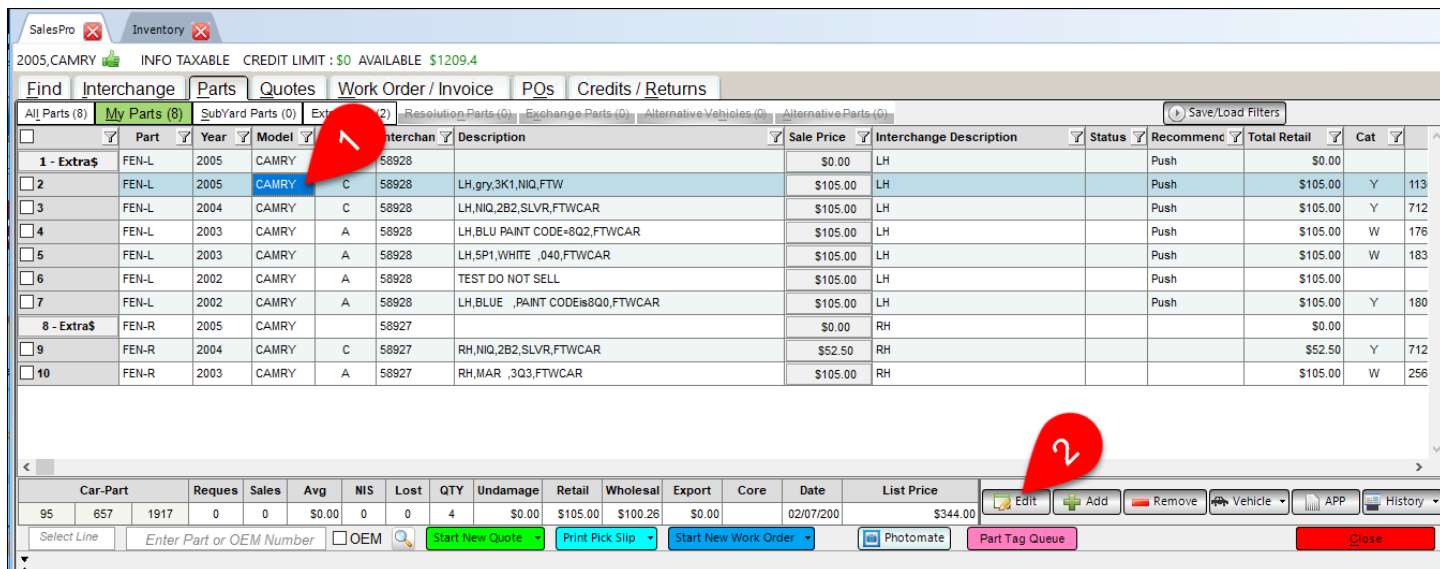
The screenshot shows the 'Parts' tab in SalesPro. A table of parts is displayed, including columns for Part, Part Name, Year, Model, Grade, Interchan, Interchange Description, Status, and Description. The 'Pick Slip' tab is active, showing the pick slip number '984217', total parts count '3', and a comment: 'Pick slip comment shows here.'

Part	Part Name	Year	Model	Grade	Interchan	Interchange Description	Status	Description
1	ALT ALTERNATOR	2010	VOLKCC	A	60967	2.0L, (140 amp), ID 06B903016AB		2.0L, (140 amp), ID 06B903016AB ? ?_FTWCAR
2	ALT ALTERNATOR	2008	PASSAT	A	60967	140 amp, ID 06B903016AB		140 amp, ID 06B903016AB ? ?_FTWCAR
3	ALT ALTERNATOR	2006	PASSAT	A	60967	140 amp, ID 06B903016AB		140 amp ? ? ID 06B903016AB,FTWCAR

Edit Part Information

To edit information about a part:

1. In your search results on the **Parts** tab, click to highlight the part.
2. Click the **Edit** button.



The screenshot shows the SalesPro Inventory application. At the top, there are tabs for 'SalesPro' and 'Inventory'. Below the tabs, there is a search bar and a navigation menu with options like 'Find', 'Interchange', 'Parts', 'Quotes', 'Work Order / Invoice', 'POs', and 'Credits / Returns'. The main area displays a table of parts with columns for Part, Year, Model, Interchan, Description, Sale Price, Interchange Description, Status, Recommend, Total Retail, and Cat. A red circle with the number '1' highlights the 'Edit' button in the table's footer. Another red circle with the number '2' highlights the 'Edit' button in the bottom right corner of the interface.

	Part	Year	Model	Interchan	Description	Sale Price	Interchange Description	Status	Recommend	Total Retail	Cat
1 - Extra\$	FEN-L	2005	CAMRY	58928		\$0.00	LH		Push	\$0.00	
2	FEN-L	2005	CAMRY	C	LH,gry,3K1,NIQ,FTW	\$105.00	LH		Push	\$105.00	Y 113
3	FEN-L	2004	CAMRY	C	LH,NIQ,2B2,SLVR,FTWCAR	\$105.00	LH		Push	\$105.00	Y 712
4	FEN-L	2003	CAMRY	A	LH,BLU PAINT CODE=8Q2,FTWCAR	\$105.00	LH		Push	\$105.00	W 176
5	FEN-L	2003	CAMRY	A	LH,SP1,WHITE ,040,FTWCAR	\$105.00	LH		Push	\$105.00	W 183
6	FEN-L	2002	CAMRY	A	TEST DO NOT SELL	\$105.00	LH		Push	\$105.00	
7	FEN-L	2002	CAMRY	A	LH,BLUE ,PAINT CODEis8Q0,FTWCAR	\$105.00	LH		Push	\$105.00	Y 180
8 - Extra\$	FEN-R	2005	CAMRY	58927		\$0.00	RH			\$0.00	
9	FEN-R	2004	CAMRY	C	RH,NIQ,2B2,SLVR,FTWCAR	\$52.50	RH			\$52.50	Y 712
10	FEN-R	2003	CAMRY	A	RH,MAR ,3Q3,FTWCAR	\$105.00	RH			\$105.00	W 256

3. Checkmate Inventory Pro opens, displaying the **Part – Edit** tab. Use this screen to edit and save the part. For more information about editing a single part, or bulk editing multiple parts, refer to the Checkmate Inventory Pro User Guide*.

Edit AUT

AUT records cannot be edited in Sales Pro, they are edited in Checkmate Inventory Pro. For more information about editing AUT records, refer to the **Editing a Vehicle** section of the Checkmate Inventory Pro User Guide.

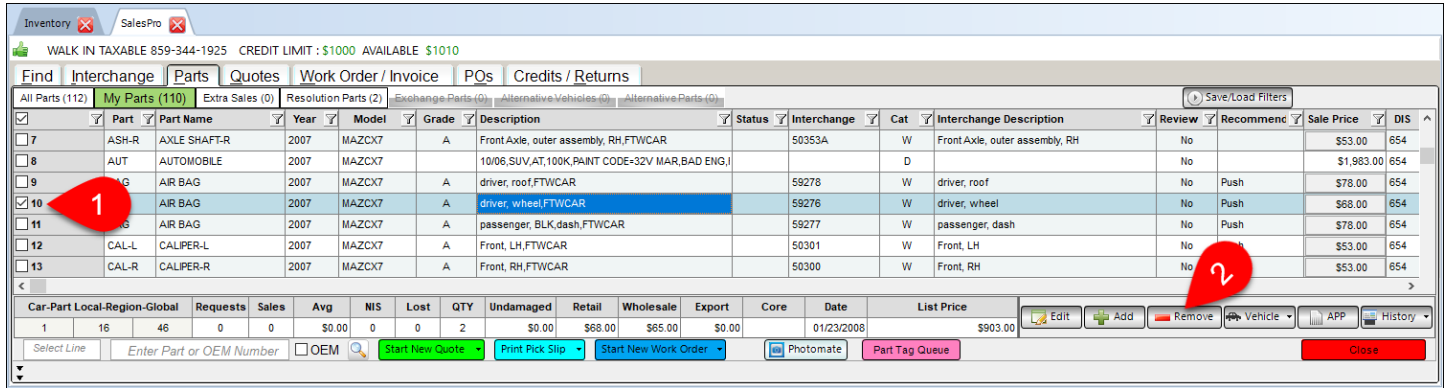
* You can find this guide and other Checkmate Training materials at <http://products.car-part.com/checkmate/training.html>

Remove/Delete Inventory

In Sales Pro, you can delete just one part at a time. Deleting multiple parts from inventory at a time is done in Inventory Pro.

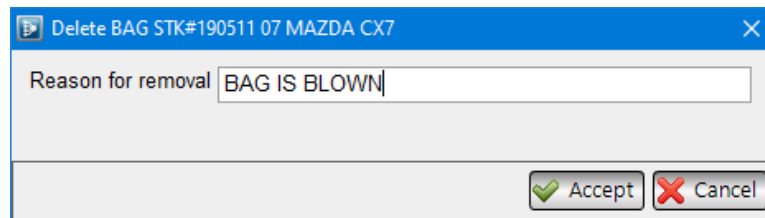
To remove a part from inventory in Sales Pro, follow these steps:

1. In search results on the **Parts** tab, check the box in the checkbox column to select the part you want to remove from inventory.
2. Click **Remove**.



The screenshot shows the Sales Pro interface with a parts list. The list includes columns for Part, Part Name, Year, Model, Grade, Description, Status, Interchange, Cat, Interchange Description, Review, Recommendation, Sale Price, and DIS. The selected part is an AIR BAG with a description of 'driver, wheel,FTWCAR'. The 'Remove' button is highlighted in the bottom toolbar.

3. A window displays for you to specify the **Reason for removal**. Type the reason and click **Accept**.



The dialog box is titled "Delete BAG STK#190511 07 MAZDA CX7". It contains a text input field labeled "Reason for removal" with the text "BAG IS BLOWN" entered. Below the input field are two buttons: "Accept" (with a green checkmark icon) and "Cancel" (with a red X icon).

4. A message displays asking for confirmation. If you're sure, click **Yes**. The part is removed from your inventory

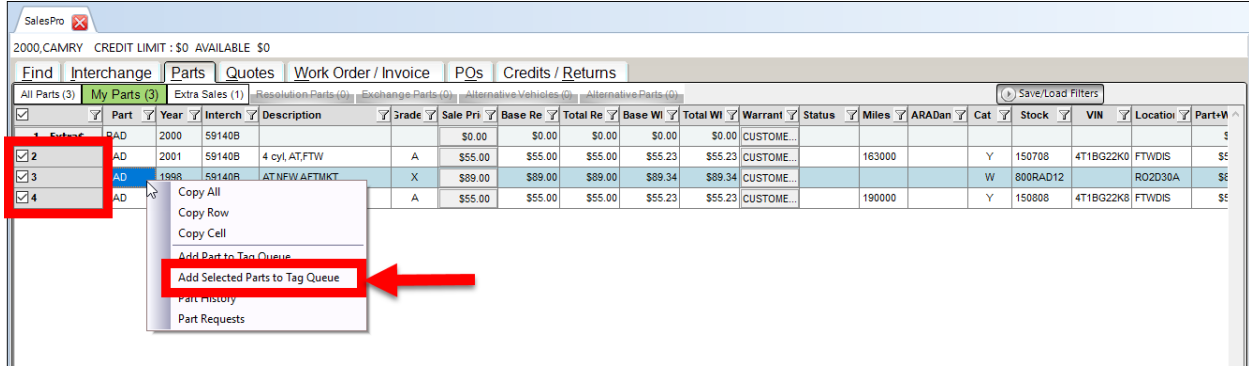
Warning! Do not delete parts unless you are absolutely sure. Deleting inventory cannot be undone!

For more information about deleting multiple parts at one time, refer to the Checkmate Inventory Pro User Guide*.

Add Part Tags to Queue and Print Part Tags

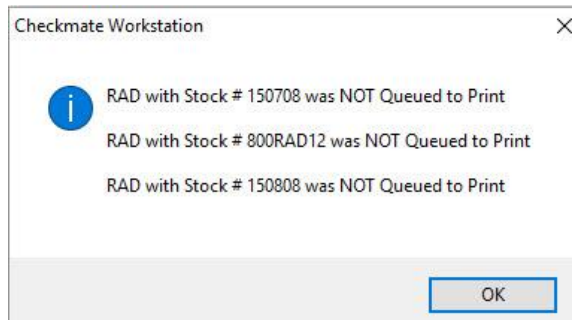
Sales Pro allows you to print all part tags that are currently in Checkmate's three-part tag file. To use this feature, follow these steps:

1. From the search results on the **Parts** tab, click the checkboxes to select the part(s) you wish to print tags for.
2. Right-click on any part. From the menu that appears, select **Add Selected Parts to Tag Queue**.

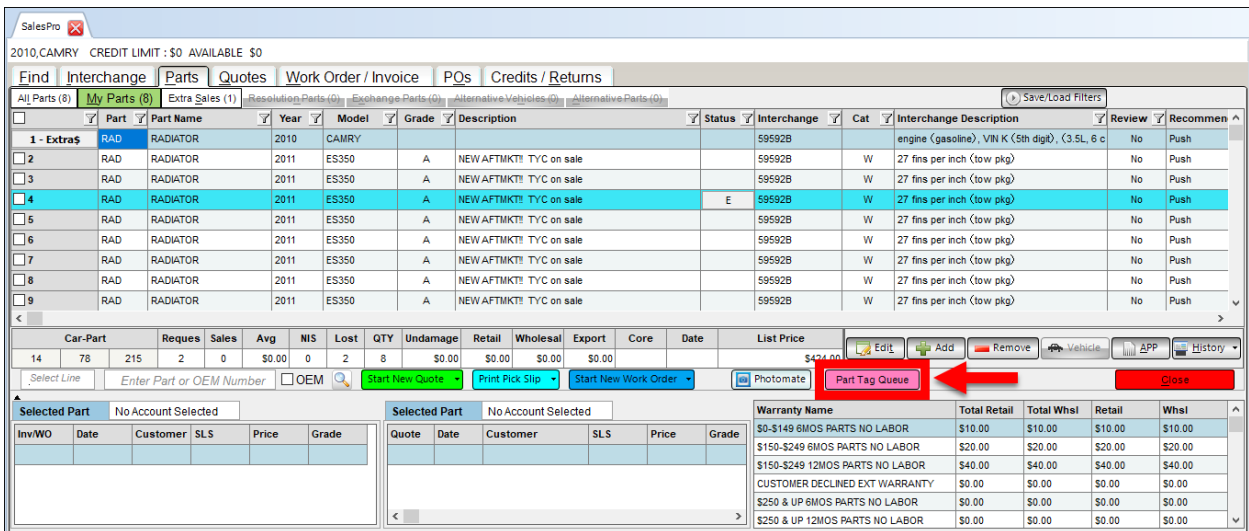


3. Sales Pro confirms that the part(s) have been added to the **Part Tag Queue**. Click **OK** to return to the search results.

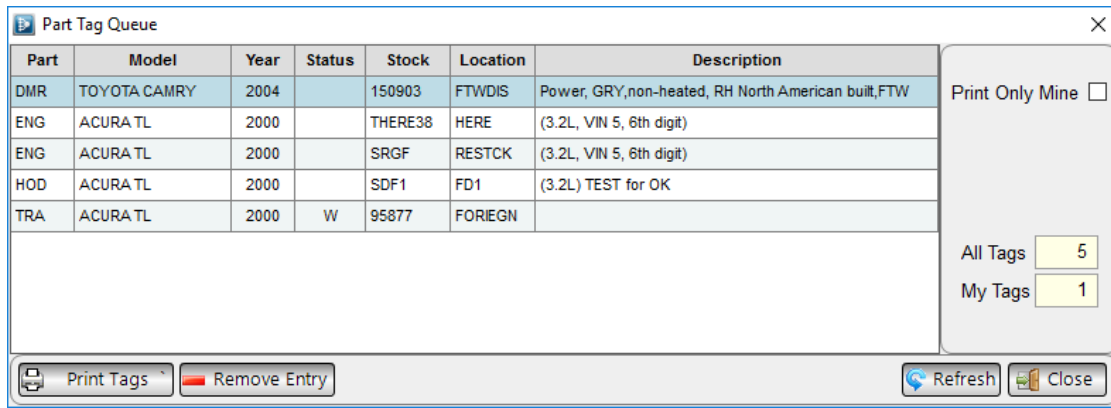
Note: If the selected part(s) have already been queued (perhaps by another employee), you will receive a notification that it was not queued to print. Click **OK** to close the window.



4. After you have added parts to the queue, click the **Part Tag Queue** button.



5. The **Part Tag Queue** window opens.



- **All Tags** indicates the total number of parts in the queue.
- **My Tags** indicates how many parts *you* have added to the queue.

Select from the following options:

- Check the **Print Only Mine** checkbox to display the parts *you* added to the queue.
 - **Remove Entry** deletes the highlighted part from the queue.
 - **Refresh** refreshes the queue.
6. When you are satisfied with your list, click **Print Tags** to print the tags, or click **Close** to close this window.

Apply a Warranty

Click the **Warranty Description** or **Warranty Price** button. For more information, refer to [Appendix B: Pop-Up Windows](#).

Edit the Sale Price

Click the **Sale Price** button. For more information, refer to [Appendix B: Pop-Up Windows](#).

Add/Edit a Core

Click the **Core Price** or **Core Status** button. For more information, refer to [Appendix B: Pop-Up Windows](#).

Add a Pallet Charge

Click the **Pallet Description** button. For more information, refer to [Appendix B: Pop-Up Windows](#).

Add/Edit Freight

Click the **Freight Description** button. For more information, refer to [Appendix B: Pop-Up Windows](#).

Quote Parts (Quotes Tab)

The **Quotes** tab is where you edit and print quotes for customers. You also use this tab when a customer is ready to buy parts off a quote.

To start a new quote, follow these steps:

1. From your search results on the **Parts** tab, check the part(s) you want to add to the quote (if you added Extra\$ or Exchange\$ parts, these will also be included).
2. Click the **Start New Quote** button.
3. The **Quotes** tab opens.

Inventory SalesPro

2005, TOYOTA COROLLA (ALSO SEE FX 87-88) JOHN CUSTOMER 444-444-4404 CREDIT LIMIT : \$1000 AVAILABLE \$1000

Find Interchange Parts Quotes Work Order / Invoice POs Credits / Returns

Customer Information: JOHN CUSTOMER, 789 FIXERUP BLVD, PARTSTOWN, KY 41017, 444-444-4404

Ship To: JOHN CUSTOMER, 789 FIXERUP BLVD, PARTSTOWN, KY 41017, 444-444-4404

Quote 999-47982 Status Active

Truck	PO	Claim	Department	Sales Person	Date Quoted	Last Worked	Call Back	Expires	Tax %
				K E L L Y	02/01/2021	02/01/2021	02/06/2021	05/02/2021	6

	Sell	Part	Year	Model	Description	Total Price	Sale Price	Tax	Total Retn	Total Who	Warranty Descrip	Stock	Location	Interchange	Department	Interchange Desc	PO Acco	PO Name
1 - Remove	<input checked="" type="checkbox"/>	HLP-RH	2005	COROLL	RH AFTMKT NSF...	\$105.00	\$105.00	Yes	\$105.00	\$100.36	CUSTOMER DECLI...	TYC19A	R08C40F	58982D		RH, S (smoked lens		
2 - Remove	<input checked="" type="checkbox"/>	FEN-RH	2003	COROLL	RH, ground effect...	\$89.25	\$89.25	Yes	\$89.25	\$85.10	CUSTOMER DECLI...	190813	16A-3	58983A		RH, ground effects		

Parts: \$194.25
Warranty: \$0.00
Cores: \$0.00
Freight: \$0.00
Est. Tax: \$11.66
Total: \$205.91

Selected Part: JOHN CUSTOMER

Quote	Date	Customer	SLS	Price	Grade
47982	02/01/21	JOHN	KELL	\$105.00	X
47982	02/01/21	JOHN	KELL	\$89.25	A

Quote Note, Part Note, Private Part Note, Images

Fast Notes

Copy notes to WO

Promote All to WO Print Quote Save Close


4. Edit quote information as needed, then click **Save** to save the quote.

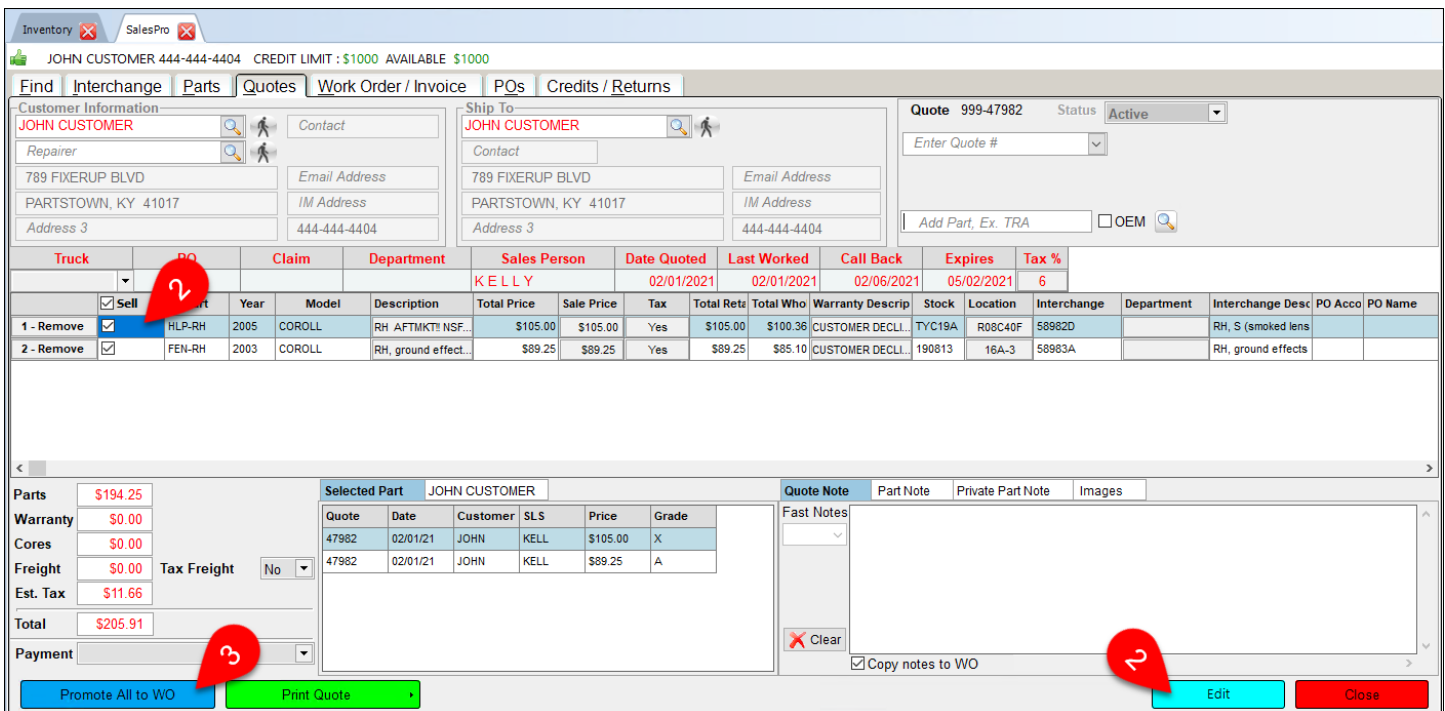
Note: Quotes created in Checkmate Sales Pro cannot be edited or promoted in Checkmate Retro.

5. Click the **Print Quote** button to print. Click the arrow to **Email and Print** the quote or **Email Only**.

To sell parts off of a quote, follow these steps to create a work order:

1. Find and open the quote using one of the following methods:
 - Look up the quote from the **Find** tab's **Research** section.
 - Double-click the quote from the **Find** tab's **Recent Activity** section.
 - Click directly on the **Quotes** tab, and then use the **Enter Quote #** field to locate the quote you want to work with. Click the down arrow to perform an advanced search. See the [Advanced Search for an Item](#) section of this document for more information about advanced searches.
2. The quote displays on the **Quotes** tab.
 - If necessary, click **Edit** to make changes to the quote (refer to the [Editing Quotes](#) section below).
 - Use the **Sell** checkboxes to check the parts you want to sell.

 **Note:** If you open a quote that was created in Checkmate Retro, you must click **Edit** to promote the quote to a work order. Tax amounts will be calculated and added to the quote.



Truck	PO	Claim	Department	Sales Person	Date Quoted	Last Worked	Call Back	Expires	Tax %
				K E L L Y	02/01/2021	02/01/2021	02/06/2021	05/02/2021	6

	Truck	PO	Year	Model	Description	Total Price	Sale Price	Tax	Total Retz	Total Who	Warranty Descrip	Stock	Location	Interchange	Department	Interchange Desc	PO Acco	PO Name
1 - Remove	<input checked="" type="checkbox"/>	HLP-RH	2005	COROLL	RH AFTMKT! NSF...	\$105.00	\$105.00	Yes	\$105.00	\$100.36	CUSTOMER DECLI...	TYC19A	R08C40F	S8982D		RH, S (smoked lens		
2 - Remove	<input checked="" type="checkbox"/>	FEN-RH	2003	COROLL	RH, ground effect...	\$89.25	\$89.25	Yes	\$89.25	\$85.10	CUSTOMER DECLI...	190813	16A-3	S8983A		RH, ground effects		

Parts \$194.25
Warranty \$0.00
Cores \$0.00
Freight \$0.00
Est. Tax \$11.66
Total \$205.91

Quote	Date	Customer	SLS	Price	Grade
47982	02/01/21	JOHN	KELL	\$105.00	X
47982	02/01/21	JOHN	KELL	\$89.25	A

Promote All to WO Print Quote Edit Close

3. Click **Promote All to WO** or **Promote Selected to WO** at the bottom of the screen.

Customize Display

On the **Quotes** tab, you can customize your display by:

- Resizing columns with your mouse, or clicking and dragging column headers to rearrange columns.
- Right-clicking on any column header to select which columns to show or hide (see [Appendix A: Part Information Columns](#) for more information).
- Using the horizontal scroll bar to see all the available information for each part (some users find it convenient to use wide-screen monitors with Checkmate Sales Pro, but it is not necessary).

Inventory SalesPro
JOHN CUSTOMER 444-444-4404 CREDIT LIMIT : \$1000 AVAILABLE \$1000

Find Interchange Parts Quotes Work Order / Invoice POs Credits / Returns

Customer Information
JOHN CUSTOMER
Repairer
789 FIXERUP BLVD
PARTSTOWN, KY 41017
Address 3 444-444-4404

Ship To
JOHN CUSTOMER
Contact
789 FIXERUP BLVD
PARTSTOWN, KY 41017
Address 3 444-444-4404

Quote 999-47982 Status Active

Truck	PO	Claim	Part	Description	Sales	Date Quoted	Last Worked	Call Back	Expires	Tax %
				K E L L Y		02/01/2021	02/01/2021	02/06/2021	05/02/2021	6

	Sell	Part	Year	Model	Description	Total Price	Sale Price	Tax	Total Retz	Total Who	Warranty Descrip	Stock	Location	Interchange	Department	Interchange Desc	PO Acco	PO Name
1 - Remove	<input checked="" type="checkbox"/>	HLP-RH	2005	COROLL	RH AFTMKTT NSF...	\$105.00	\$105.00	Yes	\$105.00	\$100.36	CUSTOMER DECLI...	TYC19A	R08C40F	58982D		RH, S (smoked lens		
2 - Remove	<input checked="" type="checkbox"/>	FEN-RH	2003	COROLL	RH, ground effect...	\$89.25	\$89.25	Yes	\$89.25	\$85.10	CUSTOMER DECLI...	190813	16A-3	58983A		RH, ground effects		

Parts \$194.25
Warranty \$0.00
Cores \$0.00
Freight \$0.00 Tax Freight No
Est. Tax \$11.66
Total \$205.91
Payment

Selected Part JOHN CUSTOMER

Quote	Date	Customer	SLS	Price	Grade
47982	02/01/21	JOHN	KELL	\$105.00	X
47982	02/01/21	JOHN	KELL	\$89.25	A

Quote Note Part Note Private Part Note Images

Fast Notes


Clear

Copy notes to WO

Promote All to WO Print Quote Save Close

Editing Quotes

On the **Quotes** tab, you can take the following actions to edit information on the quote (click the **Edit** button if necessary):

- Add or edit **Customer Information**. If the customer is a walk-in customer who does not need an account, click the **Walk-in** button ().
- Add shipping information in the **Ship To** fields.
- Edit the quote **Status**
- Use the **Add Part** field to add another part to the quote.
- Edit the **Truck, PO, Claim, Department, Discount %, and Tax %** fields, if applicable.
 - **Truck** – Truck that is delivering the part
 - **PO** – Buyer's PO number
 - **Claim** – Insurance claim number
 - **Department** – Department that is buying the part
 - **Discount %** – Percentage off that is being applied to the part(s) on the quote that have **Discount** set to **Yes**
 - **Tax %** – Tax being charged
- Edit the part's **Description, Location**, and whether or not **Tax** should be applied.
- Edit the part's **Sale Price, Warranty Description, Department, and Pallet Description**. (Refer to [Appendix B: Pop-Up Windows](#) for more information about these functions.)
- Right-click on a part to:
 - **Copy** part information
 - **View/Open Work Order** (if the part has already been promoted to a work order)
 - **Print Pick Slip**
 - View **Part History**
 - View interchange **Application Notes**
 - **Change Part** – This opens the **Parts** tab, displaying parts that have the same interchange number as the part you're changing (or the same year and model if the part has no interchange). Click to select a part and then click **Add to Open Quote** to finish changing the part.
- Edit the **PO Account** for brokered Extra Sales and Exchange Sales.
- Add or edit core information by clicking the **Core, Core Amt, or Core Tax** fields. (Refer to [Appendix B: Pop-Up Windows](#) for more information.)
- Click **Remove** to remove a part from the quote. On the **Remove Part** popup:
 - Click **Accept** to remove the part from the quote.
 - Or click **Change Part** to swap the part out for a different part (see **Change Part** bullet above).
- Click to highlight a part and press your **Price** or **Buy F-key** to do a Trading Partners search.

- Select the **Payment** method.
- Attach notes.
 - Enter a **Quote Note**. This will print on the quote. To transfer **Quote Notes** to the work order, leave the **Copy notes to WO** box checked.
 - Enter a **Part Note**. This will print with the highlighted part on the quote.
 - If **Fast Notes** are enabled, use the **Fast Notes** drop-down to select pre-determined notes that appear on the quote.*
 - Attach a **Private Part Note** to a part. If there is a part on the quote that already has a private note, this tab will be red. Private notes are available to your team in your software, but they aren't visible to your customers in online part listings or on printed quotes/work orders/invoices.
- View/email **Images** for the selected part. If there are no images for the part, images from the AUT display instead.
 - Double-click an image to open the **Image Viewer** window. Use the options on this window to zoom in/out, expand the image to fit the window, email, or print the image.
 - Click the camera button to assign the part to Photomate for photos. The part must be in inventory (i.e., not an extra sale).

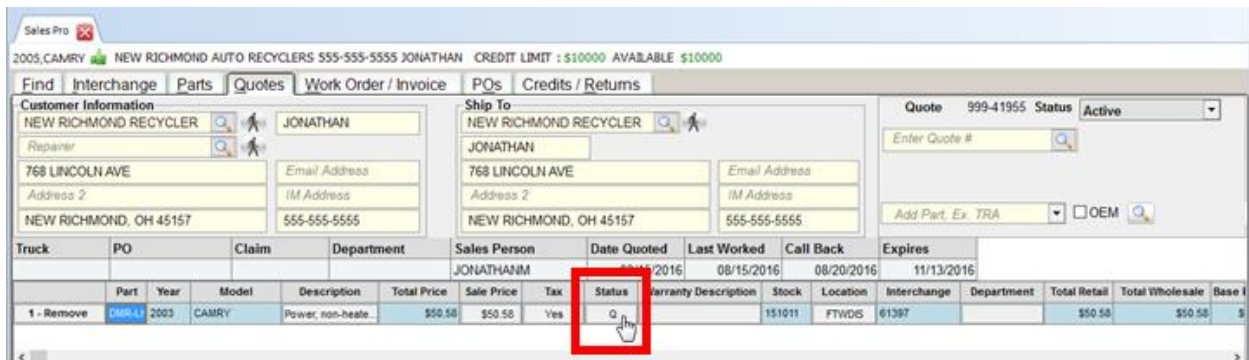
* Set up Fast Notes using the **Maintain Invoice Notes** function in Checkmate Retro (Full: **6,14** or Classic: **S20** or Junior: **6,8**).

- Use the **(I)nvoice notes** option to maintain the Fast Notes available on the **Quote Note** tab.
- Use the **(T)ext inserts** option to maintain the Fast Notes available on the **Part Note** tab.
To have access to the **(T)ext inserts** option, the **Use Invoice Inserts** option must be set to **Y** in the **Change Invoicing** function (Full: **6,10,1** or Classic: **S3,1** or Junior: contact support).

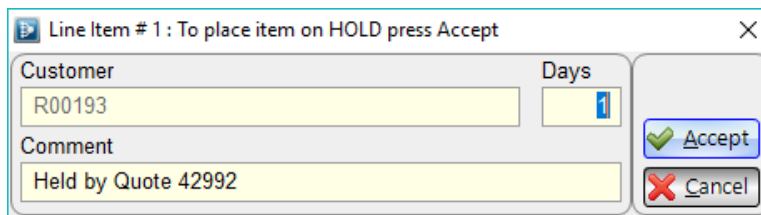
Put Parts on Hold

Sales Pro gives you the ability to put parts on hold if you plan to sell them to a customer at a later date. To use this feature, follow these steps:

1. Create a quote that includes the part(s) you would like to hold.
2. On the **Quotes** tab, click to edit the **Status** for the appropriate part.

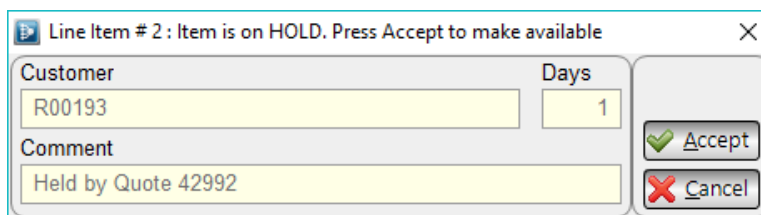


3. The **Line Item** window opens. This window includes three text fields:
 - **Customer** – Displays the customer on the quote
 - **Days** – Number of days the part should be on hold
 - **Comment** – Allows you to add a comment
4. Edit the information in this window, then click **Accept** to put this part on hold.



Note: These parts will remain on hold until the number of days you specify have passed, or until you manually change the availability.


Parts on hold will still appear in search results on the **Parts** tab; they display orange. If you select a part from the search results that is on hold, the **Line Item** window opens. This lets you know that the part is on hold. Click **Cancel** to close this window and return to the search results. You may also remove this part from hold and make the part available for sale by clicking **Accept**.



Parts on hold do not show online in Car-Part.com marketplaces.

Create Work Orders or Invoices (Work Order/Invoice Tab)

This tab displays a work order or invoice and is used to promote work orders to invoices. When an order is in the work order stage, it is able to be edited. When it is in the invoice stage, it cannot be edited.

 **Note:** Parts on work orders and invoices do not show online in Car-Part.com marketplaces.

To create a work order and promote it to an invoice:

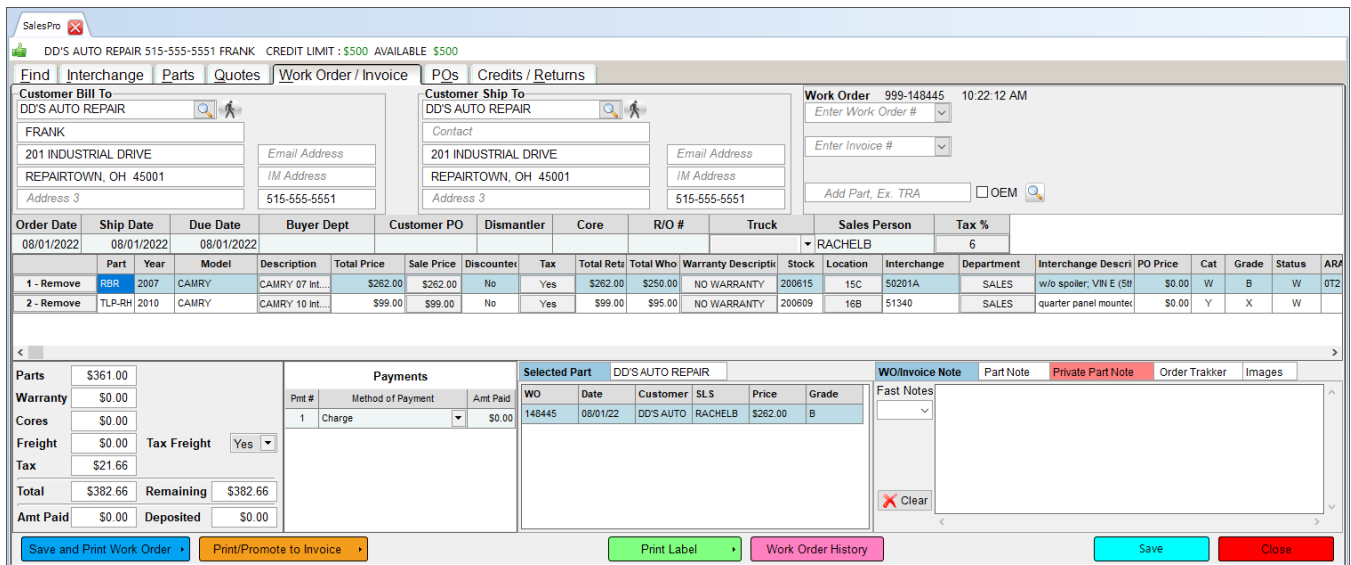
1. Select the parts you want to sell, either from your search results or from a quote:
 - **Parts** tab – Use the checkbox(es) to select the part(s), then click **Start New Work Order**.

Find Interchange Parts Quotes				
All Parts (4) My Parts (4) SubYard Parts (0)				
<input checked="" type="checkbox"/>	Part	Year	Model	
<input checked="" type="checkbox"/>	1 - Extra\$ FEN-L	2010	CAMRY	
<input checked="" type="checkbox"/>	2 FEN-L	2010	CAMRY	
<input checked="" type="checkbox"/>	3 - Extra\$ FEN-R	2010	CAMRY	
<input checked="" type="checkbox"/>	4 FEN-R	2007	CAMRY	
<input type="checkbox"/>	5 FEN-R	2007	CAMRY	
<input type="checkbox"/>	6 FEN-R	2007	CAMRY	

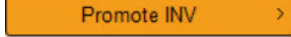
- **Quotes** tab – Use the checkbox(es) to select the part(s), then click **Promote All/Selected to WO**.

<input checked="" type="checkbox"/>	Sell	Part	Year	Model
<input checked="" type="checkbox"/>		1 - Remove		AUDIA4
<input checked="" type="checkbox"/>		2 - Remove		AUDIA4
		EPA - Remove	EPA	

2. The work order displays on the **Work Order/Invoice** tab. Edit the work order information as necessary.



3. Enter payment information.

4. Click the orange **Print Invoice** button  to complete the sale. (Depending on your settings, this button may display different text. See the [Options for Printing and Promoting Work Orders](#) section of this guide for more info).

You can also look up and open existing work orders and invoices from either the **Find** tab or the **Work Order/Invoice** tab:

- **Find** tab:
 1. Look up a work order or invoice in the **Research** section.
 2. Double-click a work order or invoice in the **Recent Activity** section.
- **Work Order/Invoice** tab:
 1. Click directly on the **Work Order / Invoice** tab.
 2. Use the **Enter Work Order #** or **Enter Invoice #** fields to locate the work order/invoice you want to work with.

For either of these fields, you can click the down arrow to perform an advanced search. See the [Advanced Search for an Item](#) section of this document for more about advanced searches.

Customize Display

On the **Work Order/Invoice** tab, you can customize your display by:

- A. Resizing columns with your mouse, or clicking and dragging column headers to rearrange columns.
- B. Right-clicking on any column header to select which columns to show or hide (see [Appendix A: Part Information Columns](#) for more information).
- C. Using the horizontal scroll bar to see all the available information for each part (some users find it convenient to use wide-screen monitors with Checkmate Sales Pro, but it is not necessary).

The screenshot displays the 'Work Order / Invoice' tab in the Checkmate Sales Pro application. At the top, there are tabs for 'Find', 'Interchange', 'Parts', 'Quotes', 'Work Order / Invoice', 'POs', and 'Credits / Returns'. The main area is divided into several sections:

- Customer Bill To:** JOHN CUSTOMER, 1234 FIXERUP AVE, PARTS CITY, KY 41018.
- Customer Ship To:** JOHN CUSTOMER, 1234 FIXERUP AVE, PARTS CITY, KY 41018.
- Work Order:** 999-148906, dated 10/04/2022.
- Order Summary Table:**

Order Date	Ship Date	Due Date	Dept	Customer PO	Dismantler	Core	R/O #	Sales Person	Tax %
10/04/2022	10/04/2022	10/04/2022						RACHELB	6
- Parts Table:**


Part	Year	Model	Description	Total Price	Sale Price	Discount	Tax	Total Ret	Total Who	Warranty Descrip	Stock	Location	Interchange	Interchange Descri	Images	PO Price	Cat	Grade	Statu
1 - Remove	TLP-RH	2007	MAZCX7 07 In...	\$175.00	\$175.00	No	No	\$183.00	\$175.00	CUSTOMER DECLI...	190511	32B-DIS	50351	quarter panel mounte		\$0.00	W	A	W
- Summary and Payments:**
 - Parts:** \$175.00
 - Warranty:** \$0.00
 - Coresh:** \$0.00
 - Freight:** \$0.00
 - Tax:** \$0.00
 - Total:** \$175.00, **Remaining:** \$175.00
 - Amt Paid:** \$0.00, **Deposited:** \$0.00
- Payments Table:**

Pmt #	Method of Payment	Amt Paid
1	C.O.D.	\$0.00
- Selected Part:** JOHN CUSTOMER
- Private Part Note:** Order Trakker, Images
- WO/Invoice Note:** Part Note
- Fast Notes:** (Empty text area)


At the bottom, there are buttons for 'Save and Print Work Order', 'Print/Promote to Invoice', 'Print Label', 'Work Order History', 'Save', and 'Close'.

Editing Work Orders

If the order is in work order status, you can take the following actions (click the **Edit** button if necessary):

- Add or edit **Customer Bill To** information. If the customer is a walk-in customer who does not need an account, click the **Walk-in** button ().
- Add shipping information in the **Customer Ship To** fields.
- View the work order number and status.


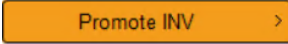
Double-click the work order number to copy it to your clipboard. It is then available to paste the work order number anywhere.

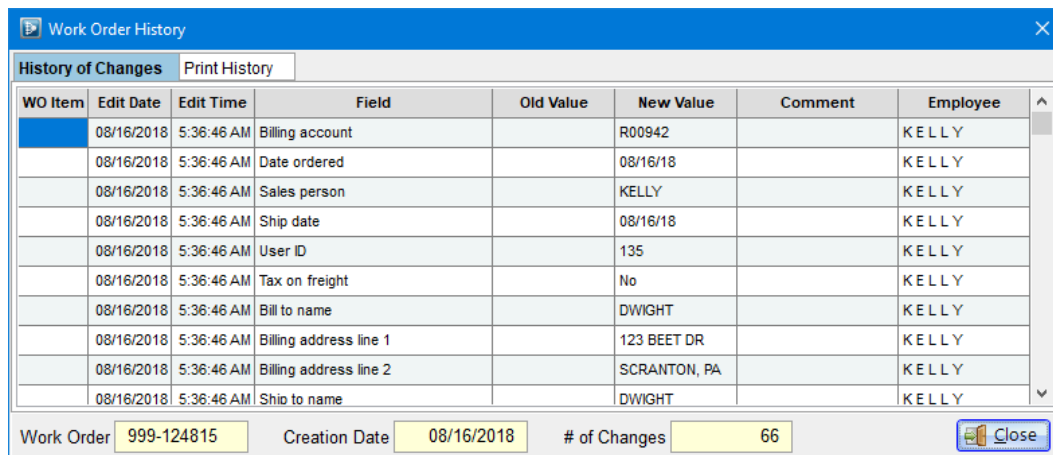
Work Order	999-148906	10/04/2022
Enter Work Order # 		

- Use the **Add Part** field to add another part to the work order.
- Add information to the **Ordering, Customer PO, Dismantler, R/O#, Truck, Discount %, and Tax %** fields, if applicable.
 - **Ordering** – Department that is buying the part
 - **Customer PO** – Buyer's PO number
 - **Dismantler** – Name of the employee who will dismantle the vehicle
 - **Core** – Core status
 - **R/O#** – Insurance claim number
 - **Truck** – Truck delivering the part
 - **Discount %** – Discount amount that is being applied
 - **Tax %** – Tax applied
- Edit the **Ship Date** and **Due Date**
- Edit the **Sales Person**
- Edit the part's **Description, Location**, and whether or not **Tax** should be applied.
- Edit the part's **Sale Price, Warranty Description, Department**, and **Pallet Description**. (Refer to [Appendix B: Pop-Up Windows](#) for more information about these functions.)
- Right-click on a part to:
 - **Copy** part information
 - **Print Pick Slip**
 - **Print Shipping Labels**
 - **Print Return Label**
- **Remove** a part from the work order and then add a replacement part. See the [Changing Parts on Work Orders](#) section of this guide for more information about this feature.
- Select the **Payment** method.
 - You may be prompted to record additional information relevant to this payment method, such as a check number, email address, etc. This information will be recorded in the work order history.


- Include/edit notes: **WO/Invoice Note**, **Part Note**, **Private Part Note**, and **Order Trakker** notes.
 - If **Fast Notes** are enabled, use the **Fast Notes** drop-down to select pre-determined notes that appear on the work order/invoice.*
 - **WO/Invoice Notes**, **Part Notes**, and **Order Trakker** notes will be included on the work order/invoice.
 - If there is a part on the work order/invoice that already has a private note, the **Private Part Notes** tab will be red. Private notes are available to your team in your software, but they aren't visible to your customers in online part listings or on printed quotes/work orders/invoices.
 - **Order Trakker**: Refer to the [Order Trakker Tab](#) section of this guide, below.
- View images for the selected part on the **Images** tab. Double-click an image thumbnail to open the image in the **Image Viewer** window.

When you are finished making changes, click **Save** to make the changes. Then, you can:

- Print by clicking the **Print WO** button . Click the arrow for additional options for printing, emailing, and sending the work order to Order Trakker and/or EZ Suite. These options are listed and explained in the [Print WO Options](#) section of this guide, below.
- Create the invoice by clicking the **Promote INV** button . Click the arrow for additional options for printing and emailing the invoice and work order, well as options for sending the invoice to Order Trakker and/or EZ Suite. These options are listed and explained in the [Promote INV Options](#) section of this guide, below.
- Print shipping or return labels by right-clicking on a part, and selecting **Print Shipping Label**, **Print All Shipping Labels**, or **Print Return Label**. You can also print a shipping label for a single part by highlighting it and clicking the **Print Label** button.
- Click the **Work Order History** button to open the **Work Order History** window, where you can view the edit and print history for the work order.



WO Item	Edit Date	Edit Time	Field	Old Value	New Value	Comment	Employee
	08/16/2018	5:36:46 AM	Billing account		R00942		KELLY
	08/16/2018	5:36:46 AM	Date ordered		08/16/18		KELLY
	08/16/2018	5:36:46 AM	Sales person		KELLY		KELLY
	08/16/2018	5:36:46 AM	Ship date		08/16/18		KELLY
	08/16/2018	5:36:46 AM	User ID		135		KELLY
	08/16/2018	5:36:46 AM	Tax on freight		No		KELLY
	08/16/2018	5:36:46 AM	Bill to name		DWIGHT		KELLY
	08/16/2018	5:36:46 AM	Billing address line 1		123 BEET DR		KELLY
	08/16/2018	5:36:46 AM	Billing address line 2		SCRANTON, PA		KELLY
	08/16/2018	5:36:46 AM	Ship to name		DWIGHT		KELLY

Work Order: 999-124815 Creation Date: 08/16/2018 # of Changes: 66 

* Set up Fast Notes using the **Maintain Invoice Notes** function in Checkmate Retro (Full: **6,14** or Classic: **S20** or Junior: **6,8**).

- Use the **(I)nvoice notes** option to maintain the Fast Notes available on the **WO/Invoice Note** tab.
- Use the **(T)ext inserts** option to maintain the Fast Notes available on the **Part Note** tab.
To have access to the **(T)ext inserts** option, the **Use Invoice Inserts** option must be set to **Y** in the **Change Invoicing** function (Full: **6,10,1** or Classic: **S3,1** or Junior: contact support).

Options for Printing and Promoting Work Orders

When you click the arrow next to the blue **Print WO** or orange **Promote INV** buttons, a list of options appears. These options enable you to choose whether or not to:

- send the work order/invoice to Order Trakker
- print the work order/invoice
- email the work order/invoice
- send the work order/invoice to EZ Suite

Print WO Options

For **Print WO** , these are your options, and their functions:

Menu Option	Function
Send OT	Sends WO to your Order Trakker Queue
Print WO – OT	Prints WO and sends WO to your Order Trakker Queue
Email WO – OT	Emails WO and sends WO to your Order Trakker Queue
Print/Email WO – OT	Prints and emails WO, and sends WO to your Order Trakker Queue
Print Std WO – OT*****	Prints standard WO and sends WO to your Order Trakker Queue
Print WO	Prints WO (does <i>not</i> send WO to your Order Trakker Queue)
Email WO	Emails WO (does <i>not</i> send WO to your Order Trakker Queue)
View WO	Opens a preview of WO in a new window
Print/Email WO	Prints and emails WO (does <i>not</i> send WO to your Order Trakker Queue)
Print Std WO*	Prints standard WO (does <i>not</i> send WO to your Order Trakker Queue)
Send EZ†	Sends WO to EZ Suite (does <i>not</i> send WO to your Order Trakker Queue)
Send OT/EZ†††††††	Sends WO to both Order Trakker and EZ Suite
Print WO – OT/EZ†††††††	Prints WO, and sends WO to both Order Trakker and EZ Suite
Email WO – OT/EZ†††††††	Emails WO, and sends WO to both Order Trakker and EZ Suite
Print/Email WO – OT/EZ†††††††	Prints and emails WO, and sends WO to both Order Trakker and EZ Suite
Print Std WO – OT/EZError! Bookmark not defined.†††††††	Prints and emails standard WO, and sends WO to both Order Trakker and EZ Suite

* These options only display if you have production work orders turned on. For more information, see the [Production Work Orders](#) section of this guide.

† These options will not display if you do not use the Order Trakker/ EZ Suite Integration.

Promote INV Options

For **Promote INV** , these are your options and their functions:

Menu Option	Function
Send OT	Sends INV to your Order Trakker Queue
Print INV – OT	Prints INV, and sends INV to your Order Trakker Queue
Email INV – OT	Emails INV, and sends INV to your Order Trakker Queue
Print/Email INV – OT	Prints and emails INV, and sends INV to your Order Trakker Queue
Print WO/INV – OT	Prints both WO and invoice, and sends INV to your Order Trakker Queue
Print INV	Prints INV (does <i>not</i> send INV to your Order Trakker Queue)
Email INV	Emails INV (does <i>not</i> send INV to your Order Trakker Queue)
Print/Email INV	Prints and emails INV (does <i>not</i> send INV to your Order Trakker Queue)
Print WO/INV	Prints both WO and INV (does <i>not</i> send INV to your Order Trakker Queue)
Send EZ*	Sends INV to EZ Suite (does <i>not</i> send INV to your Order Trakker Queue)
Send INV – OT/EZ††††††††	Sends INV to both Order Trakker and EZ Suite
Print INV – OT/EZ††††††††	Prints INV, and sends INV to both Order Trakker and EZ Suite
Email INV – OT/EZ††††††††	Emails INV, and sends INV to both Order Trakker and EZ Suite
Print/Email INV – OT/EZ††††††††	Prints and emails INV, and sends INV to both Order Trakker and EZ Suite
Print WO/INV – OT/EZ††††††††	Prints both WO and INV, and sends INV to both Order Trakker and EZ Suite

Changing Your Default for the Print WO and Promote INV Buttons

By default:

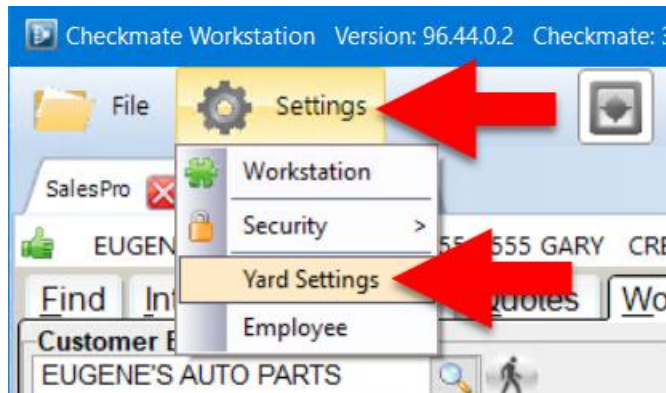
- Your **Print WO** button is set to **Print WO – OT**
- Your **Promote INV** button is set to **Promote INV - OT**



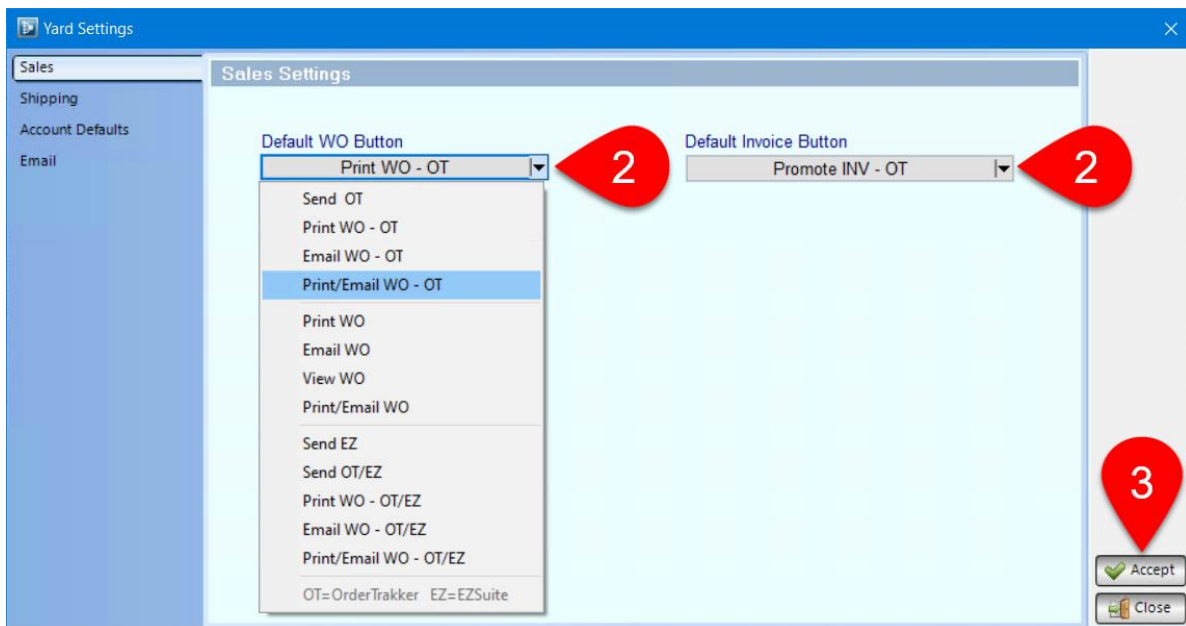
But, you can change these defaults at any time. To do so:

1. Go to **Settings > Yard Settings**.

* These options will not display if you do not use the Order Trakker/ EZ Suite Integration.



- The **Yard Settings** window opens, displaying the **Sales** tab. On this tab, use the drop-downs to select your preferred defaults for the buttons.



- Click **Accept** to save your changes and close this window. If you have any Sales Pro tabs open, you will need to close and re-open them to display the new defaults.

Order Trakker Tab

The **Order Trakker** tab shows information for the selected part regarding the production status of the part in Order Trakker.


- **Assigned to** – Displays what's selected for this part in the **Assigned** field in Order Trakker.
- **Status** – Displays the queue tab the part is currently on in Order Trakker.
- **Delivery Date** – Displays the **Delivery Date** that was set for this part in Order Trakker (if no date has been set, this field will be blank).
- **Manual Entry Note** – This note is linked to the **Manual Entry** field in Order Trakker. If you edit the note in Sales Pro, the note automatically updates in Order Trakker.

WO/Invoice Note	Part Note	Private Part Note	Order Trakker	Images
Assigned to	<input type="text"/>	Status	<input type="text"/>	
Delivery Date	<input type="text"/>			
Manual Entry Note				
<input type="text"/>				

Production Work Orders

Production work orders are work orders that include a list of alternative parts. This is useful in cases where the originally requested part is damaged or otherwise undesirable. Alternative parts will only display on the work order. They will not appear on the invoice.

If you use production work orders, you also have the option to print a standard work order (i.e., a work order that does not list alternative parts). To do this, click the arrow on the blue **Print WO** button

. In the list that appears, select one of the options for **Print Std WO**. (For more info on these options, see the [Print WO Options](#) section of this guide.)

Order Date	Ship Date	
01/08/2024	01/08/2024	
	Part	Year
1 - Remove	FEN-LH	2007
2 - Remove	ALT	2000
3 - Remove	CORE-DUE	2000

Parts	\$155.00
Warranty	\$0.00
Cores	\$5.00
Freight	\$0.00
Tax	\$9.30
Total	\$169.30
Amt Paid	\$169.30

Remo	
Depo	

OT=OrderTrakker EZ=EZSuite

Print WO >

Promote INV >

Current User PETERM (PM) Yard 999 Car-Part Interchange Plus i

To have these options, your settings must be configured to use the production work order format*.

Changing Parts on Work Orders

You can quickly change an Extra Sale part on a work order. Use this feature if you wish to remove the part on the work order and replace with another part.

Notes:

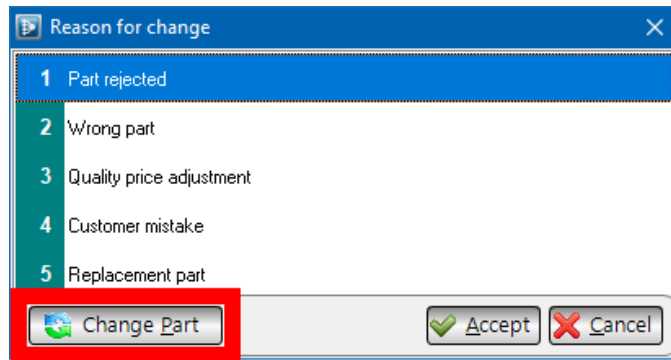
- This option is not available on posted invoices
- This option can be used to replace **Extra Sale** parts, but it is *not* available for **Exchange Sale** parts.

To change a part on a work order, follow these steps:

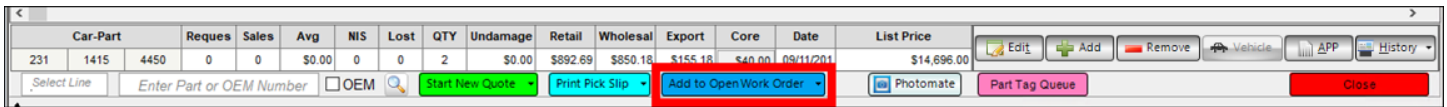
1. Click to **Remove** a part from the work order.

* You can configure this in Checkmate Retro's **Change Invoicing** function: (Checkmate Full: **6,10,1** or Checkmate Classic: **S3,1** or Checkmate Junior: contact support)

2. The **Reason for change** window opens. Click to highlight a reason, then click **Change Part**.



3. The **Parts** tab opens, displaying parts that have the same interchange number as the part you are replacing. Click to select a part, then click **Add to Open Work Order**.



4. The **Work Order/Invoice** tab opens. You can now proceed with the sale.

Create Purchase Orders (POs Tab)

Purchase orders can be created in one of two ways:

- Create a purchase order manually by clicking on this tab, and then clicking **New PO**.
- When you create a sale, quote, or work order for a *brokered* Extra Sale or an Exchange Sale, you can check the box for **Brokered PO**. When you make purchase orders this way, the number displayed in parenthesis on the **POs** tab will increase by one, prompting you to visit this tab and continue processing the purchase order (start by clicking the **Edit** button on the purchase order).

Extra Sale - FDR

Stock	Quantity	Sale Price	Year	<input checked="" type="checkbox"/> Brokered (PO)
12345	1	100.00	20	
Location	Yard	Vendor	Cost	Department
1234	999	BOB'S AFTERMARKET	80.00	Brokered Transaction

Buttons: Create Sale, Create Sale Quote, Create Sale WO, Apply and Create Another Sale, Cancel

AUT Lookup

You can locate existing purchase orders to view and edit from either the **Find** tab or **POs** tab:

- **Find** tab:
 - Look up a purchase order in the **Find** tab's **Research** section.
 - Double-click a purchase order in the **Recent Activity** section.
- **POs** tab:
 - Use the **Enter Purchase Order #** field to enter a specific purchase order to work with.
 - Click the down arrow next to **Enter Purchase Order #**, to perform an advanced search. See the [Advanced Search for an Item](#) section of this document for more information about advanced searches.

Sales Pro

2005,CAMRY WALK IN TAXABLE CREDIT LIMIT : \$0 AVAILABLE \$4888.05

Find Interchange Parts Quotes Work Order / Invoice **POs (1)** Credits / Returns

Enter Purchase Order # New PO Close Page 1 of 1 Found 1 POs

PO: 999-8186 Emp: JONATHANM Created: 08/15/2016

Lookup Vendor KY1920

Foreign Auto Salvage Rebuilders
1980 Highland Pike
Ft Wright, Ky 41017
Address 3
Address 4
Contact
859-341-1920 EMail

PO Item Note
Sale price: 55
Work Order 255015
Condition:

PO Status
Open

Total \$50.49

Part	Model	Year	Description	Cost	Sale Price	Status	Stock	Location	Department	WO	IM
DMR	CAMRY	2005	Extra Sale -	\$50.4	\$55.00	Active	130614	FC-15C	Brokered	255015-1	---

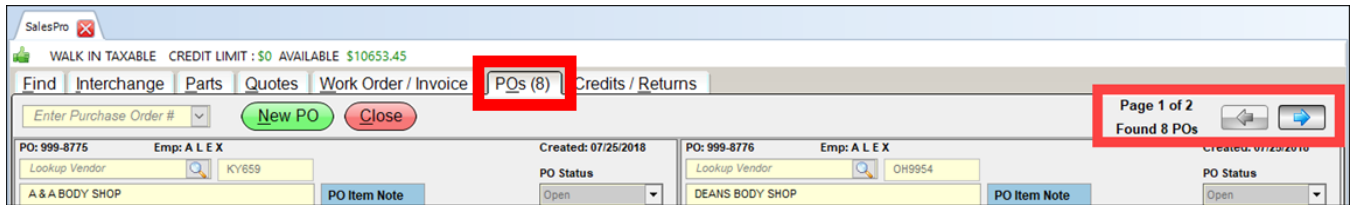
Buttons: +, Print, Email, Open, History, Link to Sale, Save

From here, you can take the following actions:

- Enter/change vendor information.
- Use the **PO Item Note** text box to add a note to the purchase order.
- Click the **PO Status** drop-down to change the status to **Open**, **Submitted**, **Paid**, or **Void**. When you change this status to **Paid**, new fields appear that allow you to edit the amount, the payment method, the date of payment, and add a check or transaction number.
- Edit the **Description**, **Cost**, **Stock**, **Location**, **WO**, and **INV**, and **VIN** fields
- Edit the **Status (Active, Received, Returned, or Voided)**
- Edit the **Department**.
- Click the green plus sign button to add a new part line.
- Click the printer icon button to print the purchase order.
- Click the eye icon button to view the purchase order.
- **Email** the purchase order.
- **Open** the work order or invoice.
- Click the **History** button to view the **Purchase Order History**.
- Click the **WO** field to enable the **Link to Sale** button, allowing you to link this purchase to a work order. This button can be used if the purchase order is not connected to a work order already (which is the case if you created a **New PO**). This button allows you to search for an appropriate work order to link this purchase order to.
 - For more information about researching items, see the [Research](#) section of this guide.
- **Save** when you are finished editing.

Working with Multiple Purchase Orders

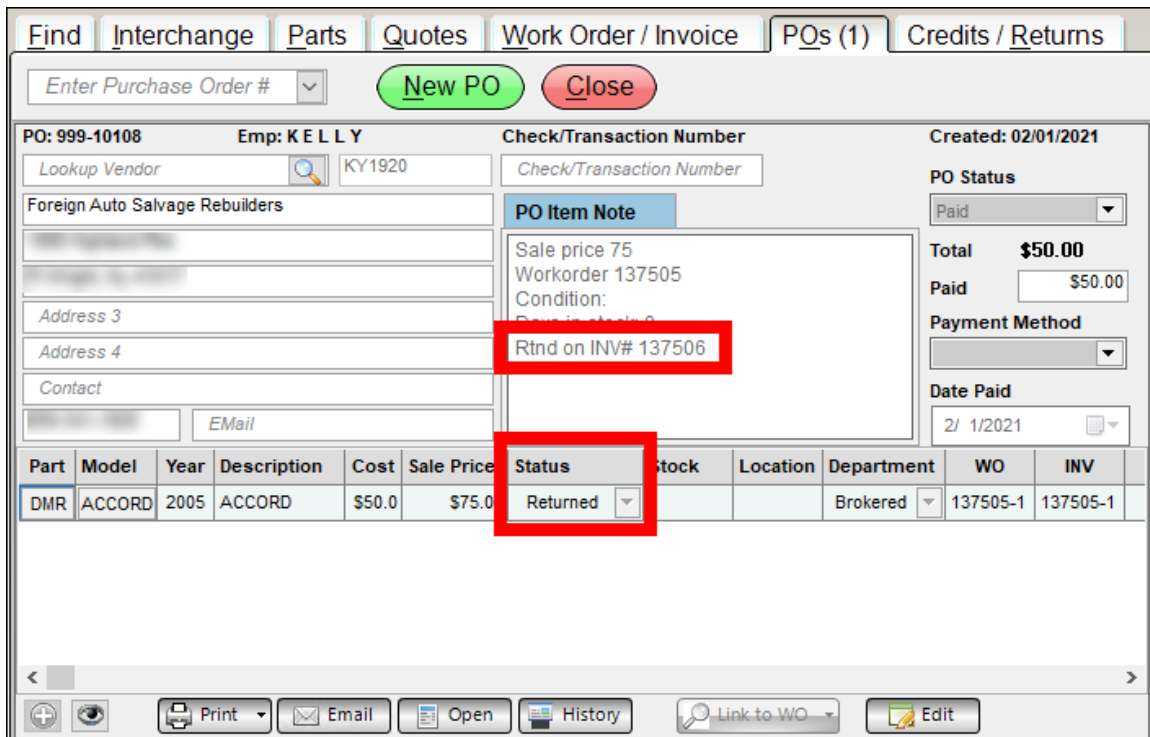
On the **POs** tab, the number of purchase orders that are currently displayed, will show on the tab itself and in the upper right-hand corner. If more than four purchase orders are displayed, blue arrow buttons will be available to page through the purchase orders.



Returned Purchase Order Parts

If a part on a purchase order is returned to your business, that part's **Status** on the PO is automatically set to **Returned**.

In addition, the number of the return invoice is recorded in the **PO Item Note** field.



Research

The **Research** section of the **Find** tab helps you find existing quotes, work orders, invoices, and more.

Each field is labeled for the item it will help you research. There are two ways to use each field:

1. Enter the information, such as the quote number, to search for that item.
2. Perform an advanced search for the item by other details, such as date and salesperson, by clicking the drop-down arrow.

Note: To use the **Search Parts** and **Search Customers** fields, you must click the drop-down arrow first, then enter more details.

Enter Information

The easiest way to find an item is to enter the specific information (such as the quote number) in the field. For example, to find a quote, follow these steps:

1. Enter the quote number in the text field.

The screenshot shows a 'Research' dropdown menu with the following options:

- 54967
- Enter Work Order #
- Enter Invoice #
- Enter Purchase Order #
- Search Parts Stock #
- Search Customers
- Search Orders
- Enter Pick Slip #

2. Press **Enter** or click the drop-down arrow. The results of your search are displayed.

The screenshot displays the Sales Pro interface for a Toyota Camry. The 'Quote' field is set to 999-54967 and is active. The main table shows the following data:

Truck	PO	Claim	Department	Sales Person	Date Quoted	Last Worked	Call Back	Expires	Tax %
				PETERM	06/06/2024	06/06/2024	06/11/2024	09/04/2024	6

Part	Year	Model	Description	Total Price	Sale Price	Tax	Total Retz	Total Who	Warranty Descrip	Stock	Location	Interchange	Department	Core	Core Amt	Core T
1 - Remove	2007	CAMRY	*(electric windows), ...	\$125.00	\$125.00	Yes	\$131.00	\$125.00	CUSTOMER DECLI..	180721	20A62A	50241A			\$0.00	No

Summary:

- Parts: \$125.00
- Warranty: \$0.00
- Coresh: \$0.00
- Freight: \$0.00
- Est. Tax: \$7.50
- Total: \$132.50

Payment: Cash

Buttons: Promote All to WO, Print Quote, Edit, Close

Advanced Search for an Item

If you do not know specific information (such as the quote number), you can search by other details. For example, to search for a quote, follow these steps:

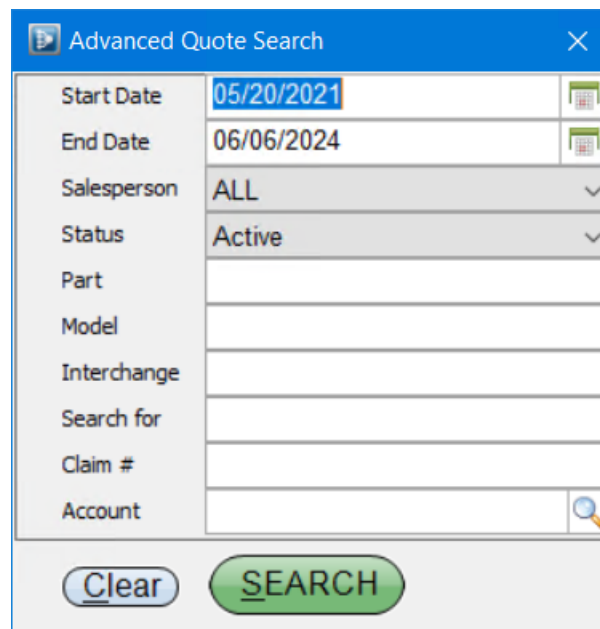
1. With the **Enter Quote #** field blank, click on the drop-down arrow.



The screenshot shows a window titled "Research" with a list of search criteria. A red arrow points to the drop-down arrow of the "Enter Quote #" field.

Research	
Enter Quote #	▼
Enter Work Order #	▼
Enter Invoice #	▼
Enter Purchase Order #	▼
Search Parts Stock #	▼
Search Customers	▼
Search Orders	▼
Enter Pick Slip #	

2. The **Advanced Search** window opens. Enter information into the search fields.
 - Use the calendar icon buttons (📅) to select a date, or enter a date in the MM/DD/YYYY format.



The screenshot shows the "Advanced Quote Search" window with the following fields and values:

Advanced Quote Search	
Start Date	05/20/2021 📅
End Date	06/06/2024 📅
Salesperson	ALL ▼
Status	Active ▼
Part	
Model	
Interchange	
Search for	
Claim #	
Account	🔍

Buttons: Clear, SEARCH

- Most of the advanced searches have a **Search for** field, which you can use in several ways. The table below lists each advanced search that has a **Search for** field, and what you can use it to search for.

Advanced Search	Search for field	
Quote	Account Name Customer Address Contact Name Company Name Contact Phone Contact IM Name Contact Email Address	Ship to Contact Ship to Company Name Ship to Address Ship to Phone Ship to Email Address Ship to IM Name
Work Order Invoice	Account Name Billing Address Billing Contact Contact Email Contact IM Name	Ship to Contact Ship to Company Name Ship to Address Ship to Phone Ship to Email Address Ship to IM Name
Search Orders	All of the above	
Parts	Stock # Interchange (or type *U* to search for Resolution Parts)	Interchange Description Description Condition Location
Customers	Account Name Address Phone	Terms Comment Shipping Address

3. Click **Search**. The **Research Results** window opens.

#	Date	Quote	Salesperso	Account	Name	Repair	Part	Model	Year	Yard
1	09/05/19	48091	DAC		WALKIN		ENGINE	VOLKSWAGEN	2001	999
2	09/05/19	48090	DANR				GLOVE BOX	FORD	1997	999
3	09/05/19	48089	DANR		Walk-In		ENGINE	FORD	1997	999
4	09/05/19	48088	DANR				ENGINE	FORD	1997	999
5	09/05/19	48087	SL		WALK-IN		OUTSIDE	HYUNDAI	2000	999
6	09/05/19	48087	SL		WALK-IN		ENGINE	TOYOTA CAMRY	2004	999
7	09/05/19	48086	US				TRANSMISSIO	TOYOTA CAMRY	2011	999
8	09/05/19	48086	US				ENGINE	TOYOTA CAMRY	2004	999
9	09/05/19	48085	AN		WALK-IN		IGNITION	MAZDA 626	1982	999
10	09/05/19	48085	AN		WALK-IN		ENGINE	TOYOTA CAMRY	2004	999
11	09/05/19	48084	JODY		WALK-IN		TRANSMISSIO	TOYOTA CAMRY	2011	999
12	09/05/19	48084	JODY		WALK-IN		ENGINE	TOYOTA CAMRY	2004	999

4. From here, you can:

- Open a specific quote by clicking on the quote in the **Research Results**, then clicking **Select**.
- View a preview of how the printed quote will appear by clicking on the quote, then clicking **View**.
- Print a specific quote by clicking on the quote, then clicking **Print**.

5. If you clicked **Select**, the quote will open on your screen.

SalesPro

COLLISION PRO 555-5555 DANNY BILL OR BRIAN CREDIT LIMIT : \$4000 AVAILABLE \$3726.67

Find Interchange Parts Quotes Work Order / Invoice POs Credits / Returns

Customer Information: COLLISION PRO, BILL, 777 FIXERUP RD, LIKE-NEWTOWN, KY 41017, Address 3, 555-5555

Ship To: COLLISION PRO, BILL, 777 FIXERUP RD, LIKE-NEWTOWN, KY 41017, Address 3, 555-5555

Quote 999-47980 Status Active

Enter Quote #

Add Part, Ex. TRA OEM

Truck	PO	Claim	Department	Sales Person	Date Quoted	Last Worked	Call Back	Expires	Tax %
				K E L L Y	01/28/2021	01/28/2021	02/02/2021	04/28/2021	6

Part	Year	Model	Description	Total Price	Sale Price	Tax	Total Reti	Total Who	Warranty Descrip	Stock	Location	Interchange	Department	Interchange Desc	PO Acco P
1 - Remove	2009	CIVIC	Cpe, 1.8L (SOHC)...	\$78.84	\$78.84	No	\$78.84	\$75.09	CUSTOMER DECLI...	190811	FTWCAR	50115		Cpe, 1.8L (SOHC), I	
2 - Remove	2009	CIVIC	1.8L (SOHC), LH,...	\$52.59	\$52.59	No	\$52.59	\$50.00	CUSTOMER DECLI...	190811	FTWCAR	50123		1.8L (SOHC), LH	

Parts \$131.43
Warranty \$0.00
Cores \$0.00
Freight \$0.00
Est. Tax \$0.00
Total \$131.43
Payment Charge

Selected Part COLLISION PRO

Quote	Date	Customer	SLS	Price	Grade
47980	01/28/21	COLLISION	KELL	\$78.84	A
47980	01/28/21	COLLISION	KELL	\$52.59	A

Quote Note Part Note Private Part Note Images

Fast Notes

Clear

Copy notes to WO

Promote All to WO Print Quote Edit Close

If you clicked **View**, a preview of the quote appears.

Quote 47980

Foreign Auto Salvage
Specializing in parts for 3 - 15 year old foreign vehicles
1980 Highland Pike
Fort Wright, Kentucky 41017
859-341-1920
10 minutes from downtown Cincinnati, Ohio
Open 8:30-5:30 Monday-Friday

Bill To: KY238
BILL
COLLISION PRO
777 FIXERUP RD
LIKE-NEWTOWN, KY 41017




Ship To: KY238
BILL
COLLISION PRO
777 FIXERUP RD
LIKE-NEWTOWN, KY 41017

Phone Number : 555-5555


Date Ordered 1/28/2021	Ordering Dept	Customer PO	Expires 04/28/2021	Claim Number:	Salesperson KELLY
---------------------------	---------------	-------------	-----------------------	---------------	----------------------

Item Detail	Req IC	Quote IC	Location	Kind	Stock No.	Amount
KNEE ASSEMBLY-LH 1 2009 HONDA CIVIC (SEE ALSO DELSOL & CRX)	50115	50115	FTWCAR	U	190811	\$78.84
Tag Number 0000479141	CUSTOMER DECLINED EXT WARRANTY					\$0.00
	Cpe, 1.8L (SOHC), LH,FTWCAR Cpe, 1.8L (SOHC), LH					
	CAT : U					
	CORE-DUE					\$0.00
LOWER CONTROL ARM FRONT-LH 2 2009 HONDA CIVIC (SEE ALSO DELSOL & CRX)	50123	50123	FTWCAR	U	190811	\$52.59
Tag Number 0000479142	CUSTOMER DECLINED EXT WARRANTY					\$0.00
	1.8L (SOHC), LH,FTWCAR 1.8L (SOHC), LH					
	CAT : U					
	CORE-DUE					\$0.00

From here, you can:

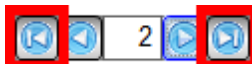
- **Print** the quote by clicking .
- **Save** the quote by clicking .
- **Find** specific keywords in the quote by clicking .
- **Zoom In/Zoom Out** by clicking the magnifying glass icon buttons or using the drop-down.



- Edit the **Page Settings**, such as page orientation and margins, by clicking .
- Use the single arrow buttons to view the **Prior Page** or **Next Page**.

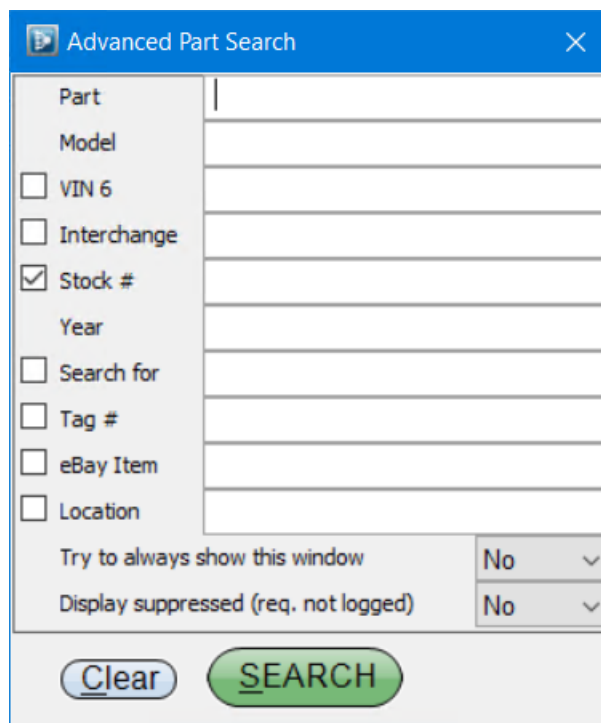


- Use the **First Page** or **Last Page** buttons to view those pages.



Advanced Part Search

You can perform an advanced part search by clicking the drop-down arrow next to the **Search Parts** field. From here, you can search for parts by information such as stock number, tag number, location, etc.



- **Location** – Type a location to search for parts in a single location, or:
 - Type the beginning of a location followed by an asterisk (*) to perform a “wildcard” search. This searches for parts in all locations that start with what you typed regardless of how long the location name is.

Example: The locations in the second aisle of your warehouse all begin with **W02**. Type **W02*** to search for all parts in the second aisle of your warehouse.

- Type part of a location, using question marks (?) to represent characters in the location name. This searches for parts in locations that match the non-question mark characters and are the same length as what you typed.

Example: Type **9B???A** to search for parts in all locations that have a 6-character name that begin with '9B' and end in 'A.'

Display Suppressed (req. not logged) – To include suppressed parts in search results, set this field to **Yes**. Suppressed parts are those that are set to not display in regular search results*. This could be for a variety of reasons (i.e., the part is in review or the vehicle has not been cleared). If you set this field to **Yes**, no sales request will be logged for this search.

* You can define suppressed parts in Checkmate Retro using the **Find and Sell display suppressions** function: (Checkmate Full: **6,10,14** or Checkmate Classic: **S3,15** or Checkmate Junior: contact support)

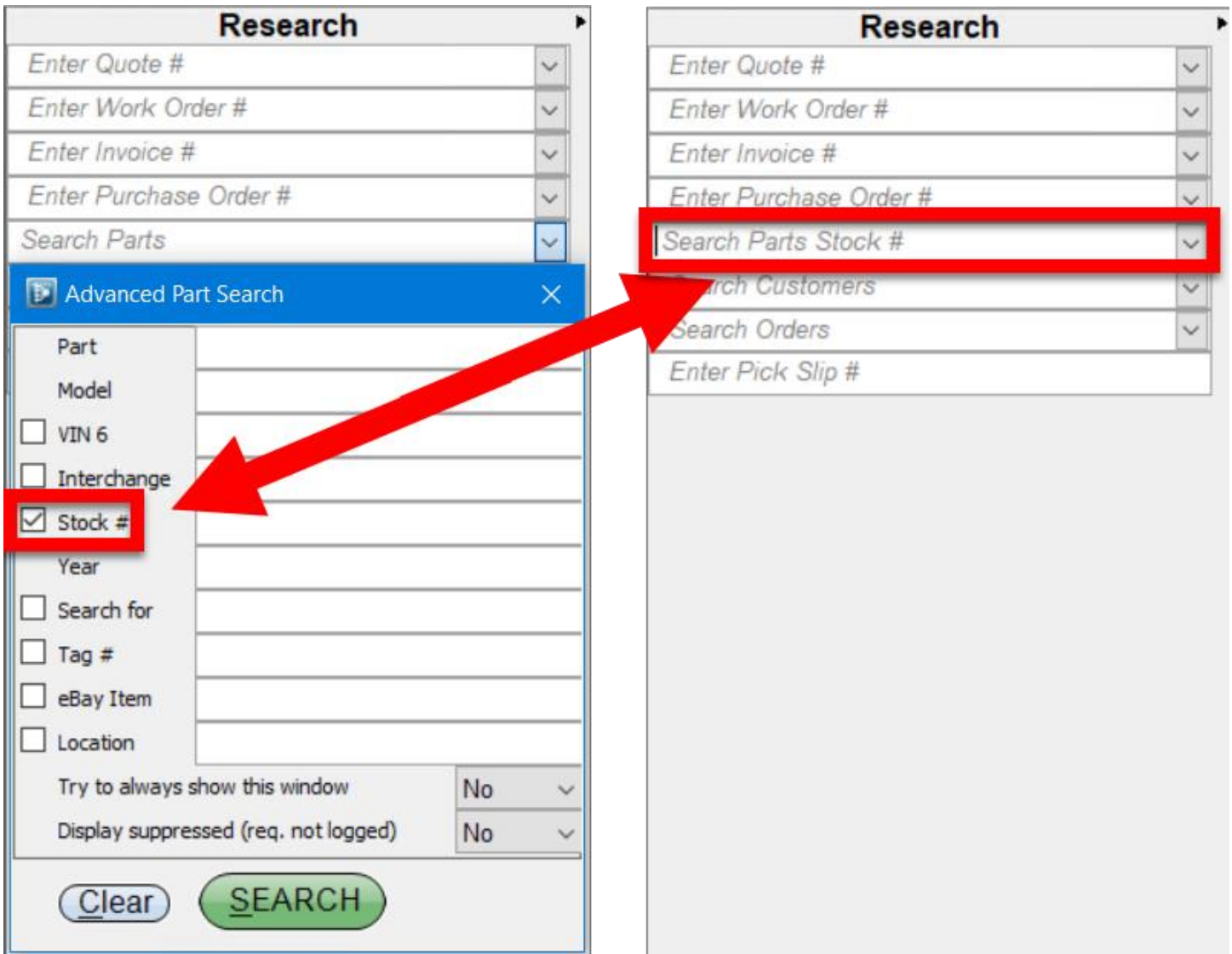
Save Search Option for Advanced Part Search

If you frequently perform advanced part searches using the same criteria, you can save one of the *advanced* part search options to use the next time you search (so you don't have to open the **Advanced Part Search** panel next time to use this search option).

To use this feature, use the checkboxes (shown below), to select the search option you want to save.

The screenshot displays the Car-Part.com search interface. At the top, there are navigation tabs: Find, Interchange, Parts, Quotes, Work Order / Invoice, POs, and Credits / Returns. The main interface is divided into two primary sections: 'Part and Vehicle Search' on the left and 'Research' on the right. The 'Part and Vehicle Search' section includes input fields for 'Enter customer information to search', 'Quick Search e.g., 98, MUSTANG, ENG, TRA', 'Enter VIN or Year', 'Enter Model', and 'Enter Part' with an 'OEM' checkbox. The 'Research' section includes dropdown menus for 'Enter Quote #', 'Enter Work Order #', 'Enter Invoice #', 'Enter Purchase Order #', and 'Search Parts'. An 'Advanced Part Search' panel is open, showing a list of search criteria with checkboxes: 'VIN 6', 'Interchange', 'Stock #', 'Year', 'Search for', 'Tag #', 'eBay Item', and 'Location'. A red box highlights these checkboxes. Below the list are two dropdown menus: 'Try to always show this window' and 'Display suppressed (req. not logged)', both set to 'No'. At the bottom of the 'Advanced Part Search' panel are 'Clear' and 'SEARCH' buttons. At the bottom of the main interface are 'FIND', 'RESET', and 'LAST SEARCH' buttons.

Selecting an option saves that option for future searches. In the example below, the image on the left shows that the **Stock #** is the saved search option. In the image on the right, the “**Search Parts Stock #**” text displayed in the field indicates that the stock number option is selected. With this option selected, you can type a stock number right in the **Search Parts** field, without having to open the **Advanced Part Search** panel to perform a part search using a stock number.



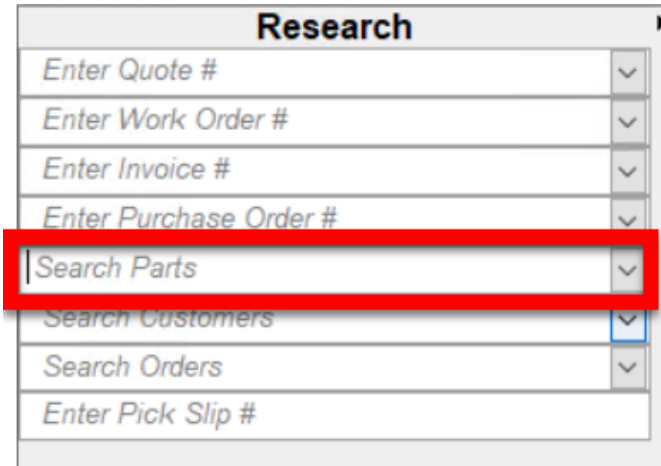
To search for parts using criteria that's different than the saved option, just click the drop-down arrow to open the **Advanced Part Search** panel and perform the search as usual using the appropriate field. There is no need to uncheck the box for your saved search option. You can change the saved search option at any time by checking a different box.

Look Up the Last Six Digits of a VIN

In the **Research** section of the **Find** tab, you can search for a part by using only the last 6 digits of a VIN. With this feature, you can locate all parts in your inventory that are from a VIN ending in those last 6 digits.

To find parts using this feature, follow these steps:

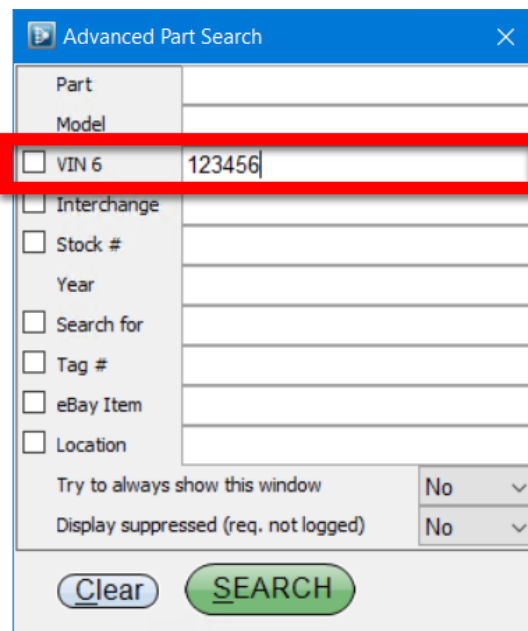
1. In the **Find** tab's **Research** section, click the **Search Parts** drop-down menu.



The image shows a 'Research' panel with several search options. The 'Search Parts' option is highlighted with a red rectangular box. The other options are: 'Enter Quote #', 'Enter Work Order #', 'Enter Invoice #', 'Enter Purchase Order #', 'Search Customers', 'Search Orders', and 'Enter Pick Slip #'. Each option has a small downward arrow icon to its right.

2. The **Advanced Part Search** window opens. Enter the last 6 digits of the VIN in the **VIN 6** field, then click **SEARCH**.

Note: For a more advanced search, you can also enter a part in the **Part** text field. This will search for parts that match *both* the part and the VIN information.



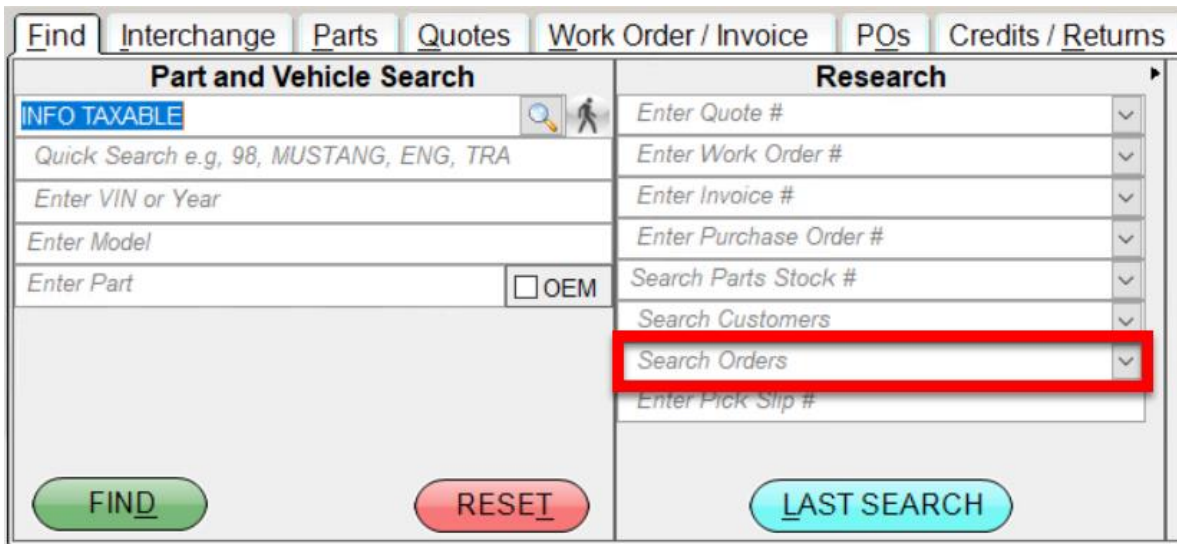
The image shows the 'Advanced Part Search' window. It has a blue title bar with a close button. The window contains several input fields and checkboxes. The 'VIN 6' field is highlighted with a red rectangular box and contains the text '123456'. Other fields include 'Part', 'Model', 'Interchange', 'Stock #', 'Year', 'Search for', 'Tag #', 'eBay Item', and 'Location'. At the bottom, there are two dropdown menus: 'Try to always show this window' and 'Display suppressed (req. not logged)', both set to 'No'. There are also 'Clear' and 'SEARCH' buttons at the bottom.

The **Parts** tab opens with the results of your search.

Search Orders

The **Research** section of Sales Pro also features the **Search Orders** field. With the **Search Orders** field, you can search for customer orders of *all* types (quotes, work orders, invoices, and purchase orders).

For example, if you're looking for a customer's recent order, and you can't remember whether it's saved as a quote or work order, the **Search Orders** field can help you find the order *without* having to first figure out its status.

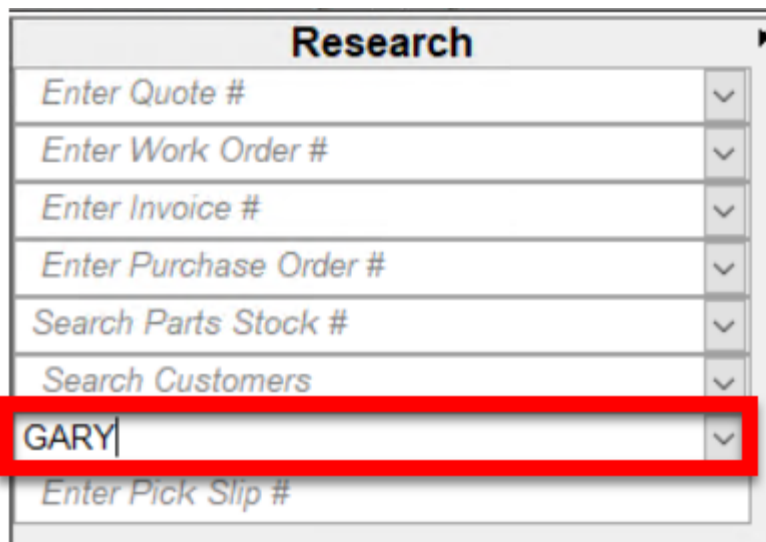


The screenshot shows the 'Find' tab selected in the top navigation bar. Below it, there are several tabs: 'Interchange', 'Parts', 'Quotes', 'Work Order / Invoice', 'POs', and 'Credits / Returns'. The main area is divided into two sections: 'Part and Vehicle Search' on the left and 'Research' on the right. The 'Research' section contains a list of search options: 'Enter Quote #', 'Enter Work Order #', 'Enter Invoice #', 'Enter Purchase Order #', 'Search Parts Stock #', 'Search Customers', 'Search Orders', and 'Enter Pick Slip #'. The 'Search Orders' option is highlighted with a red rectangular box. At the bottom of the interface, there are three buttons: 'FIND' (green), 'RESET' (red), and 'LAST SEARCH' (cyan).

To run a search with the **Search Orders** field, follow these steps:

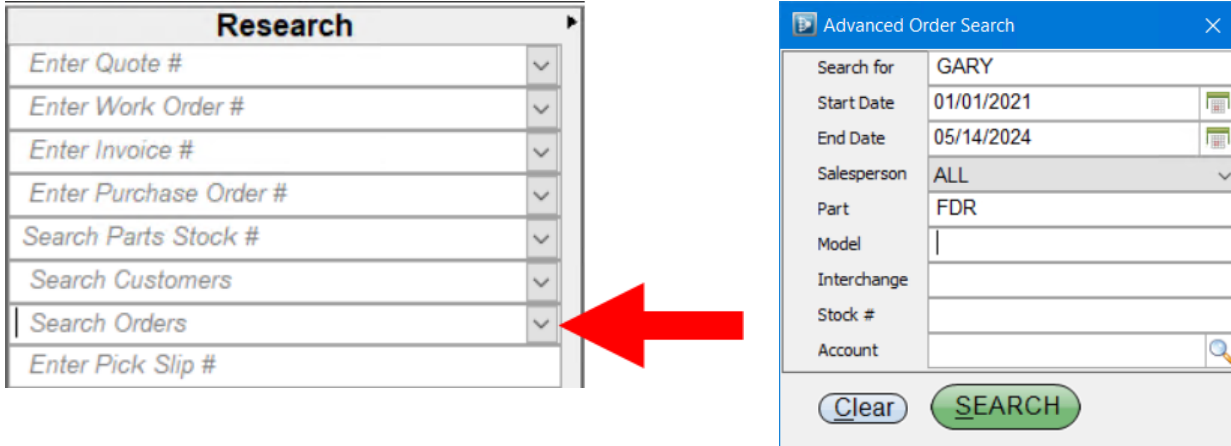
1. On Sales Pro's the **Find** tab, in the **Research** section of the screen, find the **Search Orders** field and enter customer info that you want to search. This could be the customer name, business/account name, repairer name, billing or shipping address, email address, or phone number.

For example, if you searched for "123," your results would include any orders with "123" in the phone number, address, etc.



This is a close-up view of the 'Research' section from the previous screenshot. It shows a list of search options with dropdown arrows on the right. The 'Search Orders' option is highlighted with a red rectangular box, and the text 'GARY' is entered into the corresponding search field.

- (Optional) To add more search parameters, click the **Search Orders** drop-down arrow. More search fields appear. Use any of these search fields to further narrow your search.



- When you've entered your search terms, click **SEARCH** or press **Enter**.
- Your **Research Results** display in a new window. (You can use the column header to filter and sort your results, if needed.)

Click to highlight the line for the order you're looking for, and then click **Select**.

Note: You may see several lines with the same order number in the **Order** column. That is because your search results include a line for each part that was on the order. (That way, you can find the order by part type, interchange number, model, etc.)

The screenshot shows a 'Research Results' window with a table of search results. The table has the following columns: #, Date, Type, Order, SLS, Acct, Name, Repair, Status, Amt, Terms, Part, IC, Model, Year, Stock, Yard, and OT Status. The data is as follows:

#	Date	Type	Order	SLS	Acct	Name	Repair	Status	Amt	Terms	Part	IC	Model	Year	Stock	Yard	OT Status
1	04/03/23	Q	54951	PETERM	54321	EUGENE'S		Active	550.00		FDR	59320	CAMRY	2014	PETER2	999	Yard
2	04/03/23	INV	148922	PETERM	54321	EUGENE'S		Active	0.00	C.O.D	FDR	59468B	CAMRY	2000	PETER12	999	Dispatch
3	04/03/23	INV	148922	PETERM	54321	EUGENE'S		Active	135.00	C.O.D	FDR	59468C	CAMRY	2000	PETER12	999	Warehouse
4	04/03/23	INV	148922	PETERM	54321	EUGENE'S		Active	100.00	C.O.D	FDR	58985B	CAMRY	2002	200613	999	Warehouse
5	04/03/23	INV	148922	PETERM	54321	EUGENE'S		Active	125.00	C.O.D	FDR	58986B	CAMRY	2002	200613	999	Warehouse
6	04/03/23	INV	148922	PETERM	54321	EUGENE'S		Active	125.00	C.O.D	FDR	58986B	CAMRY	2003	191110	999	Warehouse
7	04/03/23	INV	148922	PETERM	54321	EUGENE'S		Active	550.00	C.O.D	FDR	59320	CAMRY	2014	PETER2	999	Yard
8	03/21/22	PO	14636	BRIAN	Y7278	I-80 AUTO		Active	400.00		FDR	59314A	YARIS	2014	212336C	999	

At the bottom of the window, there are buttons for 'View', 'Print', 'Use Checkmate Codes' (checked), 'Display requested Yr and Model' (unchecked), 'Select', and 'Close'. A red arrow points to the 'Select' button.

5. Your selected order opens in the appropriate Sales Pro tab.

The screenshot displays the Sales Pro interface for a Work Order/Invoice. At the top, there are tabs for Find, Interchange, Parts, Quotes, Work Order / Invoice, POs, and Credits / Returns. The main area is divided into several sections: Customer Bill To (EUGENE'S AUTO PARTS), Customer Ship To (EUGENE'S AUTO PARTS), and Work Order/Invoice details (999-148922, 04/03/2023). Below this is a table of parts with columns for Part, Year, Model, Description, Total Price, Sale Price, Discount, Tax, Total Ret, Total Who, Warranty, Stock, Location, Interchange, Department, and Interchange Description. The table lists several parts, including '5 - Remove ENG', '6 - Remove CORE-DUE', '7 - Remove FDR-LH', and '9 - Remove FDR-LH'. Below the table are sections for Payments, Selected Part, Private Part Note, and Order Tracker. The Payments section shows a total of \$1,210.26. The Selected Part section shows 'EUGENE'S AUTO PARTS'. The Private Part Note and Order Tracker sections are empty.

Last Search Button

To duplicate the last search you performed, click the **LAST SEARCH** button. This will open the search results of your last search.

⚠ Notes:

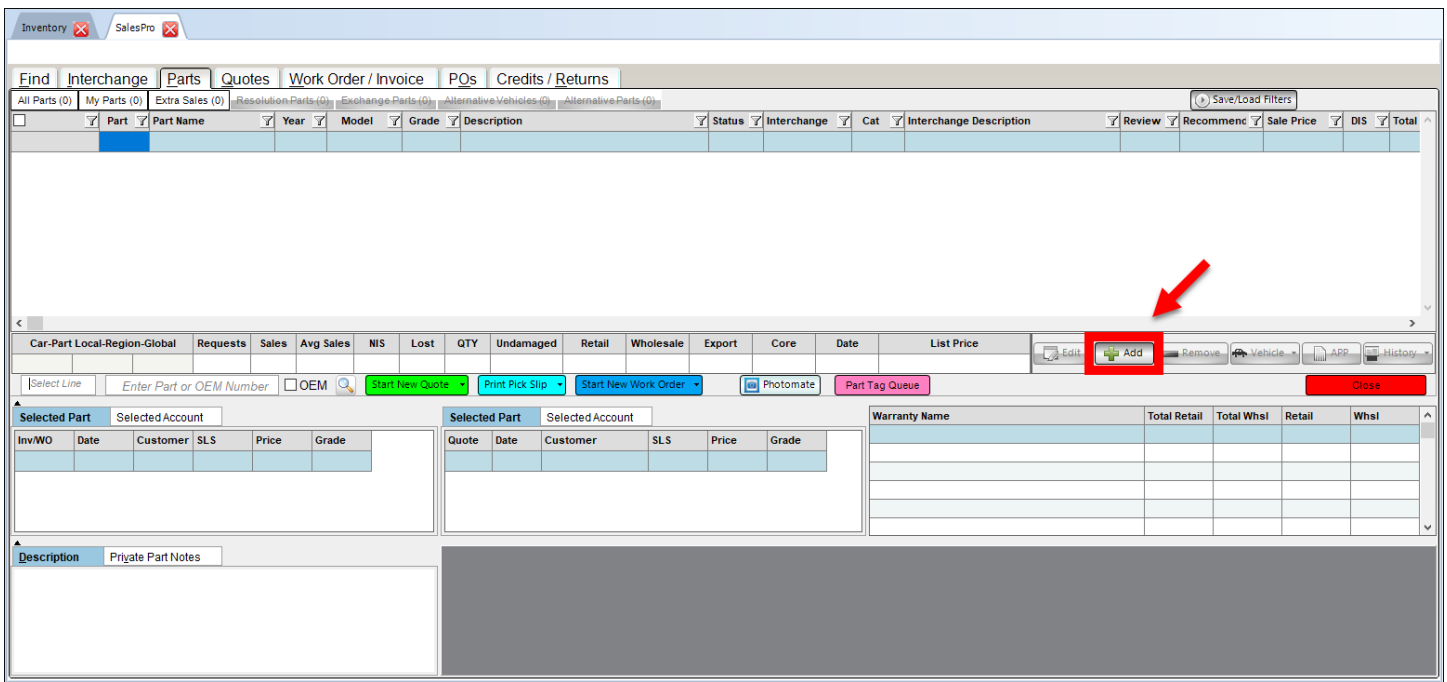
- The **LAST SEARCH** button can *only* duplicate Advanced Searches (i.e., searches using the drop-down arrow button).
- When you close Sales Pro, the information about your last search is lost. When you re-open Sales Pro, this button will not be active until a new search is performed.

The screenshot shows the Research dropdown menu in Sales Pro. The menu is titled 'Research' and contains the following options: Enter Quote #, Enter Work Order #, Enter Invoice #, Enter Purchase Order #, Search Parts, Search Customers, Search Orders, and Enter Pick Slip #. At the bottom of the menu, there is a button labeled 'LAST SEARCH' which is highlighted with a red box.

Enter/Add Loose Parts

To enter a loose part into inventory,

1. Click on the **Parts** tab to open it (you do not need to search for a part).
2. Click **Add**.



Inventory Pro opens, displaying the **Part – Add** tab. Use this screen to add the part. For more information about this process, refer to the Checkmate Inventory Pro User Guide*.

* You can find this guide and other Checkmate Training materials at <http://products.car-part.com/checkmate/training.html>
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Credit and Return Parts (Credits/Returns Tab)

To credit or return a part:

1. Use the **Research** section of the **Find** tab to look up the invoice.
2. The **Work Order/Invoice** tab opens with the invoice. Click the **Credit/Return** button at the bottom of the invoice.

The screenshot shows the SalesPro interface with the 'Credits / Returns' tab selected. The top section contains customer information and work order details. Below this is a table of parts with the following data:

Order Date	Ship Date	Due Date	Ordering	Customer PO	Dismantler	Core	R/O #	Truck	Sales Person	Discount %	Tax %
09/13/2019	09/10/2019	09/10/2019				OUTRIGHT			ALEX		7

	Year	Part	Model	Description	Total Price	Sale Price	Discounted	Tax	Total Retail	Total Wholesale	Warranty Description	Stock	Location	Interchange	Department	Interchange	Cost	Cat
Sold	2001	ENG	GOLF	GOLF (Extra Sale) 01 Int.763	\$500.00	\$400.00	Yes	No	\$100.00	\$100.00				76318C	USED PART S		\$0.00	
Sold	2001	CORE-DUE	GOLF	ENGINE ASSEMBLY	\$75.00	\$75.00	No	No	\$0.00	\$0.00					CORES		\$0.00	

At the bottom of the interface, a red arrow points to the 'Credit/Return' button.

3. The **Credits/Returns** tab opens. Click the **Return** button next to each part you would like to credit or return, or use the **Return Part** drop-down. (Click the magenta **Select ALL for Return** button to select all parts on the invoice.)

Note: On the **Credits/Return** tab, you can click the **Print Label** button at any time during the return process; the return label will only have the original work order on it.

4. The **Reason for change** window opens. Click to select a reason for the credit or return, then click **Accept**.

The 'Reason for change' dialog box is shown with the following content:

Reason for change

Choose A Reason

- 1 Part Return
- 2 Discount on Sale
- 3 Wrong Part
- 4 Discount Coupon
- 5 Warranty Return

Buttons:

5. Locate the **Restock** column. (You may need to scroll horizontally to find it.)

- If a part was an extra sale that didn't have an inventory record created, the **Restock** field will not be available.

Use the drop-down in this column to choose when to restock the part:*

- **No** – The part will not be added back to inventory.
- **Now** – When you've finished processing the return in Sales Pro, Inventory Pro will open for you to restock the part.
- **Later** – The part will be moved to the restock file†. Depending on your settings, the part may be given a status of **H** (Hold).

Order Date	Ordered By	Ordered By	Customer PO	R/O #	Truck	Sales Person							
05/11/2016					SOUTHRUN	KELLY							
Returned	Part	Year	Model	Description	Total Price	Sale Price	Remaining to Credit	Credit Amount	Total Credit	Tax	Return Part	Restock	Return
	ENG	2009	COROLL	(NV 178-1) COROLL 09 Int.	\$795.67	\$795.67	\$0.00	\$795.67	\$795.67	Yes	Yes	Now	Na
Return	CORE-C	2009	COROLL	ENGINE ASSEMBLY	\$75.00	\$75.00	\$75.00	\$0.00	\$0.00	Yes	No	No	Na
Return	ENG	2009	COROLL	COROLL 09 Int.65038 1.8L (\$795.67	\$795.67	\$795.67	\$0.00	\$0.00	Yes	No	Now	Na
Return	CORE-C	2009	COROLL	ENGINE ASSEMBLY	\$75.00	\$75.00	\$75.00	\$0.00	\$0.00	Yes	No	No	Na
Return	ENG	2009	COROLL	COROLL 09 Int.65038 1.8,M.	\$795.67	\$795.67	\$795.67	\$0.00	\$0.00	Yes	No	Now	Na
Return	CORE-C	2009	COROLL	ENGINE ASSEMBLY	\$75.00	\$75.00	\$75.00	\$0.00	\$0.00	Yes	No	No	Na

6. Locate the **OT** column. (You may need to scroll horizontally to find it). Using the drop-down in this column, choose:

- **Yes** to send this return to Order Trakker
- **No** to *not* send this return to Order Trakker


Notes:


- Only part and core returns can be sent to Order Trakker.
- You can set the default option for sending returns to Order Trakker on the **Settings>Workstation>Sales Pro>Misc** tab.

7. Repeat steps 3-6 for any more parts you wish to return and restock.

* Settings for restocking can be accessed in Checkmate Retro using the **Change Invoicing** function (Checkmate Full: **6,10,1** or Checkmate Classic: **S3,1** or Checkmate Junior: contact support.)

† You can restock the part in Checkmate Inventory Pro using the **RESTOCK** view, or in Checkmate Retro using the **Restocking** function: (Checkmate Full: **5,12,19** or Checkmate Classic: **V12,19** or Checkmate Junior: **5,12,19**).

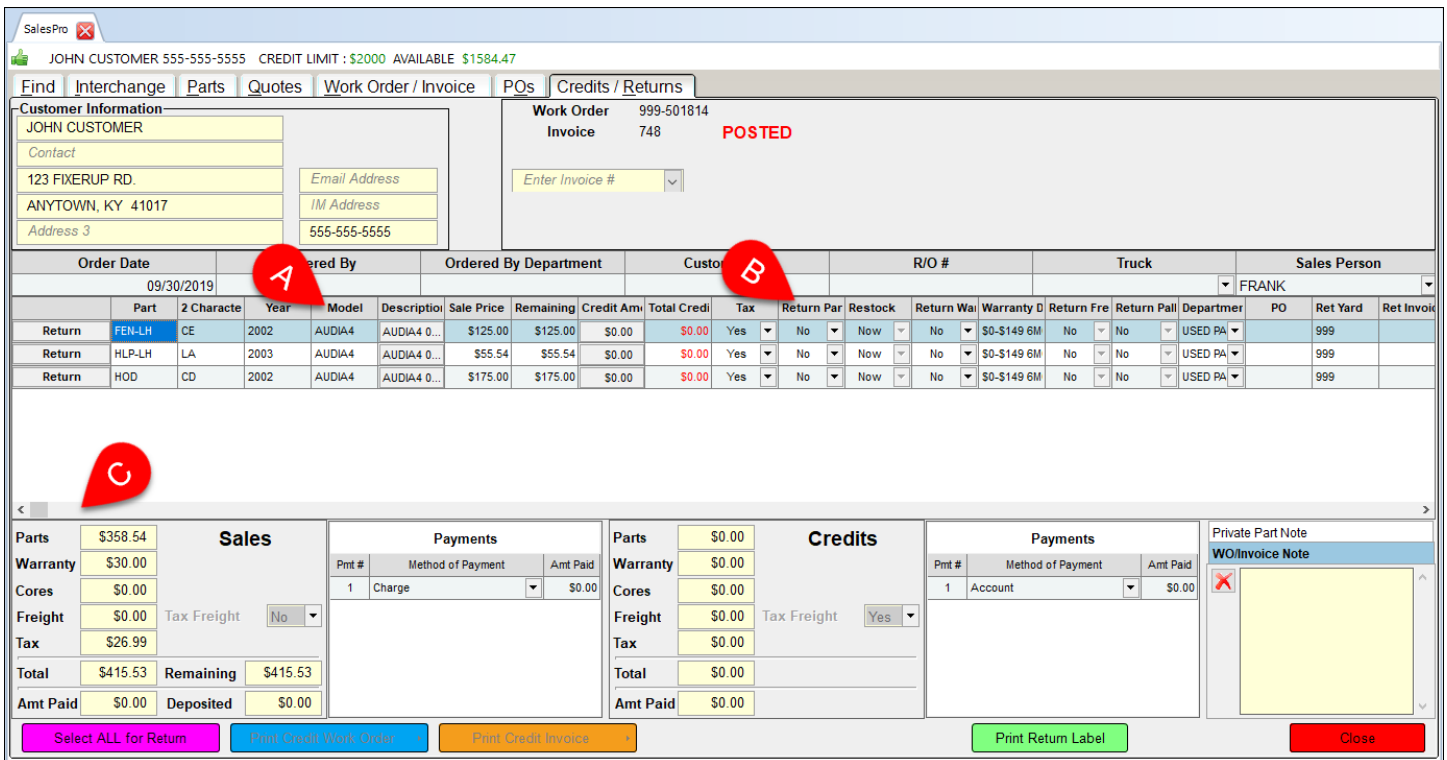
8. Click one of the following buttons at the bottom of the screen.
 - **Print Credit Work Order**
 - Click this button, or click the arrow for more options.
 - **Print Credit Invoice**
 - Click this button, or click the arrow for more options.
9. If the **Restock** column was set to **Now** for any part, Checkmate Inventory Pro opens with the part(s) you're returning displayed to restock. For each part being restocked:
 - a. Click inside the **Location** field.
 - b. Type the new location.
10. Click the save button. 

 **Note:** When a part is credited or returned, a part note is added to the invoice.

Customize Display

On the **Credits>Returns** tab, you can customize your display by:

- A. Resizing columns with your mouse, or clicking and dragging column headers to rearrange columns.
- B. Right-clicking on any column header to select which columns to show or hide (see [Appendix A: Part Information Columns](#) for more information).
- C. Using the horizontal scroll bar to see all the available information for each part (some users find it convenient to use wide-screen monitors with Checkmate Sales Pro, but it is not necessary).



JOHN CUSTOMER 555-555-5555 CREDIT LIMIT : \$2000 AVAILABLE \$1584.47

Find Interchange Parts Quotes Work Order / Invoice POs Credits / Returns

Customer Information
 JOHN CUSTOMER
 Contact
 123 FIXERUP RD. Email Address
 ANYTOWN, KY 41017 IM Address
 Address 3 555-555-5555

Work Order 999-501814
 Invoice 748 POSTED
 Enter Invoice #

Order Date	Entered By	Ordered By	Department	Customer	R/O #	Truck	Sales Person
09/30/2019							FRANK

Return	Part	2 Characte	Year	Model	Description	Sale Price	Remaining	Credit Am	Total Credi	Tax	Return Par	Restock	Return Wa	Warranty D	Return Fre	Return Pall	Department	PO	Ret Yard	Ret Invo
Return	FEN-LH	CE	2002	AUDIA4	AUDIA4 0...	\$125.00	\$125.00	\$0.00	\$0.00	Yes	No	Now	No	\$0-\$149 6M	No	No	USED PA		999	
Return	HLP-LH	LA	2003	AUDIA4	AUDIA4 0...	\$55.54	\$55.54	\$0.00	\$0.00	Yes	No	Now	No	\$0-\$149 6M	No	No	USED PA		999	
Return	HOD	CD	2002	AUDIA4	AUDIA4 0...	\$175.00	\$175.00	\$0.00	\$0.00	Yes	No	Now	No	\$0-\$149 6M	No	No	USED PA		999	

Sales
 Parts \$358.54
 Warranty \$30.00
 Cores \$0.00
 Freight \$0.00 Tax Freight No
 Tax \$26.99
 Total \$415.53 Remaining \$415.53
 Amt Paid \$0.00 Deposited \$0.00

Payments
 Pmt # Method of Payment Amt Paid
 1 Charge \$0.00

Credits
 Parts \$0.00
 Warranty \$0.00
 Cores \$0.00
 Freight \$0.00 Tax Freight Yes
 Tax \$0.00
 Total \$0.00
 Amt Paid \$0.00

Private Part Note
 WO/Invoice Note

Select ALL for Return Print Credit Work Order Print Credit Invoice Print Return Label Close

Partially Credit a Part

In Sales Pro, you can give a customer partial credit for a part. To use this feature, follow these steps:

1. Use the **Research** section of the **Find** tab to look up the invoice.
2. The **Work Order/Invoice** tab opens with the invoice. Click the **Credit/Return** button at the bottom of the invoice.

The screenshot shows the Sales Pro interface for a work order/invoice. At the bottom, the 'Credit/Return' button is highlighted with a red box and a red arrow pointing to it. Other buttons include 'Print Invoice', 'Print Label', 'Work Order History', and 'Close'.

Order Date	Ship Date	Due Date	Ordering	Customer PO	Dismantler	Core	R/O #	Truck	Sales Person	Discount %	Tax %
09/13/2019	09/10/2019	09/10/2019				OUTRIGHT			ALEX		7

Year	Part	Model	Description	Total Price	Sale Price	Discounted	Tax	Total Retail	Total Whole	Warranty Description	Stock	Location	Interchange	Department	Interchange	Cost	Cat
2001	ENG	GOLF	GOLF (Extra Sale) 01 Int.763	\$500.00	\$400.00	Yes	No	\$100.00	\$100.00				76318C	USED PART S		\$0.00	
2001	CORE-DUE	GOLF	ENGINE ASSEMBLY	\$75.00	\$75.00	No	No	\$0.00	\$0.00					CORES		\$0.00	

Part	Warranty	Cores	Freight	Tax	Total	Remaining	Amt Paid	Deposited
\$500.00	\$0.00	\$75.00	\$0.00	\$0.00	\$575.00	\$0.00	\$575.00	\$0.00

WO	Date	Customer	SLS	Price	Grade
501678	08/23/19	Walk-In	ALEX	\$300.00	
501642	08/14/19	Walk-In	ALEX	\$100.00	
501574	07/25/19	walkin	ALEX	\$400.00	X
501561	07/24/19	walkin	ALEX	\$400.00	X

3. The **Credits>Returns** tab opens. Click the **Credit Amount** button to edit how much a customer should be credited for a part.

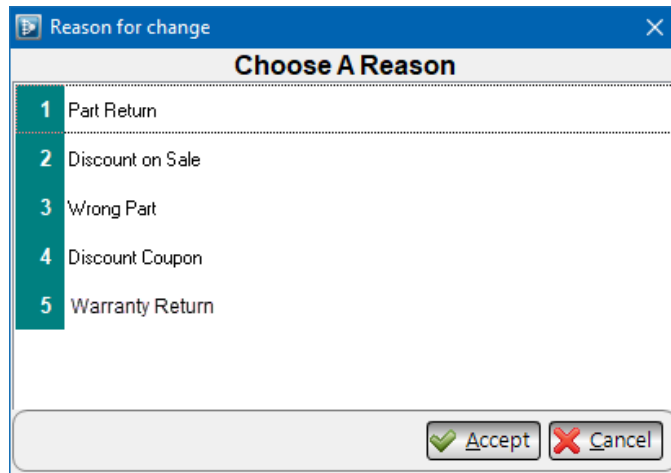
Order Date	Ordered By	Ordered By Department	Customer PO	R/O #	Truck	Sales Person
05/15/2016	JONATHAN				SOUTH RUN	JONATHAN

Part	Year	Model	Description	Total Price	Sale Price	Remaining to Credit	Credit Amount	Total Credit	Tax	Return Part	Restock	Return Warranty	Warranty Description
Return	2002	CAMRY	CAMRY 02 RH 58927 RH PURPLE F	\$100.00	\$100.00	\$100.00	\$0.00	\$0.00	No	No	No	No	

4. The **Credit Amount** window opens. Enter the amount to credit and click **Accept**.

The 'Credit Amount' dialog box shows a 'New Credit Amount' of 25.00. The 'Accept' button is highlighted with a green checkmark, and the 'Cancel' button is highlighted with a red X.

5. The **Reason for change** window opens. Click to select a reason for the credit, then click **Accept**.



6. The **Amount Paid** field displays the total amount to be given to the customer. Click **Print Credit Invoice** to print, or click the arrow for more options.

7. Click **Close** to return to the **Find** tab.

Resolution Parts

Parts “in resolution” are parts that need interchange numbers assigned to them. To help you identify these parts on the **Parts** tab, they are highlighted yellow in Checkmate Sales Pro search results*.

If a part is yellow in your search results, you cannot be sure that these parts are an actual match for the part you looked up because, Checkmate doesn't have the interchange information it needs to make that decision. Checkmate is still waiting for manual review of this part after an interchange release.

Part	Year	Model	Grade	Interchan	Description	Sale Price	Interchange Description	Status	Recommenc	Total Retail	Cat	Miles
1	1999	PORBOX	A	X U X	FTWCAR	\$52.71	A/C Refrigerant Discharge Hose; base n		Push	\$52.71	ND	68536
2	1999	PORBOX	A	X U X	FTWCAR	\$52.71	A/C Refrigerant Liquid Hose; base mode		Push	\$52.71	ND	68536
3	1999	PORBOX	A	X U X	FTWCAR	\$52.71	A/C Refrigerant Liquid Hose; base mode		Push	\$52.71	ND	68536

For these parts, no Price Book prices will be listed and no Car-Part request data will be available because Checkmate requires interchange information to display that data.

Car-Part	Reques	Sales	Avg	NIS	Lost	QTY	Undamage	Retail	Wholesal	Export	Core	Date	List Price
			\$0.00			1	\$0.00	\$0.00	\$0.00	\$0.00			

There are several things that will cause parts to be put in resolution:

- The part was inventoried without an interchange number.
- Interchange numbers could change after an interchange release (e.g., a correction, new information). Parts may have been inventoried using one code or interchange number, but then after a new interchange release, they have to be inventoried differently.
- When a preexisting part code is given interchange during an interchange release, all of the parts that were inventoried using that part code will be put in resolution.
- You recently upgraded to Car-Part Interchange Plus (CPI+) so a large number of parts now have interchange that did not previously.
- Models that were split during an interchange release may need to be re-inventoried. Review the interchange release documentation to see if any model splits occurred. SmartVin automatically moves parts to the correct model based on the VIN, but if the interchange number assigned to a part is invalid, the part will go into resolution.
 - If a vehicle does not have a VIN associated with it or if the VIN is incorrect, use the **Print Release Notes** function† to view a list of stock numbers that did not split successfully. For more information about what you should do in this instance, see the **Update Models after a Model Split** section of the **How to Review Resolution Parts** guide‡.
- In rare cases, a part code may be split into separate codes after a new interchange release.

For more information about reviewing parts in resolution and assigning interchange, please refer to the **How to Review Resolution Parts** guide.

* If you don't want Resolution Parts to appear in search results in Sales Pro, you can configure this in the **Sales Defaults** menu in Checkmate Retro (Checkmate Full: **6,9** or Checkmate Classic: **S5** or Checkmate Junior: contact support).

† Access this in Checkmate Retro (Checkmate Full: **6,17** or Checkmate Classic: **U11,11** or Checkmate Junior: **6,11**).

‡ You can find this guide and other Checkmate Training materials at <http://products.car-part.com/checkmate/training.html>

Keyboard Shortcuts

Use keyboard shortcuts to perform the following actions on the specified tabs:

All Tabs

- **Alt+F** opens the **Find** tab.
- **Alt+I** opens the **Interchange** tab.
- **Alt+P** opens the **Parts** tab.
- **Alt+Q** opens the **Quotes** tab.
- **Alt+W** opens the **Work Order/Invoice** tab.
- **Alt+O** opens the **PO** tab.
- **Alt+R** opens the **Credits>Returns** tab.

Find Tab

- **Alt+D** conducts a search.
- **Alt+T** resets the search criteria.

Interchange Tab

- **Alt+A** opens the interchange applications for the selected part.
- **Alt+C** cancels the part lookup.
- **Alt+L** opens the **Research Results** of your most recent search using the **Research** section.
- **Alt+S** is an alternative to pressing the **Search Inventory** button.

Parts Tab

- **Alt+L** opens the **All Parts** tab.
- **Alt+M** opens the **My Parts** tab.
- **Alt+N** opens the **Resolution Parts** tab.
- **Alt+X** opens the **Exchange Parts** tab.
- **Alt+H** opens the **Alternative Vehicles** tab.
- **Alt+A** opens the interchange application for the highlighted part.
Alt+T allows you to edit the information for the highlighted part.
- **Alt+V** allows you to add **Private Part Notes**.
- **Alt+D** displays the part's description.
- **Ctrl+Q** starts a new quote for the selected part(s).
- **Ctrl+U** adds a part to a previous quote.
- **Ctrl+W** starts a new work order.

WO/Invoice Tab

- **Ctrl+W** allows you to view a preview of the work order.
- **Ctrl+E** opens the work order for editing and saves the work order.
- **Ctrl+T** prints the work order.
- **Ctrl+Shift+W** places the cursor in the work order search box.
- **Alt+N** allows you to view WO notes.
- **Alt+T** allows you to edit tax information on the work order.
- **Ctrl+I** promotes the work order to an invoice.
- **Ctrl+Shift+I** places the cursor in the invoice search box.
- **Ctrl+L** emails and prints the invoice.
- **Ctrl+M** emails the invoice.
- **Alt+D** changes the department for the sale.

Tips and Tricks


To perform searches more efficiently in Sales Pro, there are some tricks that you may find helpful.

Find Customer with Extra Information

On the **Find** tab, locate the **Part and Vehicle Search** section. In the **Enter customer information to search** field, enter the customer's name and include more information about the customer. For example, if you want to search for Foreign Auto Salvage on Highland Pike, you could enter "FOREIGN AUTO, HIGHLAND" and Sales Pro will search account descriptions and display customer accounts that start with "FOREIGN AUTO" and include "HIGHLAND" in their account.

Find Parts with Year Range

On the **Find** tab, locate the **Part and Vehicle Search** section. In the **Enter VIN or Year** field, you can initiate searches using a year range. For example, if you enter "2000-2006" in your part search, Sales Pro will search your inventory and display available parts for those years.

 **Note:** If you search for a year range on the **Find** tab, Sales Pro skips the **Interchange** tab and proceeds to the search results.

Find Parts with Single Entry

On the **Find** tab, locate the **Part and Vehicle Search** section. In the **Enter Model** field, enter a model and click the green **Find** button. The **Parts** tab opens, displaying all parts for that model. On the **Find** tab, you can also enter only part code(s) in the **Enter Part** field and Sales Pro will display available parts for all models in your inventory.

Find Parts with Extra Information

On the **Find** tab, locate the **Part and Vehicle Search** section. In the **Enter Part** field you can use the following search methods:

- Enter the part and include details about the part you are searching for. For example, if you search for "FEN, BLUE EXT" Sales Pro will search part descriptions for "BLUE EXT," and display fenders that contain those keywords in their description.
- When searching for a tire, enter the part code and tire size, separated by a comma. For example, if you search for "TIR, 175/65-15" Sales Pro will search part descriptions for "175/65-15," and display tires that contain that size in their description.
- If you know the interchange number for the part you are searching for, enter the part code and interchange number, separated by a dash. For example, if you search for "ENG-65131" Sales Pro will search your inventory and display engines with this interchange number.

Find Parts Using Wildcard Method

The “wildcard” method allows you to search for a part quickly and easily. If you know the first letter/number of a part’s Location or Stock number, you can use the **Research** section of the **Find** tab to search for all parts that start with that letter/number. Here’s how:

1. In the **Search Parts** field of the **Research** section, click on the drop-down arrow to perform an **Advanced Part Search**.
2. Enter the first letter/number of the part’s **Location**, followed by an asterisk (*). Then click **SEARCH**.

The screenshot shows the 'Advanced Part Search' dialog box. The 'Location' field is highlighted with a red box and contains the text 'F*'. The 'SEARCH' button is visible at the bottom.

3. The **Parts** tab opens, displaying all parts with a **Location** that begins with the letter/number you specified in your search.

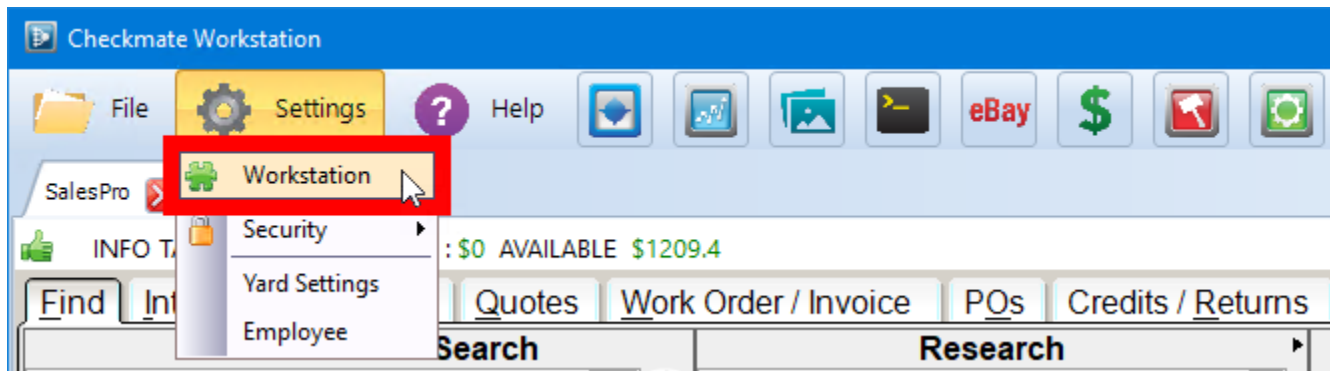
The screenshot shows the Sales Pro interface with the 'Parts' tab selected. The 'Location' column is highlighted with a red box, showing values like FTWCAR, FTWDCAR, and FTWDIS.

Pick	Part	2 Ch	Year	Model	Grade	Description	Interchange Description	Recommend	Sale Price	Total Retail	Location	Total Wholesale	Warranty Desc	
<input type="checkbox"/>	ABK	545	WH	2012	FIAT 500	A	Assembly, (2 Dr)	Assembly, (2 Dr)	Push	\$125.00	\$125.00	FTWCAR	\$125.60	
<input type="checkbox"/>	ABK	545	WH	2012	HONDA CRZ	C	(vehicle stability a	(vehicle stability assist), AT		\$125.00	\$125.00	FTWCAR	\$125.61	
<input type="checkbox"/>	ABK	545	WH	2011	NISSAN VERSA	A	Pump, 1.8L, MT, w	Pump, 1.8L, MT, w/o vehicle dyr	Push	\$125.00	\$125.00	FTWCAR	\$125.52	
<input type="checkbox"/>	ABK	545	WH	2011	HYUNDAI SONATA	B	Modulator Assem	Modulator Assembly, 2.4L, VIN C	Push	\$150.00	\$150.00	FTWDIS	\$150.51	
<input type="checkbox"/>	ABK	545	WH	2011	KIA FORTE	A	Actuator and Pum	Actuator and Pump Assembly, (I	Push	\$125.70	\$125.70	FTWDIS	\$125.71	
<input type="checkbox"/>	ABK	545	WH	2011	MAZDA2	A	Assm.FTWCAR	Assm, frm 05/28/10	Push	\$200.00	\$200.00	FTWCAR	\$200.29	

Settings

Workstation

Many of the functions discussed in this guide can be further customized in **Settings**. To access these settings, go to **Settings>Workstation** in the top menu. The **Setup** window opens.




For more information about how to configure the settings available here, reference the Checkmate Workstation User Guide*.

* You can find this guide and other Checkmate Training materials at <http://products.car-part.com/checkmate/training.html>

Appendix A: Part Information Columns




Throughout Sales Pro, on many of the tabs and windows that display part information, you can customize the information that's visible for each part by editing which columns are displayed.

 **Note:** If you have multiple tabs of Sales Pro open and you change your column configuration, Checkmate will save the configuration from whichever Sales Pro tab is closed last. It is recommended that you close all Sales Pro tabs except one, *before* you change your column configuration.

To change which columns are displayed, follow these steps:

1. Right-click on any column header.
2. The **Columns** window opens, displaying a list of available columns for the current tab or window.

From here, you can:

- Click to select/de-select individual columns in the list.
 - Click **Show All**  to select all columns in the list.
 - Click **Restore**  to select only the default columns.
3. Click **Close**.  This sets the column configuration for the current tab/window for the entire workstation.
 4. To save this configuration, close and re-open Checkmate Workstation.

All available information columns are listed below.

 **Note:** Some part information columns listed are available only on certain tabs/windows.

- **Pick** – This column must be enabled in order for you to check parts for a pick list.
- **Part** – Checkmate part code (hover your mouse over this column to see the full part name.) (If this column is red, that means there is a private note for that part.)
- **Part #** – Numeric part code (hover your mouse over this column to see the full part name)
- **2 Character code** – Two-character part code
- **Year** – Vehicle year
- **Model** – Vehicle model
- **Grade** – Part grade
- **Description** – Part description (this description is uploaded to online part listings)
 - If the text is red, this means this part has a keyword in the description is affecting the part grade. (Refer to the Checkmate Inventory Pro User Guide* for more information to determine if any information needs to be corrected for this part.)
- **Interchange Description** – Description from Car-Part Interchange
- **Recommended** – Indicates Checkmate's recommendation for this part.
 - **Over\$** – Indicates that this part may be overpriced.
 - **Push** – Indicates that there is not much demand for this part, and your salesperson may wish to push the sale.

* You can find this guide and other Checkmate Training materials at <http://products.car-part.com/checkmate/training.html>

- **Sale Price** – Actual price the customer will be charged. This number is calculated according to your system's configuration.
- **Total Retail** – Includes Base Retail plus any applicable core charges, warranty charges, freight charges, and/or pallet charges
- **Total Wholesale** – Includes Base Wholesale plus any applicable core charges, warranty charges, freight charges, and/or pallet charges
- **Warranty Description** – Warranty currently applied to this part. Click this field to open the **Select Warranty** window, where you can select a warranty to apply to this part. The **Select Warranty** window will only show warranties that are available for this part type.
- **Status** – Status of the part.
 - **Blank** – Part is available for sale.
 - **H** – Hold. This part has been placed on hold. These parts display orange in search results in Checkmate but do not show online in Car-Part.com marketplaces.
 - **I** – Invoice. This part is already on an existing invoice, but the invoice has not yet been posted. These parts display red in search results in Checkmate but do not show online in Car-Part.com marketplaces.
 - **S** – Sold. This part has been sold and the invoice has been posted. These parts display red in search results in Checkmate but do not show online in Car-Part.com marketplaces.
 - **W** – Work Order. This part is already on an existing work order. These parts display red in search results in Checkmate but do not display online in Car-Part.com marketplaces.
 - **Q** – Quote. This part is already on an existing quote. These parts display orange in search results.
 - **D** – Deleted. This status only appears in systems that are configured to have all part deletions reviewed by a manager before the part is removed from the system. **D** indicates that the part has been deleted but is still pending manager approval. These parts display red in search results in Checkmate but do not show online in Car-Part.com marketplaces.
 - **E** – eBay. This part is active on eBay. Click the button in the column to open the part's eBay listing in your internet browser. These parts display blue in search results.
 - **C** – Committed. This part has been sold on eBay, and needs an invoice. Click the button in the column to open the part's eBay listing in your internet browser. These parts display red in search results.
 - **X** – Expired. This part has expired or been cancelled from eBay. These parts display blue in search results.
 - **A** – Assembly. This part is part of an assembly table. These parts display green in search results.
- **Miles** – Vehicle miles
- **ARADamage** – Part damage code*
- **Cat** – Part category (Yard, Warehouse, Unbolted)
- **Stock** – Stock number
- **VIN** – Vehicle identification number
- **Location** – Part location
- **DIS** – Days In Stock
- **Interchange** – Interchange number

* You have the option to include the ARA damage code when you print quotes, credits/returns, work orders, and invoices. Turn this setting on in Checkmate Retro using the **Change Invoicing** function (Checkmate Full: **6,10,1** or Checkmate Classic: **S3,1** or Checkmate Junior: contact support). Look for this prompt: **Would you like the ARA Damage Code field information printed and displayed on your Quotes, Return/Credit, Work Orders and Invoices?**

- **Part+Warranty** – Sale Price plus the price of the selected warranty
- **Cost** – Price you paid for this specific part. Normally this information will only be available for aftermarket parts.
- **PO Account** – For brokered parts on quotes, displays the account number of the account you're brokering the part from.
- **PO Name** – For brokered parts on quotes, displays the name of the account you're brokering the part from.
- **PO Price** – For brokered parts on quotes, displays the **Cost** amount you entered when creating the sale.
- **PO Department** – For brokered parts on quotes, displays the **Department** you selected when creating the sale.
- **Base Retail** – Retail price of the inventory record
- **Base Wholesale** – Wholesale price of the inventory record
- **Warranty Price** – Price of the selected warranty
- **Warranty Retail** – Price of the selected warranty, plus the Base Retail Price
- **Warranty Wholesale** – Price of the selected warranty, plus the Base Wholesale Price
- **OT Status** – Displays where each part is in your Order Trakker Queue. Each value in this column is a clickable link. If you click it, a new Order Trakker tab opens, displaying the corresponding queue tab. (If the part has not been sent to Order Trakker, this column will display **Send to OT.**)
- **Core Price** – Core charge the customer will be charged. This is determined by the Price Book. If you are a Coremate customer, this **Core Price** will display the price in the Coremate data *or* your Price Book core price, whichever is higher. Click this field to view/edit core information on the **Core Selection** window.
- **Core Status** – Status of this core. Click this field to view/edit core info on the **Core Selection** window.
 - **No Charge** – The customer will not be charged.
 - **Provided** – The customer has already provided the core.
 - **Due** – The core is still due from the customer.
- **Cond** – Condition information (entered when the part was inventoried). Display miles, units, or one of:
 - **CLEAR** – No condition
 - **000** – Zero damage
 - **NIB** – Negative information: B quality part
 - **NIC** or **NIQ** – Negative information: C quality part
 - **CORE** – Core part
 - **CHECK** – Needs to be checked
 - **UNKNWN** – Condition is unknown
- **Kind** – Part kind information (entered when the part was inventoried)
 - **Used – OEM**
 - **U** – Used OEM
 - **T** – New take off
 - **0** – 0 miles OEM
 - **E** – OE Surplus
 - **S** – Surplus
 - **R** – Rebuilt

- **Aftermarket**
 - **A** – Aftermarket
 - **P** – CAPA Aftermarket
 - **1** – CAPA Tier 1
 - **F** – NSF Aftermarket
 - **B** – Branded Aftermarket
 - **K** – Used Aftermarket
- **Remanufactured**
 - **M** – Remanufactured
- **OEM**
 - **D** – New OEM Discount
 - **N** – New OEM
- **Core/Other**
 - **C** – Core
 - **Z** – Unknown
- **Yard** – The Checkmate yard this part is inventoried under
- **Private** – Indicates whether this part is private. (Private parts are not uploaded to online part listings and are only available in your Checkmate system.)
- **Review** – Indicates whether the part is in Review. (Parts can be flagged for Review in Checkmate, Partmate, or Photomate).
- **Checked** – Indicates the number of days since the part was last edited
- **Quantity** – Quantity on hand for this part/interchange number.
- **Freight Price** – Displays the price of the freight option chosen.
- **Freight Description** – Indicates the freight option currently applied to this part. Click this field to open the **Freight** window, where you can select a freight charge to apply to this part. The **Freight** window will only show freight options that are available for this part type, based on your Checkmate configuration.
- **Pallet Price** – Displays the price of the pallet option chosen.
- **Pallet Description** – Indicates the pallet option currently applied to this part. Click this field to open the **Pallet** window, where you can select a pallet charge to apply to this part. For more information about adding a pallet charge, see [Appendix B: Pop-Up Windows](#).
- **Tag** – Part's tag number
- **Images** – A camera icon in this column indicates that this part has images associated with it
- **Price Updated** – Date the part's retail or wholesale price was last updated
- **Part Name** – Full part name.
- **Model Name** – Full model name
- **Total My List** – Includes My List price plus any applicable core charges, warranty charges, freight charges, and/or pallet charges
- **My List** – Your business's My List price for this part (used for parts with a Kind that is non-used, aftermarket, remanufactured, or new OEM). This amount should represent the MSRP of an OE surplus, discount OE, or any certified or non-certified aftermarket part, and it should have the shop's profit included.
- **Incomplete** – For assembly parts, indicates if the assembly is incomplete:
 - **N** – No, the assembly is *not* incomplete (i.e., it is complete).
 - **Y** – Yes, the assembly *is* incomplete (i.e., it is not complete).
 - **S** – The system (Checkmate) has recognized an inconsistency with the part and it needs to be reviewed. Review these parts in Inventory Pro using the INCOMPLETE View.

Appendix B: Pop-Up Windows

This appendix describes various pop-up windows that are accessed from several places throughout Checkmate Sales Pro.

Applying a Warranty

If you have warranties set up*, you can apply warranties to parts in Sales Pro. You can do this in multiple places:

- **Parts** tab
- **Quotes** tab
- **Work Order/Invoice** tab, before promoting to an invoice

To apply a warranty to a part:

1. Click the **Warranty Description** or **Warranty Price** button for the appropriate part.

Truck	PO	Claim	Department	Sales Person	Date Quoted	Last Worked	Call Back	Expires	Discount %	Tax %					
				FRANK	08/22/2019	10/02/2019	08/27/2019	10/11/2019		7					
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>					
1 - Remove	Sell	Description	Total Price	Sale Price	Tax	Total Retail	Total Wholesale	Warranty Price	Warranty Description	Stock	Pallet Price	Pallet Description	Location	Interchan	Department
		2.4L, (VIN B, 5th digit, 2AZF...	\$684.01	\$330.92	Yes	\$333.09	\$333.09	\$83.09	WTY 0-499 6MOS PA...	56133	\$75.00	ENGINE PALLET	STAGING	65835	USED PART S...

2. The **Select Warranty** window opens displaying the warranty options you have set up. Click to select the desired warranty option.

Line Item # 1 : Select Warranty

\$0-\$149 6MOS PARTS NO LABOR \$150-\$249 6MOS PARTS NO LABOR \$150-\$249 12MOS PARTS NO LABOR \$250 & UP 6MOS PARTS NO LABOR \$250 & UP 12MOS PARTS NO LABOR CUSTOMER DECLINED EXT WARRANTY	Sale Price : \$50.49 Warranty Price : \$0.00 Total Price : \$50.49 Labor Amount : NA Part Amount : NA Warranty Days : NA	<input type="button" value="Accept"/> <input type="button" value="Cancel"/>
---	---	--

3. Click **Accept** to save your changes.
 - If you're applying the warranty on the **Parts** tab, the warranty you select for this part will be temporarily applied to all parts in your search results with the same interchange number. The warranty selection will be reset for these parts when you start a new search.

* You can set up warranties in Checkmate Retro using the **Warranty Configuration** function (Checkmate Full: **6,10,11** or Checkmate Classic: **S3,12** or Checkmate Junior: contact support)
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Editing the Sale Price

You can edit the **Sale Price** for a part in several places in Sales Pro

- **Parts** tab
- **Quotes** tab
- **Work Order/Invoice** tab, before promoting the work order to an invoice.

To edit the **Sale Price** for a part:

1. Click the **Sale Price** button for the appropriate part.

Order Date	Ship Date	Due Date	Buyer Dept	Customer PO	Dismantler	Core	R/O #	Truck	Sales Person	Tax %				
09/02/2022	09/02/2022	09/02/2022							RACHELB	6				
Part	Year	Model	Description	Total Price	Sale Price	Discount	Tax	Total Ret	Total Who	Warranty Descripti	Stock	Location	Interchange	Department
1 - Remove	HLP-LH	2002	4RUNNE	4RUNNE 02 Int...	\$58.0	\$58.00	No	Yes	\$58.00	\$55.00	NO WARRANTY	190702	9D050A	60007

2. The **Sale for Line Item** window opens. From here, you can:

- Click the **Original Price**, **Retail Price**, **Wholesale Price**, or **My List Price** button to enter that amount in the **New Sales Price** field.
- Manually enter a **New Sales Price**.

- If you're editing a price on a quote or work order, a button displays below the **New Sales Price** field. Click the button to toggle it between these options:



Sales Price – The price shown in the **New Sales Price** field will be the price of the part only. Tax amounts will be additional.



Sales Price w/ Tax – The price shown in the **New Sales Price w/ Tax** field is the amount for the part and the tax. This reduces the amount of the part price so that the amount of the part plus the tax equals what is displayed in this field.

3. Click **Accept** to save these changes and return to the search results.

- If you change the price on a work order, the **Reason for change** window displays. Select an option and click **Accept** to complete the change.

Note: If you have basic salesperson privileges*, you may be prompted to enter an owner's/supervisor's password if you attempt to reduce the **Sale Price** to an amount that is lower than the retail and wholesale price.

* This setting is configured in Checkmate Retro's **Change Sales Questions** function (Checkmate Full: **6,10,4** or Checkmate Classic: **S3,4** or Checkmate Junior: contact support).

Adding/Editing a Core

The **Core Selection** window allows you to add/edit cores for a part. You can add a core:

- **Parts** tab, before creating a sale
- **Quotes** tab, before promoting it to a work order

To add or edit a core:

1. Open the **Core Selection** window.
 - On the **Parts** tab, click either the **Core Price** or **Core Status** fields for the appropriate part.

Part	Year	Model	Grade	Description	Interchange Des	Sale Pri	Total R	Total W	Warranty Desc	Status	Miles	Core Price	Core Status
1 - Extra\$	ENG	2010	CAMRY		2.5L, <VIN F, 5th digit,	\$0.00	\$0.00	\$0.00	CUSTOMER DECLI...			\$0.00	
2	ENG	2011	CAMRY	B	RAN,2.5L, <VIN	\$800.07	\$800.07	\$800.07	CUSTOMER DECLI...		147000	\$0.00	
3	ENG	2010	CAMRY	B	lookupper pan	\$300.00	\$300.00	\$300.00	CUSTOMER DECLI...		178000	\$0.00	
4	ENG	2010	CAMRY	B	RAN,2.5L, <VIN	\$800.07	\$800.07	\$800.07	CUSTOMER DECLI...		173000	\$0.00	

- On the **Quotes** tab, click any of the **Core**, **Core Amt**, or **Core Tax** fields for the appropriate part.

Truck	PO	Claim	Department	Sales Person	Date Quoted	Last Worked	Call Back	Expires	Discount %	Tax %								
				FRANK	07/31/2019	07/31/2019	08/05/2019	09/19/2019		7								
Part	Interch	Part Name	Year	Model	Total Price	Sale Price	Tax	Total Ret	Core	Core Amt	Core Tax	Warranty Des	Stock	Location	Part+Warr	Base Retail	Base Whol	Warranty Price
1 - Remove	ALT	S0154A ALTERNATOR	2008	CAMRY	\$100.00	\$100.00	Yes	\$100.00	\$0.00	\$0.00	Yes	CUSTOMER	KCK18	KENTUCKY	\$100.00	\$100.00	\$101.00	\$0.00
EPA - Remove	EPA	E.P.A. CHARGE			\$3.00	\$3.00	No	\$0.00							\$3.00	\$0.00	\$0.00	

2. The **Core Selection** window displays. Select a **Core Status**.
 - If you're adding a **Core-Due**, several features help you set the **Core Price**.
 - The Price Book's core price for this interchange number displays in the **IC Core Price:** field. Double-click it to set it as the **Core Price**.
 - Use the **Tax** field to specify whether tax should be charged on the core.
 - For Car-Part.com Demand Data subscribers, core buyer information displays in the top of the window for reference. Double-click an amount in the **Price** column to set that amount as the **Core Price**.

Buyer	Price	Description	Source
G-Cor	\$		Core Pricing
MCI	\$		Core Pricing
Phoenix	\$		Core Pricing

Core Status Core-No Charge Core-Provided Core-Due No Core Status	Core Price \$ Tax Yes IC Core Price : \$25.00 Total Price : \$135.00	Accept Cancel
--	--	------------------

3. Click **Accept** to save your changes.

- If you're adding a core to a part on the **Parts** tab, the core option will be temporarily set for all parts in your search results that have the same interchange number. This will reset when you start a new search.
- On the **Quotes** tab, **Work Order/Invoice** tab, and **Credits/Returns** tab, core due and core credit amounts display in the **Cores** subtotal field.

Parts	\$103.00	Selected Part JOHN CUSTOMER					
Warranty	\$0.00	Quote	Date	Customer	SLS	Price	Grade
Cores	\$35.00	47541	08/09/19	JOHN	F	\$100.00	A
Freight	\$0.00	Tax Freight Yes ▾					
Est. Tax	\$9.45						
Total	\$147.45						
Payment	Cash ▾						
Promote All to WO		Print Quote ▶					

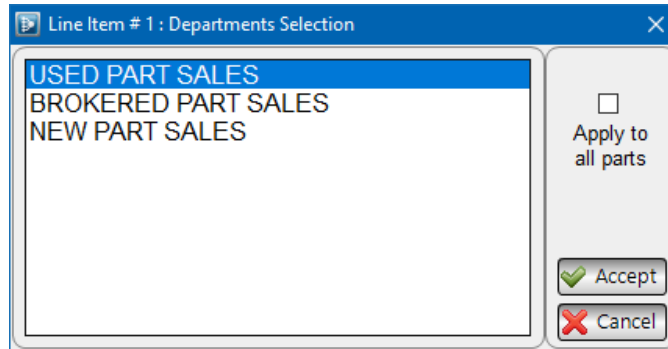
Selecting the Part Department

You can change a part's department on quotes and on work orders before they're promoted to an invoice. To do so:

1. Click the **Department** button for the appropriate part.

Truck	PO	Claim	Department	Sales Person	Date Quoted	Last Worked	Call Back	Expires	Discount %	Tax %						
				FRANK	08/22/2019	10/03/2019	08/27/2019	10/11/2019		7						
	Sell	Part	Year	Model	Description	Total Price	Sale Price	Tax	Department	Total Retail	Total Wholesale	Warranty Price	Warranty Description	Stock	Pallet Price	Pallet Description
1 - Remove	<input checked="" type="checkbox"/>	ENG	2011	CAMRY	2.4L (VIN 8, 5th digit, 2AZF...	\$498.00	\$180.00	Yes	USED PART S...	\$318.00	\$318.00	\$68.00	WTY 0-499 6MOS PA...	456133	\$75.00	ENGINE PALLET

2. The **Departments Selection** window displays. Click to select the part's department.
 - Optional: You can apply the selected department to all parts on the quote or work order by checking the **Apply to all parts** checkbox.



3. Click **Accept**.

Adding/Editing Freight

You can add/edit freight charges for a part in several places in Sales Pro

- **Parts** tab
- **Quotes** tab
- **Work Order/Invoice** tab, before promoting the work order to an invoice

To add/edit a freight charge for a part:

1. Click the **Freight Description** button for the appropriate part.

Find	Interchange	Parts	Quotes	Work Order / Invoice	POs	Credits / Returns										
All Parts (60)	My Parts (49)	Extra Sales (1)	Resolution Parts (1)	Exchange Parts (0)	Alternative Vehicles (0)	Alternative Parts (0)	Save/Load Filters									
<input type="checkbox"/>	Part	Year	Model	Interchange	Description	Interchange Description	Sale Price	Total Ret.	Total	Sta	Freight Price	Freight Description	Miles	ARADan	Cat	Stock
<input type="checkbox"/>	1 - Extras	ENG	2015	CAMRY	X	2.5L, VIN F (5th digit, 2ARFE)		\$0.00	\$125.00	\$125.00		\$0.00				
<input type="checkbox"/>	2	ENG	2012	CAMRY	X	2.5L, VIN F (5th digit, 2ARFE)		\$1,550.81	\$1,875.81	\$1,875.81		\$0.00			Y	LKJ876
<input type="checkbox"/>	3	ENG	2015	CAMRY	A			\$2,000.00	\$2,125.00	\$2,125.47		\$0.00			ND	TURTLE123
<input type="checkbox"/>	4	ENG	2015	CAMRY	X	2.5L, VIN F (5th digit, 2ARFE)	2.5L, VIN F (5th digit, 2ARFE engine, 4 c	\$1,750.81	\$1,875.81	\$1,875.81		\$0.00				CLAW8147

2. The **Freight** window opens, displaying the freight options you have set up*. Click to select the desired freight option.

- If desired, you can manually enter a **New Freight Price**.

- If you are configured to charge tax on freight, a button displays below the **New Freight Price** field. Click it to toggle between these options:

Do NOT Combine

Do NOT Combine – The freight amount will not be combined with the part price on printed work orders/invoices.

Combine with Sale

Combine with Sale – The freight amount will be combined with the part price on printed work orders/invoices.

3. Click **Accept** to save these changes.

- If you're adding a freight charge to a part on the **Parts** tab, the freight option will be temporarily set for all parts in your search results that have the same interchange number. This will reset when you start a new search.

* Freight options are configured in Checkmate Retro's **Setup Shipping Table** function: (Checkmate Full: **6,26,1** or Checkmate Classic: **S21,1** or Checkmate Junior: N/A)

Editing an Automatic Charge

If you have an automatic charge set up*, this will be included on quotes, work orders, and invoices. The charge will show in the last line, with the charge **Code** displayed on the **Remove** button. You can edit/remove the charge on quotes and work orders.

- Click **Remove** to remove the automatic charge.
- Click the **Sale Price**, **Tax**, or **Department** buttons to edit the charge.

SalesPro REPORTS

JOHN CUSTOMER 555-555-5555 CREDIT LIMIT : \$2000 AVAILABLE \$2000

Find Interchange Parts Quotes Work Order / Invoice POs Credits / Returns

Customer Information JOHN CUSTOMER Contact
 Repairer Contact
 123 FIXERUP RD. Email Address
 ANYTOWN, KY 41017 IM Address
 Address 3 555-555-5555

Ship To JOHN CUSTOMER Contact
 123 FIXERUP RD. Email Address
 ANYTOWN, KY 41017 IM Address
 Address 3 555-555-5555

Quote 999-48048 Status Active
 Enter Quote #
 Add Part, Ex. TRA OEM

Truck	PO	Claim	Department	Sales Person	Date Quoted	Last Worked	Call Back	Expires	Discount %	Tax %					
				FRANK	09/04/2019	09/04/2019	09/09/2019	10/24/2019		7					
	Sell	Part	Images	Interchan	Year	Model	Total Price	Sale Price	Tax	Department	Total Retail	Core	Core Amt	Core Tax	Discount
1 - Remove	<input type="checkbox"/>	501728 FEN-RH		50246	2009	CAMRY	\$100.00	\$100.00	Yes	USED PART SALES	\$100.00		\$0.00	Yes	Yes
2 - Remove	<input type="checkbox"/>	HLP-RH		59864	2010	CAMRY	\$100.00	\$100.00	Yes	USED PART SALES	\$0.00		\$0.00	Yes	Yes
EPA - Remove	<input type="checkbox"/>	EPA					\$3.00	\$3.00	No	USED PART SALES	\$0.00		\$0.00		No

* Automatic charges are set up in Checkmate Retro using the **Change Invoicing** function: (Checkmate Full: **6,10,1** or Checkmate Classic: **S3,1** or Checkmate Junior: contact support).

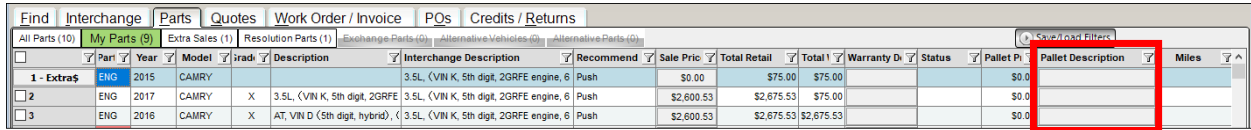
Adding a Pallet Charge

If you have pallet charges set up*, you can add a pallet charge for a part in Sales Pro: You can do this:

- On the **Parts** tab, before creating a sale
- On the **Quotes** tab and on the **Work Order/Invoice** tab, before promoting a work order to an invoice.

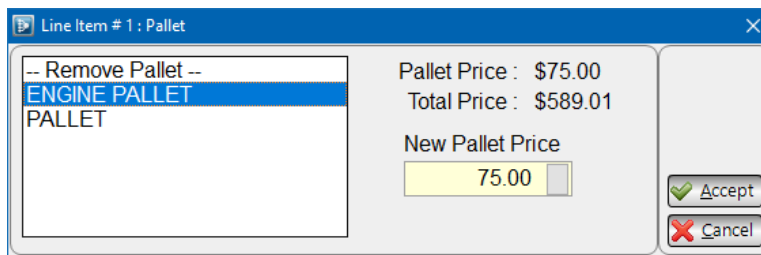
To add a pallet charge:

1. Click the **Pallet Description** button for the appropriate part.



Find	Interchange	Parts	Quotes	Work Order / Invoice	POs	Credits / Returns	Save and Filter									
Part	Year	Model	Interchange	Description	Interchange Description	Recommend	Sale Price	Total Retail	Total	Warranty D	Status	Pallet Price	Pallet Description	Miles		
1 - Extras	ENG	2015	CAMRY	X	3.5L (VIN K, 5th digit, 2GRFE engine, 6	3.5L (VIN K, 5th digit, 2GRFE engine, 6	Push	\$0.00	\$75.00	\$75.00		\$0.00				
2	ENG	2017	CAMRY	X	3.5L (VIN K, 5th digit, 2GRFE engine, 6	3.5L (VIN K, 5th digit, 2GRFE engine, 6	Push	\$2,600.53	\$2,675.53	\$75.00		\$0.00				
3	ENG	2016	CAMRY	X	AT, VIN D (5th digit, hybrid), <	3.5L (VIN K, 5th digit, 2GRFE engine, 6	Push	\$2,600.53	\$2,675.53	\$2,675.53		\$0.00				

2. The **Line Item: Pallet** window appears, displaying the pallet charges you have set up. Select the charge you want to add.



Line Item # 1: Pallet

-- Remove Pallet --

ENGINE PALLET

PALLET

Pallet Price : \$75.00

Total Price : \$589.01

New Pallet Price

75.00

Accept

Cancel













3. Edit the amount if desired, and then click **Accept** to add the charge.
 - If you're adding a pallet charge on the **Parts** tab, the pallet charge will be set temporarily for all parts in your search results that have the same interchange number. This will reset when the search results are cleared.

* Pallet charges are set up in Checkmate Retro using the **Pallet Charges** function: (Checkmate Full: **6,27** or Checkmate Classic: **S22** or Checkmate Junior: N/A)

Appendix C: Print Documents

Sales Pro has the ability to print a variety of documents for your customers and your team. This appendix provides samples of each of these documents, as well as instructions for settings that affect these documents.

Quotes

<p>Quote 54962</p>  <p>Bill To: INF100</p> <p>INFO TAXABLE</p> <p>JC@CAR-PART.COM Phone Number :</p>	 <p>Specializing in parts for 3 - 15 year-old foreign vehicles</p> <p>1980 Highland Pike Ft Wright KY 41017 859-341-1920</p> <p>Open 8:30-5:00 Monday - Friday 10 minutes from downtown Cincinnati foreignautosalvage.com</p>  <p>Ship To: INF100</p> <p>INFO TAXABLE</p> <p>JC@CAR-PART.COM Phone Number :</p>	<p>Page 1 of 2</p>																																																																																																																
<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 16.6%;">Date Ordered 2/5/2024</td> <td style="width: 16.6%;">Ordering Dept</td> <td style="width: 16.6%;">Customer PO</td> <td style="width: 16.6%;">Expires 05/05/2024</td> <td style="width: 16.6%;">Claim Number:</td> <td style="width: 16.6%;">Salesperson PETERM</td> </tr> </table>			Date Ordered 2/5/2024	Ordering Dept	Customer PO	Expires 05/05/2024	Claim Number:	Salesperson PETERM																																																																																																										
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<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 30%;">Item Detail</th> <th style="width: 10%;">Req IC</th> <th style="width: 10%;">Quote IC</th> <th style="width: 10%;">Location</th> <th style="width: 10%;">Kind</th> <th style="width: 10%;">Stock No.</th> <th style="width: 10%;">Amount</th> </tr> </thead> <tbody> <tr> <td style="vertical-align: top;"> <p>FRONT DOOR-RH 1 2006 HONDA CIVIC (SEE ALSO DELSOL & CRX)</p> <p>Tag Number</p>  <p>0000461430</p> </td> <td style="vertical-align: top;">50144</td> <td style="vertical-align: top;">50144</td> <td style="vertical-align: top;">20C</td> <td style="vertical-align: top;">U</td> <td style="vertical-align: top;">190416</td> <td style="vertical-align: top;">\$145.00</td> </tr> <tr> <td colspan="6">CUSTOMER DECLINED EXT WARRANTY</td> <td style="text-align: right;">\$0.00</td> </tr> <tr> <td colspan="6" style="font-size: small;">(electric), Sdn, RH, WHITE NH578, FTWCAR Recycled Or (electric), Sdn, RH D:</td> <td></td> </tr> <tr> <td colspan="6">CAT : W</td> <td></td> </tr> <tr> <td colspan="6">CORE-DUE</td> <td style="text-align: right;">\$0.00</td> </tr> <tr> <td style="vertical-align: top;"> <p>REAR DOOR-RH 2 2007 HONDA CIVIC (SEE ALSO DELSOL & CRX)</p> <p>Tag Number</p>  <p>0000470692</p> </td> <td style="vertical-align: top;">50132</td> <td style="vertical-align: top;">50132</td> <td style="vertical-align: top;">16B-2-DIS</td> <td style="vertical-align: top;">U</td> <td style="vertical-align: top;">190607</td> <td style="vertical-align: top;">\$100.00</td> </tr> <tr> <td colspan="6">CUSTOMER DECLINED EXT WARRANTY</td> <td style="text-align: right;">\$0.00</td> </tr> <tr> <td colspan="6" style="font-size: small;">5P1,(Sdn), (electric), RH, BLK, PAINT CODE=B92P, FTWC (Sdn), (electric), RH D: 5P1</td> <td></td> </tr> <tr> <td colspan="6">CAT : W</td> <td></td> </tr> <tr> <td colspan="6">CORE-DUE</td> <td style="text-align: right;">\$0.00</td> </tr> <tr> <td style="vertical-align: top;"> <p>ENGINE ASSEMBLY 3 2007 HONDA CIVIC (SEE ALSO DELSOL & CRX)</p> <p>Tag Number</p>  <p>0000390049</p> </td> <td style="vertical-align: top;">80004</td> <td style="vertical-align: top;">80004</td> <td style="vertical-align: top;">9A032B</td> <td style="vertical-align: top;">U</td> <td style="vertical-align: top;">170711</td> <td style="vertical-align: top;">\$125.00</td> </tr> <tr> <td colspan="6">CUSTOMER DECLINED EXT WARRANTY</td> <td style="text-align: right;">\$0.00</td> </tr> <tr> <td colspan="6" style="font-size: small;">BOLTS ON BACK OF ENG Recycled Original Equipment (1.3L (VIN 3, 6th digit, MX, hybrid, SOHC), electri D:</td> <td></td> </tr> <tr> <td colspan="6">CAT : W</td> <td></td> </tr> <tr> <td colspan="6">CORE-DUE</td> <td style="text-align: right;">\$75.00</td> </tr> </tbody> </table>			Item Detail	Req IC	Quote IC	Location	Kind	Stock No.	Amount	<p>FRONT DOOR-RH 1 2006 HONDA CIVIC (SEE ALSO DELSOL & CRX)</p> <p>Tag Number</p>  <p>0000461430</p>	50144	50144	20C	U	190416	\$145.00	CUSTOMER DECLINED EXT WARRANTY						\$0.00	(electric), Sdn, RH, WHITE NH578, FTWCAR Recycled Or (electric), Sdn, RH D:							CAT : W							CORE-DUE						\$0.00	<p>REAR DOOR-RH 2 2007 HONDA CIVIC (SEE ALSO DELSOL & CRX)</p> <p>Tag Number</p>  <p>0000470692</p>	50132	50132	16B-2-DIS	U	190607	\$100.00	CUSTOMER DECLINED EXT WARRANTY						\$0.00	5P1,(Sdn), (electric), RH, BLK, PAINT CODE=B92P, FTWC (Sdn), (electric), RH D: 5P1							CAT : W							CORE-DUE						\$0.00	<p>ENGINE ASSEMBLY 3 2007 HONDA CIVIC (SEE ALSO DELSOL & CRX)</p> <p>Tag Number</p>  <p>0000390049</p>	80004	80004	9A032B	U	170711	\$125.00	CUSTOMER DECLINED EXT WARRANTY						\$0.00	BOLTS ON BACK OF ENG Recycled Original Equipment (1.3L (VIN 3, 6th digit, MX, hybrid, SOHC), electri D:							CAT : W							CORE-DUE						\$75.00
Item Detail	Req IC	Quote IC	Location	Kind	Stock No.	Amount																																																																																																												
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					Signature																																																																																																													

Quote
54962



Specializing in parts for 3 - 15 year-old foreign vehicles



1980 Highland Pike
Ft Wright KY 41017
859-341-1920

Open 8:30-5:00 Monday - Friday
10 minutes from downtown Cincinnati
foreignautosalvage.com



Bill To: INF100

Ship To: INF100

INFO TAXABLE

INFO TAXABLE

JC@CAR-PART.COM
Phone Number :

JC@CAR-PART.COM
Phone Number :

Date Ordered 2/5/2024	Ordering Dept	Customer PO	Expires 05/05/2024	Claim Number:	Salesperson PETERM
--------------------------	---------------	-------------	-----------------------	---------------	-----------------------

Item Detail	Req IC	Quote IC	Location	Kind	Stock No.	Amount
Notes					Parts	\$370.00
					Warranty	\$0.00
					Cores	\$75.00
					Total Shipping	\$0.00
					Est. Sales Tax	\$22.20
					Total	\$467.20

	Signature
--	-----------

Work Orders & Invoices

Standard Work Order

Work Order
148961



Specializing in parts for 3 - 15 year-old foreign vehicles



1980 Highland Pike
Ft Wright KY 41017
859-341-1920

Open 8:30-5:00 Monday - Friday
10 minutes from downtown Cincinnati
foreignautosalvage.com



Bill To:
JOHN CUSTOMER
R002013
JOHN CUSTOMER
1234 FIXERUP AVE
PARTS CITY, KY 41018

Ship To:
JOHN CUSTOMER
1234 FIXERUP AVE
PARTS CITY, KY 41018

Phone Number:

Date Ordered	Date Shipped	Due Date	Buyer Dept	Customer PO	Dismantler	Core	R/O	Truck	Salesperson
10/14/2023	10/14/2023	10/14/2023							RACHELB

Tag Number	Item Detail	Stock Number	Amount
 0000460223	DOOR MIRROR (KNAFU4A26B5) 1 KIAFOR 11 Int.50408B Power, Sdn, turn signal, RH,SLVR 3D,FTWCAR - Power, Sdn, turn signal, RH CUSTOMER DECLINED EXT WARRANTY	190410 15A1-DIS T:0000460223	45.00 T
	, RH		0.00
	CAT : W		

Invoice Notes

Parts	\$45.00
Warranty	\$0.00
Cores	\$0.00
Total Shipping	\$0.00
Sales Tax	\$2.70
Total	\$47.70
Deposit	\$0.00
Amount Paid	\$0.00
Amount Due	\$47.70
COD Amount	\$47.70

Payments

C.O.D. : \$0.00

12:30 pm
3.99%feeADDED to all CC Payments
NO LABOR,INCIDENTAL,DELIV.,WARRANTY

Signature

Standard Invoice

**Invoice
148961**



148961



Foreign Auto Salvage

Specializing in parts for 3 - 15 year-old foreign vehicles

1980 Highland Pike
Ft Wright KY 41017
859-341-1920

Open 8:30-5:00 Monday - Friday
10 minutes from downtown Cincinnati
foreignautosalvage.com



Page 1 of 1

Workorder
148961

Bill To:

JOHN CUSTOMER
R002013
JOHN CUSTOMER
1234 FIXERUP AVE
PARTS CITY, KY 41018

Ship To:

JOHN CUSTOMER
1234 FIXERUP AVE
PARTS CITY, KY 41018

Phone Number:

Date Ordered 02/14/2024	Date Shipped 10/14/2023	Due Date 10/14/2023	Buyer Dept	Customer PO	Dismantler	Core	R/O	Truck	Salesperson RACHELB
----------------------------	----------------------------	------------------------	------------	-------------	------------	------	-----	-------	------------------------

Tag Number	Item Detail	Stock Number	Amount
 0000460223	DOOR MIRROR (KNAFU4A26B5) 1 KIAFOR 11 Int.50408B Power, Sdn, turn signal, RH,SLVR 3D,FTWCAR - Power, Sdn, turn signal, RH CUSTOMER DECLINED EXT WARRANTY , RH	190410 15A1-DIS T:0000460223	45.00 T 0.00

Invoice Notes

Parts	\$45.00
Warranty	\$0.00
Cores	\$0.00
Total Shipping	\$0.00
Sales Tax	\$2.70
Total	\$47.70
Deposit	\$0.00
Amount Paid	\$0.00
Amount Due	\$47.70
COD Amount	\$47.70

Doc # : 59199

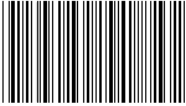





Payments C.O.D. : \$0.00

12:30 pm
3.99%feeADDED to all CC Payments
NO LABOR,INCIDENTAL,DELIV.,WARRANTY

Signature



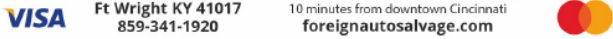






Credit Work Order

Credit Work Orders display the same info as Standard Work Orders, but since they are used for returns, the totals appear as negative numbers.

Work Order 148967  Bill To: R001990 COLLISION PRO 777 FIXERUP RD LIKE-NEWTOWN, OH 41071 US	 Specializing in parts for 3 - 15 year-old foreign vehicles  1980 Highland Pike Ft Wright KY 41017 859-341-1920  Open 8:30-5:00 Monday - Friday 10 minutes from downtown Cincinnati foreignautosalvage.com	Page 1 of 1								
Phone Number: 444-444-4445										
Date Ordered	Date Shipped	Due Date	Buyer Dept	Customer PO	Dismantler	Core	R/O	Truck	Salesperson	
02/15/2024	02/15/2024	2/16/2024							PETERM	
Tag Number	Item Detail	Stock Number	Amount							
 0000476078	Return merchandise (1YVHZ8CH3A5) 1 (INV 148950-1) QTR MAZ6 10 Int.50543 RH,BLK, PAIN T CODE=WB, - RH	190802	-200.00 T							
	CAT : W									
 0000476077	Return merchandise (1YVHZ8CH3A5) 2 (INV 148950-2) TLP MAZ6 10 Int.50912 bulb type, quarter panel mounted,RH, -bulb type, q b type, q	190802	-55.00 T							
	CAT : W									
Invoice Notes							Parts -\$255.00 Warranty \$0.00 Cores \$0.00 Total Shipping \$0.00 Sales Tax -\$15.30 <hr/> Total -\$270.30 Deposit \$0.00 Amount Paid -\$270.30 Amount Due \$0.00			
Payments							Credit Card : -\$270.30			
02:26 pm 3.99%feeADDED to all CC Payments NO LABOR,INCIDENTAL,DELIV.,WARRANTY							Signature			


Credit Invoice

Credit Invoices display the same information as Standard Invoices, but since they are used for returns, the totals are negative numbers.

<p>Invoice 148968</p>  <p>148968</p> <p>Bill To: LARRY OH0163 LARRY'S COLLISION REPAIR 123 MAIN STREET CINCINNATI, OH 45240 US</p>	 <p>Specializing in parts for 3 - 15 year-old foreign vehicles</p> <p>1980 Highland Pike Ft Wright KY 41017 859-341-1920</p> <p>Open 8:30-5:00 Monday - Friday 10 minutes from downtown Cincinnati foreignautosalvage.com</p> 	<p>Page 1 of 1</p> <p>Workorder 148968</p>																				
<p>Phone Number: 513-555-5555</p>																						
<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <th>Date Ordered</th> <th>Date Shipped</th> <th>Due Date</th> <th>Buyer Dept</th> <th>Customer PO</th> <th>Dismantler</th> <th>Core</th> <th>R/O</th> <th>Truck</th> <th>Salesperson</th> </tr> <tr> <td>02/15/2024</td> <td>02/15/2024</td> <td>2/16/2024</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>TEAM PRP</td> <td>PETERM</td> </tr> </table>			Date Ordered	Date Shipped	Due Date	Buyer Dept	Customer PO	Dismantler	Core	R/O	Truck	Salesperson	02/15/2024	02/15/2024	2/16/2024						TEAM PRP	PETERM
Date Ordered	Date Shipped	Due Date	Buyer Dept	Customer PO	Dismantler	Core	R/O	Truck	Salesperson													
02/15/2024	02/15/2024	2/16/2024						TEAM PRP	PETERM													
<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 20%;">Tag Number</th> <th style="width: 50%;">Item Detail</th> <th style="width: 20%;">Stock Number</th> <th style="width: 10%;">Amount</th> </tr> </thead> <tbody> <tr> <td> 0000519425</td> <td>Return merchandise -Account 1 (INV 148934-1) WHL TACOMA 15 Int.69461 16x7 TO2111 5 sp oke wheel good shapeVIN#3TMLU4EN1FM - 16x 557 - 16x</td> <td></td> <td style="text-align: right;">-100.00</td> </tr> <tr> <td> 0000519426</td> <td>Return merchandise -Account 2 (INV 148934-2) WHL TACOMA 15 Int.69461 16x7 TO2111 allo y wheel 5 spoke goodshape VIN#3TMLU4EN1FM 1FM202557</td> <td></td> <td style="text-align: right;">-100.00</td> </tr> </tbody> </table>			Tag Number	Item Detail	Stock Number	Amount	 0000519425	Return merchandise -Account 1 (INV 148934-1) WHL TACOMA 15 Int.69461 16x7 TO2111 5 sp oke wheel good shapeVIN#3TMLU4EN1FM - 16x 557 - 16x		-100.00	 0000519426	Return merchandise -Account 2 (INV 148934-2) WHL TACOMA 15 Int.69461 16x7 TO2111 allo y wheel 5 spoke goodshape VIN#3TMLU4EN1FM 1FM202557		-100.00								
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Amount Paid	\$0.00																					
Amount Due	-\$200.00																					
<p>Payments Charge : \$0.00</p>																						
<p>02:42 pm 3.99%feeADDED to all CC Payments NO LABOR,INCIDENTAL,DELIV.,WARRANTY</p>		<p>Signature</p>																				

Production Work Order

The example below is for the same order as the sample [Standard Work Order](#) above. The Production Work Order features additional interchange and AUT info, without the totals information.

Workorder # : 148961	FOREIGN AUTO SALVAGE	999		
Sales Person : RACHELB	Date Ordered : 10/14/2023			
Delivery :	Due Date : 10/14/2023			
Bill To :	Ship To :			
R002013 JOHN CUSTOMER 1234 FIXERUP AVE PARTS CITY, KY 41018	JOHN CUSTOMER 1234 FIXERUP AVE PARTS CITY, KY 41018			
Total parts on Work Order : 1				
1		Stock 190410	Location 15A1-DIS	[] OK [] Missing [] Not as Described
0000460223		50408B		
Selected Year & Model: 2011 KIAFOR				
(DOOR MIRROR)-R		CAT : W		
KIA FORTE KIAFOR 11 Int.50408B Power, Sdn, turn signal,RH,SLVR 3D, - Power, Sdn turn signal, RH				
AUT Description : 02/11,AT,4DR,101K,SLVR 3D,HT FT &RR				
AUT Location : 15A-1 AUT VIN : KNAFU4A26B5				
Interchange Description : Power, Sdn, turn signal, RH				

Turning on Production Work Orders

To print Production Work Orders in Checkmate Sales Pro, you'll need to have the Checkmate Retro setting for Production Work Orders turned on.

To turn on Production Work Orders:

1. Click the Checkmate Retro button to open Checkmate Retro.



2. Go to **Change Invoicing** (Checkmate Full: **6,10,1** ; Checkmate Classic: **S3,1**).

3. Press **Enter** until you arrive at this prompt: **Use production work order format?**

*** Change Invoicing ***

When a work order is invoiced,
change order date to date invoice is printed? <Y> :
Do you want to track sales tax by taxing authority <N> :
Use production work order format <Y> :

- 4. Enter Y for Yes.
- 5. Exit Checkmate Retro.

Add ARA Damage Code on Quotes, Work Orders, and Invoice.

You can turn on setting to include the ARA Damage Code when you print quotes, work orders, and invoices. Please note that this setting is *not* on by default.

Item Detail	Req IC	Quote IC	Location	Kind	Stock No.	Amount
WHEEL 1 2007 TOYOTA CAMRY	69497	69497	FTWCAR	U	190309	\$52.50
	CUSTOMER DECLINED EXT WARRANTY					\$0.00
	RH FT,1S2,17x7 (alloy) 17x7 (alloy) D: 1S2					
	CAT : Y					
	CORE-DUE					\$0.00

Tag Number
0000473879

To turn this setting on:

1. Click the Checkmate Retro button to open Checkmate Retro.



2. Go to **Change Invoicing** (Checkmate Full: **6,10,1** ; Checkmate Classic: **S3,1**).
3. Press **Enter** until you arrive at this prompt:
Would you like the ARA Damage Code field information printed and displayed on your Quotes, Return/Credit, Work Orders, and Invoices?

```

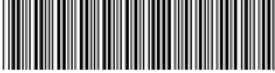
Change Invoicing
Print work orders and invoice thru Sales Pro? <Y> :
Default number of invoice copies <1> :
Default number of workorder copies <1> :
Would you like the ARA Damage code field information printed and displayed
on your Quotes, Return/Credit, Work Orders and Invoices? <N> : _
    
```

4. Enter **Y** for Yes.

5. Exit Checkmate Retro. Now, when you print or view a quote, return/credit, work order, or invoice, you will see the ARA Damage code, next to the letter “D” (“damage”).

Item Detail	Req IC	Quote IC	Location	Kind	Stock No.	Amount
WHEEL	69497	69497	FTWCAR	U	190309	
1						\$52.50
2007						
TOYOTA CAMRY						\$0.00
			CUSTOMER DECLINED EXT WARRANTY			
			RH FT,1S2,17x7 (alloy)			
			17x7 (alloy) D: 1S2			
			CAT : Y			
			CORE-DUE			\$0.00

Tag Number



0000473879



Pick Slips

For each part on a pick slip, you can see info that helps you pick the part, such as **Location**, **Description**, and **IC Description**. Note each part also includes checkboxes, so that the person picking the part can indicate whether the part is **OK**, **Missing**, or **Not as Described**.

Date Created : 2/14/2024
 Salesperson : PETERM
 Customer Name :
 Customer Account :

Stock Puller _____
 Pickslip # : 638179

Total parts on Pick Slip : 2
 Comment :

1		Stock 191010	Location 16A065	[] OK [] Missing [] Not as Described
0000489727				
Year & Model : 18 HONDA CIVIC (SEE ALSO DELSOL & CRX)				
Grade: C Cond : NIQ CAT : W DIS : 1575				
FRONT DOOR RIGHT RH				
Description : RH,2DR,TURBO, BALCK,PAINT CODEisNH731PX, GOUGE ON LIP				
Interchange : 60686B IC Description : (electric), Coupe, keyless ignition (Smart Entry), RH				
AUT VIN : 2HGFC3B72JH				
AUT Location : 16B-1				
AUT Description : 05/18,2DR,AT,?K,BLK PAINT CODEISNH731PX,HT FT				
2		Stock 190605	Location TK04B4	[] OK [] Missing [] Not as Described
0000469840				
Year & Model : 12 HONDA CIVIC (SEE ALSO DELSOL & CRX)				
Grade: A Cond : 143K CAT : W DIS : 1703				
ENGINE/MOTOR ASSEMBLY				
Description : RAN, 1.8L, VIN 2 (6th digit, gasoline, Sdn), Federal emissions,FTWCAR Recycled Original Equipment (ROE)				
Interchange : 80068A IC Description : 1.8L, VIN 2 (6th digit, gasoline, Sdn), Federal emissions				
AUT VIN : 19XFB2F50CE				
AUT Location : 32C				
AUT Description : 03/12,4DR,LX,143K,AT,SLVR PAINT CODE=NH700MX				

Part Tags



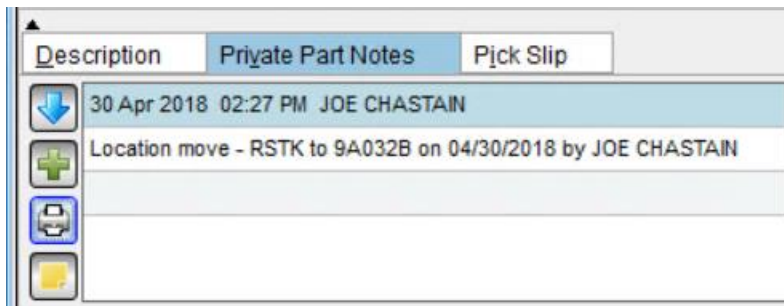
Private Part Notes

The printed version of Private Part Notes closely matches the way **Private Parts Notes** display on the **Parts** tab.

- Sample print:

30 Apr 2018 02:27 PM JOE CHASTAIN
Location move - RSTK to 9A032B on 04/30/2018 by JOE CHASTAIN

- The same **Private Part Note** on the Parts tab:



Getting Help

For more information about this product, including access to online training videos and documentation, visit Products.Car-Part.com for our recycler resources.

Car-Part.com takes customer service seriously. We have a variety of support options available to help you if you have questions about our products or if you need help for any reason. Your questions are very important to us and we want your experience to be a positive one. Please contact us with any questions or concerns using any of the following methods.

Phone Support

If you have a question not covered in this guide, Car-Part.com offers phone support. Please call 859-344-1925 with your questions.

Online Support using Car-Part Messaging (iCPM)

Support technicians are available online using Car-Part Messaging (iCPM) support rooms. These technicians are available LIVE to help answer any questions you may have.

The support rooms are staffed Monday–Friday, 8:00AM–8:00 PM ET.

To enter an iCPM support room:

1. Double-click the **iCPM** icon on your desktop.



2. **Car-Part Messaging** opens.
3. Double-click the name of the **Support Room** from your bookmark list.
4. Type **HELP** and a brief explanation of your issue. A Car-Part.com support technician will answer and help with your issue.

Training

If you have ongoing training needs, Car-Part.com has a team of product training specialists to help you learn how to use our products quickly. If you are interested in product training, please call our training department at 859-344-1925 and a trainer in your area will call to schedule training.

Comments

We welcome your comments and suggestions concerning the content and organization of this guide as well as the accuracy and the usability of the instructions it contains. Email us at documentation@car-part.com. We're listening!

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